

# PLANET CloudNMS Support List

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Effective Date: 9 April 2026

## Definition:

### 1. CloudNMS Support (Limited)

Indicates that the device can operate using a previous firmware version designed for the **CloudViewerPro** platform (the legacy PLANET cloud-based system). In this mode, the device can still connect to **CloudNMS**, but some advanced platform features are **not supported**.

### 2. CloudNMS Support (Full)

Indicates that the device runs on the latest firmware fully compatible with the **CloudNMS** platform, providing complete access to all features.

Devices can also come online with legacy **CloudViewerPro** firmware, but only **Limited** functions will be available.

PLANET provides **CloudNMS (Full)** support only for the latest hardware versions; older or **EOL** devices are limited to **CloudNMS (Limited)** functions.

## Example.

| Layer 2/Layer 4 Managed PoE Switch |            |                                       |                               |
|------------------------------------|------------|---------------------------------------|-------------------------------|
| Model                              | HW version | CloudNMS Support (Full)<br>FW version | CloudNMS<br>Support (Limited) |
| GS-4210-8P2S                       | V2         | -                                     | O                             |
| GS-4210-8P2S                       | V3         | v3.305b251017                         | -                             |

Only **GS-4210-8P2S V3** fully supports all **CloudNMS** features.

Devices with **Limited Support** can still connect through legacy **CloudViewerPro** firmware with limited functions.

**EOL devices** are excluded from **CloudNMS (Full)** support.

## Device Category - Switch

| Layer 2/Layer 4 Managed Switch |            |                                       |                               |
|--------------------------------|------------|---------------------------------------|-------------------------------|
| Model                          | HW version | CloudNMS Support (Full)<br>FW version | CloudNMS<br>Support (Limited) |
| GSD-1002M                      | V1         | v1.305b260210                         | -                             |
| GS-4210-8T2S                   | V1         | v1.305b260311                         | -                             |
| GS-4210-16T2S                  | V2         | v2.305b251017                         | -                             |
| GS-4210-16T2S                  | V3         | v3.441b251001                         | -                             |
| GS-4210-24T2S                  | V2         | v2.305b251017                         | -                             |
| GS-4210-24T2S                  | V3         | v3.441b251001                         | -                             |
| GS-4210-24T4S                  | V1         | v1.305b251017                         | -                             |
| GS-4210-24T4S                  | V2         | v2.441b251001                         | -                             |
| GS-4210-24T4SR                 | V1         | v1.305b251017                         | -                             |
| GS-4210-24T4SR                 | V2         | v2.441b251001                         | -                             |
| GS-4210-48T4S                  | V2         | -                                     | O                             |
| GS-4210-48T4S                  | V3         | v3.305b251017                         | -                             |

| Layer 2+ Managed Switch |            |                                       |                               |
|-------------------------|------------|---------------------------------------|-------------------------------|
| Model                   | HW version | CloudNMS Support (Full)<br>FW version | CloudNMS<br>Support (Limited) |
| GS-5220-16S8CR          | V2         | v2.441b251001                         | -                             |

| Layer 3 Managed Switch |            |                                       |                               |
|------------------------|------------|---------------------------------------|-------------------------------|
| Model                  | HW version | CloudNMS Support (Full)<br>FW version | CloudNMS<br>Support (Limited) |
| MGS-6320-8T2X          | V1         | v1.2412b251226                        | -                             |
| XGS-6320-8X8TR         | V1         | -                                     | O                             |
| XGS-6320-12X4TR        | V1         | v1.2412b260224                        | -                             |

| Layer 2/Layer 4 Managed PoE Switch |            |                                       |                               |
|------------------------------------|------------|---------------------------------------|-------------------------------|
| Model                              | HW version | CloudNMS Support (Full)<br>FW version | CloudNMS<br>Support (Limited) |
| GS-4210-8P2S                       | V2         | -                                     | O                             |
| GS-4210-8P2S                       | V3         | v3.305b260311                         | -                             |

