

UTM Content Security Gateway

CS-2000

User's Manual

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This is a class A device, in a domestic environment; this product may cause radio interference, in which case the user may be required to take adequate measures.

Federal Communication Commission Interference Statement

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

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- 2. Increase the separation between the equipment and receiver.
- 3. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- 4. Consult the dealer or an experienced radio technician for help.

FCC Caution:

To assure continued compliance (example-use only shielded interface cables when connecting to computer or peripheral devices). Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the Following two conditions: (1) This device may not cause harmful interference, and (2) this Device must accept any interference received, including interference that may cause undesired operation.

R&TTE Compliance Statement

This equipment complies with all the requirements of DIRECTIVE 1999/5/EC OF THE EUROPEAN PARLIAMENT AND THE COUNCIL OF 9 March 1999 on radio equipment and telecommunication terminal Equipment and the mutual recognition of their conformity (R&TTE)

The R&TTE Directive repeals and replaces in the directive 98/13/EEC (Telecommunications Terminal Equipment and Satellite Earth Station Equipment) As of April 8, 2000.

WEEE Caution



To avoid the potential effects on the environment and human health as a result of the presence of hazardous substances in electrical and electronic equipment, end users of electrical and electronic equipment should understand the meaning of the crossed-out wheeled bin symbol. Do not dispose of WEEE as unsorted municipal waste and have to collect such WEEE separately.

Safety

This equipment is designed with the utmost care for the safety of those who install and use it. However, special attention must be paid to the dangers of electric shock and static electricity when working with electrical equipment. All guidelines of this and of the computer manufacture must therefore be allowed at all times to ensure the safe use of the equipment.

Customer Service

For information on customer service and support for the UTM Content Security Gateway, please refer to the following Website URL:

http://www.test.com

Before contacting customer service, please take a moment to gather the following information:

- ♦ UTM Content Security Gateway serial number and MAC address
- ♦ Any error messages that displayed when the problem occurred
- ♦ Any software running when the problem occurred
- ♦ Steps you took to resolve the problem on your own

Revision

User's Manual for PLANET UTM Content Security Gateway

Model: CS-2000

Rev: 1.0 (July, 2007)
PartNo: EM-CS2000v1

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Chapter 1: Introduction

The innovation of the Internet has created a tremendous worldwide venue for e-business and information sharing, but it also creates network security problems, so the security request will be the primary concerned for the enterprise. New model of Planet's UTM Content Security Gateway CS-2000, a special designed of security gateway, adopts Heuristics Analysis to filter spam and virus mail, auto-training system can raise identify rate of spam. The built-in 80GB Hard Disk can store the spam mail in Quarantine. Anti-virus has double virus scan engines - Clam and Sophos, can detect viruses, worms and other threats from E-mail transfer and Internet network. It also provides the mail report by Daily, Weekly, Monthly and Yearly, that helps the administrator easy to monitor the mail status.

The CS-2000 not only can filter spam and virus mail, the IDP and firewall functions can defense hacker and blaster attack from Internet or Intranet. The completely function in one device can provide you an excellent security solution and the secure environment than ever.

The CS-2000 not only just provides the same features as previous product CS-1000, such as Content Blocking to block specific URL, Scripts, IM/P2P program, IPSec, PPTP VPN server/Client, QoS and Authentication etc, but also provides the higher performance than CS-1000 and has more advanced functions, such as SSL VPN, High Availability and Inbound Load-Balancing etc. Built-in two WAN interfaces allow CS-2000 to support Outbound/Inbound load balance and wan fail-over feature. Furthermore, the VPN Trunk provides VPN fail-over and load balance features, that can offer a VPN redundant mechanism to keep your VPN connection being on line.

1.1Features

- Anti-Spam Filtering: Multiple defense layers (Spam Fingerprint, Blacklist & Whitelist, Bayesian Filtering, Spam Signature, Graylist, Checking sender account and IP address in RBL), and Heuristics Analysis to block over 95% spam mail. Customizable notification options and spam mail report are provided for administrator. Varied actions toward spam mail include: Delete, Deliver, Forward and Store in the quarantine. Built-in auto-training system to rise identify rate of spam mail substantially.
- Anti-Virus Protection: Built-in double virus scan engines can detect viruses, worms, and other threats from email transfer. Scan mission-critical content protocols-SMTP, POP3 in real time as traffic enters the network to provide maximum protection. Customizable notification options and virus mail report are provided for administrator. Varied actions toward spam mail include: Delete, Deliver, Forward and Store in the quarantine.
- Anti-Virus for HTTP, FTP, P2P, IM, NetBIOS: The CS-2000 not only can provide Anti-virus feature for mail, it also can filter the virus from varied protocol. The virus pattern can be updated automatically or manually.
- VPN Connectivity: The CS-2000 supports several VPN features -- IPSec VPN, SSL VPN and PPTP server/client. The VPN Tunnel with DES / 3DES / AES encryption and SHA-1 / MD5 authentication that provide secured network traffic over public Internet. VPN Wizard can help administrator to have an easy way to configure VPN settings.
- **SSL VPN:** SSL VPN does not need to install any software or hardware. Only need to use the web browser and easily establish VPN connections for transferring the data by SSL encryption.

- VPN Trunk: VPN trunk function provides VPN load balance and VPN fail-over feature to keep the VPN connection more reliable.
- Content Filtering: The CS-2000 can block network connection based on URLs, Scripts (The Pop-up, Java Applet, cookies and Active X), P2P (eDonkey, Bit Torrent, WinMX and more), Instant Messaging (MSN, Yahoo Messenger, ICQ, QQ, Skype and Google Talk) and Download / Upload. If there are new updated version of P2P or IM software in client side, CS-2000 will detect the difference and update the Content Filtering pattern to renew the filtering mechanism.
- **IDP:** Built-in IDP function can detect and prevent the Hacker attacks, Anomaly Flow, and Signatures from Internet. CS-2000 provides three kinds of the Signature to complete the intrusion detection system, user can select to configure "**Anomaly**", "**Pre-defined**" and "**Custom**" according to the current environment's request.
- Policy-based Firewall: The built-in policy-based firewall prevent many known hacker attack including SYN attack, ICMP flood, UDP flood, Ping of Death, etc. The access control function allowed only specified WAN or LAN users to use only allowed network services on specified time.
- QoS: Network packets can be classified based on IP address, IP subnet and TCP/UDP port number and give guarantee and maximum bandwidth with three levels of priority.
- **User Authentication:** Web-based authentication allows users to be authenticated by web browser. User database can be configured on the devices; CS-2000 also supports the authenticated database through external RADIUS, POP3 and LDAP server.
- WAN Backup: The CS-2000 can monitor each WAN link status and automatically activate backup links when a failure is detected. The detection is based on the configurable target Internet addresses.
- Outbound Load Balancing: The network sessions are assigned based on the user configurable load balancing mode, including "Auto", "Round-Robin", "By Traffic", "By Session" and "By Packet". User can also configure which IP or TCP/UDP type of traffic use which WAN port to connect.
- Inbound Load Balancing: The CS-2000 provides the Inbound Load Balancing for enterprise's internal server. The Inbound Load Balancing can reduce the server loading and system crash risks, in order to improve the server working efficiency.
- **Multiple NAT:** Multiple NAT allows local port to set multiple subnet works and connect to the Internet through different WAN IP addresses.
- **High Availability:** The CS-2000 provides High Availability function, and the redundant system will avoid influencing the network traffic because of the device crash down.

1.2 Package Contents

The following items should be included:

- CS-2000 x 1
- Quick Installation Guide x 1
- User's Manual CD x 1
- Power cord x 1
- Console cable x 1
- Cat5 Cable x 3
- Cat5 Cross Cable x 1
- Rack-mount ear x 2
- Mat x 4

If any of the contents are missing or damaged, please contact your dealer or distributor immediately.

1.3 CS-2000 Front View

CS-2000 Front Panel



LED / Port Definition

LED / Port	Description			
PWR	Power is	Power is supplied to this device.		
HD	Blinks to indicate this devise is being to access the Hard Disk.			
Console	Connect this serial port by console cable which setting is 9600,			
	8, N, 1 and none flow control. You can check the interface			
	setting and reset to factory setting.			
WAN1,	Orange	Steady on indicates the port is connected to other		
WAN2,		network device.		
LAN,	Blink to indicates there is traffic on the port			
DMZ	Green	Steady on indicates the port is connected at 100Mbps		
		speed		

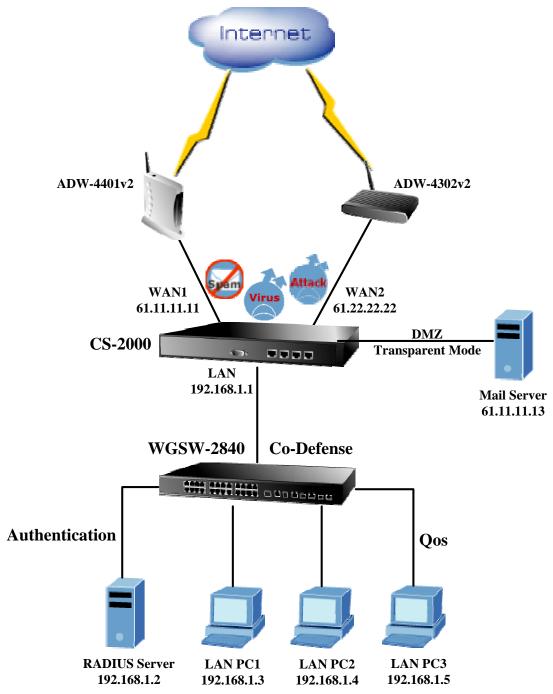
1.4 Specification

Product	Product UTM Content Security Gateway		
Model	CS-2000		
Hardware			
Ethernet LAN 1 x 10/100 Based-TX RJ-45		1 x 10/100 Based-TX RJ-45	
WAN		2 x 10/100 Based-TX RJ-45	
	DMZ	1 x 10/100 Based-TX RJ-45	
Console		1 x RS-232 (DB9)	
Hard Disk		80 GB	
H/W Watch-D	Dog	Auto reboot when detecting system fail	
Software			
Management		Web (English, Traditional Chinese, Simplified Chinese)	
Operation Mode		DMZ_Transparent, DMZ_NAT, NAT	
Routing Protocol		Static Route, RIPv2	
Concurrent Sessions		582,000	
New session / second		20,000	
Email Capacity per Day		600,000	
Firewall Performance		100Mbps	
VPN Performance		46Mbps	
VPN 3DES Performance		30Mbps	
Firewall Security		Policy-based access control	
		Stateful Packet Inspection (SPI)	
		NAT / NAPT	

VPN Tunnels	200 / 1000
(Connection/Configure)	
VPN Function	IPSec, SSL VPN, PPTP server and client
	DES, 3DES and AES encrypting
	SHA-1 / MD5 authentication algorithm
	Remote access VPN (Client-to-Site) and Site to Site VPN
Content Filtering	URL Blocking
	Script Blocking (Popup, Java Applet, cookies and Active X)
	IM blocking (MSN, Yahoo Messenger, ICQ, QQ, Skype and Google Talk)
	P2P blocking (eDonkey, Bit Torrent, WinMX and more)
	Download and Upload blocking
IDP	Anti-Virus for HTTP, FTP, P2P, IM, NetBIOS
	Automatic or manual update virus and signature database
	Anomaly: Syn Flood, UDP Flood, ICMP Flood and more
	Pre-defined: Backdoor, DDoS, DoS, Exploit, NetBIOS and Spyware
	Custom: User defined based on TCP, UDP, ICMP or IP protocol
	Yearly, Monthly, Weekly and Daily Report support
Anti-Virus	Virus scan engine: Two scan engines - Sophos and Clam
	Email attachment virus scanning by SMTP, POP3
	Inbound scanning for internal and external Mail Server
	Action of infected mail: Delete, Deliver to the recipient, forward to an account
	and store in quarantine
A - 1: O	Automatic or manual update virus database
Anti-Spam	Inbound scanning for external and internal Mail Server
	Support Spam Fingerprint, Bayesian, Signature, RBL and Graylist filtering,
	checking sender account and IP to filter the spam mail Black list and white list support auto training system
	Action of spam mail: Delete, Deliver to the recipient, forward to an account and
	store in quarantine
	Yearly, Monthly, Weekly and Daily Report support
QoS	Policy-based bandwidth management
400	Guarantee and maximum bandwidth with 3 priority levels
	Classify traffics based on IP, IP subnet, TCP/UDP port
User authentication	Built-in user database with up to 500 entries
	Support local database, RADIUS, POP3 and LDAP authentication
Logs	Traffic Log, Event Log and Connection Log
- 5	Log can be saved from web, backup by e-mail or syslog server
Accounting Report	Record Inbound and Outbound traffic's utilization by Source IP, Destination IP
3 1	and Service
	Backup Accounting Report for Outbound and Inbound traffic
Statistics	WAN Ports traffic statistic and policies statistic with graph display
Others	Dynamic DNS
	NTP support
	Multiple Server load balancing
	Outbound / Inbound load balancing
	High Availability
	Multiple Subnet
	SNMP v1

Chapter 2: Hardware Installation

Deployment



The CS-2000 appliance deployment

■ The CS-2000 interface in details:

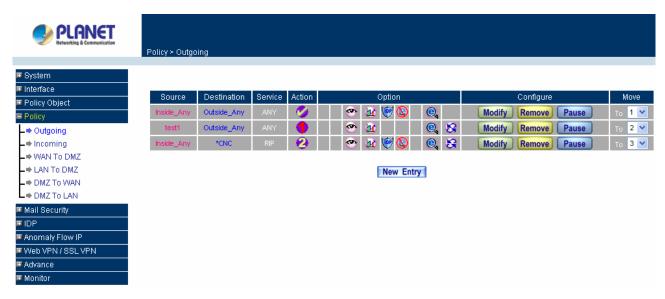
LAN Port= 192.168.1.1

WAN 1 Port= 61.11.11.11

WAN 2 Port= 61.22.22.22

DMZ Port= 61.11.11.13

The CS-2000's Web UI contains two panes. The right pane is an "operation window". At the top of the "operation window" is a bar that shows Main Function → Sub Function and under the bar is a "working window." The left pane is the "function column" which depends on the function that user select in the left pane, the right pane displays the CS-2000 status and existing settings for MIS engineer to control and manage.



The CS-2000 appliance Web UI

Chapter 3: System

3.1 Administration

Generally speaking, the system administration refers to the privileges of log in/out, monitor and control the CS-2000 appliance with some relevant settings. In this Chapter, the system administration will be defined as the management of the MIS engineer, Permitted IPs, System Log-Out and Software Update.

Chief administrator configures and manages the CS-2000 appliance. The administrator can add, delete or modify system settings and monitor system status while sub-administrator (title named set by chief MIS engineer) is read-only.

Administrator

Administrator:

■ The title of chief administrator and sub administrator. Administrator is the default name and cannot be removed. But other sub administrator can be modified or removed.



The default chief administrator can add or modify the other admin to be the sub admin or chief admin; otherwise the other chief admin can modify its privilege to be the sub admin but can not be deleted. The CS-2000 appliance still force to reserve a chief admin.

Privilege:

- Chief administrator has the Write/Read/View privilege. Administrator is allowed to modify the configurations, monitor the system status, and add or remove the other administrator.
- Sub administrator only has **Read** privilege. He is only allowed to view the system configuration.

Password/New Password/Confirm Password:

Can add or modify the password of chief / sub administrator.

3.1.1 Admin

Step 1. Click Admin → New Sub-Admin.

Step 2. In Add New Sub Admin , add the settings :

■ Sub Admin name: sub_admin.

■ Password: 12345.

■ Confirm Password: 12345.

If the admin select Write Access and View Log & Report Privilege, the new sub-admin becomes chief admin.

Step 3. Click OK for the user to log in, or click Cancel to cancel adding new sub admin.

Add New Sub Admin		
Sub Admin name	sub_admin	(Max. 16 characters)
Password	••••	(Max. 16 characters)
Confirm Password	••••	(Max. 16 characters)
Write Access		
■ View Log & Report Privilege		

Add new sub admin

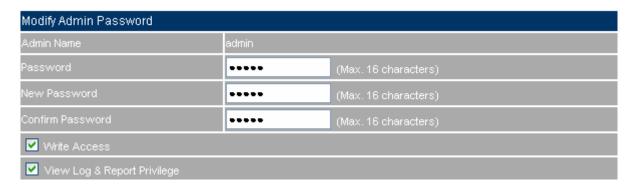
Changing the Main/Sub-Administrator's Password

Step 1. In Admin, select the admin to change, correspond to the Configure→ Modify.

Step 2. In **Modify Admin Password** , enter the following information:

Password: admin.New Password: 52364.Confirm Password: 52364.

Step 3. Click **OK** to change the password, or click **Cancel** to cancel the modification.



Modify the admin password

3.1.2 Permitted IPs

Step 1. In Administration → Permitted IPs → New Entry , add the settings :

■ Name : Enter master

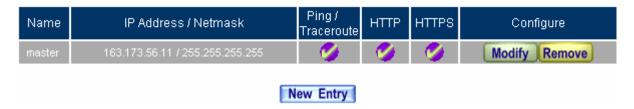
IP Address: Enter 163.173.56.11
 Netmask: Enter 255.255.255.255
 Service: Check Ping, HTTP and HTTPS

■ Click **OK**

■ Complete adding Permitted IPs

Add New Permitted IPs		
Name	master	(Max. 20 characters)
IP Address	163.173.56.11	
Netmask	255.255.255.255	
Service	☑ Ping / Traceroute	✓ HTTP ✓ HTTPS

Add new permitted IPs setting



Complete adding Permitted IPs

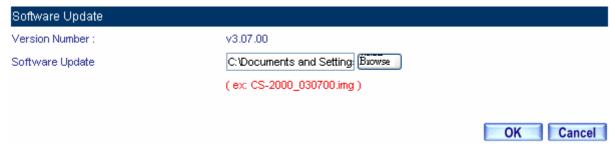
To activate Permitted IPs, click Interface → LAN, WAN and DMZ to uncheck Ping, HTTP and HTTPS.

However, **Permitted IPs** must be set before the cancellation of HTTP and HTTPS, or MIS engineer can not enter CS-2000's Web UI via the appointed interface.

3.1.3 Software Update

Step1. In System→Administration→Software Update

- In **Version Number**, to know the version number, then connect to network and download the latest version in the CS-2000 appliance.
- Click Browse → Choose File, select the latest update file and open it.
- Click **OK** to run automatic software update.



Update the software

It takes 3 minutes to run software update then the system will restart. Please do not turn off the system or quit the web page during the update process, or it will cause an unpredictable error. (It recommends updating through LAN.)

3.2 Configure

The so called configuration here is about the basic operating settings of the CS-2000 appliance. In this Chapter, it will be defined as **Setting**, **Date/Time**, **Multiple Subnet**, **Route Table**, **DHCP**, **Dynamic DNS**, **Host Table**, **SNMP** and **Language**.

Setting

Multi Security Firewall Configuration

The MIS engineer can export or import system setting files, reset factory setting, and format the CS-2000's hard disk.

System Name Setting

■ The administrator can set up the company name and device name.

E-mail Setting

■ Enabling this function and the CS-2000 appliance will automatically send instant e-mail alert notification to the MIS engineer when the system is attacked or some urgent events occurred.

Web Management

- The MIS engineer can remote the CS-2000 appliance anywhere via Web UI. In addition, the MIS engineer can change the used port number in CS-2000's remote management.
- Set up the idle timeout as the MIS engineer log into the CS-2000 appliance. The CS-2000 appliance will forced to logout the Web UI as the MIS engineer did not process any system monitoring or management.

After changed HTTP or HTTPS port number, if the MIS engineer want to log in to Web UI from the WAN, he must change the web browser's port when log in to Web UI (For example, http://61.62.108.172:8080 and https://61.62.108.172:1025)

MTU Setting

■ The MIS engineer can modify the length of the sent and received packets anytime. The default value is 1500 Bytes.

Scanned HTTP / FTP Setting

Can set the file size to be scanned via HTTP and FTP.

Dynamic Routing (RIPv2)

■ By enable LAN, WAN or DMZ Port to send and receive RIPv2 packets, the CS-2000 appliance can communicate with internal or external routers and dynamically update the route table. (The MIS engineer can set up routing information update timer and routing information timeout when it stop to receive the RIPv2 packets and the router will automatically cancel the dynamic routing table.)

SIP Protocol pass-through

■ If enable the function, all the SIP packets pass through the CS-2000 will be first processed then sent out.

Administration Packet Logging

■ After enabled this function, the system will record its packet information in Monitor → Log → Traffic for the MIS engineer to query.

Date / Time:

Synchronize System Clock

Synchronize the CS-2000 appliance time to the MIS engineer's PC or the external time server.

GMT

■ International Standard Time (Greenwich Mean Time)

Daylight saving time

Daylight saving time (also called DST or Summer Time) is the portion of the year in which a region's local time is advanced by (usually) one hour from its standard official time.

Multiple Subnet:

WAN Interface IP

■ The WAN interface IP which a multiple subnet corresponds to.

Forwarding Mode

■ To indicate the multiple subnet use NAT or Routing mode.

Interface

To indicate the multiple subnet interface is LAN or DMZ interface.

Alias IP of Interface/Netmask

The multiple subnet segment range.

NAT Mode

Allow the internal network to set up multiple subnet addresses and connect to network via different WAN IP addresses. For example, the company applies several real IP addresses 168.85.88.0/24 for its lease

line and the company is divided into R&D, Customer Service, Sales, Procurement, and Accounting Department. For easy management, assign different IP segment for each department. The settings are as the following:

R&D Dep. 192.168.1.1/24 (Internal) \longleftrightarrow 168.85.88.253(External) Customer Service Dep. 192.168.2.1/24 (Internal) \longleftrightarrow 168.85.88.252(External) Sales Dep. 192.168.3.1/24 (Internal) \longleftrightarrow 168.85.88.251(External) Procurement Dep. 192.168.4.1/24 (Internal) \longleftrightarrow 168.85.88.250(External) Accounting Dep. 192.168.5.1/24 (Internal) \longleftrightarrow 168.85.88.249(External)

R&D Dep. has already been set up in **Interface** configurations, so set up the reserveing four departments by adding 4 new Multiple Subnets. After completing the settings, every department can connect to network via its own WAN IP address. The settings of each department are as the following:

	Customer Service	Sales	Procurement	Accounting
IP Address	192.168.2.2~254	192.168.3.2~254	192.168.4.2~254	192.168.5.2~254
Netmask	255.255.255.0	255.255.255.0	255.255.255.0	255.255.255.0
Default Gateway	192.168.2.1	192.168.3.1	192.168.4.1	192.168.5.1

Routing Mode

■ It is almost the same as NAT mode but does not have to correspond to the real WAN IP address, which let internal PC to access the network by its own IP. (External user can use the IP to connect to the network)

DHCP

Subnet

■ The domain belongs to internet network.

Netmask

■ The domain name netmask belongs to the internet network.

Gateway

Internal network default gateway.

Broadcast

LAN broadcast address.

Dynamic DNS

Domain Name

■ The domain name that the MIS engineer applied from the DDNS provider.

WAN IP

■ The real IP which the domain name correspond to.

Host Table

Host Name

Customized by the MIS engineer. The internal user can access the resources provided by a corresponded host.

Virtual IP Address

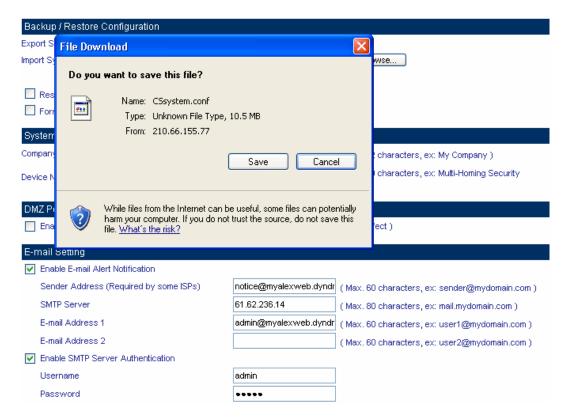
■ The mapped virtual IP Address corresponds to the host name. It must be the LAN or DMZ IP address.

3.2.1 Setting

Exporting CS-2000 settings

Step1. In System→Configure→Setting →Multi Security Firewall Configuration, click near Export System Setting to Client.

