

PLANET Access Point / Router

**How to add an unknown 3G USB modem for WNRT-300G in
Windows XP?**

If your 3G USB Modem is not supported by WNRT-300G, please kindly follow the instructions below to add it to the support list.

Step by Step:

Please extract the “SniffUSB_WNRT300G.zip” in advance.

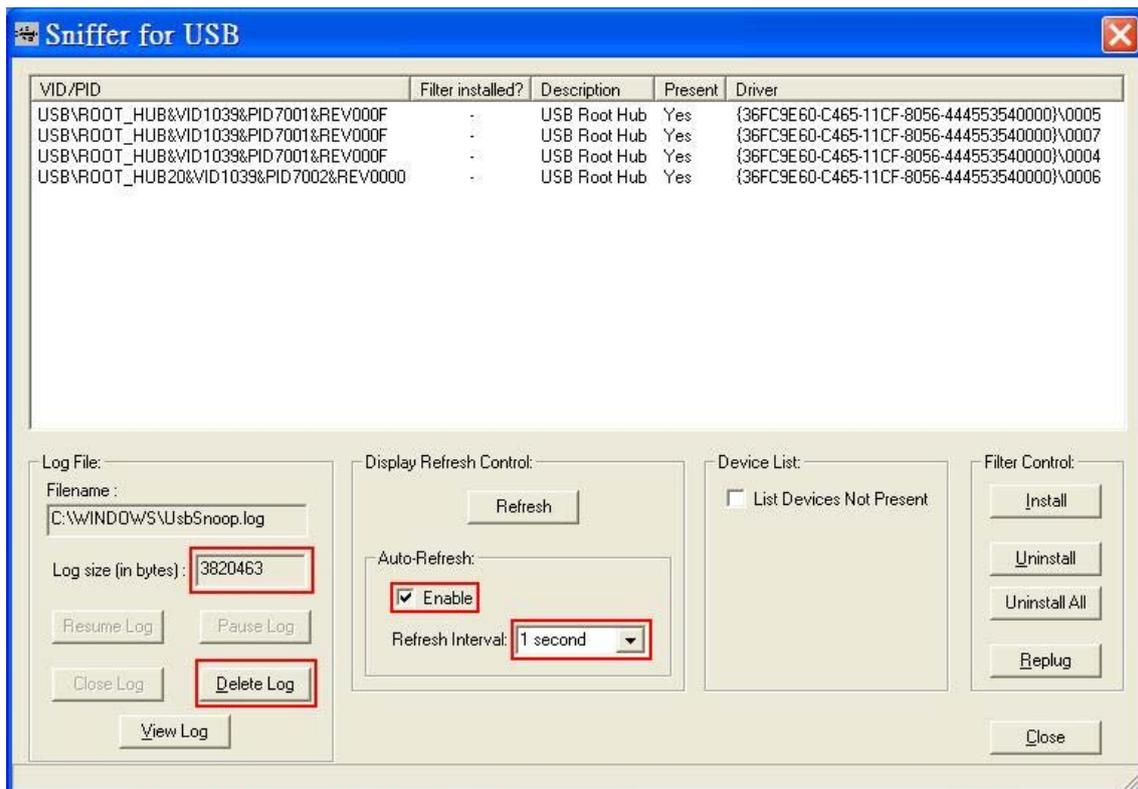
Here we take a 3G USB Modem not recognized by WNRT-300G, ASUS T500, for rehearsal.

Step 1. First of all, please **insert the 3G dongle** to the computer and install the driver to check if you can surf the Internet successfully. After making sure the unknown 3G dongle works well, you can **pull out it** from the computer.