**Layer 2/Layer 4 Managed PoE Switch**

| Model            | HW version | CloudNMS Support (Full)<br>FW version | CloudNMS<br>Support (Limited) |
|------------------|------------|---------------------------------------|-------------------------------|
| GS-4210-8HP2S    | V1         | -                                     | O                             |
| GS-4210-8UP2S    | V1         | v1.305b260112                         | -                             |
| GS-4210-8UP2X    | V1         | v1.441b260205                         | -                             |
| GS-4210-8P2C     | V1         | v1.305b260311                         | -                             |
| GS-4210-8P2T2S   | V2         | -                                     | O                             |
| GS-4210-16P2S    | V2         | v2.305b251017                         | -                             |
| GS-4210-16P2S    | V3         | v3.441b250922                         | -                             |
| GS-4210-16P4C    | V2         | -                                     | O                             |
| GS-4210-16P4C    | V3         | v3.305b251017                         | -                             |
| GS-4210-16P4C    | V4         | v4.441b250922                         | -                             |
| GS-4210-16UP4C   | V2         | -                                     | O                             |
| GS-4210-16UP4C   | V3         | -                                     | O                             |
| GS-4210-24P2S    | V3         | v3.305b251017                         | -                             |
| GS-4210-24P2S    | V4         | v4.441b250922                         | -                             |
| GS-4210-24HP2C   | V1         | -                                     | O                             |
| GS-4210-24P4C    | V2         | -                                     | O                             |
| GS-4210-24P4C    | V3         | v3.305b251017                         | -                             |
| GS-4210-24P4C    | V4         | v4.441b250922                         | -                             |
| GS-4210-24PL4C   | V2         | -                                     | O                             |
| GS-4210-24PL4C   | V3         | v3.305b251017                         | -                             |
| GS-4210-24PL4C   | V4         | v4.441b250922                         | -                             |
| GS-4210-24UP4C   | V2         | -                                     | O                             |
| GS-4210-24UP4C   | V3         | -                                     | O                             |
| GS-4210-48P4S    | V2         | -                                     | O                             |
| GS-4210-48P4S    | V3         | v3.305b251020                         | -                             |
| GS-4210-16UP8T4X | V1         | v1.441b260107                         | -                             |
| GS-4210-24UP4X   | V1         | v1.441b260119                         | -                             |

**Layer 2+ Managed PoE Switch**

| Model          | HW version | CloudNMS Support (Full)<br>FW version | CloudNMS<br>Support (Limited) |
|----------------|------------|---------------------------------------|-------------------------------|
| GS-5220-8P2T2S | V3         | v3.2412b251216                        | -                             |

### Layer 3 Managed PoE Switch

| Model             | HW version | CloudNMS Support (Full)<br>FW version | CloudNMS<br>Support (Limited) |
|-------------------|------------|---------------------------------------|-------------------------------|
| GS-6320-8P2X      | V1         | -                                     | O                             |
| GS-6320-24UP2T2XV | V1         | -                                     | O                             |
| GS-6320-24UP2T2XV | V2         | v2.2412b251121                        | -                             |
| MGS-6320-8HP2X    | V1         | -                                     | O                             |
| XGS-6320-8UP4X    | V1         | -                                     | O                             |
| GS-6322-24P4X     | V2         | v2.2412b260213                        | -                             |
| GS-6322-48UP4X    | V1         | v1.2412b251016                        | -                             |

### Industrial Layer 2/Layer 4 Managed Switch

| Model            | HW version | CloudNMS Support (Full)<br>FW version | CloudNMS<br>Support (Limited) |
|------------------|------------|---------------------------------------|-------------------------------|
| IGS-801M         | V2         | v2.305b251128                         | -                             |
| IGS-4215-4T2S    | V1         | v1.305b251017                         | -                             |
| IGS-4215-8T2S    | V1         | v1.305b251128                         | -                             |
| IGS-4215-16T2S   | V1         | v1.305b251017                         | -                             |
| IGS-4215-16T2S-U | V1         | v1.305b251017                         | -                             |

### Industrial Layer 2+ Managed Switch

| Model           | HW version | CloudNMS Support (Full)<br>FW version | CloudNMS<br>Support (Limited) |
|-----------------|------------|---------------------------------------|-------------------------------|
| IGS-4215-8T4X   | V1         | v1.441b251204                         | -                             |
| IGS-4215-16T4X  | V1         | v1.441b251205                         | -                             |
| IGS-4215-24T4X  | V1         | v1.441b251215                         | -                             |
| IGS-R4215-24T4X | V1         | v1.441b251001                         | -                             |
| IGS-5225-4T2S   | V2         | -                                     | O                             |
| IGS-5225-4T2S   | V3         | v3.2412b251016                        | -                             |
| IGS-20040MT     | V2         | v2.2412b251016                        | -                             |
| IGS-10080MFT    | V2         | v2.2412b251016                        | -                             |
| IGS-10020MT     | V3         | v3.2412b251016                        | -                             |
| IGS-12040MT     | V3         | v3.2412b251016                        | -                             |
| IGS-5225-8T2S2X | V3         | -                                     | O                             |