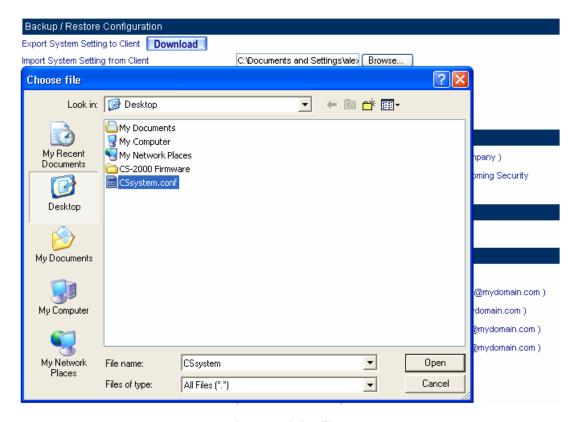
Step2. In **File Download** window, click **Save.** Then, choose the destination location to save the exported file. Finally, click **Save** for CS-2000 to copy the configuration file to the appointed storage location.



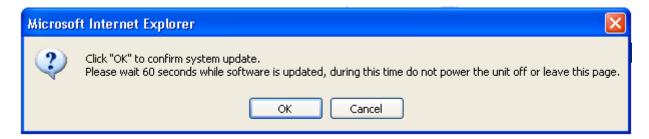
Choose the save location

Importing CS-2000 settings

- Step1. In Setting window, click Browse near Import System Setting from Client.
- **Step2.** In **Choose File** window, select the previously saved settings and click **Open.**
- Step3. Click Open, and a confirmation dialogue box pop out.
- **Step4.** Click the **OK** to import the configuration file.



Imported the files



File import confirmation

Restoring Factory Settings and Format Hard Disk

- Step1. In Setting → Backup/Restore Configuration, select Restore Factory Setting and Format Hard Disk.
- **Step2.** Click **OK** to restore the default settings and format the hard disk at the same time.

Backup / Restore Configuration	
Export System Setting to Client Download	
Import System Setting from Client	C:\Documents and Settings\alex
	(ex: CSsystem.conf)
✓ Reset System to Factory Setting	
Format Hard Disk	

Select reset factory setting

System Name Setting and Email Setting

Step1. Company Name: Enter the unit name which the CS-2000 appliance objects to.

Step2. Device Name: Enter the title name of the CS-2000 appliance.

Step3. In E-Mail Setting→Enable Email Alert Notification.

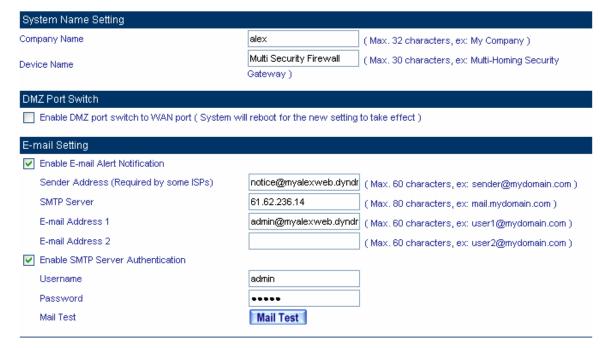
Step4. Sender Address: Enter the sender's email address. (Required by some ISP).

Step5. SMTP Server: Enter the IP address of the SMTP server.

Step6. E-mail Address 1: Enter the first e-mail address to receive the notification.

Step7. E-mail Address 2: Enter the second e-mail address to receive the notification.

Step8. Click **OK** to enable this function.



Enable email alert notification

Click Mail Test to test if e-mail address 1 and e-mail address 2 can receive the notification or not.

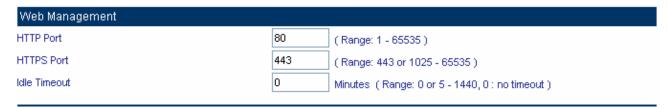
If the MIS engineer wants to send the mails via the authentication, then he must **enable SMTP Server**Authentication.

Web Management (WAN Interface)

The administrator can change the port number used by HTTP port anytime. (Remote WebUI management)

After HTTP and HTTPS port have changed, if the administrator want to enter WebUI from WAN, will have to change the port number of browser. (For example: http://61.62.108.172:8080)

- Step 1. Set Web Management (WAN Interface). Enter the new port number used by HTTP and HTTPS port. (Range 1 - 65535)
- Step 2. Click **OK** at the bottom-right of the screen.



Web Management

MTU (set networking packet length)

The administrator can modify the networking packet length.

- Step 1. **MTU Setting.** Modify the networking packet length. (Range 40 – 1500)
- Step 2. Click **OK** at the bottom-right of the screen.



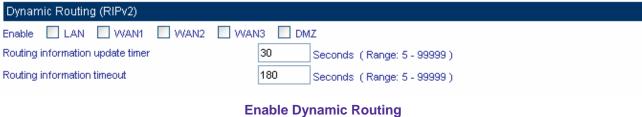
MTU Setting

Dynamic Routing (RIPv2)

Enable Dynamic Routing (RIPv2), CS-2000 will switch the routing information of RIP. The routers which support RIP can connect automatically. You can choose to enable LAN, WAN1, WAN2 or DMZ interface to allow RIP protocol supporting.

Routing information update timer: CS-2000 will send out the RIP protocol in a period of time to update the routing table, the default timer is 30 seconds.

Routing information timeout: If CS-2000 does not receive the RIP protocol from the other router in a period of time, CS-2000 will cut off the routing automatically until it receives RIP protocol again. The default timer is 180 seconds.



SIP protocol pass-through

Select this option to the device's **SIP protocol pass-through**. Once this function is enabled, the SIP packets will be allowed to pass-through via CS-2000.



Enable SIP protocol pass-through

To-Appliance Packets Log

Select this option to the device's **To-Appliance Packets Log**. Once this function is enabled, every packet to this appliance will be recorded for system administrator to trace.



Enable To-Appliance Packets Log

System Reboot

- Step1. To restart the CS-2000 appliance, Click Reboot near Reboot Multi Security Firewall Appliance.
- Step2. It shows the confirm dialogue of Are you sure to reboot?
- **Step3.** Click **OK** to restart, or click Cancel to terminate the action.



Start to reboot

3.2.2 Date/Time

- To select Enable synchronize with an Internet time Server. Step1.
- Step2. In **Set offset hours from GMT**, select the correct option.
- Step3. Enter the time server's IP address in Server IP / Name.
- Step4. Enter the update time.



Set the system clock

Click Sync near Synchronize system clock with this client, to synchronize the CS-2000 time to the MIS engineer's PC.



Click **Assist** near Set Offset from GMT or Server IP / Name to consult the setting value.

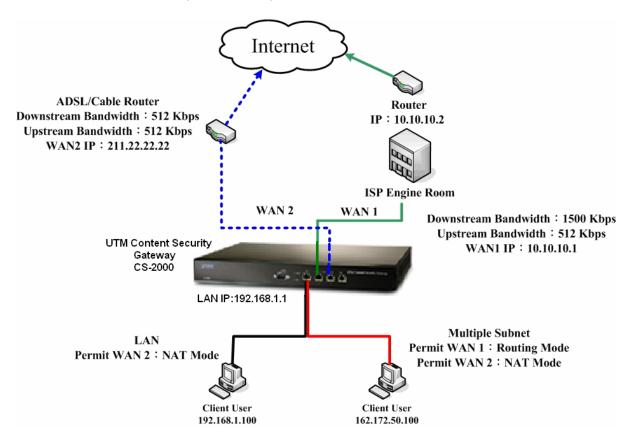
3.2.3 Multiple Subnet

Internal users use the IP address to link the internet via the multiple subnet NAT or Routing mode.

Exercise Preparations

Connect the CS-2000 appliance WAN 1(10.10.10.1) to the ISP's Router(10.10.10.2). The segment is 162.172.50.0/24 (Distributed by the ISP.)

Connect the CS-2000's WAN 2 (211.22.22.22) to ATUR to link to the network.



Multiple subnet deployment

■ The CS-2000 Interface:

WAN1 IP: 10.10.10.1 WAN2 IP: 211.22.22.22 LAN Port IP: 192.168.1.1

LAN Port Multiple Subnet: 162.172.50.1

Add a Multiple Subnet with Routing Mode:

Step1. Click Configure → Multiple Subnet

■ Click New Entry.

■ Interface : select LAN

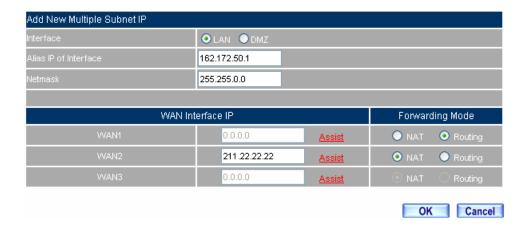
■ Alias IP of Interface : enter 162.172.50.1

■ **Netmask**: enter 255.255.255.0

WAN 1: 10.10.10.1 , Forwarding Mode : select routing
 WAN 2: 211.22.22.22 , Forwarding Mode : select NAT

■ Click **OK**.

■ Complete to add new multiple subnet IP.



Add new multiple subnet



Can enter the interface IP of WAN 1 & WAN 2 by Assist.

After completed the settings, there are two LAN segment 192.168.1.0/24 (the default LAN segment) and 162.172.50.0/24. Therefore, if the LAN IP is:

- 192.168.1.xx –Use the NAT Mode to connect to the network (As regulated in **Policy**, one can only connect to network via WAN2. If use Routing mode via WAN 1, an virtual IP can't be used to connect to network).
- 162.172.50.xx—WAN 1: Routing mode (MIS engineer IP 162.172.50.xx can be seen by the internet server); WAN2: NAT mode (The IP seen by the internet server is WAN2's IP)

3.2.4 Route Table

Make the Router which deploy in two different segments can link to the internet via the CS-2000 appliance.

Preparations

Company A

Connect WAN 1 (61.11.11.11) to ATUR and link to network.

Connect WAN 2 (211.22.22.22) to ATUR and link to network.

LAN segment is192.168.1.1/24.

LAN Router1 (10.10.10.1, supporting RIPv2), the LAN segment is 192.168.10.1/24.

Company B

Router2 (10.10.10.2, supporting RIPv2), the LAN segment is 192.168.20.1/24.

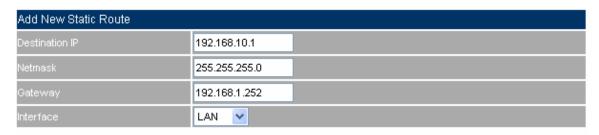
Company A's Router1 (10.10.10.1) is connected to B company's Router2 (10.10.10.2) by lease line directly.

Step1. In Configure → Route Table

Destination IP: Enter 192.168.10.1
 Netmask: Enter 255.255.255.0
 Gateway: Enter 192.168.1.252

■ Interface: Select LAN.

■ Click **OK**





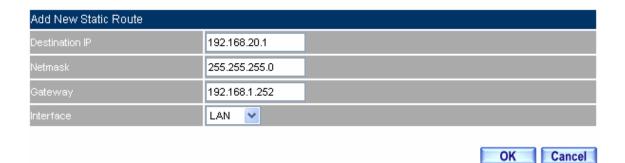
Add new static route—1

Step2. In Configure → Route Table

Destination IP: Enter 192.168.20.1
 Netmask: Enter 255.255.255.0
 Gateway: Enter 192.168.1.252

■ Interface : Select LAN .

■ Click **OK**



Add new static route—2

Step3. In Configure → Route Table

Destination IP: Enter 10.10.10.0
 Netmask: Enter 255.255.255.0
 Gateway: Enter 192.168.1.252

■ Interface: Select LAN.

■ Click **OK**

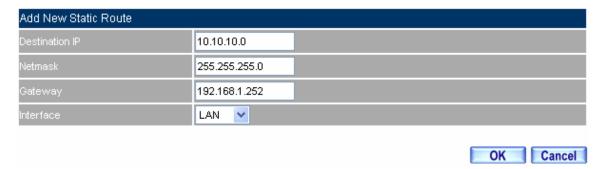
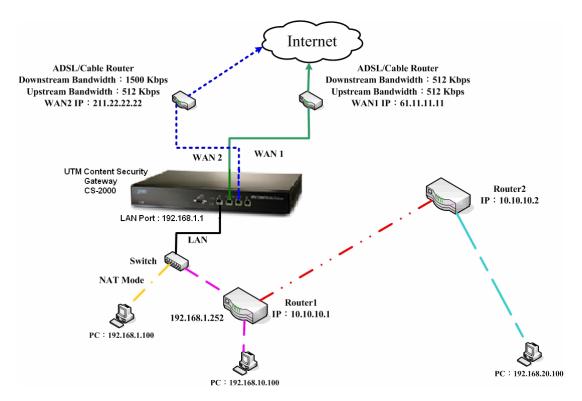


Fig. 2-12 Add new static route-- 3

Step4. As completed all. The CS-2000 appliance can translate the virtual IP to real IP. Therefore, the LAN subnet PC 192.168.10.1/24, 192.168.20.1/24 and 192.168.1.1/24 can communicate to each other via the CS-2000 appliance.

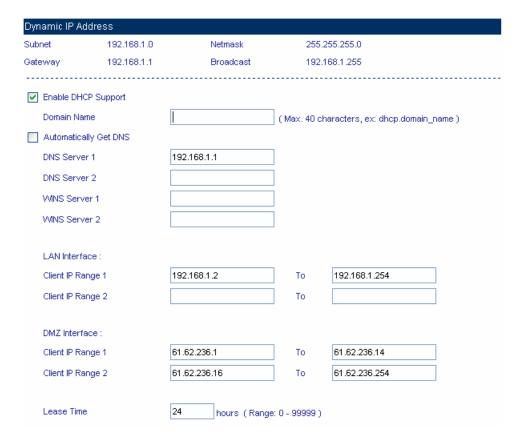


Route table environment

3.2.5 DHCP

Step1. In **Configure** → **DHCP**, to select and set the following setting:

- **Domain Name**: Enter the domain name in private LAN.
- DNS Server 1: Enter the IP address distributed to DNS server 1.
- **DNS Server 2:** Enter the IP address distributed to DNS server 2.
- WINS Server 1: Enter the IP address distributed to WIN server 1.
- WINS Server 2: Enter the IP Address distributed to WIN server 2.
- LAN Interface:
 - ◆ Client IP range 1: Enter the first starting and ending IP addresses, the default value is 192.168.1.2 to 192.168.1.254. (it must be at the same domain).
 - ◆ Client IP range 2: Enter the second starting and ending IP addresses (it must be at the same domain as Client Range 1).
- DMZ Interface: Set as the LAN interface address. (Except to enable DMZ Interface, click Interface→DMZ.)
- **Leased Time:** The lease time of the dynamic IP and the default value is 24 hours.
- Click OK.
- Complete DHCP settings.



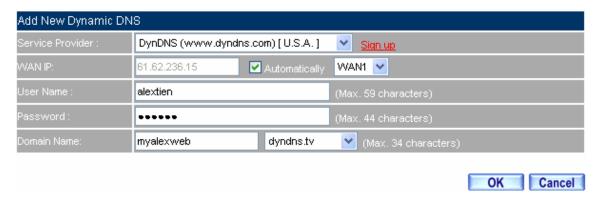
DHCP setting

When the LAN network adaptor set to **Automatically Get DNS**, the DNS Server will auto lock the LAN interface IP. (Note: When enabled the **Authentication**, the first DNS server must correspond to the LAN interface IP).

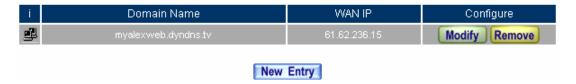
3.2.6 DDNS

Step1. In Configure → DDNS.

- Click New Entry.
- **Service Provider:** Select from the drop-down menu.
- Select Automatically and select a WAN interface to correspond from the menu.
- User Name and Password: Enter the applied name and password.
- **Domain Name:** Enter the applied domain name.
- Click OK.
- Complete DDNS setting.



DDNS setting WebUI



Complete the DDNS setting

Icon		×	₫.	<u> î</u>
Connotation	Connection	Wrong	Connecting	Errors
	Succeeds	Password		

If the MIS engineer have not apply the DDNS account, then he can choose the proper DDNS supplier, click **Sign up**, and then it will display the registration web page.

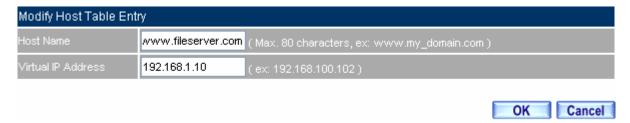
If the MIS engineer do not select Automatically correspond to the WAN interface

Address, then they can enter the specific IP at WAN IP. It can let DDNS correspond to the static IP.

3.2.7 Host Table

Step1. In Configure → Host Table

- Host Name enter the customaries domain name
- Virtual IP Address enters the host name that corresponds to the virtual IP address.
- Click **OK**.
- Complete Host Table setting.



Host table setting

Use the Host Table of the CS-2000 appliance, the first DNS Server in Client PC must correspond to the LAN or DMZ Port IP; that is the default gateway of the computer.

3.2.8 **SNMP**

Step1. In **Configure** → **SNMP** → **Enable SNMP Agent** and enter the following setting:

- Appliance Name: Can customize the name. Default setting is Multi Security Firewall.
- Appliance Location: Can customize the settings. Default setting is Taipei, Taiwan.
- Community: Can customize the settings. Default setting is public.
- Contact Person: Can customize the settings. Default setting is root@public.
- **Description:** Can customize the settings. Default setting is Multi Security Firewall Appliance.
- Click OK.
- Complete the **SNMP Agent** settings. The MIS engineer can monitor CS-2000'S operating status by the SNMP Agent message recipient installed in administrator's PC.



SNMP agent setting

Enable SNMP Trap Alert Notification

- Step1. In Configure → SNMP , select Enable SNMP Trap Alert Notification and enter the following setting:
 - SNMP Trap Recipient Address: enter SNMP trap recipient IP.
 - SNMP Trap Port: Enter the port number. (Default value: 162).
 - Click OK.
 - Complete the **SNMP Trap** setting. The MIS engineer can use the SNMP Trap software and receive the alarm notification from the CS-2000 appliance. (it will send the notification about connection / disconnection and the attacks information to the SNMP Trap recipient address.



SNMP Trap setting WebUI

The MIS engineer can click Trap Test to test if SNMP Trap can work normally.

3.2.9 Language

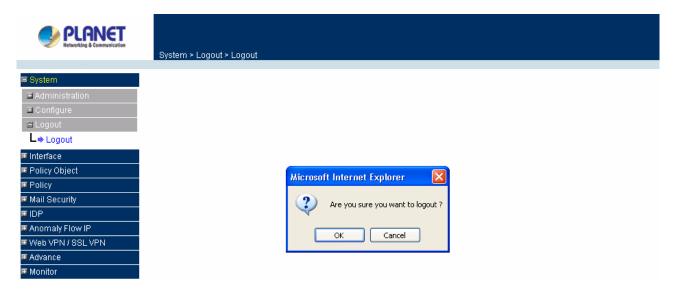
Step1. In **Configure** → **Language** to select the language, click **OK**.



Language Version setting

3.3 Logout

STEP 1 . Click Logout in System to protect the system while Administrator is away.



Confirm Logout WebUI

STEP 2 . Click OK and the logout message will appear in WebUI.

Multi-Homing Security Gateway Web Server Information

Your current connection has expired, you have now been logged out.

If you want to login, please restart your browser.

Logout WebUI Message

Chapter 4: Interface

<u>Interface</u>

In this section, the **Administrator** can set up the IP addresses for the office network. The Administrator may configure the IP addresses of the LAN network, the WAN 1/2 network, and the DMZ network. The netmask and gateway IP addresses are also configured in this section.

Definition

Interface

LAN

Can set up the LAN network.

Ping

Can test the IP via Ethernet interface.

HTTP

From the Ethernet interface to the CS-2000 WebUI through HTTP.

HTTPS

From the Ethernet interface to the CS-2000 Web UI through HTTPS.

WAN

Can set the external connection.

Balance Mode

- Auto : Can auto adjust the usage of WAN depends on the downstream and upstream status.
- Round-Robin : Forced to use the 1:1 cycling distribution of network download connection (it is appropriate to the users who use the same download bandwidth.)
- **By Traffic**: Allocate the download bandwidth by accumulated network flow.
- **By Session**: Adjust the WAN connection depends on the saturated connections.
- **By Packet**: Allocate the download bandwidth by accumulated packets.

Connect Mode

- The WAN network connection mode can be divided into :
 - ◆ PPPoE (ADSL user)
 - Dynamic IP Address (cable modem user)
 - ◆ Static IP address (static connection or ADSL static line users)

Saturated Connections

Can set the WAN connections depend on the traffic, connections and packets.

Priority

Set the WAN interface priority by balance mode choice.

Service

- To test if the WAN can work or not. The testing includes two parts:
 - ◆ ICMP : Ping the IP to see if the connection can work.
 - ◆ DNS: Use the domain name to see if the connection can work.

Downstream Bandwidth and Upstream Bandwidth

Can set the proper bandwidth of the WAN interface.

The Idle Time

As the WAN interface set to be the PPPoE (ADSL users) settings, the MIS engineer can set the idle time when the WAN port is not in use. (Its unit is minute)

DMZ

- Can set the DMZ in the CS-2000 appliance.
- The DMZ includes two modes:
 - ◆ NAT: The DMZ is an isolated virtual domain. (But it can not be at the same segment as LAN).
 - ◆ TRANSPARENT : The DMZ and WAN interface are both in the same domain.

4.1 LAN

Modify the LAN Interface Address

Step1. In **Interface** → **LAN** to enter the following settings:

- Enter the new LAN IP Address and Netmask.
- Select **Ping**, **HTTP** and **HTTPS**.
- Click OK



LAN interface setting

The default LAN interface address is 192.168.1.1. After the MIS engineer has modified the LAN IP address, he has to set the PC to obtain the latest IP, and then use the modified LAN interface IP address to log in Web UI. (When the PC set to obtain the IP by DHCP)

Before set the **Permitted IP**, never uncheck HTTP and HTTPS or the MIS engineer will not able to log in the CS-2000 Web UI via LAN.

4.2 WAN

Set the WAN Interface Address

Step1. Interface → WAN, click Modify of WAN 1.

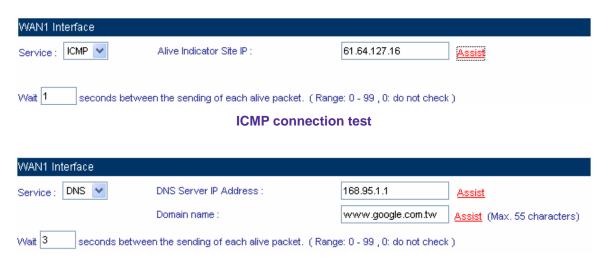
WAN 2/3 Interface's settings are almost the same as WAN 1 setting. The difference is that WAN 2/3 has the additional **Disable** function. The MIS engineer can use this function to disable WAN Interface 2/3.

WAN2 Interface	Enable	×			
	Disable Enable		DNS Server IP Address :	168.95.1.1	<u>Assist</u>
			Domain name :	www.google.com.tw	Assist (Max. 55 chara

Disable the WAN interface

Step2. The way to test the connection (ICMP and DNS):

- ICMP: enter the persistent ping IP. (Or click **Assist**).
- DNS: Enter the DNS server IP address and domain name. (Or click **Assist**.)
- Sets the interval seconds during the packets transferring. (Per seconds).



DNS connection test

Both of the two connection test is the standard to see if the WAN can work properly. The testing such as the IP address, IP address for DNS server and the domain name all must be working forever long, or it will make the CS-2000 appliance error.

Step3. Choose the network connection.

- PPPoE (ADSL User)
 - 1. Select PPPoE (ADSL User)
 - 2. Enter User Name as an account.
 - **3.** Password as the applied password.
 - 4. Select **Dynamic** or **Fixed** in **IP Address provided by ISP.** It depends on the user's network status, click **Fixed** option, please enter the **IP address.**
 - **5.** Enter **Max. Downstream Bandwidth** and **Max. Upstream Bandwidth** (%It depends on the network bandwidth which the user applied.)
 - 6. Select Ping, HTTP, and HTTPS.
 - 7. Click OK.



Use PPPoE



To Complete PPPoE connection setting

If use the PPPoE, the MIS engineer can set the WAN interface auto connect when it disconnect (it is recommended enable this function) or set the WAN interface disconnect as idle (Not Recommended).

- Dynamic IP Address (cable modem user)
 - 1. Click Dynamic IP Address.
 - 2. Click IP Address→Renew, and then get the Dynamic IP.
 - If the ISP requires entering the MAC address, Click MAC Address→Clone MAC, then
 gets the MAC address.
 - **4. User Name**: Require by the ISP to enter the provided user name.
 - 5. **Domain Name**: Require by the ISP to enter the provided domain name.
 - **6. Username** and **Password**: The IP mechanism of DHCP authentication. (According to the ISP in Mainland China)

 - 8. Select Ping, HTTP and HTTPS.
 - 9. Click OK.