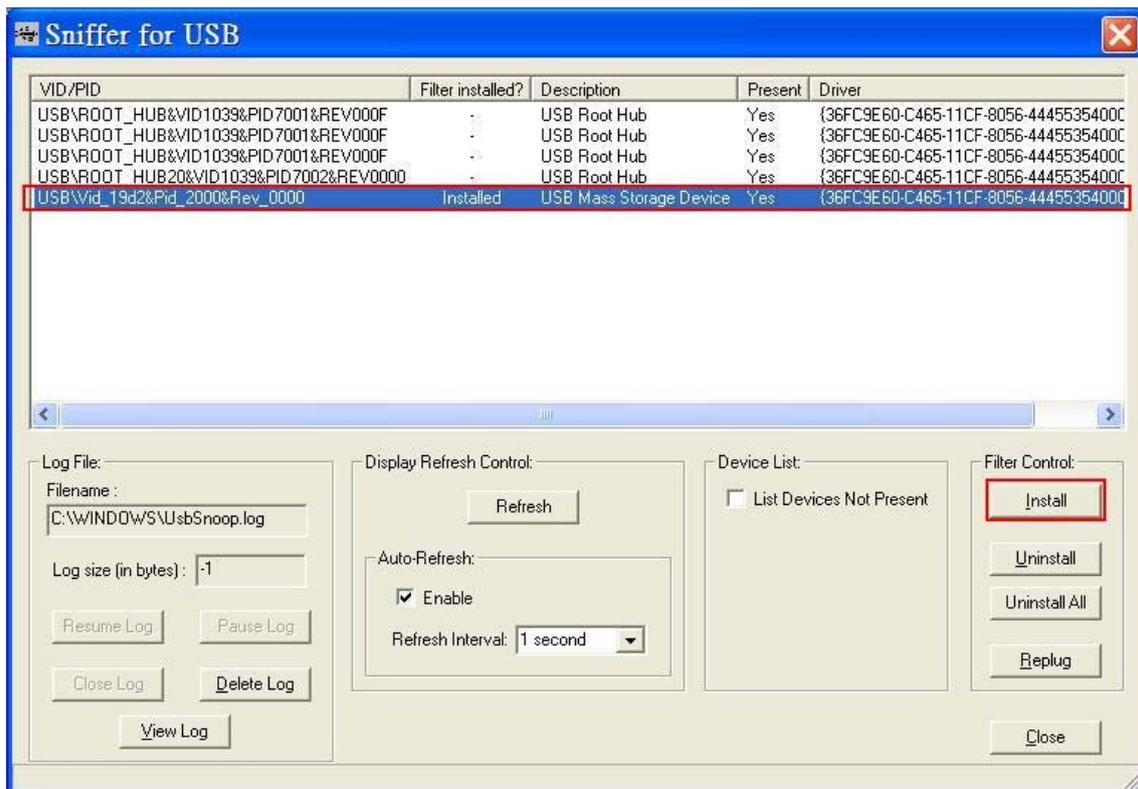
Step 2. Launch the “Sniff_WNRT300G.exe”. When you see the message window below, press **OK** button to continue.



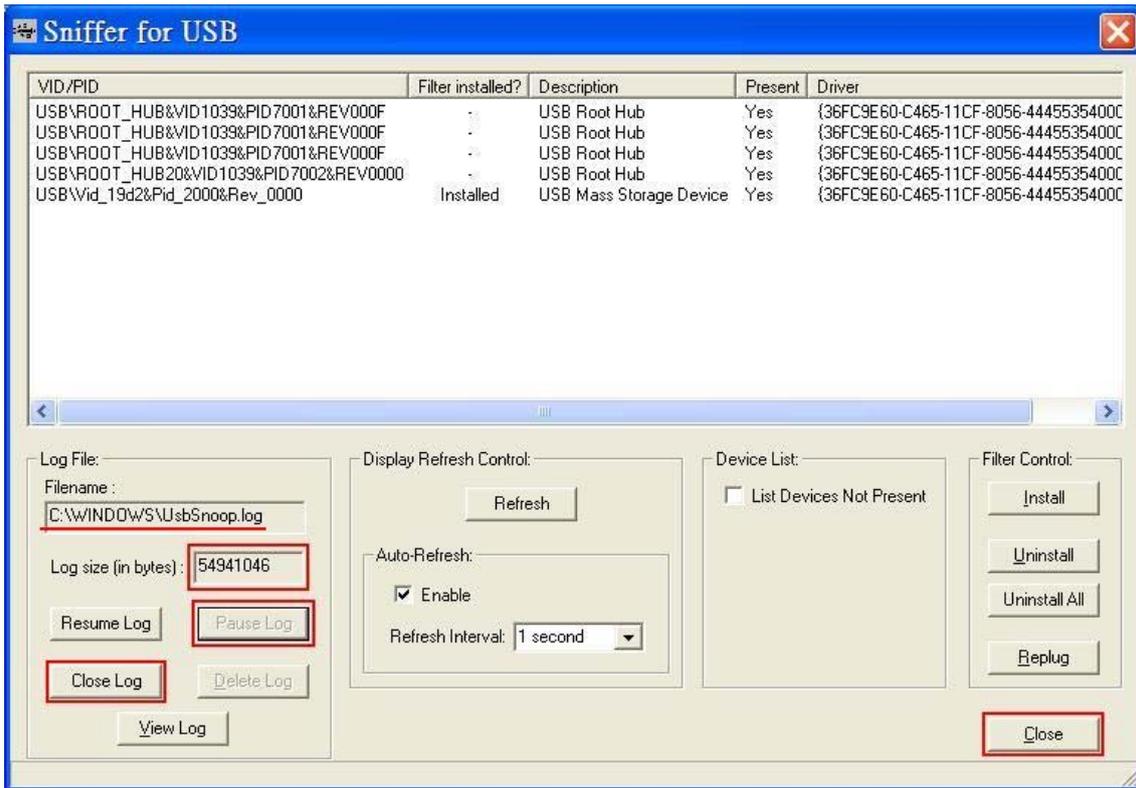
Step 3. Then you'll see the screen below. If there is any positive numbers in the Log size field, just click **Delete Log** button to start from a new record. **Enable** the Auto-Refresh function and set the Refresh Interval as **1 second**.