| Industrial Layer 2+ Managed Switch |            |                                       |                               |
|------------------------------------|------------|---------------------------------------|-------------------------------|
| Model                              | HW version | CloudNMS Support (Full)<br>FW version | CloudNMS<br>Support (Limited) |
| IGS-5225-8T2S2X                    | V4         | v4.2412b251016                        | -                             |
| IGS-5225-16T4S                     | V2         | v2.2412b251016                        | -                             |
| IGSW-24040T                        | V4         | v4.2412b251020                        | -                             |

| Industrial Layer 3 Managed Switch |            |                                       |                               |
|-----------------------------------|------------|---------------------------------------|-------------------------------|
| Model                             | HW version | CloudNMS Support (Full)<br>FW version | CloudNMS<br>Support (Limited) |
| IGS-6325-8T8S                     | V1         | v1.2412b251016                        | -                             |
| IGS-6325-16T4S                    | V1         | v1.2412b251016                        | -                             |
| IGS-6325-4T2X                     | V1         | v1.2412b260210                        | -                             |
| IGS-6325-8T4X                     | V1         | v1.2412b251114                        | -                             |
| IGS-6325-8T8S4X                   | V1         | v1.2412b260210                        | -                             |
| IGS-6325-16T4X                    | V1         | v1.2412b251105                        | -                             |
| IGS-6325-5X1T                     | V1         | v1.2412b260319                        | -                             |
| IGS-6325-20S4C4X                  | V2         | v2.2412b251031                        | -                             |
| IGS-6325-20T4C4X                  | V1         | v1.2412b251230                        | -                             |

| Industrial Layer 2/Layer 4 Managed PoE Switch |            |                                       |                               |
|---|------------|---------------------------------------|-------------------------------|
| Model   | HW version | CloudNMS Support (Full)<br>FW version | CloudNMS<br>Support (Limited) |
| IGS-4215-4P4T                                 | V1         | -                                     | O                             |
| IGS-4215-4P4T                                 | V2         | v2.305b251017                         | -                             |
| IGS-4215-4P4T2S                               | V1         | -                                     | O                             |
| IGS-4215-4P4T2S                               | V2         | v2.305b251017                         | -                             |
| IGS-4215-4UP4T2S                              | V1         | v1.305b251017                         | -                             |
| IGS-4215-8P2T2S                               | V1         | -                                     | O                             |
| IGS-4215-8P2T2S                               | V2         | v2.305b251017                         | -                             |
| IGS-4215-8UP2T2S                              | V1         | v1.305b260324                         | -                             |
| IGS-4215-16P2T2S                              | V1         | v1.305b251017                         | -                             |

| Industrial Layer 2+ Managed PoE Switch |            |                                       |                            |
|--|------------|---------------------------------------|----------------------------|
| Model                                  | HW version | CloudNMS Support (Full)<br>FW version | CloudNMS Support (Limited) |
| IGS-4215-8UP4X                         | V1         | v1.441b251205                         | -                          |
| IGS-4215-16P4X                         | V1         | v1.441b260106                         | -                          |
| IGS-R4215-24P4X                        | V1         | v1.441b251106                         | -                          |
| IGS-10020HPT                           | V3         | v3.2412b251105                        | -                          |
| IGS-10020HPT-U                         | V1         | v1.2412b251105                        | O                          |
| IGS-10020PT                            | V4         | v4.2412b251016                        | -                          |
| IGS-5225-4UP1T2S                       | V5         | v5.2412b251016                        | -                          |
| IGS-5225-4UP1T2S-12V                   | V1         | v1.2412b251230                        | -                          |
| IGS-5225-8P4S                          | V4         | -                                     | O                          |
| IGS-5225-8P4S                          | V5         | v5.2412b251016                        | -                          |
| IGS-5225-8P4S-12V                      | V1         | v1.2412b251016                        | -                          |
| IGS-5225-4P2S                          | V1         | -                                     | O                          |
| IGS-5225-4P2S                          | V2         | v2.2412b251016                        | -                          |
| IGS-5225-8P2T2S                        | V3         | -                                     | O                          |
| IGS-5225-8P2T2S                        | V4         | v4.2412b260203                        | -                          |
| IGS-5225-8P2T4S                        | V1         | -                                     | O                          |
| IGS-5225-8P2T4S                        | V2         | v2.2412b260203                        | -                          |
| IGS-5225-8P2S2X                        | V3         | -                                     | O                          |
| IGS-5225-8P2S2X                        | V4         | v4.2412b251016                        | -                          |