Set the Dynamic IP address



Complete to set the Dynamic IP address

- Static IP address (For Static or ADSL user)
 - 1. Select Static IP Address.
 - 2. Enter IP Address, Netmask and Default Gateway.
 - 3. Enter DNS Server 1 or DNS Server 2.
 - **4.** Enter **Max. Downstream Bandwidth** and **Max. Upstream Bandwidth.** (* According to the bandwidth applied by the user)
 - 5. Select Ping, HTTP and HTTPS.
 - 6. Click OK



Set the Static IP address



Complete the Static IP address setting

In WAN 2 Interface, the MIS engineer has no need to set the DNS server as setting the Static IP address.

When selecting Ping, HTTP and HTTPS in WAN interface, the user can ping the CS-2000 appliance and it's WebUI. This action may cause the network security problem. It's recommended do not select the Ping, HTTP and HTTPS after confirming all the setting is completed. If the MIS engineer wants to log in to the WebUI through WAN, he can use **System** → **Administration** → **Permitted IPs**.

4.3 DMZ

Sets DMZ Interface (NAT Mode)

Step1. In Interface → DMZ.

Step2. In **DMZ Interface**, select **NAT** mode.

- In **DMZ Interface**, select **NAT** from the drop-down menu.
- Enter the value in **IP Address** and **Netmask**.

Step3. Select Ping, HTTP and HTTPS.

Step4. Click OK



Select the NAT mode

Sets DMZ Interface (Transparent Mode)

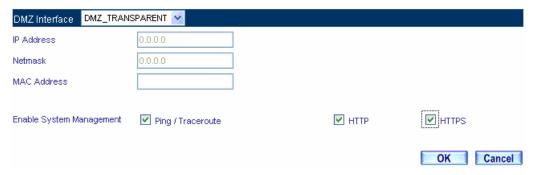
Step1. In Interface → DMZ.

Step2. In **DMZ Interface**, select **Transparent Mode**.

■ In **DMZ Interface**, select **DMZ_ Transparent Mode** from the drop-down menu.

Step3. Select Ping, HTTP, and HTTPS.

Step4. Click OK



Select the DMZ_TRANSPARENT mode

The MIS engineer has to set the static IP address in WAN interface and select the DMZ_TRANSPARENT mode in DMZ interface.

Chapter 5: Policy Object

5.1 Address

<u>Address</u>

In this chapter, it includes the definition of the chief MIS engineer, LAN, LAN group, WAN, WAN group, DMZ and DMZ group.

The IP address recorded in **Address** is probably a host IP address, or represents many IP address in the Domain .The MIS engineer can set an easy to identify name to represent the IP address. Basically, the IP address can divided into three types: Internal IP address, WAN IP address and DMZ IP address. The MIS can apply the different IP address packets filtering rules to the same policy, he can set these IP address in LAN group, WAN group or DMZ group.

After finished the Address setting, the MIS engineer can apply the address setting to the policy (source address or destination address). In other words, the Address setting must be set before the policy setting, so that it can shows the correct IP Address in Address setting.

Definition

Name

The MIS engineer can set the easy to identify name of IP address.

IΡ

It can be a host IP address or one of the domain IP address. It included three different types: internal IP address, external IP address and DMZ IP address.

Netmask

- Correspond to the single static IP address, the setting must be: 255.255.255.255.
- Correspond to many IP address in a specific domain. For example, IP Address 192.168.100.1 in C Class segment, the setting must be 255.255.255.0.

MAC Address

Mapped the MAC address to its IP address. It can prevent the user to modify the IP address and access the unauthorized network service through the policy.

Get IP address from DHCP Server

■ When enable this function , LAN or DMZ will get the PC 's IP address via the DHCP server in the CS-2000 appliance, and the PC's IP address will correspond to the MAC address.

We set two address application environments.

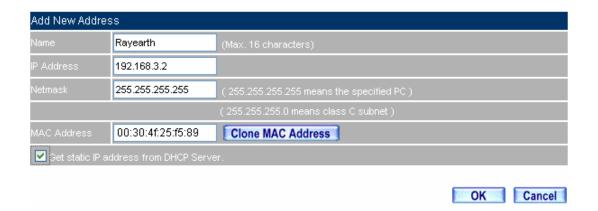
No.	Range	The Application Environment	Pages
Example 1	LAN	When use the DHCP, to distribute the static IP address to the	53
		specific user and limit the user can only access the FTP	
		resources through policy.	
Example 2	LAN Group and	To set the policy which allow part of users connect to the remote	56
	WAN	static IP address.	

Example 1

When use the DHCP, to distribute the static IP address to the specific user and limit the user can only access the FTP resources through policy.

Step1. In **Address→LAN**, make the setting as following :

- Click New Entry.
- Name, enter the user's identified name, Rayearth.
- IP Address, enter the user's IP 192.168.3.2.
- Netmask, enter 255.255.255.255.
- MAC Address, enter MAC Address 00:B0:18:25:F5:89.
- Select Get static IP address from DHCP Server.
- Click **OK**

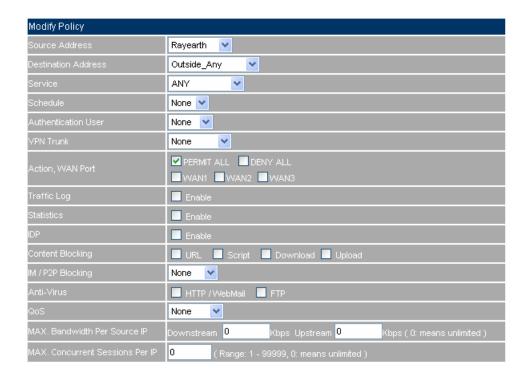


LAN address setting



Complete the LAN address setting





To limit the single user accessing the network resources through specific service

Step3. In Policy → Outgoing, to complete the settings to appoint the static IP to the specific user and limit the user can only accessing FTP resources through policy.



Complete the settings to limit the single user accessing the network resources through policy

When the MIS engineer set the Address settings , he can click Clone MAC Address , in order to let the CS-2000 can automatically copy the user's network adapter MAC address .

In Address → LAN, the CS-2000 appliance will automatically set an Inside_Any Address, it represents the whole LAN. The WAN or DMZ also has its Outside_Any and DMZ_Any default address setting to represents its whole domain.

In Address->WAN and DMZ, the setting is the same as LAN. The only difference is that the WAN can not set the MAC address.

Example 2

To set the policy which allow part of users connect to the remote static IP address.

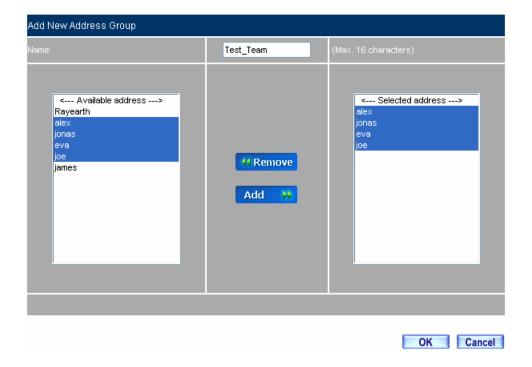
Step1. Set many LAN address.

Total entry: 7 Assist add <u>Name</u>▼ IP / Netmask MAC Address Configure Inside_Any In Use Rayearth In Use Modify Remove jonas Modify Remove eva Modify Remove joe Modify Remove Modify Remove New Entry

To set the LAN address

Step2. In Address → LAN Group, to set the setting as following.

- Click New Entry.
- To set the group Name.
- In available address, select the user in the group and click Add.
- Click OK.



To group the LAN address

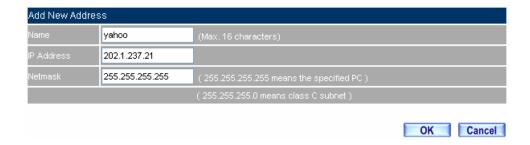


Complete the LAN group setting

In Address→WAN Group and DMZ Group, the setting is the same as LAN Group.

Step3. In Address \rightarrow WAN, add the setting as following

- Click New Entry
- Enter the remote static IP information. (Name, IP, Netmask)
- Click **OK**

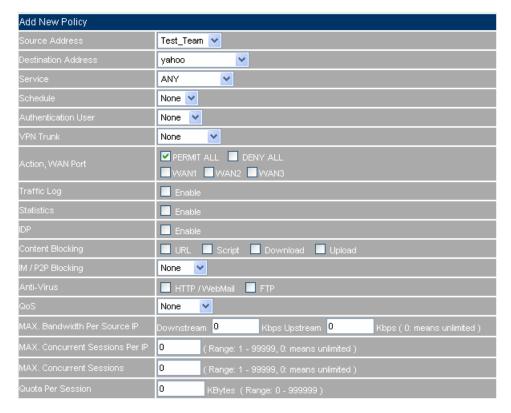


Set the WAN address



Complete the WAN address setting

Step4. To apply **Step 1\sim3** to policy.



Apply the address setting to policy



Complete the policy setting



The Address function works by apply it to policy.

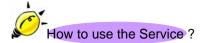
5.2 Service

<u>Service</u>

The TCP Protocol and UDP Protocol can provide different services and every service has its TCP port or UDP port number. For example, TELNET(23), FTP(21), SMTP(25), POP3(110), and so on . The Service function includes two parts: Pre-defined and Custom.

The Pre-defined included the common used and pre-identified TCP service or UDP service . This kind of service can not be modified and canceled. On the other hand, the user can set the proper TCP and UDP port number in Custom Service function. When sets the Custom Service function, the Client port number range is 1024 to 65535; the server port is 0 to 65535.

In this chapter, we will introduce the three common use services, for example, Pre-defined, Custom and Group. The MIS engineer can define the Protocol and port number in every network applied communication by the following steps. The client port can transfer the data by using different server.



In **Service** → **Group**, the MIS engineer can add the new group name. In the Group function, the MIS engineer can simply many process when setting the policy. For example, there are 10 different IP address to access 5 different services via the server, for example, such as the HTTP, FTP, SMTP, POP3 and TELNET. If the MIS engineers do not use the Group function, he has to set 50 policies (10x5=50). Actually the MIS engineer only need to apply these services to the service group with one policy.

Service

Pre-defined

Icon	The Definition
ANY	Any service.
TCP	TCP service, for example, FTP, FINGER, HTTP, HTTPS, IMAP, SMTP, POP3, ANY, AOL, BGP, GOPHER, InterLocator, IRC, L2TP, LDAP, NetMeeting, NNTP, PPTPReal, Media, RLOGIN, SSH, TCPANY, TELNET, VDO Live, WAIS, WINFRAME, X-WINDOWS.
UDP	UDP service, for example, IKE, DNS, NTP, IRC, RIP, SNMP, SYSLOG, TALK, TFTP, UDP-ANY, UUCP.
ICMP	ICMP service, for example, PING, TRACEROUTE.

Service name

■ The MIS engineer can define the service name.

Protocol

■ The Protocol that is made of the communication between the devices. It included the TCP and UDP mode.

Client Port

■ The Port number of the network adapter of the Client PC, the range is 1024 to 65535, it is recommended to use the default range.

Server Port

■ The MIS engineer can enter the port number in Custom Service function.

We set two service application environments.

No.	Range	The application environment	Pages
Example. 1	Custom	To permit the WAN users communicate to LAN user via the	
		network phone through policy. (VoIP port number: TCP 1720, TCP	
		15328-15333 , UDP 15328-15333)	
Example. 2	Group	To group the services , and limit the specific user accessing the	67
		network resources which provided by the group service through	
		Policy. (Group: HTTP, POP3, SMTP, DNS)	

Example 1

To permit the WAN users communicate to LAN user via the network phone through policy. (VolP port number: TCP 1720, TCP 15328-15333, UDP 15328-15333)

Step1. In Address → LAN and LAN Group , add the following setting :



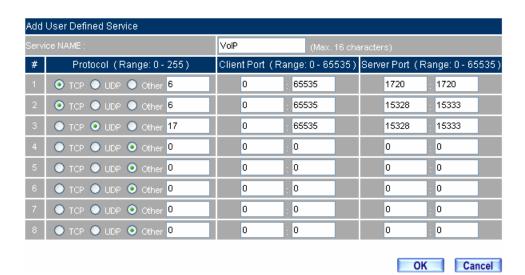
The LAN address setting



The LAN group address setting

Step2. In **Service** → **Custom** add the setting as following :

- Click New Entry.
- Service NAME, enters the default name, VoIP.
- Protocol # 1, select TCP, Client Port 's setting reserve the default value, Server Port, enter the value of 1720: 1720.
- Protocol #2, select TCP, Client Port 's setting reserve the default value, Server Port, enter the value of 15328: 15333.
- Protocol #3, select UDP, Client Port 's setting reserve the default value, Server Port, enter the value of 15328: 15333.
- Click OK.



The custom setting



Normally, the default client port number is range from 0 to 65535. It is recommended not to modify the port number range in **Custom Service** function.

To enter the port number in the client port, if the MIS engineer has to enter two different port numbers in server port, then enter the range of 15328:15333. To enter the same port number in the server port, the MIS engineer has to enter two same port numbers, for example, enter the range of 1720: 1720.

Step3. Apply the Service setting to Virtual Server.



Apply the Server setting to Virtual Server

Step4. Apply Virtual Service to Policy → Incoming



Step5. In **Policy** → **Outgoing**, to complete the Outgoing VoIP setting.



Complete the Outgoing VoIP policy

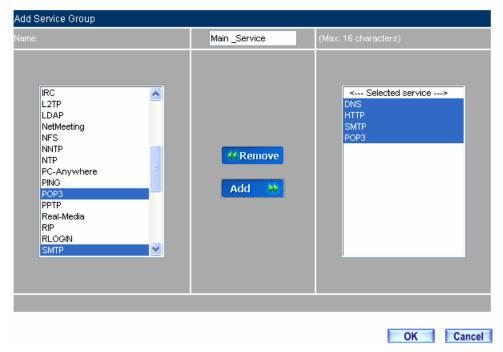
The service setting must apply to **Policy** and **Virtual Server**, to make it works.

Example 2

To Group the Service, and limit the user can only access the Network resources provided by the Group through Policy Object. (Group: HTTP, POP3, SMTP, DNS)

Step1. In **Service** → **Group**, add the new setting as following:

- Click New Entry.
- Set the **Name** to be the default name of **Main Service**.
- In Available service, select HTTP, POP3, SMTP, DNS, Click Add.
- Click OK.



The service group setting



Complete the service group setting

If the MIS engineer wants to remove the group service, then he can choose the **Selected service**, and click **Remove**.

Step2. In **Address** → **LAN Group**, to set the LAN group which can only access the specific service.



The LAN group setting

Step3. Apply **Service Group** to **Policy** → **Outgoing**.



The policy setting

5.3 Schedule

Schedule

In this chapter, the MIS engineer can define the network connection and the process time period in Schedule. In other words, the MIS engineer can select the specific time period for internal user to transfer the data packets by policy management.



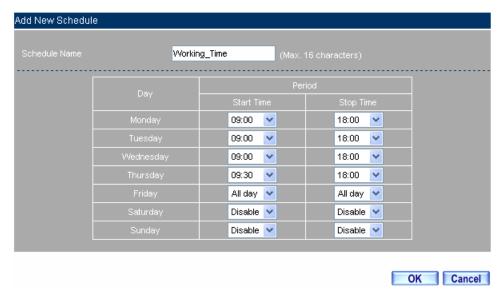
The MIS engineer can use the Schedule function to auto set the packets flow in different time period by **Policy** management.

Example

To set the valid time of LAN user can access the network data everyday through the policy management.

Step1. In **Schedule**, add the new setting as following:

- Click New Entry
- Set the Schedule Name.
- Use the drop down menu to select the time period everyday.
- Click **OK**



The schedule setting



Complete the schedule setting

Step2. Apply schedule setting to **Policy** → **Outgoing**



Complete to apply the schedule setting to policy

The **Schedule** setting must applied into **Policy**.

5.4 QoS

<u>QoS</u>

The CS-2000 appliance can manage the downstream and upstream bandwidth through the bandwidth parameter setting.

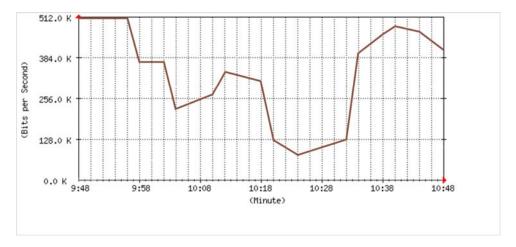
The MIS engineer can set the bandwidth depends on the provided WAN bandwidth.

Downstream Bandwidth: Can set the G.Bandwidth and M.Bandwidth.

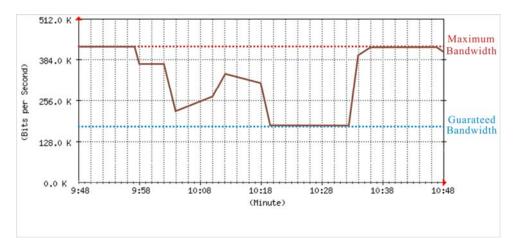
Upstream Bandwidth: Can set the G.Bandwidth and M.Bandwidth.

QoS Priority: Can set the QoS priority of upstream and downstream bandwidth.

The CS-2000 appliance can set the outgoing bandwidth depends on different QoS, and can select the proper QoS setting by policy. It can let the MIS engineer efficiently to distribute the bandwidth.



The unused QoS flow



The used QoS flow (M.Bandwidth: 400 Kbps, G.Bandwidth: 200Kbps)

QoS:

WAN

■ Includes WAN 1 and WAN 2.

Downstream Bandwidth

■ The maximum bandwidth and guarantee bandwidth of downstream bandwidth.

Upstream Bandwidth

■ The maximum bandwidth and guarantee bandwidth of upstream bandwidth.

QoS Priority

■ To set the unused upstream and downstream bandwidth in QoS priority.

G.Bandwidth

■ The basic bandwidth in QoS. The **policy** which applied to the QoS, will at least reserve the QoS settings.

M.Bandwidth

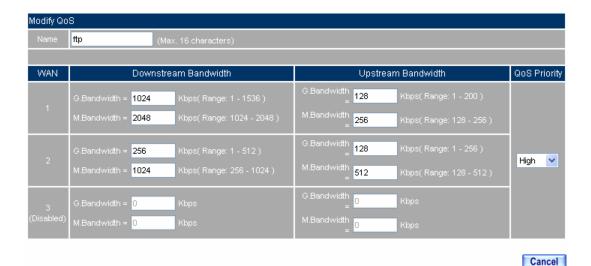
■ The maximum bandwidth in QoS. The **Policy** which applied to the QoS, its bandwidth will not over the QoS Setting.

Example

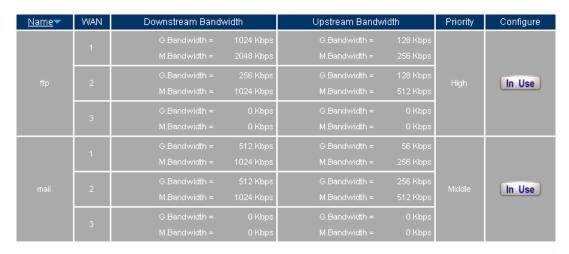
Sets the Policy of the Upstream Bandwidth and Downstream Bandwidth.

Step1. In **QoS**, add the new setting as following:

- Click New Entry
- In Name, to set the QoS name.
- In WAN 1and 2, enter the parameter of limited bandwidth.
- To select the **QoS Priority**.
- Click **OK**.



The QoS setting



New Entry

Complete the QoS setting

Step2. In Policy → Outgoing, to apply the QoS Setting in Step 1



To set the QoS policy



Complete the policy setting

When the MIS engineer setting the QoS, he must use the correct range of upstream and downstream bandwidth in **interface** → **WAN**.

5.5 Authentication

Authentication

The CS-2000 appliance can manage the user's connection by authentication. The user has to pass the authentication to connect the network .

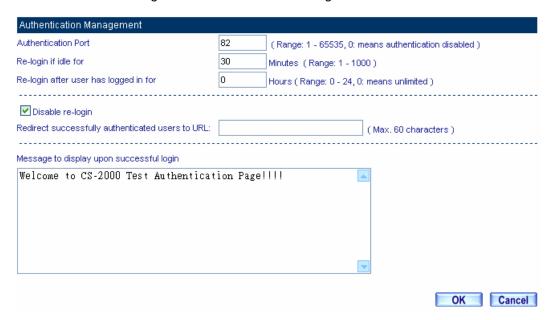
The CS-2000 appliance provided 4 authentication modes . The User and User Group built in ; others are RADIUS , POP3 and LDAP self-built Authentication Server. The MIS engineer can use the 5 modes , to manage the authentication.

Authentication:

Authentication Management

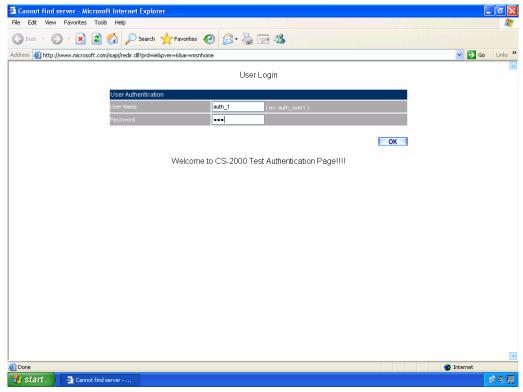
- It can provide the authentication port to the MIS engineer and the valid authentication time. (The MIS engineer has to set the Authentication function first.)
 - ◆ Authentication Port: When enable the Authentication, the LAN user must pass the authentication to login to the WAN. And the authentication port number is the default value of 82.
 - ◆ Re-Login if Idle: When the LAN users connect to the WAN, the MIS engineer can set the Idle time after the Authentication. When the login Idle time has over the default Idle time settings of 30 minutes. The authentication will automatically invalid.
 - ◆ Re-Login after user login successfully: When the LAN user connect to the WAN through the authentication. The available authentication time depends on the time limit, if over the default time setting, the authentication will be invalid.
 - ◆ Disallow Re-Login if the auth user has login: When enable this function through User, User Group, RADIUS, POP3 or LDAP to access the authentication, the authorized account can not be used by other people.
 - ◆ URL to redirect when authentication succeed: To direct the authorized LAN user to the assigned web site. The default value is blank. (It will directly link the user to the login web site)
 - ◆ Messages to display when user login: It shows the login messages in the authentication window (it supports the HTML), the default setting is blank. (it will not show any massage in the authentication window.

To add the settings in the authentication management :



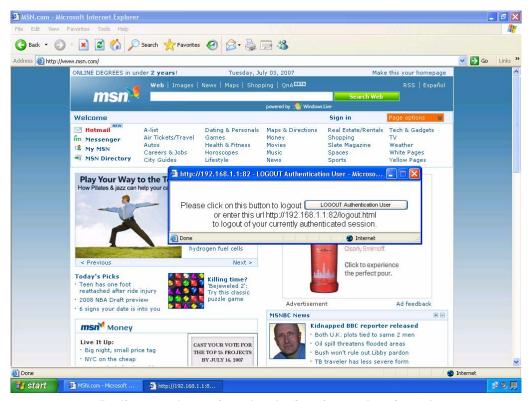
The authentication management

When the user connect to the WAN through the authentication , it shows the following window :



The authentication login window

After the authentication, it will redirect to the assigned web site:



Redirect to the assigned web site after authenticated

If the users want to require the authentication, then he can enter the CS-2000's LAN interface IP and the authentication port number in the URL address, then shows the authentication window.

Authentication - User Name

The user's authentication account.

Password

Create the authentication password.

Confirm Password

To enter the same password as in the password column.

Shared Secret

■ The required password when accessing the authentication between the CS-2000 appliance and RADIUS server.

802.1x RADIUS

■ The authentication between the CS-2000 appliance and RADIUS server which included the wireless network.

Search Distinguished Name

■ The identify name of LDAP server.

LDAP Filter

To assign the specific account in LDAP server.

User Distinguished Name

■ The required account in the authentication between the CS-2000 appliance and LDAP server.

We set 4 authentication application environments.