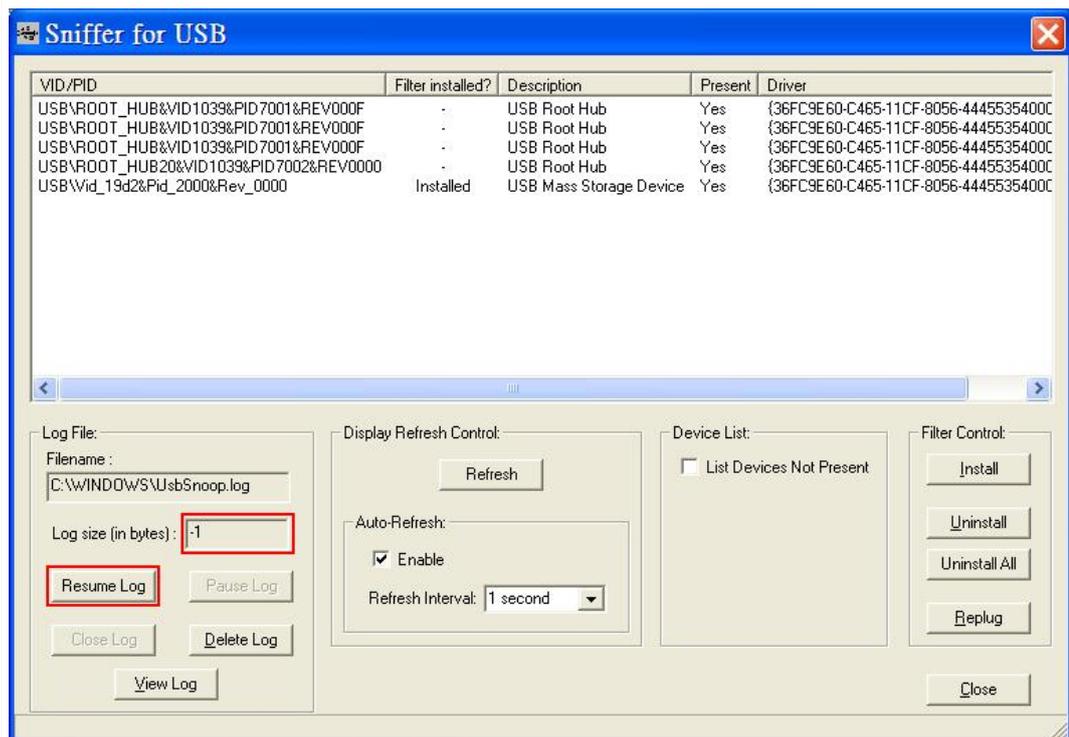
Step 4. Now **insert the 3G dongle** to the computer. And then you will see more new items appear. ***Please press Print Screen to have a screen capture of this window for us later.*** Select the item whose description is USB Mass Storage Device, and click **Install** button. Then **pull out the 3G dongle** from the computer. The new items will also disappear on the list accordingly.



Step 5. **Insert the 3G dongle** to the computer again. The new items will appear again and the Log size will increase automatically. After the computer recognizes the USB dongle and is ready to install its software, click the **Pause Log** and **Close Log** buttons. Copy the file C:\WINDOWS\UsbSnoop.log and keep it with the screen capture file before. Then you can click **Close** button to exit the program.



If the Log size does not increase automatically after you insert the 3G dongle to the computer, please pull out the 3G dongle from the computer and click the **Resume Log** button. Then insert the 3G dongle again. The Log size should increase automatically now.





Step 6. Email the 2 files to us. And we will try to analysis them to support your 3G dongle in the new firmware of WNRT-300G.

Thank you very much for your assistance.
PLANET Technology