| Industrial Layer 3 Managed PoE Switch |            |                                       |                            |
|---------------------------------------|------------|---------------------------------------|----------------------------|
| Model                                 | HW version | CloudNMS Support (Full)<br>FW version | CloudNMS Support (Limited) |
| IGS-6325-4UP2X                        | V1         | v1.2412b251216                        | -                          |
| IGS-6325-8UP2S                        | V1         | -                                     | O                          |
| IGS-6325-8UP2S                        | V2         | v2.2412b251016                        | -                          |
| IGS-6325-8UP2S2X                      | V1         | -                                     | O                          |
| IGS-6325-8UP2S2X                      | V2         | v2.2412b251202                        | -                          |
| IGS-6329-8UP2S2X                      | V1         | v1.2412b251120                        | -                          |
| IGS-6329-8UP2S4X                      | V1         | v1.2412b251120                        | -                          |
| IGS-6325-16P4S                        | V2         | v2.2412b251016                        | -                          |
| IGS-20160HPT                          | V2         | -                                     | O                          |

**Industrial Layer 3 Managed PoE Switch**

| Model           | HW version | CloudNMS Support (Full)<br>FW version | CloudNMS<br>Support (Limited) |
|-----------------|------------|---------------------------------------|-------------------------------|
| IGS-20160HPT    | V3         | -                                     | O                             |
| IGS-20160HPT    | V4         | v4.2412b251016                        | -                             |
| IGS-6325-24P4S  | V1         | v1.2412b251125                        | -                             |
| IGS-6325-24P4X  | V1         | v1.2412b260205                        | -                             |
| IGS-6325-24UP4X | V1         | v1.2412b251016                        | -                             |

**Flat-type Layer 2/Layer 4 Managed Switch**

| Model         | HW version | CloudNMS Support (Full)<br>FW version | CloudNMS<br>Support (Limited) |
|---------------|------------|---------------------------------------|-------------------------------|
| WGS-4215-8T   | V1         | v1.305b260113                         | -                             |
| WGS-4215-8T2S | V1         | v1.305b251017                         | -                             |

**Flat-type Layer 2+ Managed Switch**

| Model          | HW version | CloudNMS Support (Full)<br>FW version | CloudNMS<br>Support (Limited) |
|----------------|------------|---------------------------------------|-------------------------------|
| WGS-5225-8T2SV | V2         | v2.2412b251217                        | -                             |
| WGS-5225-8MT   | V1         | v1.2412b260224                        | -                             |

**Flat-type Layer 2/Layer 4 Managed PoE Switch**

| Model          | HW version | CloudNMS Support (Full)<br>FW version | CloudNMS<br>Support (Limited) |
|----------------|------------|---------------------------------------|-------------------------------|
| WGS-804HPT     | V1         | -                                     | O                             |
| WGS-804HPT     | V2         | v2.305b251017                         | -                             |
| WGS-4215-8P2S  | V1         | -                                     | O                             |
| WGS-4215-8P2S  | V2         | v2.305b251017                         | -                             |
| WGS-4215-8HP2S | V1         | -                                     | O                             |
| WGS-4215-8HP2S | V2         | v2.305b251017                         | -                             |
| WGS-4215-16P2S | V1         | -                                     | O                             |
| WGS-4215-16P2S | V2         | v2.305b251217                         | -                             |