No.	Range	The Application Environments	Pages	
Example 1	User	To plan the LAN user connect to the WAN through the authentication by	81	
	User Group	policy. (To use the built-in user and user group authentication.)		
Example 2	RADIUS	To plan the user connect to the WAN through the authentication in		
		policy .To use the WAN RADIUS server (Windows 2003 Server built-in		
		authentication .)		
Example 3	POP3	To plan the user connect to the WAN through the authentication by	98	
		policy.(To use the WAN POP3 server authentication)		
Example 4	LDAP	To plan the user connect to the WAN through the authentication by	101	
		policy .(To use the WAN LDAP server (Windows 2003 Server built-in		
		authentication)		

5.5.1 Example 1 User & User Group Authentication

To plan the LAN user connect to the WAN through the authentication by policy. (To use the built-in user and user group authentication.

Step1. In **Authentication** → **User**, to add the Authentication – User Name.

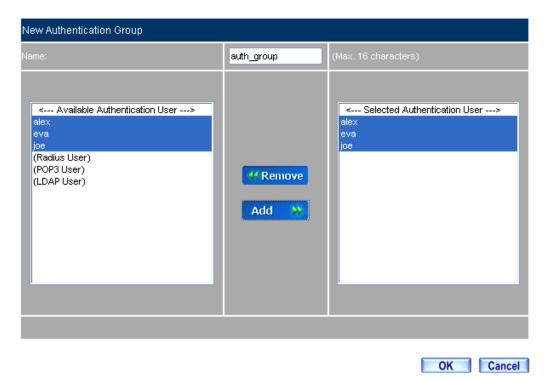
<u>Authentication User Name</u> ▼	Configure			
alex	Modify Remove			
eva	Modify Remove			
joe	Modify Remove			
New Entry				

The Authentication - User Name setting

The user's DNS server must correspond to the LAN interface through the CS-2000 appliance, in order to enable the authentication.

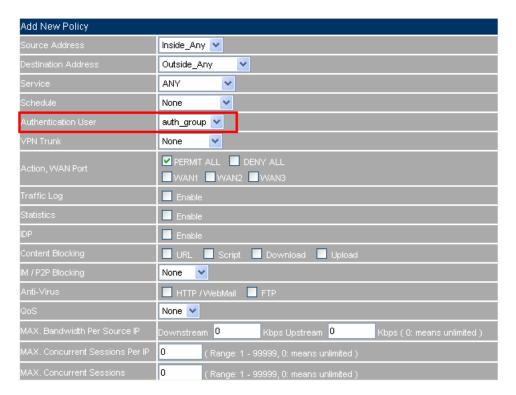
Step2. In **Authentication** → **User Group**, add the new setting as following:

- Click New Entry.
- Name, enter auth_group.
- Click Add, to add the available authentication user to the selected authentication user in the same user group.
- Click OK.
- Complete the user group settings in authentication.



The user group authentication setting

Step3. In **Policy** → **Outgoing**, add a new policy, and apply the Step 1, 2 into the new policy setting.

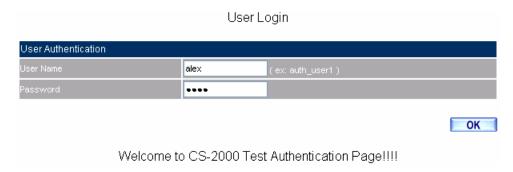


The authentication user policy setting



Complete the authentication user policy setting

Step4. When the LAN users want to connect to the network via browser, it will show the authentication window. After enter the correct user name and password, Click **OK**, to connect to the network via the CS-2000 appliance



To create the IPSec VPN connection via the authentication

Step5. If the remote user want to logout , click Logout Auth-User in Auth-User Logout window (The logout window will appear when pass the authentication) , the MIS engineer can also log in Auth-User Logout window (http:// LAN Interface : Authentication Port / logout.html) , click Logout Auth-User.

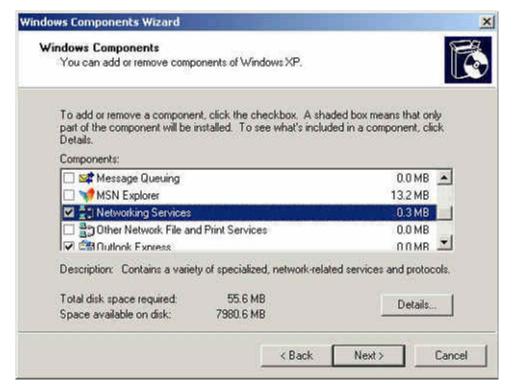


The Logout confirmation

5.5.2 Example 2 RADIUS Server Authentication

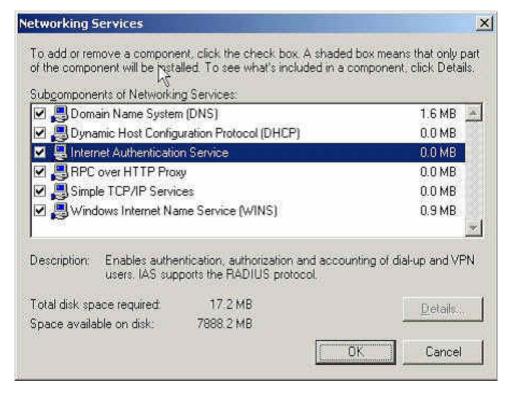
To plan the user connect to the WAN through the authentication in policy .To use the WAN RADIUS server (Windows 2003 Server built-in authentication .)

- Windows 2003 RADIUS Server Deployment
 - Step1. Click Start → Control Panel → Add / Remove Programs, select Add / Remove Windows Components, then it shows the Windows Components Wizard.
 - Step2. Select Networking Services, and then click Details.



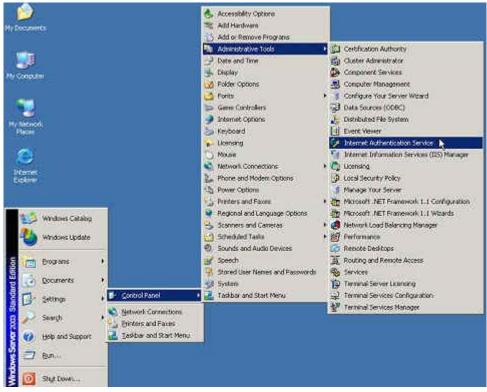
Windows components wizard

Step3. Select Internet Authentication Service



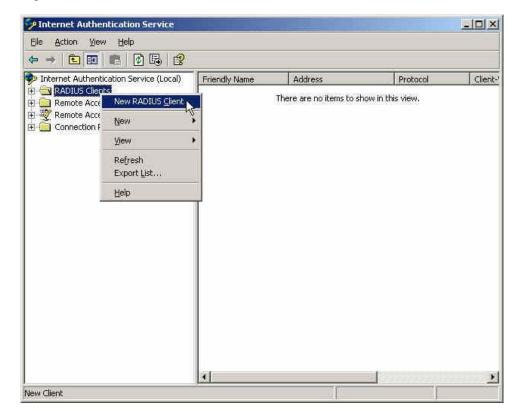
Add new network authentication service components

Step4. Click Start → Control Panel → Administrative Tools, select Network Authentication Service.



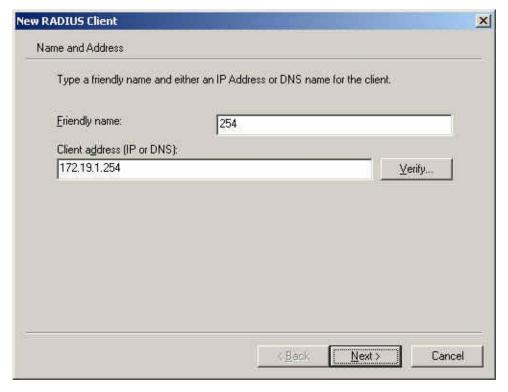
Select network authentication service





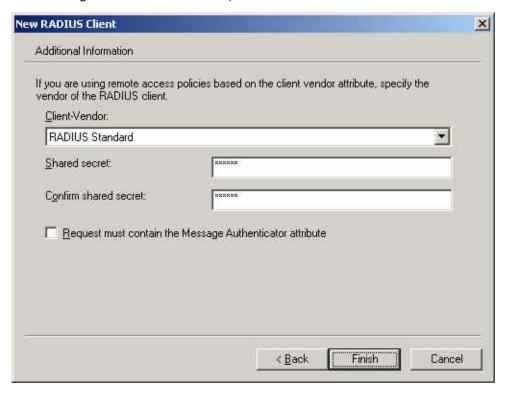
Add new RADIUS client

Step6. Enter the **Name and Client Address** (It is the same as CS-2000 IP Address).



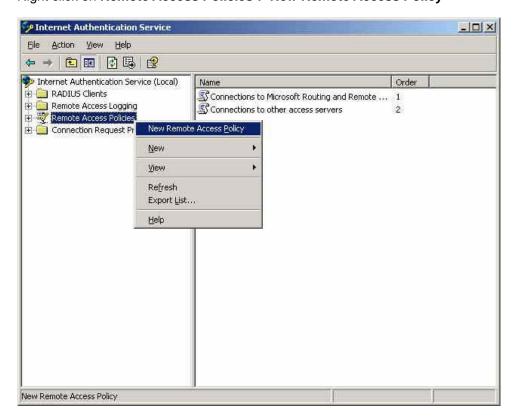
Add New RADIUS client name and IP address setting

Step7. Select **RADISU Standard**; enter the Shared secret and Confirm Shared secret. (It must be the same setting as RADIUS in CS-2000).



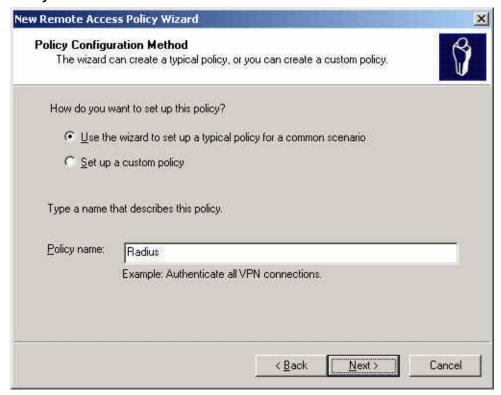
Add new RADIUS client-vendor and shared secret

Step8. Right click on Remote Access Policies→ New Remote Access Policy



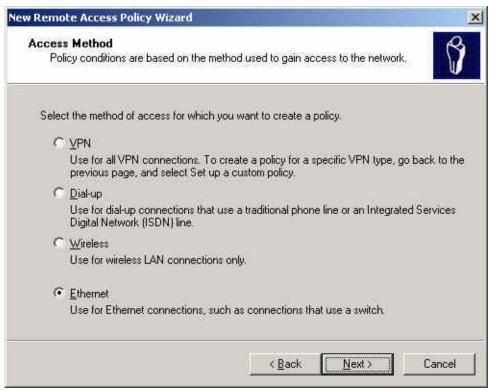
Add new remote access policies

Step9. Select Use the wizard to set up a typical policy for a common scenario, and enter the Policy name



Add new remote access policies and policy name

Step10. Select Ethernet.



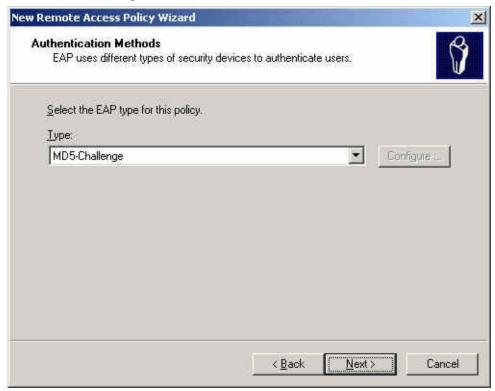
The way to add new remote access policy

Step11. Select User



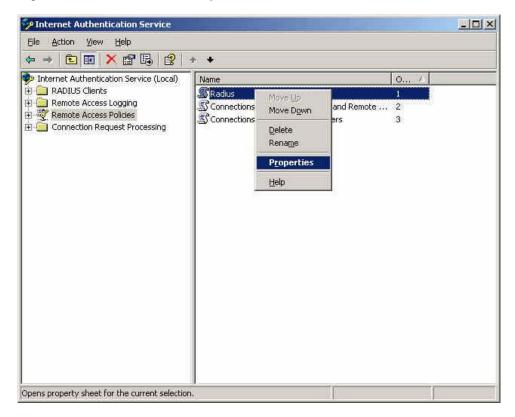
Add new remote access policy user and group

Step12. Select MD5-Challenge.



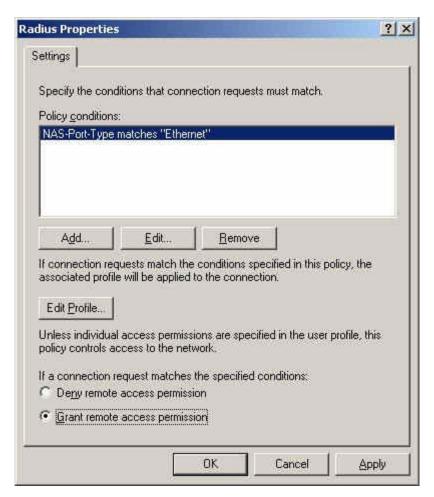
The authentication of add new remote access policy

Step13. Right click on the Radius → Properties



The network authentication service setting





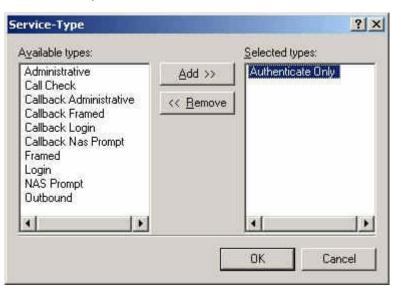
The RADIUS properties settings

Step15. Add Service-Type.



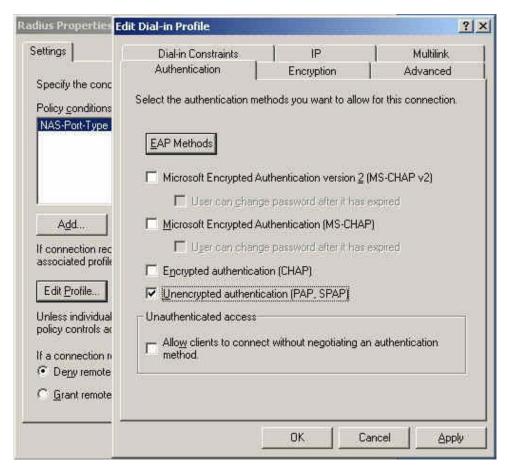
Add new RADIUS properties attribute

Step16. Add Authenticate Only from the left side.



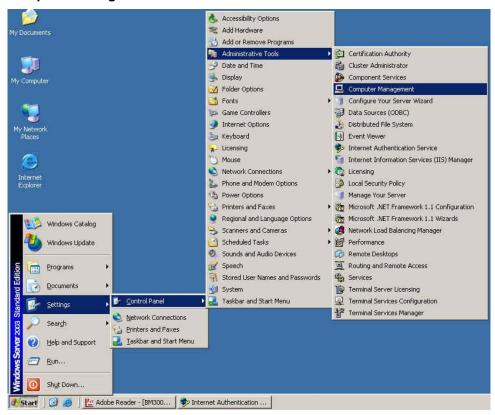
Add RADIUS properties service-type

Step17. Click Edit Profile, select Authentication, and check Unencrypted authentication (PAP, SPAP).



Edit RADIUS service-type dial-in property

Step18. Add Auth User, click Start → Setting → Control Panel→Administrative Tools, select Computer Management



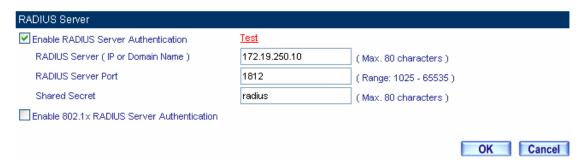
Enter computer management

Step19. Right click on Users, select New User.



Add new user

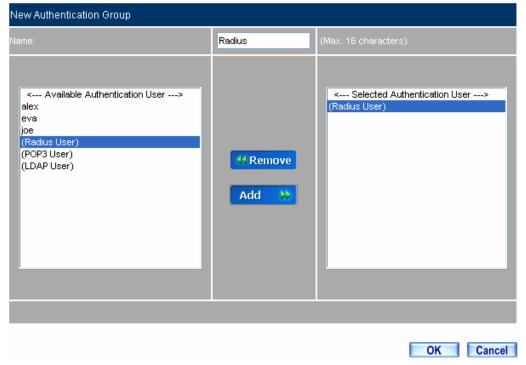
- Step20. Complete the Windows 2003 RADIUS Server Settings.
- Step21. In Authentication → RADIUS function, enter IP, Port and Shared Secret. (The setting must be the same as RADIUS server).



The RADIUS server setting

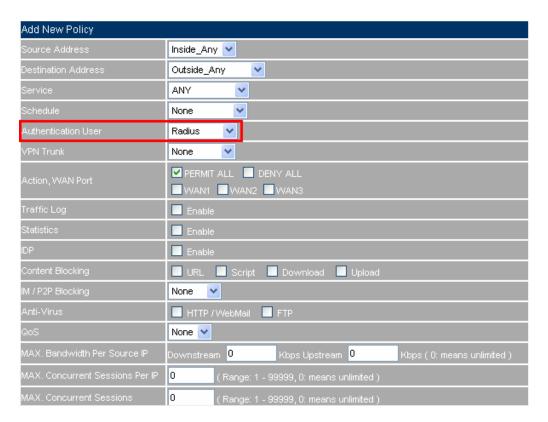
igoplus extstyle exts

Step22. In Authentication → User Group, add new Radius User.



Add new RADIUS user

Step23. In Policy → Outgoing, apply the Authentication Group (RADIUS included) in Step22. To add the new policy.



To add the RADIUS authentication policy



Complete the RADIUS authentication policy setting

Step24. When the users connect to the network via the browser, it will show the authentication window. Enter the user name and password, click **OK**, and then link to the network through the CS-2000.



Link to the network through the authentication window

5.5.3 Example 3 POP3 Server Authentication

To plan the users connect to the WAN through the authentication by policy. (To use the WAN POP3 server authentication)

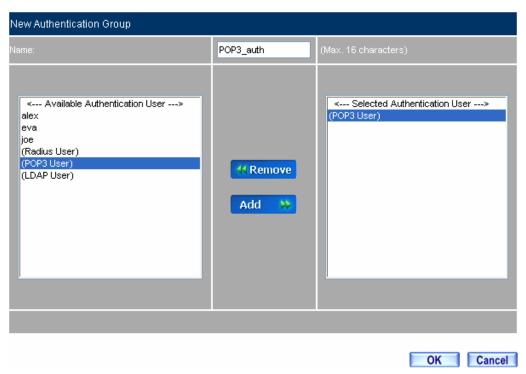
Step1. In **Authentication** → **POP3**, add the new setting as following.



The POP3 server setting

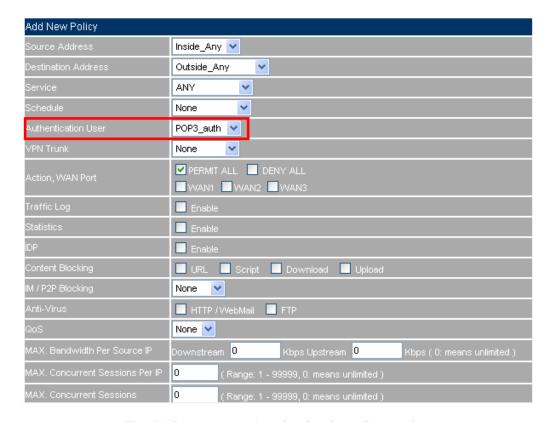
Click **Test**, it can detect if the CS-2000 and POP3 server can real working.

Step2. In Authentication → User Group, add new POP3 User.



Add new POP3 user

Step3. In **Policy** → **Outgoing**, apply Step2 (The authentication group) in to the policy.

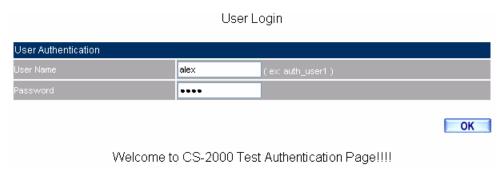


The POP3 server authentication in policy setting



Complete the POP3 server authentication in policy setting

Step4. When the users want to connect to the network via browser, it will show the authentication window. Enter the user name and password, click **OK**, and then link to the network through the CS-2000 appliance.



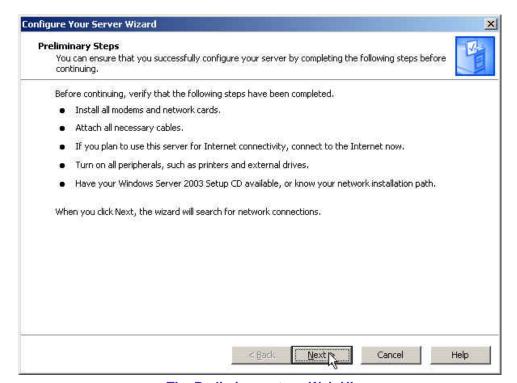
Link to the network through the authentication window

5.5.4 Example 4 LDAP Server Authentication

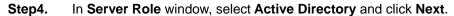
To plan the users connect to the WAN through the authentication by policy. (To use the WAN LDAP server (Windows 2003 Server built-in authentication)

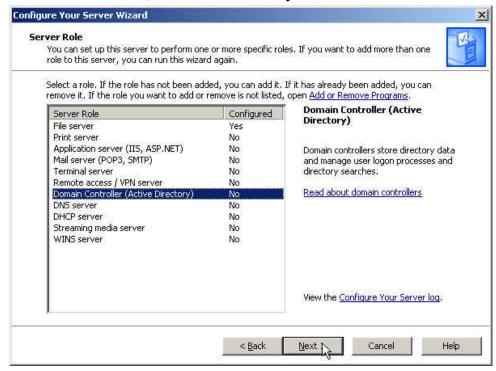
Windows 2003 LDAP Server Deployment

- Step1. Click Start → Program → Administrative Tools → Manage MIS engineer Server.
- Step2. In Manage MIS engineer Server window, click Add or remove a role → Configure MIS engineer Server Wizard.
- Step3. In Preliminary Steps window, click next.



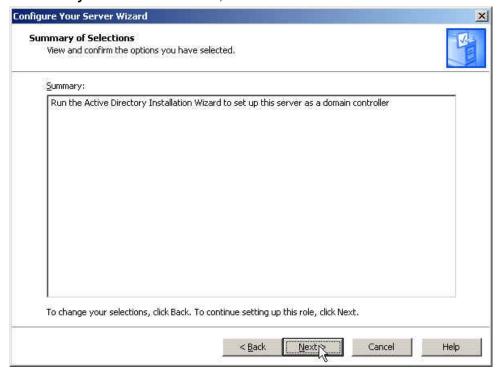
The Preliminary steps Web UI





The server role window

Step5. In Summary of Selections window, click Next.



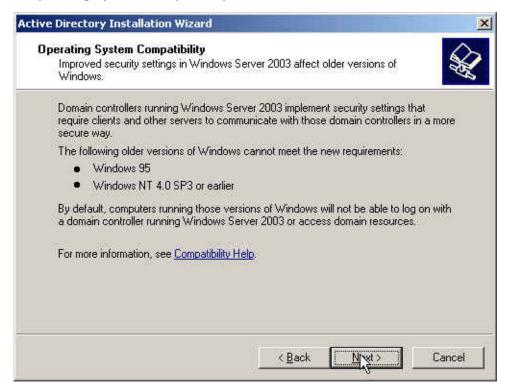
The summary of selections window

Step6. In Active Directory Installation Wizard window, click Next.



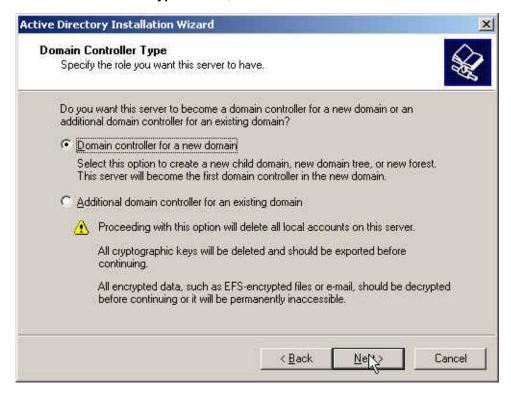
Active directory installation wizard

Step7. In Operating System Compatibility window, click Next.