**Flat-type Layer 2+ Managed PoE Switch**

| Model            | HW version | CloudNMS Support (Full)<br>FW version | CloudNMS<br>Support (Limited) |
|------------------|------------|---------------------------------------|-------------------------------|
| WGS-4215-8P2X    | V1         | v1.441b251002                         | -                             |
| WGS-4215-8P2XV   | V1         | v1.441b250925                         | -                             |
| WGS-5215-16UP4X  | V1         | v1.441b251028                         | -                             |
| WGS-5215-16UP4XV | V1         | v1.441b251028                         | -                             |
| WGS-5225-8P2S    | V2         | -                                     | O                             |
| WGS-5225-8P2S    | V3         | v3.2412b251121                        | -                             |
| WGS-5225-8P2SV   | V2         | -                                     | O                             |
| WGS-5225-8P2SV   | V3         | v3.2412b251121                        | -                             |
| WGS-5225-8UP2SV  | V1         | v1.2412b251226                        | -                             |

**Flat-type Layer 3 Managed PoE Switch**

| Model          | HW version | CloudNMS Support (Full)<br>FW version | CloudNMS<br>Support (Limited) |
|----------------|------------|---------------------------------------|-------------------------------|
| WGS-6325-8UP2X | V1         | v1.2412b251022                        | -                             |

**Layer 3 Managed Switch – ITS Series**

| Model                 | HW version | CloudNMS Support (Full)<br>FW version | CloudNMS<br>Support (Limited) |
|-----------------------|------------|---------------------------------------|-------------------------------|
| ITS-6326-16P-LV       | V1         | v1.2412b251016                        | -                             |
| ITS-6326-16T-LV       | V1         | v1.2412b251016                        | -                             |
| ITS-6326-8P8T-LV      | V1         | v1.2412b251016                        | -                             |
| ITS-6326-16P-WV       | V1         | v1.2412b251016                        | -                             |
| ITS-6326-16P2T-WV     | V1         | v1.2412b251016                        | -                             |
| ITS-6326-16P2T2XS-WV  | V1         | v1.2412b251016                        | -                             |
| ITS-6326-16P2TB-WV    | V1         | v1.2412b251016                        | -                             |
| ITS-6326-16P2TB2XS-WV | V1         | v1.2412b251016                        | -                             |
| ITS-6326-16T-WV       | V1         | v1.2412b251016                        | -                             |
| ITS-6326-18T2XS-WV    | V1         | v1.2412b251016                        | -                             |
| ITS-6326-8P10T2XS-WV  | V1         | v1.2412b251016                        | -                             |
| ITS-6326-8P8T-WV      | V1         | v1.2412b251016                        | -                             |

**Layer 2+ Managed Switch – ITS Series**

| Model             | HW version | CloudNMS Support (Full)<br>FW version | CloudNMS<br>Support (Limited) |
|-------------------|------------|---------------------------------------|-------------------------------|
| ITS-5216-8P2TB-WV | V1         | v1.441b250930                         | -                             |
| ITS-5216-8P4T-WV  | V1         | v1.441b250930                         | -                             |

**Layer 2/Layer 4 Managed AV Switch**

| Model           | HW version | CloudNMS Support (Full)<br>FW version | CloudNMS<br>Support (Limited) |
|-----------------|------------|---------------------------------------|-------------------------------|
| AVS-4210-24HP4X | V1         | v1.403b260107                         | -                             |

**Layer 2+ Managed AV Switch**

| Model          | HW version | CloudNMS Support (Full)<br>FW version | CloudNMS<br>Support (Limited) |
|----------------|------------|---------------------------------------|-------------------------------|
| AVS-4210-8HP2X | V1         | v1.441b251106                         | -                             |

**Layer 2+ Managed Metro Switch**

| Model       | HW version | CloudNMS Support (Full)<br>FW version | CloudNMS<br>Support (Limited) |
|-------------|------------|---------------------------------------|-------------------------------|
| MGSD-10080F | V2         | -                                     | O                             |
| MGSW-24160F | V4         | v4.441b260225                         | -                             |

**Layer 3 Managed Metro Switch**

| Model           | HW version | CloudNMS Support (Full)<br>FW version | CloudNMS<br>Support (Limited) |
|-----------------|------------|---------------------------------------|-------------------------------|
| MGS-6320-2T6S2X | V1         | -                                     | O                             |
| MGSW-28240F     | V3         | v3.2412b251021                        | -                             |

**Layer 2+ Managed TSN Switch**

| Model         | HW version | CloudNMS Support (Full)<br>FW version | CloudNMS<br>Support (Limited) |
|---------------|------------|---------------------------------------|-------------------------------|
| TSN-5225-4T2S | V1         | v1.2412b251016                        | -                             |
| TSN-5225-4T   | V1         | v1.2412b251016                        | -                             |

**Layer 3 Managed TSN Switch**

| Model           | HW version | CloudNMS Support (Full)<br>FW version | CloudNMS<br>Support (Limited) |
|-----------------|------------|---------------------------------------|-------------------------------|
| TSN-6325-8T4S4X | V1         | v1.2412b251016                        | -                             |

**Industrial IP67-rated Managed Switch**

| Model       | HW version | CloudNMS Support (Full)<br>FW version | CloudNMS<br>Support (Limited) |
|-------------|------------|---------------------------------------|-------------------------------|
| IGS-5227-6T | V2         | v2.2412b251016                        | -                             |

**Wireless AP Managed Switch**

| Model    | HW version | CloudNMS Support (Full)<br>FW version | CloudNMS<br>Support (Limited) |
|----------|------------|---------------------------------------|-------------------------------|
| WS-1032P | V1         | -                                     | 0                             |

## Device Category – Access Point

| Wireless Access Point/Bridge Wi-Fi 7 |            |                                       |                               |
|--------------------------------------|------------|---------------------------------------|-------------------------------|
| Model                                | HW version | CloudNMS Support (Full)<br>FW version | CloudNMS<br>Support (Limited) |
| WDAP-C5100BE                         | V1         | v1.2102b251003                        | -                             |
| WDAP-W3600BE                         | V1         | v1.2102b251022                        | -                             |

| Industrial Wireless Access Point/Bridge Wi-Fi 7 |            |                                       |                               |
|---|------------|---------------------------------------|-------------------------------|
| Model   | HW version | CloudNMS Support (Full)<br>FW version | CloudNMS<br>Support (Limited) |
| IAP-3600BE                                      | V1         | v1.2410b251106                        | -                             |
| IAP-3600BE-4PF                                  | V1         | v1.2410b251106                        | -                             |

| Outdoor Wireless Access Point/Bridge Wi-Fi 7 |            |                                       |                               |
|--|------------|---------------------------------------|-------------------------------|
| Model  | HW version | CloudNMS Support (Full)<br>FW version | CloudNMS<br>Support (Limited) |
| WDAP-3600BE                                  | V1         | v1.2102b251022                        | -                             |
| WDAP-5100BE                                  | V1         | v1.2102b251121                        | -                             |

| Wireless Access Point/Bridge Wi-Fi 6 |            |                                       |                               |
|--------------------------------------|------------|---------------------------------------|-------------------------------|
| Model                                | HW version | CloudNMS Support (Full)<br>FW version | CloudNMS<br>Support (Limited) |
| WDAP-C1800AX                         | V2         | v2.2102b251121                        | -                             |
| WDAP-W1800AXU                        | V1         | v1.2102b251121                        | -                             |
| WDAP-C3000AX                         | V1         | v1.2410b251017                        | -                             |
| WDAP-W3000AX                         | V1         | v1.2410b251021                        | -                             |

| Industrial Wireless Access Point/Bridge Wi-Fi 6 |            |                                       |                               |
|---|------------|---------------------------------------|-------------------------------|
| Model   | HW version | CloudNMS Support (Full)<br>FW version | CloudNMS<br>Support (Limited) |
| IAP-1800AX                                      | V1         | v1.2102b251105                        | -                             |
| IAP-2400AX                                      | V1         | v1.2102b251120                        | -                             |

**Outdoor Wireless Access Point/Bridge Wi-Fi 6**

| Model       | HW version | CloudNMS Support (Full)<br>FW version | CloudNMS<br>Support (Limited) |
|-------------|------------|---------------------------------------|-------------------------------|
| WDAP-1800AX | V1         | v1.2102b251121                        | -                             |
| WDAP-3000AX | V1         | v1.2102b250922                        | -                             |

**Wireless Access Point/Bridge Wi-Fi 5**

| Model       | HW version | CloudNMS Support (Full)<br>FW version | CloudNMS<br>Support (Limited) |
|-------------|------------|---------------------------------------|-------------------------------|
| WDAP-C7210E | V2         | v2.2102b251120                        | -                             |