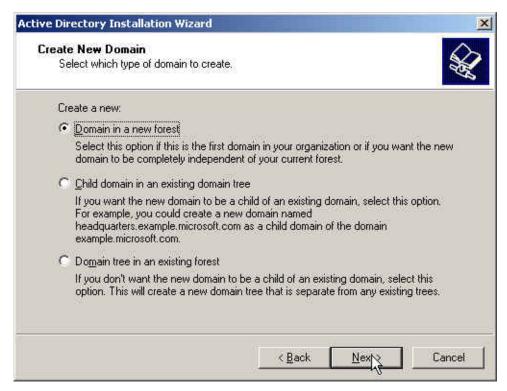
The operating system compatibility window

Step8. In Domain Controller Type window, select Domain controller for a new domain click Next.



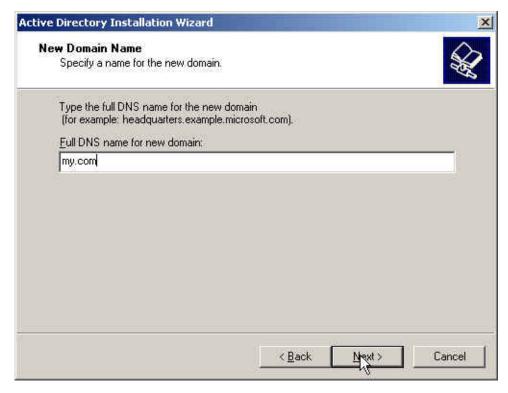
The domain controller type window

Step9. In Create New Domain window, select Domain in a new forest, click Next.



Create new domain window

Step10. In New Domain Name window, enter the Full DNS name for new domain, click Next.



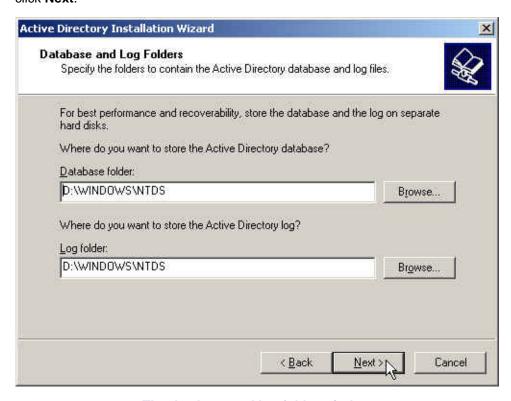
The new domain name window

Step11. In NetBIOS Domain Name window, enter the Domain NetBIOS name, click Next.



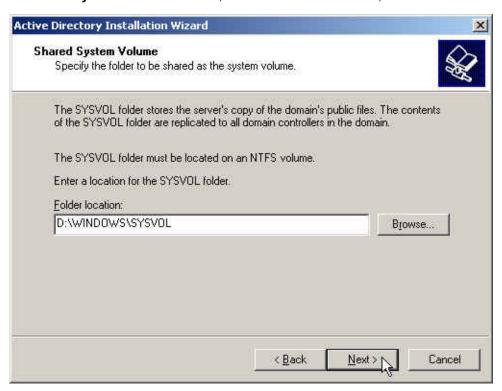
The NetBIOS domain name window

Step12. In Database and Log Folders window, enter the routes of Database folder and Log folder, click Next.



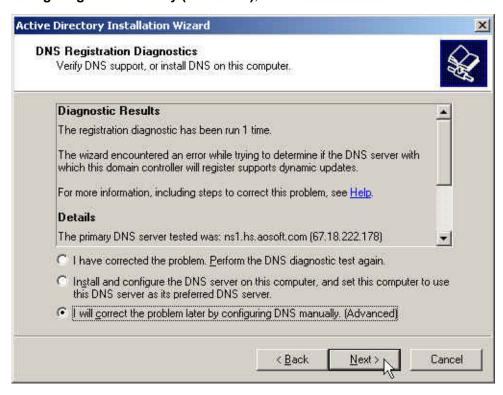
The database and log folder window

Step13. In Shared System Volume window, enter the Folder location, click Next.



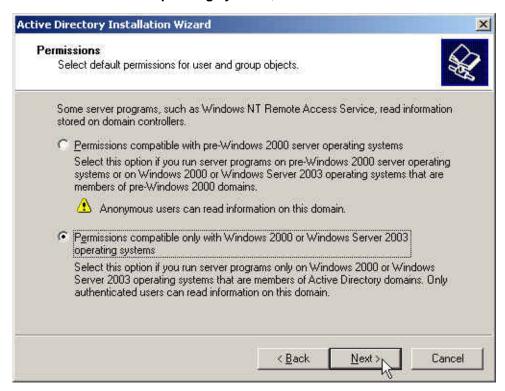
The shared system volume window

Step14. In DNS Registration Diagnostics window, select I will correct the problem later by configuring DNS manually (Advanced), click Next.



The DNS registration diagnostics window

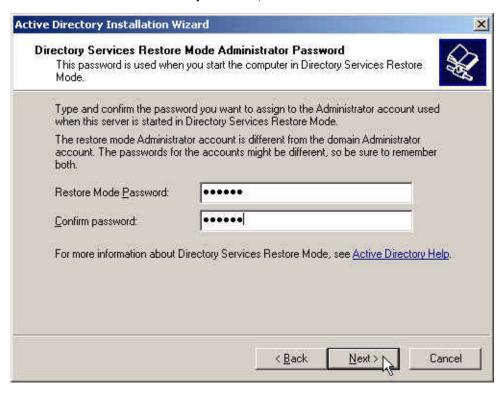
Step15. In Permissions window, select Permissions compatible only with Windows 2000 or Windows Server 2003 operating systems, click Next.



The permissions window

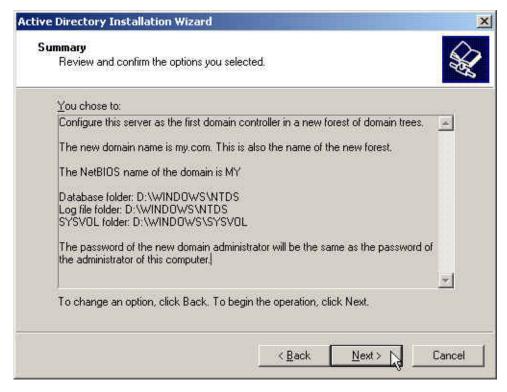
Step16. In Directory Services Restore Mode Administrator Password window, enter the Restore

Mode Password and Confirm password, click Next.



The directory services restore mode administrator password window

Step17. In Summary window, click Next.



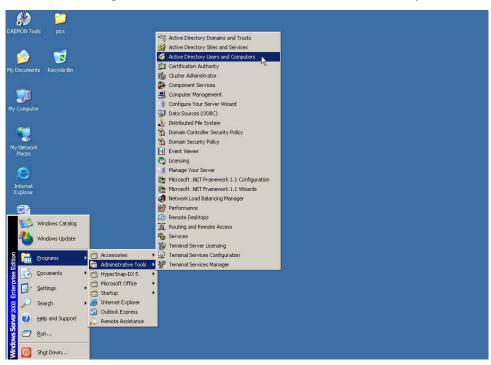
The summary window

Step18. Complete the Active Directory installation wizard.



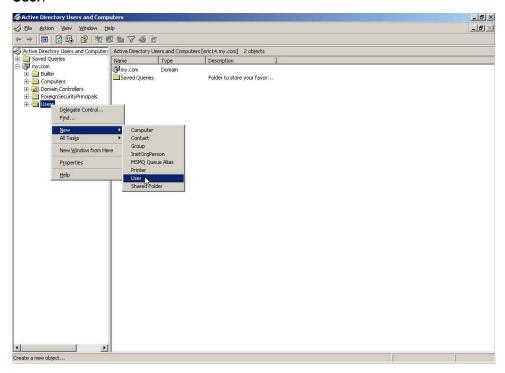
Complete the active directory installation wizard

Step19. Click Start → Programs → Administrative Tools → Active Directory Users and Computers.



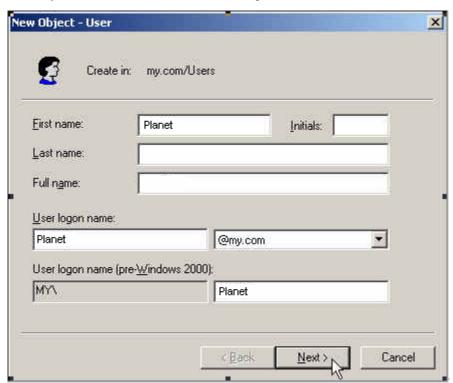
Enable active directory users and computers

Step20. In Active Directory Users and Computers window, right click on the Users, select New → User.



Add new active directory user

Step21. In New Object-User window, enter the settings, click Next.



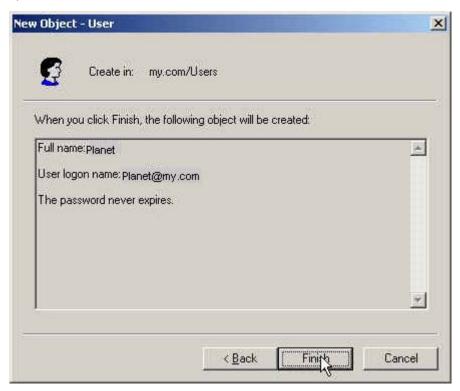
The new object - user setting window 1

Step22. In New Object -User window, enter the password, click Next.



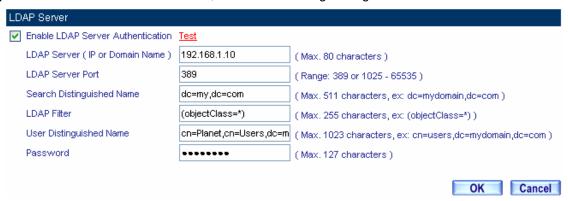
The new object – user setting window 2

Step23. Complete to add the user.



Complete to add the user

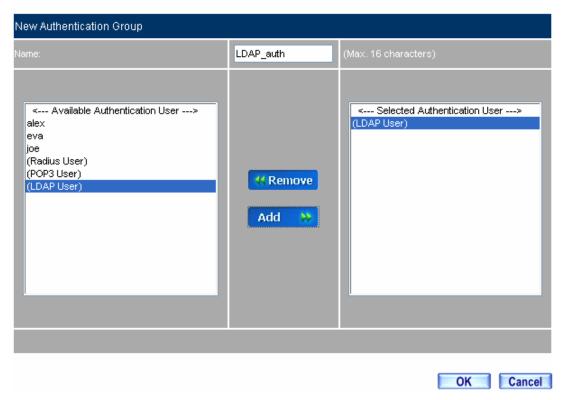
Step24. In **Authentication** → **LDAP**, enter the following setting :



The LDAP server setting

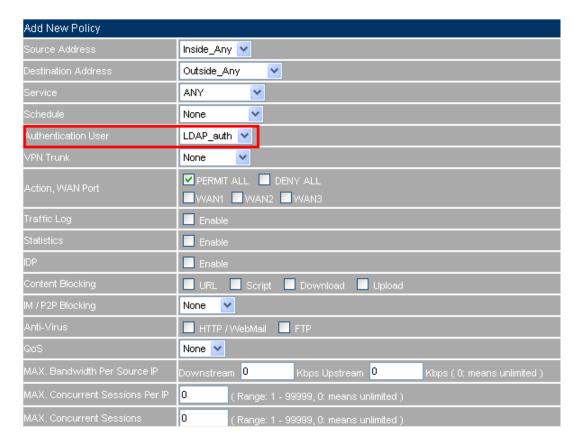
Click **Test**, it can detect if the CS-2000 and LDAP server can real working.

Step25. In Authentication → User Group, add LDAP User.



Add new LDAP user

Step26. In **Policy** → **Outgoing**, apply Step25. (The authentication group) in to the policy setting.

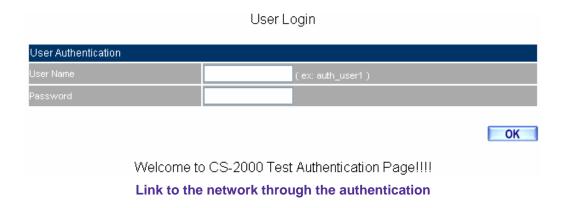


The LDAP server authentication in policy setting



Complete the LDAP server authentication in policy setting

Step27. When the users want to connect to the network, it will show the authentication window. Enter the user name and password, click **OK**, then link to the network through the CS-2000 appliance



5.6 Content Blocking

Content Blocking

The content blocking included the URL, Script, Upload and Download.

- **1. URL**: The MIS engineer can decide to open or limit the specific web site through the complete domain name, keywords and wildcards. (\sim and *).
- 2. Script: The access competency of Pop-up, ActiveX, Java Applet, Cookie in the blocking URL.
- **3. Download :** To limit the competency of downloading the specific extension files and media files from the internet by http or ftp protocol.
- **4. Upload**: To limit the privilege of uploading the specific extension files by http or ftp protocol.

Content Blocking:

URL String

■ The domain name restricted by the CS-2000 appliance which can decide to allow or limit the competency to use the domain.

Popup

Can block the popup window when browsing the web site.

ActiveX

■ Can block the ActiveX packets from the web site.

Java Applet

Can block the Java packets from the web site.

Cookie

Can block the cookie packets from the web site.

Audio and Video Types

■ Can limit the user to transfer the audio and video files through http or ftp.

Extension

Can limit the user to transfer the extension files through http or ftp.

All Types

Can limit the user to transfer the audio, video and specific extension files through http or ftp.

We set 4 application environments of Content Blocking.

No.	Range	The Application Environment	Pages
Example 1	URL	Only permit the LAN user to access the data in specific web site.	118
Example 2	Script	To limit the LAN user to access the script data in the web site.	121
Example 3	Download	To limit the LAN user to download the extension files, video and audio	123
		files in the internet through http or ftp.	
Example 4	Upload	To limit the LAN user to upload the extension files on the internet	125
		through http or ftp.	

Example 1. URL

Only permit the LAN user to access the data in specific web site.

※ The way to use the content blocking

Symbol: \sim , the symbol means to open; *, the symbol means the Wildcards.

To limit the user not to enter the specific web site. :

In add new URL string, enter the complete domain name or keywords in the forbidden web site.

For example: www.kcg.gov.tw or gov.

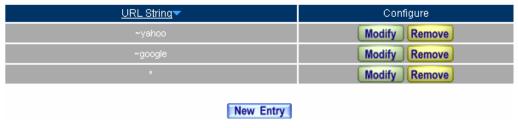
To permit the user to enter the specific web site :

- First of all, enter the complete **Domain Name** or **Keywords** in to the URL blocking setting, and add the symbol " ~ " which represents permitted to enter.
 - For example, \sim www.kcg.gov.tw or \sim gov.
- Complete all the setting of opened web site; add the new URL blocking policy to forbid all
 the web site. Type the Wildcard of ★ in the URL string to forbid all.

Attention! The forbidden command must be placed in the end of all the setting process. If the MIS engineer wants to add the URL to opened, he has to remove all the forbidden command then enter the new domain name. After complete all the process, he has to enter all the forbidden command again.

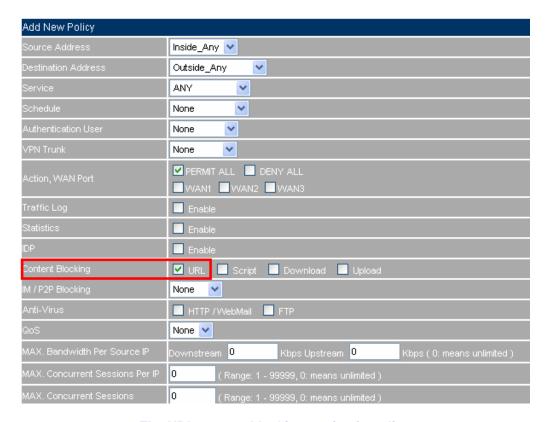
Step1. In **Content Blocking** \rightarrow **URL**, add the following setting :

- Click **New Entry**.
- URL String, enter ~yahoo. Click OK.
- Click New Entry.
- URL String, enter ~google. Click OK.
- Click New Entry.
- URL String, enter *. Click OK.
- Complete the URL setting.



The URL setting

Step2. In Policy > Outgoing, apply the Content Blocking setting in to the policy.



The URL content blocking setting in policy

Step3. In Policy → Outgoing, complete the setting to permit the user can only access the data in specific web site through the policy.



Completer the URL content blocking setting in policy

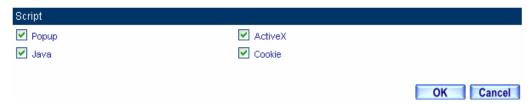
The user can only browse the domain name of "yahoo" and "google' in the web site through the policy.

Example 2. Script

To limit the LAN user to access the script data in the web site.

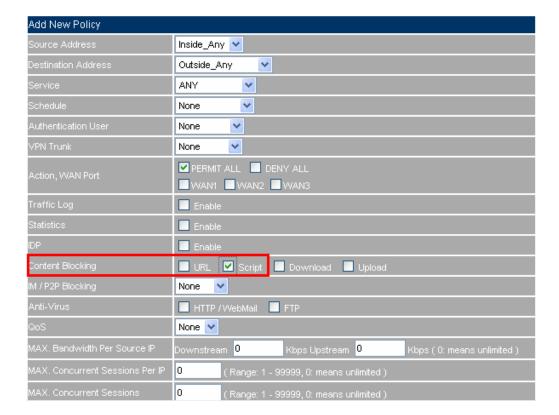
Step1. In **Content Blocking** \rightarrow **Script**, select the following setting:

- Select **Popup**.
- Select ActiveX.
- Select Java.
- Select Cookie.
- Click **OK**.
- Complete the script setting



The script setting

Step2. In Policy → Outgoing, apply the Script Content Blocking Setting in to policy :



The script content blocking in policy setting

Step3. In Policy → Outgoing, to complete the settings to limit the LAN user accessing the script data in the web site through the policy:



Complete the script content blocking settings

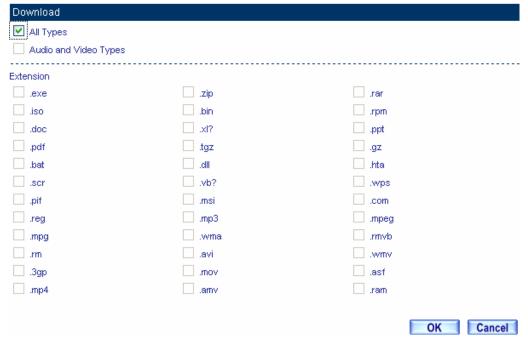
The user can not use the specific function in the web site (For example, JAVA, cookie...) when browsing the web pages through the policy. This function can forbid the user to browse the stock exchange web site and so on. (The browser can not display the market summary charts)

Example 3. Download Blocking

To limit the LAN user to download the extension files, video and audio files in the internet through http or ftp.

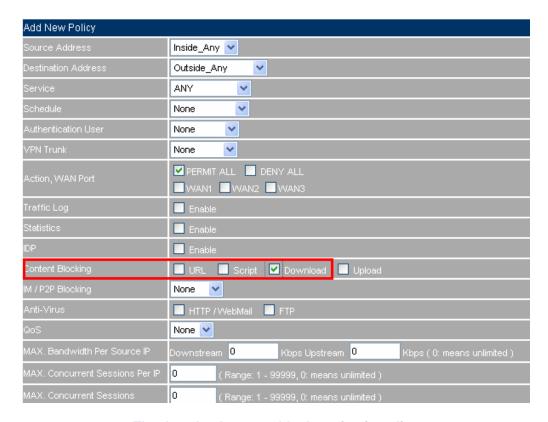
Step1. In **Content Blocking** → **Download**, add the following settings :

- Select All Types.
- Click **OK**.
- Complete the settings



Download blocking setting

Step2. In Policy → Outgoing, apply the Download Content Blocking settings in to the policy.



The download content block setting in policy

Step3. In Policy → Outgoing, complete the settings to limit the LAN user to transfer the video and audio files and specific extension files in the network.



Complete the download content blocking setting in policy

Example 4. Upload Blocking

To limit the LAN user to upload the extension files on the internet through http or ftp.

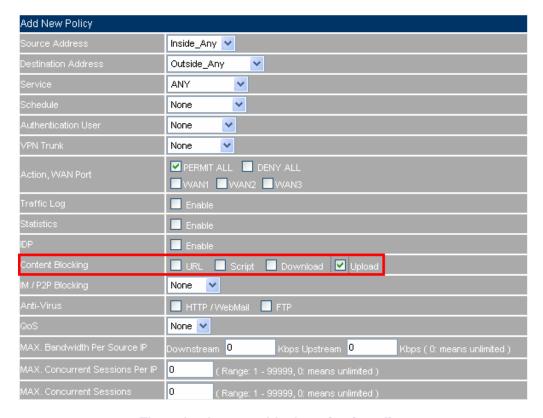
Step1. In Content Blocking → Upload Blocking , set the following settings :

- Select ALL Types Blocking.
- Click **OK**.
- Complete the upload setting.



The upload setting

Step2. In Policy → Outgoing, apply the Upload Content Blocking settings in to the policy.



The upload content block setting in policy

Step3. In **Policy → Outgoing**, complete the settings to limit the LAN user to upload the video and audio files and specific extension files in the network.



Complete the upload content blocking setting in policy

5.7 IM/P2P Blocking

IM/P2P Blocking

MIS engineer can limit user to use IM and P2P software by using IM / P2P Blocking function.

1. IM:

Set the login privilege of MSN Messenger, Yahoo Messenger, ICQ Messenger, QQ Messenger, Skype, Google Talk and Gadu-Gadu Messenger.

2. P2P:

Set the connection privilege of eDonkey, eMule, Bit Torrent, WinMX, Foxy, KuGoo, AppleJuice, AudioGalaxy, DirectConnect, iMesh, MUTE, Thunder5, VNN Client, PPLive, UltraSurf and PPStream.

Setting

IM/P2P Signature Definitions

System can update the IM / P2P signature definitions every one hour, or user can manually update it instantly. System will show the update time and version of IM / P2P signature definitions.

IM Blocking

Set the login privilege of MSN Messenger, Yahoo Messenger, ICQ Messenger, QQ Messenger, Skype, Google Talk and Gadu-Gadu Messenger.

P2P Blocking

■ Set the connection privilege of eDonkey, eMule, Bit Torrent, WinMX, Foxy, KuGoo, AppleJuice, AudioGalaxy, DirectConnect, iMesh, MUTE, Thunder5, VNN Client, PPLive, UltraSurf and PPStream.

We set two examples:

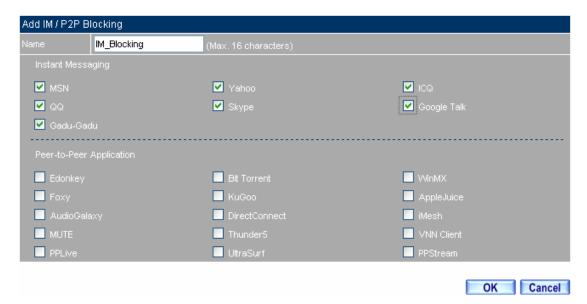
No.	Range	Environment	Pages
Example 1	IM	Limit internal user transfer messages, files and media files by IM	130
		software.	
Example 2	P2P	Limit internal user access internet resources by P2P software.	132

Example 1. IM Blocking

Limit internal user transfer messages, files and media files by IM software.

Step1. In **IM / P2P Blocking → Setting**, add the following settings :

- Click New Entry
- Enter the **Name** called IM_Blocking.
- Select MSN Messenger, Yahoo Messenger, ICQ Messenger, QQ Messenger, Skype,
 Google Talk and Gadu-Gadu Messenger.
- Click OK.
- Complete the settings

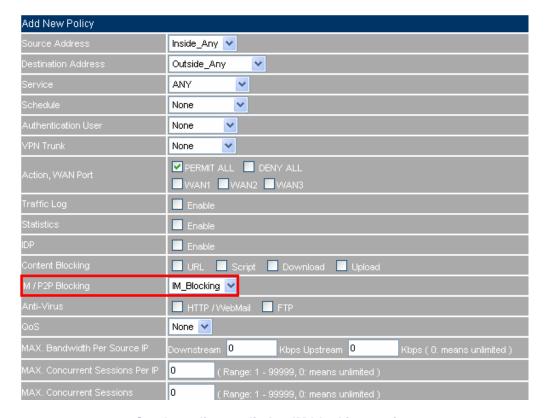


IM blocking setting



Complete the IM blocking setting

Step2. In **Policy** → **Outgoing**, add one policy applied to IM blocking setting.



Set the policy applied to IM blocking setting

Step3. In **Policy → Outgoing,** complete the policy setting of limit internal user to transfer messages, files and media files.