## Device Category – Router

| Network Security VPN Router |            |                                       |                               |
|-----------------------------|------------|---------------------------------------|-------------------------------|
| Model                       | HW version | CloudNMS Support (Full)<br>FW version | CloudNMS<br>Support (Limited) |
| VR-100                      | V1         | -                                     | O                             |
| VR-300                      | V1         | -                                     | O                             |
| VR-300F                     | V1         | -                                     | O                             |
| VR-300P                     | V1         | -                                     | O                             |
| VR-300FP                    | V1         | -                                     | O                             |
| XVR-800                     | V1         | v1.2410b260330                        | -                             |
| ZT-800                      | V1         | v1.2410b260409                        | -                             |

| Industrial Network Security VPN Router |            |                                       |                               |
|--|------------|---------------------------------------|-------------------------------|
| Model                                  | HW version | CloudNMS Support (Full)<br>FW version | CloudNMS<br>Support (Limited) |
| IVR-100                                | V1         | -                                     | O                             |
| IVR-300                                | V1         | -                                     | O                             |
| IVR-300FP                              | V1         | -                                     | O                             |

| Network Security Wireless VPN Router |            |                                       |                               |
|--------------------------------------|------------|---------------------------------------|-------------------------------|
| Model                                | HW version | CloudNMS Support (Full)<br>FW version | CloudNMS<br>Support (Limited) |
| VR-300FW-NR                          | V1         | -                                     | O                             |
| VR-300W5                             | V1         | -                                     | O                             |
| VR-300W6                             | V1         | -                                     | O                             |
| VR-300W6A                            | V1         | -                                     | O                             |
| VR-300PW5                            | V1         | -                                     | O                             |
| VR-300PW6                            | V1         | -                                     | O                             |
| VR-300PW6A                           | V1         | -                                     | O                             |

| Industrial Network Security Wireless VPN Router |            |                                       |                               |
|---|------------|---------------------------------------|-------------------------------|
| Model   | HW version | CloudNMS Support (Full)<br>FW version | CloudNMS<br>Support (Limited) |
| IVR-300W  | V1         | -                                     | O                             |

**Industrial 4G/5G Cellular Gateway**

| Model         | HW version | CloudNMS Support (Full)<br>FW version | CloudNMS<br>Support (Limited) |
|---------------|------------|---------------------------------------|-------------------------------|
| FWA-2100-NR   | V1         | -                                     | O                             |
| ICG-2515-NR   | V1         | -                                     | O                             |
| ICG-2515F-NR  | V1         | -                                     | O                             |
| ICG-2515W-NR  | V1         | -                                     | O                             |
| ICG-2515FW-NR | V1         | -                                     | O                             |
| VCG-2406WP-NR | V1         | -                                     | O                             |

**LoRa WAN IOT Gateway**

| Model          | HW version | CloudNMS Support (Full)<br>FW version | CloudNMS<br>Support (Limited) |
|----------------|------------|---------------------------------------|-------------------------------|
| LCG-350W-NR-EU | V1         | -                                     | O                             |
| LCG-350W-NR-US | V1         | -                                     | O                             |
| LCG-300-EU     | V1         | -                                     | O                             |
| LCG-300-US     | V1         | -                                     | O                             |
| LCG-300W-EU    | V1         | -                                     | O                             |
| LCG-300W-US    | V1         | -                                     | O                             |
| LCG-300-NR-EU  | V1         | -                                     | O                             |
| LCG-300-NR-US  | V1         | -                                     | O                             |

**802.11ah Halow Wi-Fi Bridge/Station**

| Model         | HW version | CloudNMS Support (Full)<br>FW version | CloudNMS<br>Support (Limited) |
|---------------|------------|---------------------------------------|-------------------------------|
| HLB-100-EU868 | V1         | -                                     | O                             |
| HLB-100-US915 | V1         | -                                     | O                             |