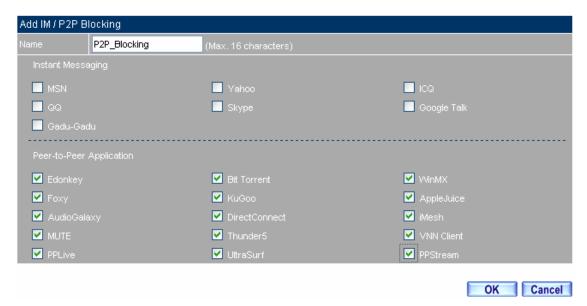
Complete the policy setting of IM blocking

Example 2. P2P Blocking

Limit internal user access internet resources by P2P software.

Step1. In IM / P2P Blocking → Setting, add the following settings:

- Click New Entry.
- Enter the **Name** of P2P_Blocking.
- Select eDonkey, eMule, Bit Torrent, WinMX, Foxy, KuGoo, AppleJuice, AudioGalaxy, DirectConnect, iMesh, MUTE, Thunder5, VNN Client, PPLive, UltraSurf and PPStream.
- Click OK.
- Complete the settings.

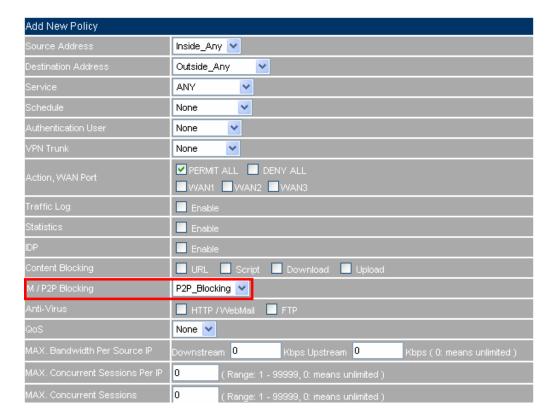


P2P blocking setting



Complete the P2P blocking setting

Step2. In Policy → Outgoing, add one policy applied to P2P blocking setting.



Set the policy applied to P2P blocking

Step3. In Policy → Outgoing, complete the policy setting of limit internal user to access internet resources by P2P software.



Complete the Policy setting of P2P blocking

Use P2P will seriously occupy network bandwidth and it can change its service port. So the MIS engineer not only set the service port in **Service**, but also need to set **IM / P2P Blocking** → **P2P Blocking**.

5.8 Virtual Server

Virtual Server

When the MIS engineer apply the network connection from the ISP provider, the provided real IP is usually not enough to give to all the users. Normally, the MIS engineer can use the private IP address transfer to the real IP address via the CS-2000's NAT (Network Address Translation) function, in order to give the sufficient IP address to every user. If the MIS engineer set the server which provides the external service in LAN, then the external user can not link to the internal private IP address.

According to this problem, the MIS engineer can use the CS-2000's virtual server function to solve the problem. The so called virtual server is to map the real IP address to the private IP address via the CS-2000 appliance.

The virtual server also includes the features, called **One to Many** map function. It means one real IP address can map to the private IP address in four LAN servers which provide the same service. It is because the virtual server can provide the **Load Balance** function which can provide the proper bandwidth to the LAN server group depends on the sessions. In other words, the function can reduce the problem of **System Crash and bandwidth distribution**, to make the server can work more efficiently.

In this Chapter, we will make the introduction of Mapped IP and Server 1/2/3/4.

Mapped IP:

The LAN IP address is a kind of private IP address which is transferred via the NAT (Network Address Translation). So the external user can not directly link to the private IP address. In other words, the external user has to link the CS-2000's external **real IP address**, then map to the internal private IP address via the CS-2000 appliance. That means the external real IP address mapped to the LAN private IP address.

Server 1/2/3/4 Interface :

It is almost the same as the IP mapped function. The difference is that the virtual server use the **one to many** IP mapped. That means one real IP address mapped to 1~4 LAN private IP address. The virtual server also provides the service items as the same in the **Service** function.

Virtual Server

WAN IP

■ The external IP address (Real IP Address).

Mapped To Virtual IP

■ The WAN real IP address mapped to the LAN server private IP address.

Virtual Server Real IP

■ The virtual server mapped to the WAN IP address.

Service

The service provided by the virtual server.

WAN Port

The external port provided by the virtual server. If the selected service using only single port, then the MIS engineer can change its external port.(For example, the MIS engineer can modify the http port to be 8080; If the external user want to browse the web site, then he must change the port.)

Server Virtual IP

The virtual IP address which the virtual server mapped to.

We set 4 virtual server application environments.

No .	Range	The Application Environment	Pages
Example 1	Mapped IP	To make the single internal server which provides the services of	137
		FTP, web, mail, can real working by the policy.	
Example 2	Virtual Server	Use the virtual server instead of many of the internal server which	140
		only provides single service by policy management. (For example,	
		use the web service).	
Example 3	Virtual Server	The external users use the VoIP to communicate to the internal user.	142
		(VoIP service port: TCP 1720, TCP 15328-15333, UDP	
		15328-15333)	
Example 4	Virtual Server	Use the virtual server instead of many of the internal server which	145
		provide the same services by policy management.(For example , use	
		the HTTP , POP3 , SMTP , DNS service group)	

The Deployment

To apply two ADSL lines included the static IP address.

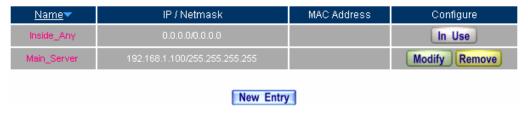
(WAN1 static IP is 61.11.11.10 ~ 61.11.11.14)

 $(\,\text{WAN2 static IP is 211.22.22.18} \, \text{--} \, \text{211.22.22.30}\,)$

Example 1

To make the single internal server which provides the services of FTP, web, mail, can real working by the policy.

- **Step1.** Sets one LAN server which provides the multiple services. The network adapter IP setting is 192.168.1.100, and the DNS setting correspond to the WAN DNS server.
- **Step2.** In **Address** → **LAN**, add the following settings.



The server setting in address

Step3. In Virtual Server → Mapped IP, add the following settings:

- Click New Entry.
- WAN IP, enter 61.11.11.12 (Or click Assist to select).
- Map To Virtual IP, enter 192.168.1.100.
- Click OK.
- Complete the mapped IP setting.



The mapped IP setting

Step4. In **Service → Group**, to group the services (DNS, FTP, HTTP, POP3, SMTP...) provided by the server. Add the new mail service group which can send the mail to external.



Step5. In **Policy** → **Incoming**, add the new policy included Step 3, Step 4.



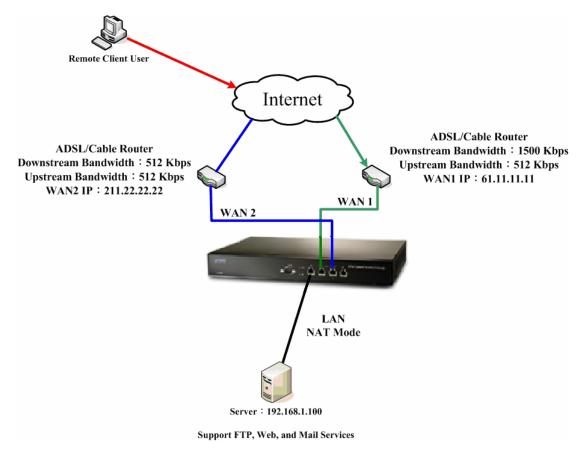
Complete the incoming setting in policy

Step6. In Policy → Outgoing, add the new policy included Step2, Step 4; It can make the server send the e-mail to external mail server via the mail service.



- 138 -

Step7. Complete the IP mapped setting which provided the multiple services to external.



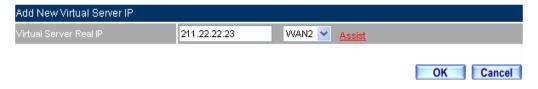
Set up the single server environment which provided the multiple services via IP mapped

When the MIS engineer set the IP mapped by policy, it is strongly recommended not to select **ANY** in **Service** function. Because that may cause the IP mapped user is attacked.

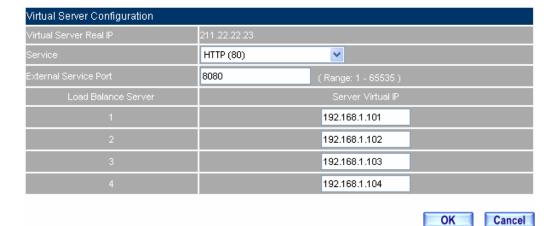
Example 2

Use the virtual server instead of many of the internal server which only provides single service by policy management. (For example, use the web service)

- **Step1.** To set up many LAN server which provide the web service. The IP addresses are 192.168.1.101, 192.168.1.102, 192.168.1.103, 192.168.1.104.
- Step2. In Virtual Server → Server 1, add the new following settings:
 - Click Virtual Server Real IP → Click Here to configure.
 - Virtual Server Real IP, enter 211.22.22.23. (Or click Assist to select)
 - Click OK.
 - Click New Entry.
 - Service, select HTTP (80).
 - External service port, enter 8080.
 - Load Balance Port 1, enter 192.168.1.101.
 - Load Balance Port 2, enter 192.168.1.102.
 - Load Balance Port 3, enter192.168.1.103.
 - Load Balance Port 4, enter 192.168.1.104.
 - Click OK.
 - Complete the virtual server setting.



The virtual server IP setting



The virtual server configuration

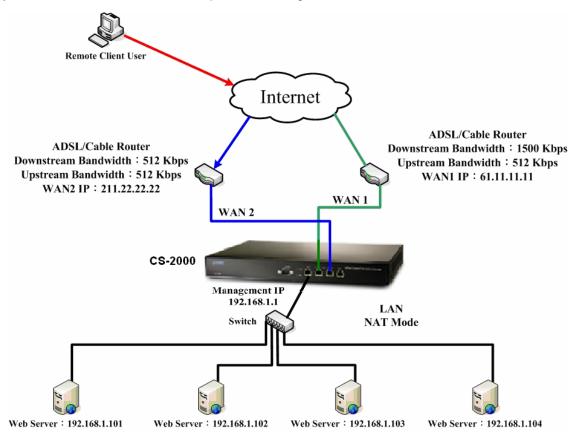
Step3. In **Policy** → **Incoming**, add the new policy include Step 2(The virtual server setting.



Complete the virtual server setting in the policy

If the external user want to link to the homepage provided by the web server, then the user has to modify the port into 8080.

Step4. Make the virtual server can provide the single service to external.

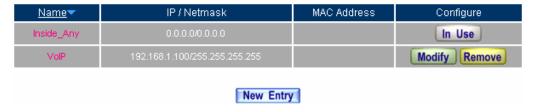


Use the virtual server instead of many internal servers to provide the single service

Example 3

The external users use the VoIP to communicate to the internal user. (VoIP service port: TCP 1720, TCP 15328-15333, and UDP 15328-15333)

- **Step1.** To set the LAN VoIP, its IP address is 192.168.1.100.
- **Step2.** In **Address** → **LAN**, add the new following setting.



The LAN address setting

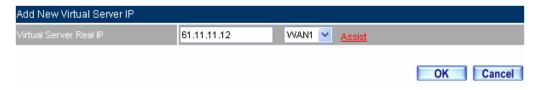
Step3. In Service → Custom, add new VoIP service group.



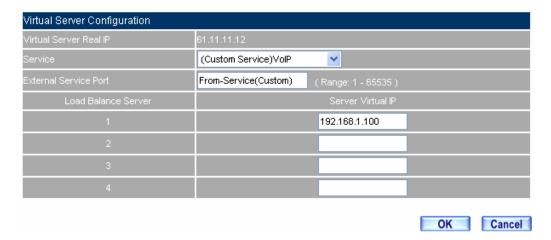
Add the custom service

Step4. In Virtual Server → Server 1 , add the new following settings :

- Virtual Server Real IP → click here to configure.
- Virtual Server Real IP, enter 61.11.11.12 (Or click Assist to select).
- Click OK.
- Click New Entry.
- Service, select (Custom Service) VoIP_Service.
- External Service Port, auto set From-Service (Custom).
- Load Balance Server 1, enter 192.168.1.100.
- Click **OK**.
- Complete the virtual server setting.



The virtual server real IP setting



The virtual server setting

If the Custom Service only use single port, the MIS engineer can modify the external port in Virtual Server; Contrarily, when the Custom Service uses more than one port, the MIS engineer can not modify the external service port in Virtual Server.

Step5. In **Policy** → **Incoming**, add the new policy included Step4. (The virtual server setting)



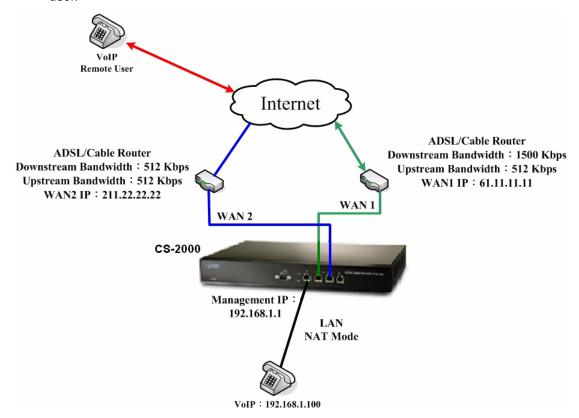
Complete the virtual server setting in policy

Step6. In Policy → Outgoing, complete the setting of LAN user use VoIP to communicate to external user.



Complete the VoIP setting in policy

Step7. Make the virtual server provide the communication service between the internal and external user.

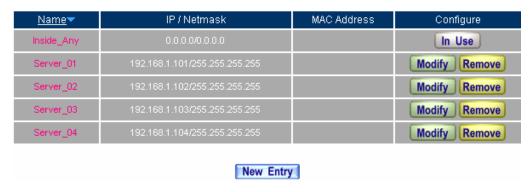


The deployment of using the communication service between the internal and external user via the virtual server

Example 4

Use the virtual server instead of many of the internal server which provides the same services by policy management. (For example, use the HTTP, POP3, SMTP, DNS service group)

- **Step1.** Sets many LAN server which provide multiple services, its network adapter IP address are 192.168.1.101, 192.168.1.102, 192.168.1.103, 192.168.1.104, and the DNS is correspond to the external DNS server.
- **Step2.** In **Address** → **LAN** and **LAN Group**, add the new following setting.



The setting of server mapped to name in address



The LAN server group setting in address

Step3. In Service → Group, group the service. And add the new policy of service group for the server which can send the mails to external.

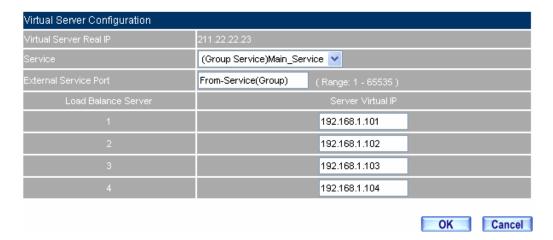


Step4. In Virtual Server → Server 1 , add the new following settings :

- Virtual Server Real IP → click here to configure
- Virtual Server Real IP, enter 211.22.22.23 (Or click Assist to select).
- Click **OK**.
- Click New Entry.
- **Service**, select (Group Service) Main_ Service.
- External Service Port, auto set From-Service (Group).
- Load Balance Server, enter the server virtual IP.
- Click OK.
- Complete the virtual server setting.



The virtual server real IP setting



The virtual server setting

Step5. In **Policy** → **Incoming**, add the new policy included Step4. (The virtual server setting)

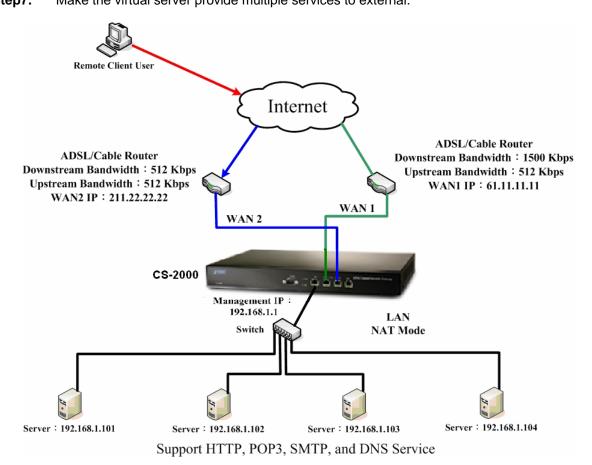


Complete the incoming setting in policy

Step6. In Policy → Outgoing, add the new policy included Step2, Step3, to make the server can send the e-mail to external mail server via the mail service.



Step7. Make the virtual server provide multiple services to external.



Deployment of using the virtual server instead of many internal servers which provide multiple services to external

5.9 VPN

<u>V P N</u>

The CS-2000 appliance provides the features of data encryption and authentication with the IKE (Internet Key Exchange) support. And its IPSec VPN module offers the secure network protection with the high performance data encryption. To create a virtual network between the branch offices to headquarter internal network via the internet instead of the high costs dial – up telecommunication, can reduce the company's telecommunication online costs. Provides the easiest way for the headquarter company to link its branch office, whatever the remote appliance are the CS-2000 appliance, smaller office gateway or any IPSec VPN compatible equipment.

IPSec Autokey: Create the data encryption of the connection by IPSec Autokey. Can randomly auto update the IPSec Autokey as the CS-2000 appliance start up, according to the IPSec Lifetime setting.

PPTP Server: The MIS engineer can set the VPN-PTP server setting.

PPTP Client: The MIS engineer can set the VPN-PTP client setting.

VPN Trunk: The MIS engineer can set the load balance and VPN trunk settings. (With the GRE /IPSec

function.)



How to use the VPN ?

Create the Virtual Private Network (VPN) by applying the IPSec Autokey, PPTP Server or PPTP Client settings into the VPN trunk function. Then apply the VPN trunk settings in **Policy**, can offering the most secure and stable VPN environment.

VPN

RSA

■ The RSA is a kind of asymmetric cryptography. User has two keys, one is the secret key can use it to encrypt as connected. The other one is the opened key, which the sender can get it if authenticated, and use it to encrypt the data to recipient.

Preshared Key

Use the Preshared Key to process the IPSec authentication in VPN.

ISAKMP

The IP Security Association Key Management Protocol (ISAKMP), provides the way to create the Security Association (SA) between two PCs. The SA can access the encoding between two PCs, and the MIS engineer can assign which key size or Preshared Key and algorithm to use. The SA also includes many connection ways, for instance, use the ISAKMP SA between two PCs, and assign which ENC algorithm (DES, triple DES, 40 bytes DES or not to use) and authentication to use.

Main mode

■ When starting the IKE process in VPN, will provides main mode and aggressive mode to select. The main mode request the user authentication with 6 messages as starting the data exchange, can enhance the data transferring security.

Aggressive mode

■ The aggressive mode still request the user authentication with only provides 3 messages as starting the data exchange.

AH (Authentication Header)

■ The Authentication Header is a mechanism for providing strong integrity and authentication for IP datagram.

ESP

■ The Encapsulated Security Payload provides the authentication and authentication test. Also provides the secure and protective data exchange.

DES

■ The data encryption standard for encrypting data and using a 56-byte key.

3DES

■ The triple strength version of the DES cryptographic standard, usually using a 168-byte key.

AES

■ The advanced encryption standard (AES) is a symmetric key encryption technique, usually using a 128-byte, 192-byte and 256-byte key which will replace the commonly used DES standard.

NULL Algorithm

■ The NULL Algorithm provides the convenient connection mode. Can ensure the identity authentication and privacy without the encryption, and is usually instead of using the ESP (Encapsulating Security Payload) Protocol.

SHA1 (Secure Hash Algorithm, SHA)

■ The SHA (Secure Hash Algorithm) family is a set of related cryptographic hash functions and can calculate the 160-bytes algorithm.

MD5 Algorithm

■ The MD5 (Message Digest algorithm 5) is a widely-used cryptographic hash function with a 128-byte hash value.

GRE

The GRE only provide the data packets without monitoring and encryption. Normally, the GRE can combine the IPsec encryption and provides more secure service to users.

5.9.1 VPN Wizard

VPN Wizard

- VPN Wizard will guide user to finish the VPN settings.
 - ◆ In VPN → VPN Wizard, add the following settings:
 - ◆ Select the VPN connection method, and click **Next**.
 - ◆ Build up the VPN Policy setting, and click **Next**.
 - ♦ Set the VPN Trunk and click **Next.**
 - ♦ Select all VPN Trunk in **Policy setting**.
 - ♦ Click Finish.
 - ◆ Then system will build up VPN connection according to the applied VPN Trunk policy settings.



Select the method to build up VPN





Set VPN Trunk



Select the VPN Trunk setting to apply to VPN policy



VPN setup finished



Complete the outgoing policy setting of VPN Trunk



Complete the incoming policy setting of VPN Trunk

The icons and terms in IPSec Autokey option

i

■ Use the icon to display the VPN connection status.

Icon		4	3
Connotation	The Policy is not	Disconnected	Connected
	used		

Name

■ To define the name of IPSec AutoKey without repeating.

WAN

■ The local interface IP address.

Gateway IP

■ The destination interface IP address.

IPSec Algorithm

■ Display the data encryption mode in VPN connection.

Configure

■ To change the IPSec VPN Setting. Click **Configure**, or click **Remove** to delete the setting.

Uniterior Uniterior WAN1 210.66.155.76 DES / MD5 In Use Uniterior VPN_A WAN1 210.66.155.76 DES / MD5 In Use					
□ VPN A VA/AM1 210.66155.76 DES./MD5 In Use	,				
- 11 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -)				
New Entry					

The IPSec Autokey setting

In the default setting, the CS-2000 use the **Dead Peer Detection** mechanism to auto create the VPN Connection. In **To Destination** \rightarrow **Remote Gateway** \rightarrow **Fixed IP or Domain Name**, the MIS engineer can use **Manual Connect**, to create the IPSec VPN connection.

The icons and terms in PPTP server option

PPTP Server

Can enable or disable the function.

Client IP Range

Can set the PPTP Client IP range.

i

Use the icon to display the VPN connection status.

Icon	-	4	-
Connotation	The Policy is not	Disconnected	Connected
	used		

User Name

■ The user name which the PPTP client used to login.

Client IP

■ The client IP which the PPTP client used to link the PPTP server.

Uptime

■ Display the PPTP client and PPTP server connection duration.

Configure

■ To change the PPTP VPN server setting, Click **Modify**, to modify the PPTP server parameter ; Or click **Remove** to delete the setting.



PPTP Server setting

In the default setting, the CS-2000 use the **Echo-Request** mechanism to auto create the PPTP VPN. On the other hand, enable the **Manual Disconnect**, the MIS engineer can disconnect the VPN link to PPTP server.

The icons and terms in PPTP Client option

i

■ Use the Icon to display the VPN connection status.

Icon		4	<u>-</u>
Connotation	The Policy is not	Disconnected	Connected
	used		

User Name

■ The user name used by the PPTP client to link the PPTP server.

Server IP or Domain Name

■ The server IP used by the PPTP client to link the PPTP server.

Encryption

■ Display if enabled the encryption of the PPTP client to PPTP server connection.

Uptime

■ Shows the PPTP client to PPTP server connection duration.

Configure

■ To change the PPTP VPN client settings. Click **Modify**, to change the PPTP client parameter, click **Remove.**



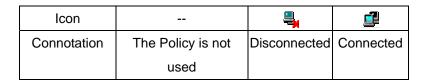
PPTP client

There are two ways to create the VPN connection: To let the CS-2000 auto build up the VPN connection by **Echo-Request** mechanism, or the MIS engineer can manually create the VPN connection.

The icons and terms in VPN Trunk option

i

■ Use the icon to display the VPN trunk connection status.



Name

To define the VPN trunk name without repeating.

Source Subnet

Represents the source subnet IP address.

Destination Subnet

Represents the destination subnet IP address.

Tunnel

■ Shows all the VPN tunnels (IPSec , PPTP Server , PPTP Client) in the VPN trunk .

Configure

To modify the VPN trunk setting, click **Modify** to change the encryption parameter or click **Remove** to delete the setting. Click **Pause**, can stop the setting to effect or click **In Use**, to enable setting.



VPN Trunk

We set 6 VPN application environments.

No.	Range	The Application Environments			
Example 1	IPSec Autokey	To access the static subnet resources via the IPSec VPN	158		
		connection between two CS-2000 appliances.			
Example 2	IPSec Autokey	The way to set the CS-2000 appliance IPSec VPN connection in	173		
		Windows 2000.			
Example 3	IPSec Autokey	The way to set the IPSec VPN connection between two CS-2000	219		
		appliances.			
		(aggressive mode)			
		(The IPSec algorithm, 3DES encryption.MD5 authentication.)			
Example 4	IPSec Autokey	The way to set the outbound load balance connection in IPSec	IPSec 233		
		VPN between two CS-2000 appliances.			
		(RSA-SIG authentication)			
		(The ISAKMP algorithm, 3DES encryption.MD5 authentication.)			
		(The IPSec algorithm, 3DES encryption .MD5 authentication.)			
		(The GRE packets.)			
Example 5	PPTP	The way to set the CS-2000 appliance PPTP VPN connection in	n 253		
		Windows 2000.			