## Device Category – Network Devices

| Managed Media Converter |            |                                       |                               |
|-------------------------|------------|---------------------------------------|-------------------------------|
| Model                   | HW version | CloudNMS Support (Full)<br>FW version | CloudNMS<br>Support (Limited) |
| GT-915A                 | V1         | -                                     | O                             |
| XT-905A                 | V1         | -                                     | O                             |
| XT-915A                 | V1         | -                                     | O                             |
| XT-925A                 | V1         | -                                     | O                             |

| Industrial Managed Media Converter |            |                                       |                               |
|------------------------------------|------------|---------------------------------------|-------------------------------|
| Model                              | HW version | CloudNMS Support (Full)<br>FW version | CloudNMS<br>Support (Limited) |
| IGT-900-1T1S                       | V1         | v1.2412b260324                        | -                             |
| IGT-900-2T2S                       | V1         | v1.2412b260324                        | -                             |
| IXT-900-1X1T                       | V1         | -                                     | O                             |
| IXT-900-2X                         | V1         | -                                     | O                             |
| IXT-900-2X1T                       | V1         | -                                     | O                             |
| IXT-900-2X1PD                      | V1         | -                                     | O                             |
| IXT-900-1X1UP                      | V1         | -                                     | O                             |
| IXT-900-2X1UP                      | V1         | -                                     | O                             |

| Industrial Managed TSN Media Converter |            |                                       |                               |
|--|------------|---------------------------------------|-------------------------------|
| Model                                  | HW version | CloudNMS Support (Full)<br>FW version | CloudNMS<br>Support (Limited) |
| TSN-900-2T2S                           | V1         | v1.2412b260401                        | -                             |

| 802.3at PoE+ Managed Injector Hub |            |                                       |                               |
|-----------------------------------|------------|---------------------------------------|-------------------------------|
| Model                             | HW version | CloudNMS Support (Full)<br>FW version | CloudNMS<br>Support (Limited) |
| POE-1200G                         | V6         | -                                     | O                             |
| POE-2400G                         | V6         | -                                     | O                             |
| HPOE-1200G                        | V6         | -                                     | O                             |
| HPOE-2400G                        | V6         | -                                     | O                             |

**802.3at PoE+ Managed Injector Hub**

| Model       | HW version | CloudNMS Support (Full)<br>FW version | CloudNMS<br>Support (Limited) |
|-------------|------------|---------------------------------------|-------------------------------|
| UPOE-800G   | V3         | -                                     | O                             |
| UPOE-1600G  | V3         | -                                     | O                             |
| UPOE-2400G  | V3         | -                                     | O                             |
| UPOE-800XG  | V1         | v1.2102b260212                        | -                             |
| UPOE-1600XG | V1         | v1.2102b260212                        | -                             |
| UPOE-2400XG | V1         | v1.2102b260212                        | -                             |

## New Device Support:

| Model                   | HW version | Device Type           |
|-------------------------|------------|-----------------------|
| <b>GS-4210-8UP2X</b>    | <b>V1</b>  | <b>Switch</b>         |
| <b>GS-4210-24T4SR</b>   | <b>V2</b>  | <b>Switch</b>         |
| <b>GS-5220-8P2T2S</b>   | <b>V3</b>  | <b>Switch</b>         |
| <b>MGS-6320-8T2X</b>    | <b>V1</b>  | <b>Switch</b>         |
| <b>XGS-6320-12X4TR</b>  | <b>V1</b>  | <b>Switch</b>         |
| <b>IGS-6325-5X1T</b>    | <b>V1</b>  | <b>Switch</b>         |
| <b>IGS-6325-20T4C4X</b> | <b>V1</b>  | <b>Switch</b>         |
| <b>WGS-5225-8T2SV</b>   | <b>V2</b>  | <b>Switch</b>         |
| <b>WGS-5225-8UP2SV</b>  | <b>V1</b>  | <b>Switch</b>         |
| <b>MGSW-28240F</b>      | <b>V3</b>  | <b>Switch</b>         |
| <b>WDAP-5100BE</b>      | <b>V1</b>  | <b>Access point</b>   |
| <b>UPOE-800XG</b>       | <b>V1</b>  | <b>Network Device</b> |
| <b>UPOE-1600XG</b>      | <b>V1</b>  | <b>Network Device</b> |
| <b>UPOE-2400XG</b>      | <b>V1</b>  | <b>Network Device</b> |
| <b>XVR-800</b>          | <b>V1</b>  | <b>Router</b>         |
| <b>ZT-800</b>           | <b>V1</b>  | <b>Router</b>         |

## Release History:

| <b>Version</b> | <b>Date</b>       | <b>Description</b>                       |
|----------------|-------------------|--|
| <b>v1.0</b>    | <b>2025/12/18</b> | <b>Initial release</b>                   |
| <b>v1.1</b>    | <b>2026/4/9</b>   | <b>Update Support Device information</b> |