5.9.2 Example 1

To access the static subnet resources via the IPSec VPN connection between two CS-2000 appliances.

The Deployment

A Company **WAN IP is 61.11.11.11**

LAN IP is 192.168.10.X

B Company **WAN IP is 211.22.22.22**

LAN IP is 192.168.20.X

Multiple Subnet is 192.168.85.X

We use two CS-2000 devices to be the platform. We assume the A Company IP 192.168.10.100 connects to B Company IP 192.168.85.100 by using the **VPN**, to access the files download.

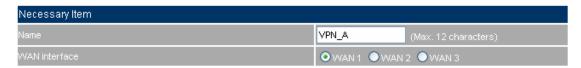
The A Company default gateway is CS-2000's LAN IP 192.168.10.1. Add the following settings:

Step1. Enter A Company's CS-2000 default IP address 192.168.10.1. In VPN → IPSec Autokey → New Entry



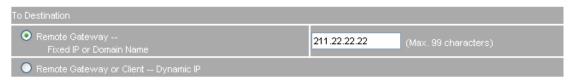
The IPSec Autokey setting

Step2. In IPSec Autokey → Name, enter VPN_A. In WAN Interface, select WAN 1, to build up the VPN connection. (A Company)



The name and WAN interface settings in IPSec VPN

Step3. In To Destination, Remote Gateway --Fixed IP or Domain Name, enter the remote IP address to link to B Company.



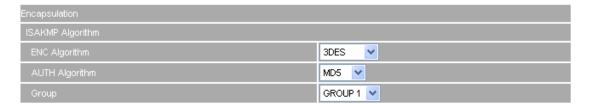
The destination setting

Step4. In Authentication Method, select Preshare, and enter the Preshared Key. (The maximum Preshared Key is 100 byte)



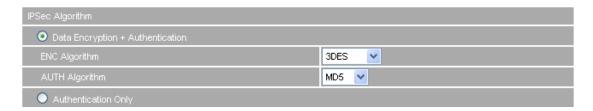
The authentication method setting

Step5. In Encapsulation, select ISAKMP Algorithm, as both sides start to build the connection, and select the algorithm to use. In ENC Algorithm (3DES/DES/AES), select 3DES. In AUTH Algorithm (MD5/SHA1), select MD5. In Group (GROUP 1, 2, 5), select GROUP 1, the both sides need to select the same group.



The IPSec encapsulation setting

Step6. In IPSec Algorithm, select Data Encryption + Authentication, or select Authentication Only. In ENC Algorithm (3DES/DES/AES/NULL), select 3DES. In AUTH Algorithm (MD5/SHA1), select MD5, to assure the Data Encryption + Authentication Method.



The IPSec algorithm

Step7. In Perfect Forward Secrecy (NO-PFS/ GROUP 1,2,5), select GROUP 1. In ISAKMP Lifetime, enter 3600. In IPSec Lifetime, enter 28800. In Mode, select Main mode.



The IPSec Perfect Forward Secrecy setting

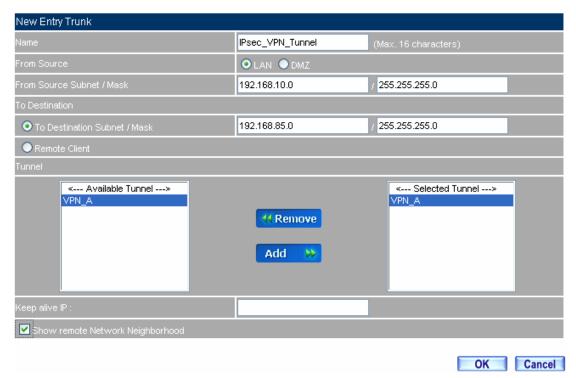
Step8. Complete the IPSec Autokey setting.

i	<u>Name</u> ▼	WAN	Gateway IP	IPSec Algorithm	Configure	
	VPN_A	WAN1	211.22.22.22	3DES / MD5	Modify Remove	
New Entry						

Complete the IPSec Autokey setting

Step9. In **VPN** → **VPN Trunk**, add the following settings:

- In Name, enter the Trunk Name.
- In From Source, select LAN.
- In From Source Subnet /Mask, enter A Company LAN address 192.168.10.0 and Mask 255.255.255.0.
- In **To Destination**, select To Destination Subnet / Mask.
- Enter B Company LAN Address 192.168.85.0 and Mask 255.255.255.0.
- In **Tunnel**, select **Add**, the add the VPN_A's IPSec VPN connection.
- Select Show remote Network Neighborhood.
- Click OK.

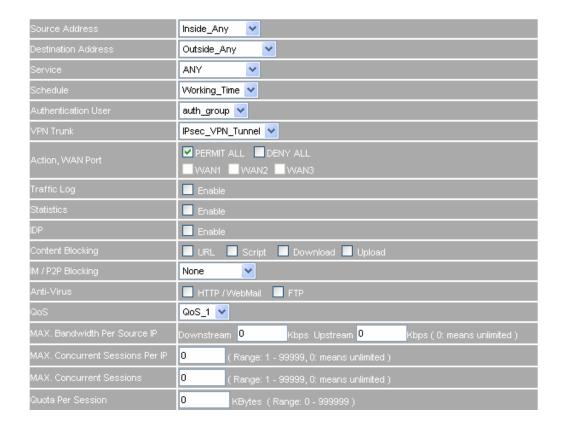


Add the VPN trunk setting



Step10. In **Policy** → **Outgoing** , add the following settings:

- Authentication User, select auth_group.
- **Schedule,** select Working_Time.
- Qos, select QoS_1.
- VPN Trunk, select IPSec_VPN_Trunk.
- Click OK.



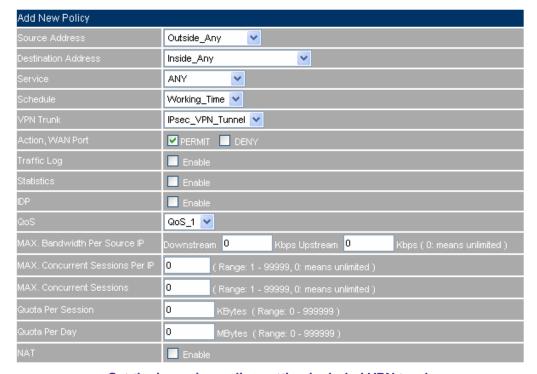
Set the outgoing policy included VPN trunk



Complete the outgoing policy setting included VPN trunk

Step11. In Policy → Incoming :

- Schedule, select Working_Time.
- **Qos**, select QoS_1.
- VPN Trunk, select IPSec_VPN_Trunk.
- Click **OK**.



Set the incoming policy setting included VPN trunk



Complete the incoming policy setting included VPN trunk

The B Company's default gateway is the LAN IP 192.168.20.1 of the CS-2000.

Step1. In **System** → **Multiple Subnet** , add the following setting:



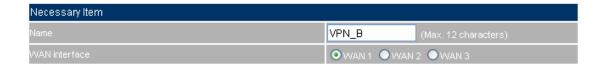
Multiple Subnet

Step2. Enter the B Company's default IP 192.168.20.1 in the CS-2000. In Policy Object → VPN → IPSec Autokey, click New Entry.



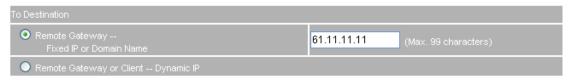
IPSec Autokey

Step3. In IPSec Autokey, enter VPN_B in the VPN Name. In WAN interface, select WAN 1, to build the B Company's VPN connection.



The IPSec VPN connection name and WAN interface setting

Step4. In **To Destination**, select **Remote Gateway—Fixed IP or Domain Name**, enter the remote IP address to link to A Company.



The IPSec To Destination setting

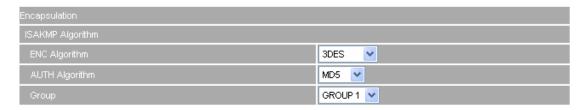
Step5. In Authentication Method, select Preshare, enter the Preshared Key (the maximum Preshared Key is 100 bytes).



The IPSec Authentication Method setting

Step6. In **Encapsulation**, select **ISAKMP Algorithm**, and choose the needed algorithm as build up the connection.

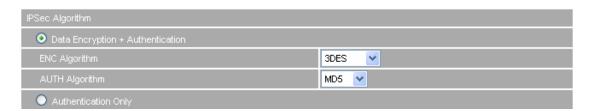
In **ENC Algorithm** (3DES/DES/AES), select 3DES. In **AUTH Algorithm** (MD5/SHA1), select MD5. In **Group** (GROUP 1, 2, 5), select GROUP 1, both sides need to select the same group.



The IPSec Encapsulation setting

Step7. In IPSec Algorithm , select Data Encryption + Authentication or select Authentication
Only:

In **ENC Algorithm** (3DES/DES/AES/NULL), select 3DES. In **AUTH Algorithm** (MD5/SHA1), select MD5, to assure the Data Encryption + Authentication Method.



The IPSec algorithm setting

Step8. In Perfect Forward Secrecy (NO-PFS/GROUP 1, 2, 5), select GROUP 1. In ISAKMP

Lifetime, enter 3600 seconds. In IPSec Lifetime, enter 28800 seconds. In Mode, select main mode.



The IPSec Perfect Forward Secrecy setting

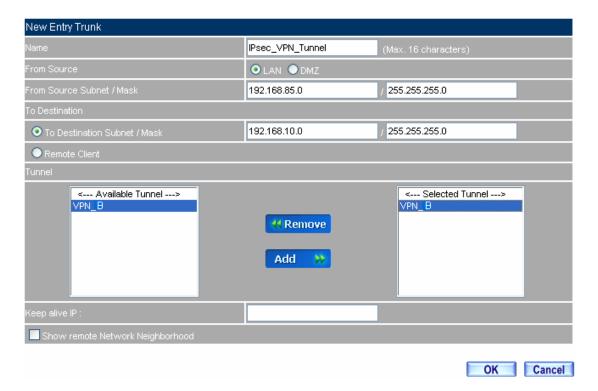
Step9. Complete the IPSec Autokey setting.

i	<u>Name</u> ▼	WAN	Gateway IP	IPSec Algorithm	Configure
	VPB_B	WAN1	61.11.11.11	3DES / MD5	Modify Remove
New Entry					

Complete the IPSec Autokey setting

Step10. In **VPN** → **VPN Trunk**, add the following setting:

- Name, enter the Trunk name.
- **From Source**, select LAN.
- From Source Subnet / Mask , enter LAN IP address (B Company) 192.168.85.0 and mask 255.255.255.0
- To Destination, select To Destination Subnet / Mask.
- To Destination Subnet / Mask, enter LAN IP address (A Company) 192.168.10.0 and mask 255.255.255.0.
- Tunnel, Click Add, to add the VPN_B's IPSec VPN connection setting.
- Select Show remote Network Neighborhood.
- Click OK.



To add the VPN trunk setting



Step11. In **Policy** → **Outgoing**, add the following setting:

- Authentication User, select auth group.
- Schedule, select Working_Time.
- Qos, select QoS_1.
- VPN Trunk, select IPSec_VPN_Trunk.
- Click OK.



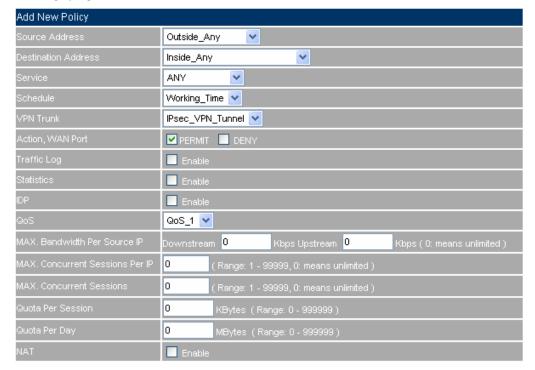
Set the outgoing policy setting included VPN trunk



Complete the outgoing policy setting included VPN trunk

Step12. In **Policy** → **Incoming**, add the following settings:

- Schedule, select Working_Time.
- Qos, select QoS_1.
- VPN Trunk, select IPSec_VPN_Trunk.
- Click OK.

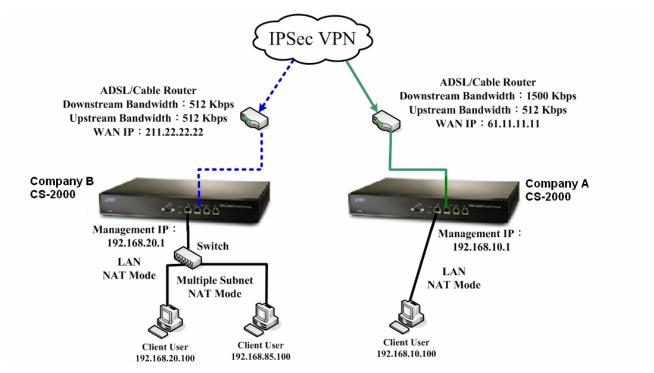


Set the incoming policy setting included VPN trunk



Complete the incoming policy setting included VPN trunk

Step13. Complete to set the IPSec VPN connection.



The IPSec VPN deployment

5.9.3 Example 2

The way to set the CS-2000 appliance IPSec VPN connection in Windows 2000.

The Deployment

A Company Use the CS-2000

WAN IP is 61.11.11.11 LAN IP is 192.168.10.X

B Company The PC with Windows 2000 inside.

WAN IP is 211.22.22.22

We use the CS-2000 and Windows 2000 VPN-IPsec to be the platform. On the other hand, we assume that B Company 211.22.22.22 want to build the VPN to A Company 192.168.10.100, in order to download the shared document.

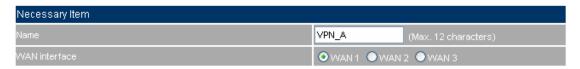
The A Company's default gateway is the LAN IP 192.168.10.1 in the CS-2000. Add the following settings:

Step1. Enter the A Company's CS-2000 default IP 192.168.10.1. Click VPN → IPSec Autokey → New Entry.



IPSec Autokey

Step2. In **IPSec Autokey**, enter VPN_A in **Name**. In **WAN interface**, select WAN 1, in order to build up the A Company's VPN connection.



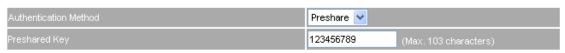
The IPSec VPN name and WAN interface setting

Step3. In To Destination, select Remote Gateway or Client—Dynamic IP.



The IPSec To Destination setting

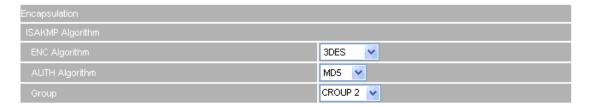
Step4. In Authentication Method, select Preshare, enter the Preshared Key. (The maximum Preshared Key is 100 bytes).



The IPSec Authentication Method setting

Step5. In Encapsulation → select ISAKMP Algorithm. Select the needed algorithm as both sides start the connection.

In **ENC Algorithm (**3DES/DES/AES), select 3DES. In **AUTH Algorithm** (MD5/SHA1), select MD5. In **Group** (GROUP 1, 2, 5), select GROUP 2. The both sides need to select the same group.

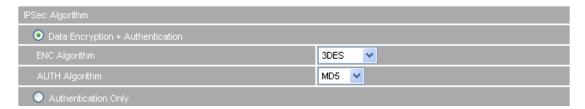


The IPSec Encapsulation setting

Step6. In IPSec Algorithm, select Data Encryption + Authentication or Authentication Only:

ENC Algorithm (3DES/DES/AES/NULL), select 3DES. AUTH Algorithm (MD5/SHA1), select

MD5. To assure the Data Encryption + Authentication Method.



The IPSec algorithm setting

Step7. In Perfect Forward Secrecy (NO-PFS/ GROUP 1,2,5), select GROUP 1. In ISAKMP Lifetime, enter 3600 seconds. In IPSec Lifetime, enter 28800 seconds. In Mode, select main mode.



The IPSec Perfect Forward Secrecy setting

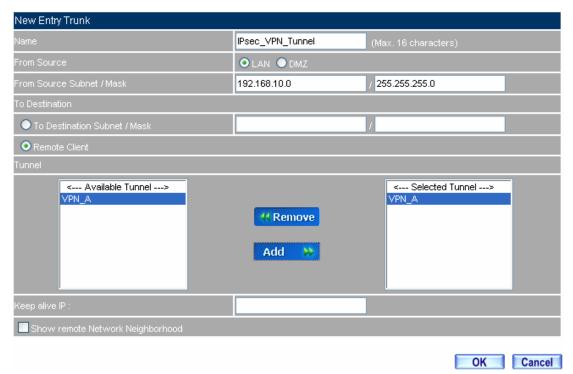
Step8. Complete the IPSec Autokey setting.



Complete the IPSec Autokey setting

Step9. In VPN → VPN Trunk, add the following settings:

- Name, enter the Trunk Name.
- From Source, select LAN.
- From Source Subnet / Mask, enter Source LAN IP192.168.10.0 (A Company), and Mask 255.255.255.0.
- To Destination, select Remote Client.
- Tunnel, add the connection setting of VPN_A's IPSec VPN.
- Select Show remote Network Neighborhood.
- Click OK.



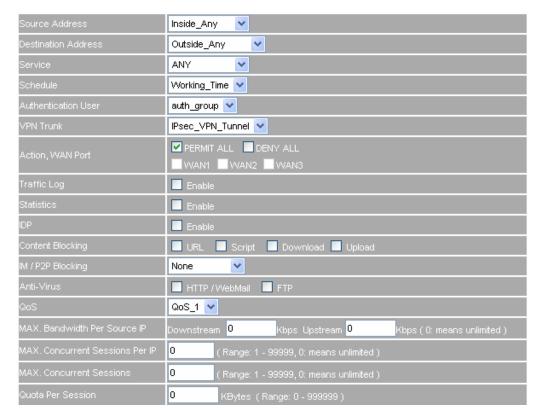
Add the VPN trunk setting



Complete to add the VPN trunk setting

Step10. In **Policy** → **Outgoing**, add the following settings:

- Authentication User, select auth_group.
- Secedule, select Working_Time.
- Qos, select QoS_1.
- VPN Trunk, select IPSec_VPN_Trunk.
- Click OK.



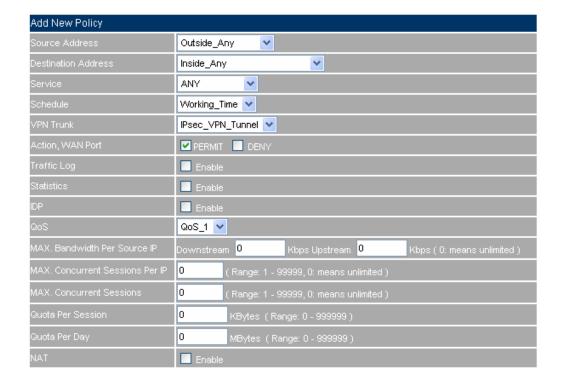
Set the outgoing policy setting included the VPN trunk



Complete the outgoing policy setting included the VPN trunk

Step11. In **Policy** → **Incoming**, add the following settings:

- Schedule, select Working_Time.
- Qos, select QoS_1.
- VPN Trunk, select IPSec_VPN_Trunk.
- Click OK.



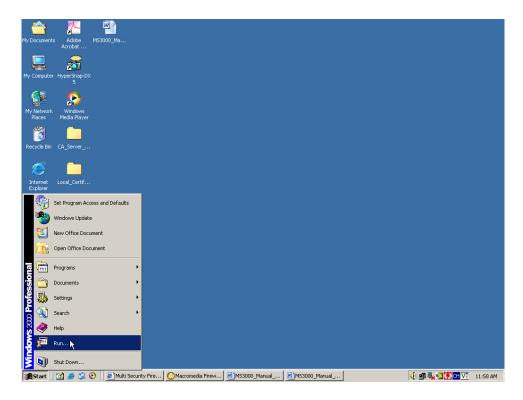
Set the incoming policy setting included the VPN trunk



Complete the incoming policy setting included the VPN trunk

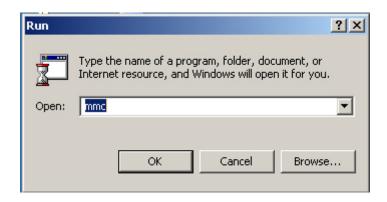
The B Company's PC Real IP is 211.22.22.22, add the following settings:

Step1. Click **Start** → **Run** in Windows 2000.



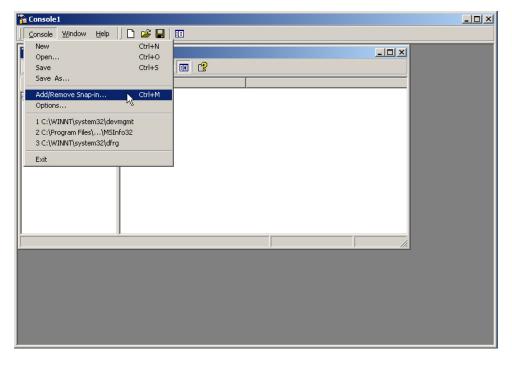
Start the IPSec VPN setting in Windows 2000

Step2. In Run → Open column, enter mmc.



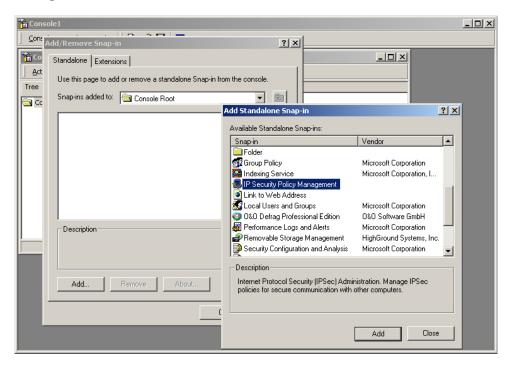
To startup the Windows 2000 IPSec VPN setting

Step3. In Console 1 → Console → Add/Remove Snap-in.



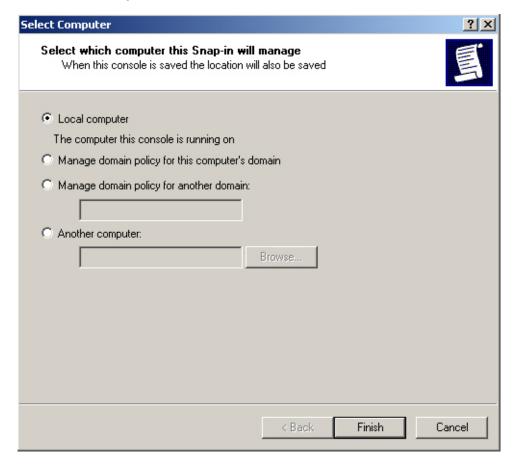
Add / Remove Snap-in

Step4. In Add / Remove Snap-in, click Add. In Add Standalone Snap-ins, add IP Security Policy Management.



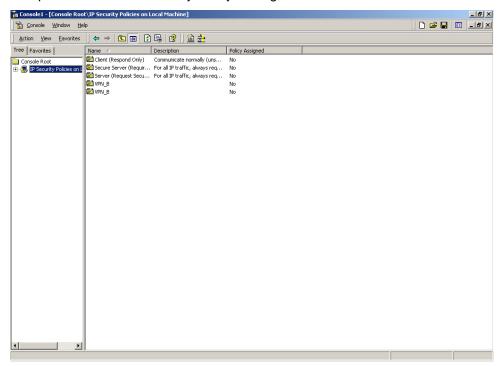
Add IP Security Policy Management

Step5. Select Local Computer, click finish.



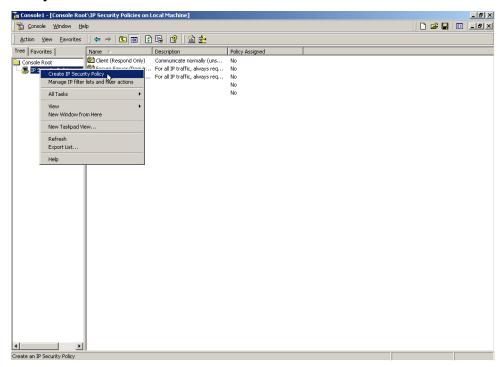
Select the type of IP Security Policy Management





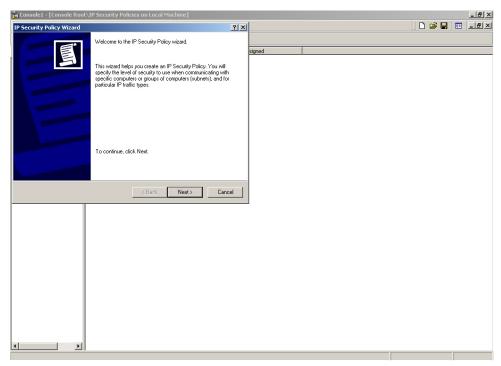
Complete to set the IP Security Policy Management

Step7. Right click on the IP Security Policies on Local Machine, and select Create IP Security Policy.



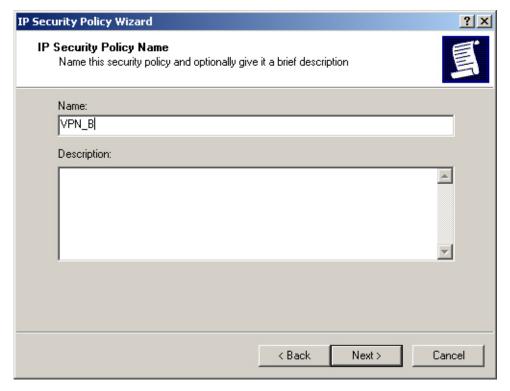
Create IP Security Policy

Step8. Click Next.



Open IP Security Policy Wizard

Step9. Enter the VPN Name and Description, and click Next.



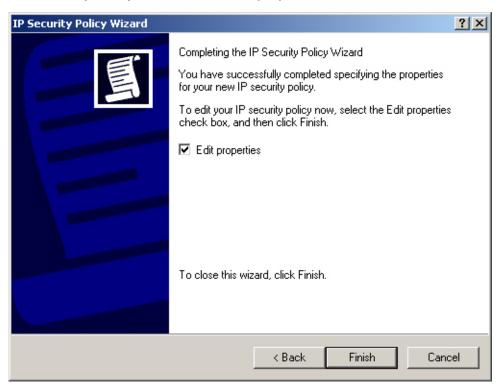
Set the VPN name and description

Step10. Disable to Activate the default response rule, and click Next.

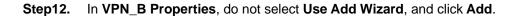


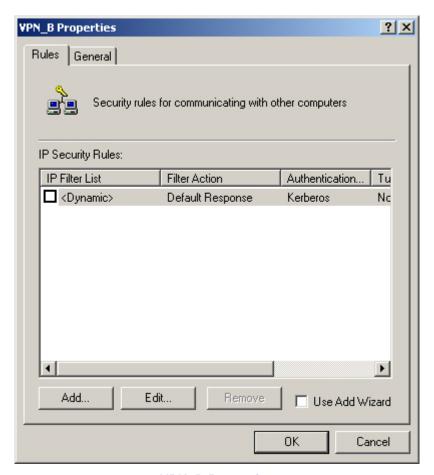
Disable to activate the default response rule

Step11. In IP Security Policy Wizard, select Edit properties, click Finish.



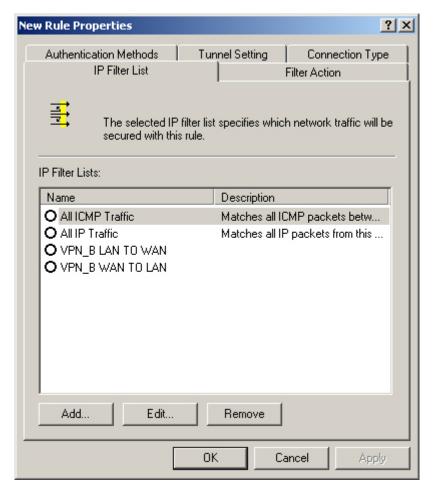
Complete the IP Security Policy Wizard settings





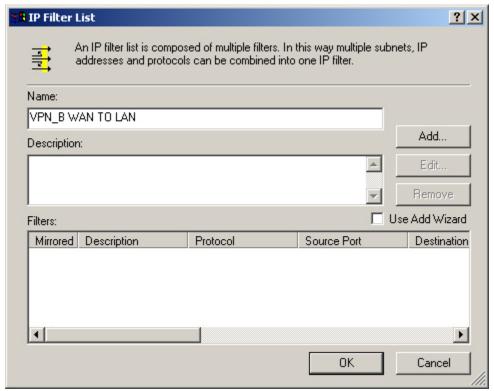
VPN_B Properties

Step13. In New Rule Properties, Click Add.



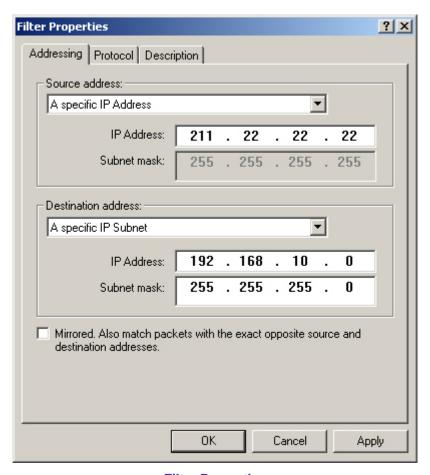
New Rule Properties

Step14. In **IP Filter List**, do not select **Use Add Wizard**. Modify the **Name** into VPN_B WAN TO LAN, click **Add**.



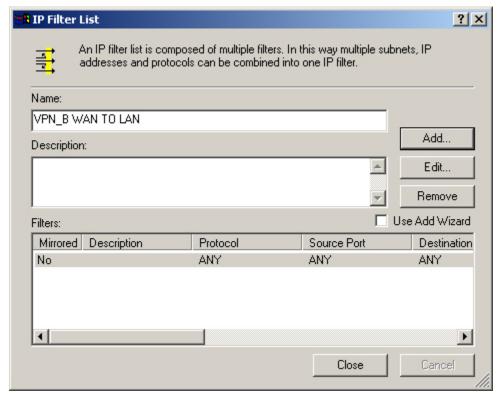
IP Filter List

Step15. In Filter Properties → Source address → A specific IP Address, enter B Company's WAN IP address 211.22.22.22, Subnet mask 255.255.255.255.1 In Destination address → A specific IP Subnet, enter A Company's LAN IP address 192.168.10.0, subnet mask 255.255.255.0. Do not select Mirrored. Also match packets with the exact opposite source and destination addresses.



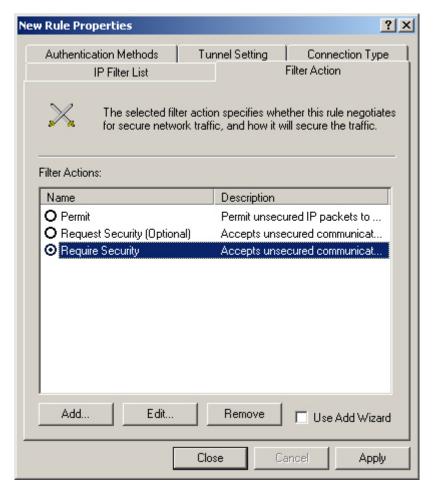
Filter Properties

Step16. Complete the setting, and close the **IP Filter List**.



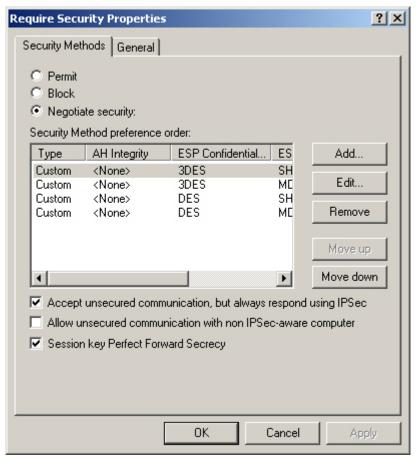
Complete the IP Filter List setting

Step17. In New Rule Properties → Filter Action → Require Security. Click Edit.



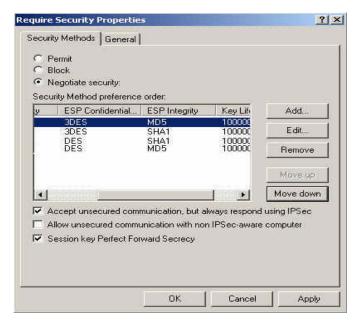
Filter Action setting





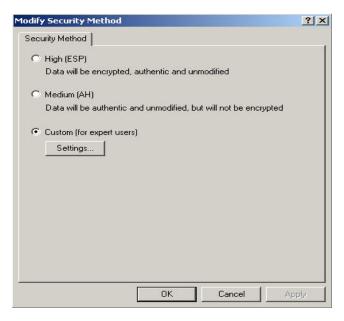
Select Session Key Perfect Forward Secrecy

Step19. Select Custom / None / 3DES / MD5 Security Method, click Edit.



Edit the Security Method

Step20. Click Custom (for expert users), and click Settings.



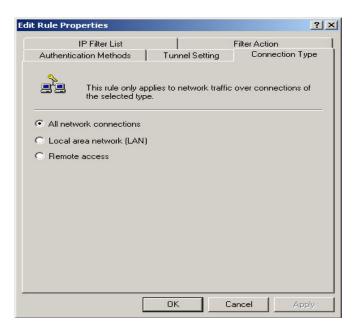
Custom Security Method

Step21. Select Data integrity and encryption, choose Integrity algorithm → MD5. Encryption algorithm → 3DES. Select Generate a new key every, enter 28800 seconds, then click OK to back to New Rule Properties.



Custom Security Method settings

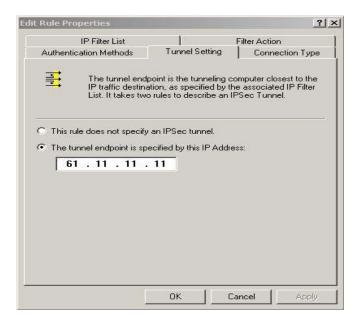
Step22. In New Rule Properties → Connection Type, select All network connections.



Connection Type setting

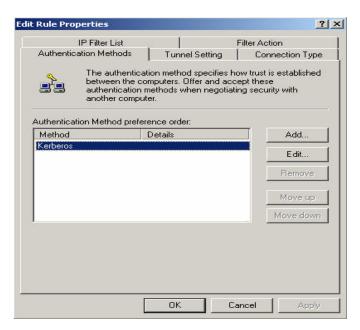
Step23. In New Rule Properties → Tunnel Setting, select The tunnel endpoint is specified by this IP

Address. Enter A Company's WAN IP address - 61.11.11.11.



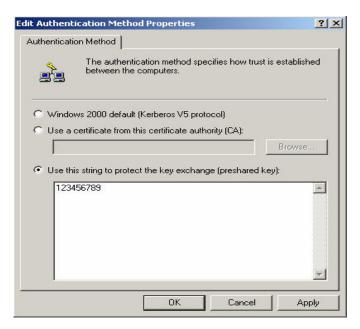
Tunnel setting

Step24. In New Rule Properties → Authentication Methods, click Edit.



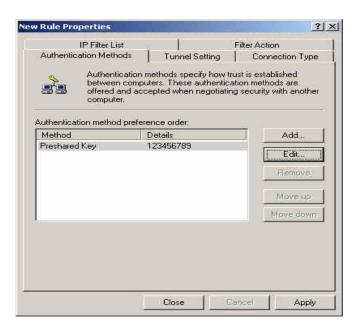
Authentication Methods setting

Step25. Select Use this string to protect the key exchange (preshared key), enter the Preshared Key, 123456789.



Set the VPN Preshared Key

Step26. Click Apply \rightarrow OK \rightarrow Close.



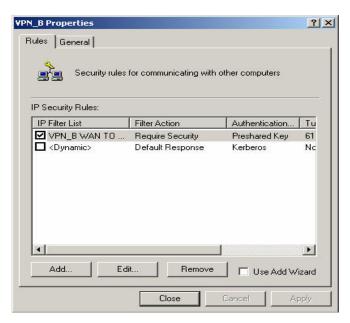
Complete the Authentication Methods setting

Step27. Complete the VPN_B WAN TO LAN settings.



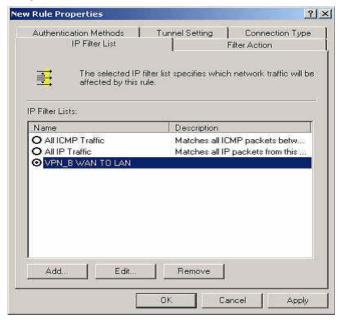
Complete the VPN_B WAN TO LAN policy setting

Step28. In **VPN** _B **Properties**, do not select **Use Add Wizard**. Click **Add**, to add the second IP security policy.



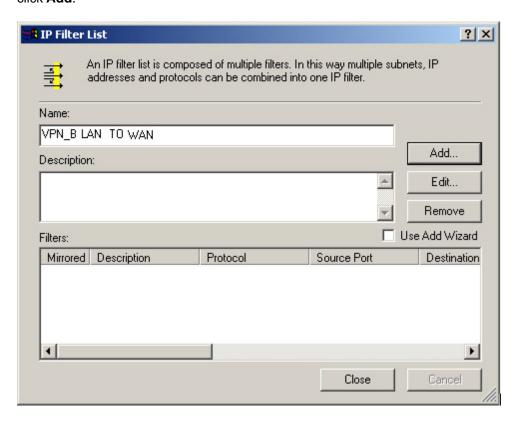
The VPN_B Properties

Step29. In New Rule Properties, click Add.



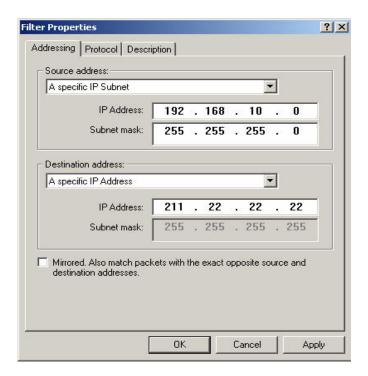
New Rule Properties

Step30. In **IP Filter List,** do not select **Use Add Wizard**. Modify the **Name** into VPN_B LAN TO WAN, click **Add**.



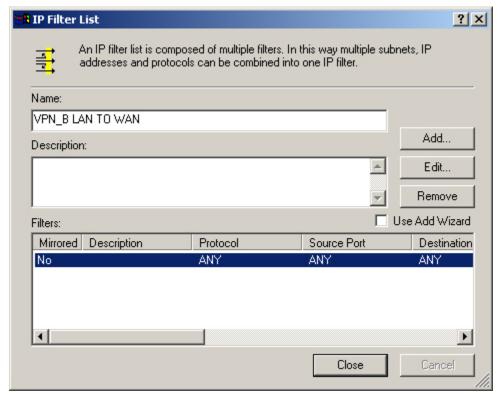
IP Filter List

Step31. In Filter Properties→ Source address, select A specific IP Subnet, enter A Company's LAN IP Address 192.168.10.0, subnet mask 255.255.255.0. In Destination address, select A specific IP Address, enter B Company's WAN IP Address 211.22.22.22, subnet mask 255.255.255.255.255. Do not select Mirrored, Also match packets with the exact opposite source and destination addresses.



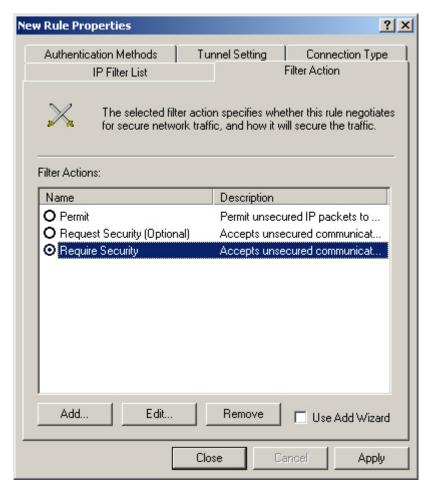
Filter Properties

Step32. Complete the settings, close the IP Filter List.



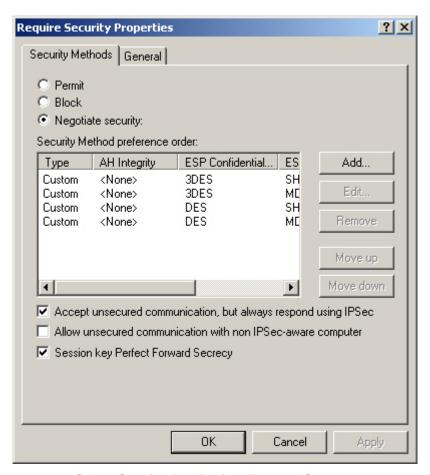
Complete the IP Filter List setting





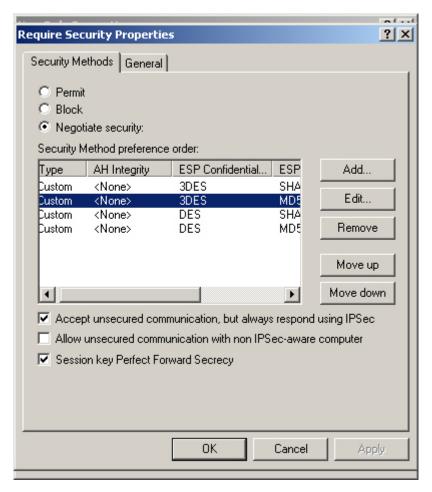
Filter Action





Select Session key Perfect Forward Secrecy





Set the Security Method

Step36. Select Custom (for expert users), click Settings.

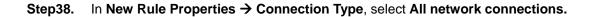


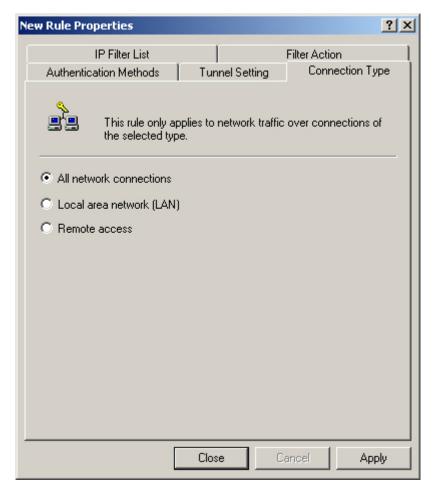
Custom Security Method settings

Step37. Select Data integrity and encryption (ESP). Integrity algorithm, select MD5. Encryption algorithm, select 3DES. Also select Generate a new key every, enter 28800 seconds. Click OK to back to New Rule Properties.



Complete the Custom Security Methods setting

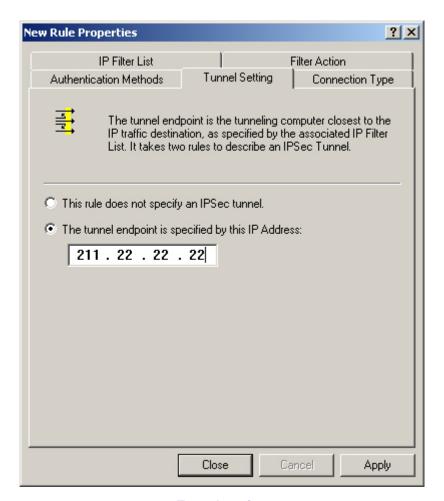




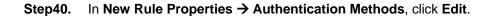
Connection Type setting

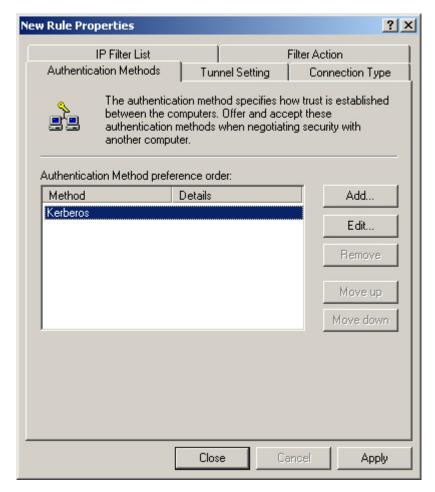
Step39. In New Rule Properties → Tunnel Setting, select The tunnel endpoint is specified by this IP

Address. Enter B Company's WAN IP address 211.22.22.22.



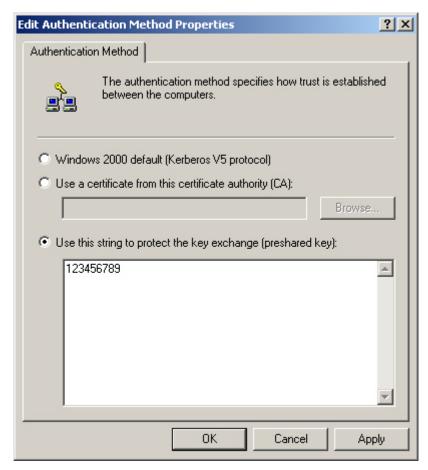
Tunnel setting





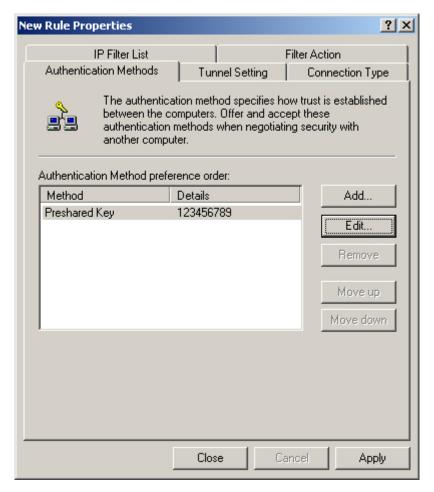
Authentication Methods

Step41. Select Use this string to protect the key exchange (preshared key). Enter the Preshared Key - 123456789.



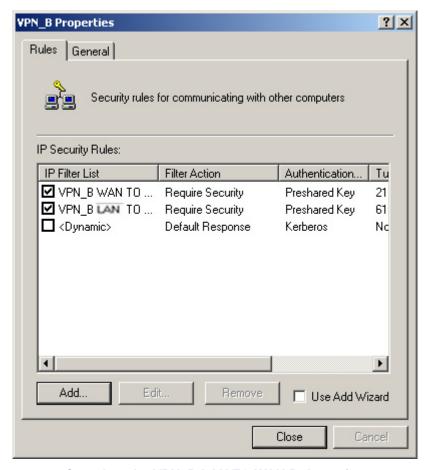
VPN Preshared key setting

Step42. Click Apply and close the setting window.

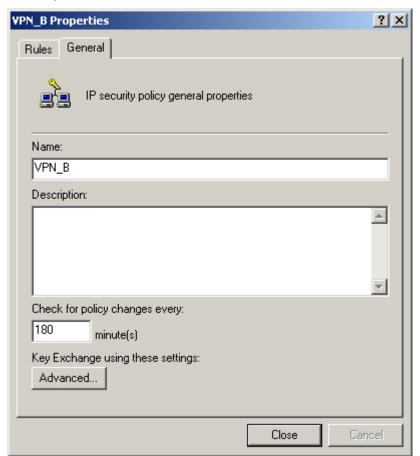


Complete the New Rule setting

Step43. Complete the VPN_B LAN TO WAN setting.



Complete the VPN_B LAN TO WAN Rule setting



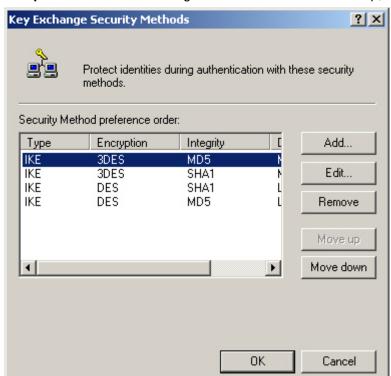
Step44. In VPN_B Properties → General, click Advanced.

The VPN_B General setting

Step45. Select Master Key Perfect Forward Secrecy, click Methods.



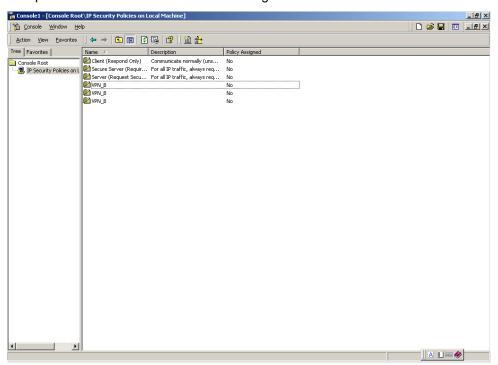
Key Exchange settings



Step46. Click **Move up** or **Move down** to arrange IKE / 3DES / MD5 / to the Top, and click **OK**.

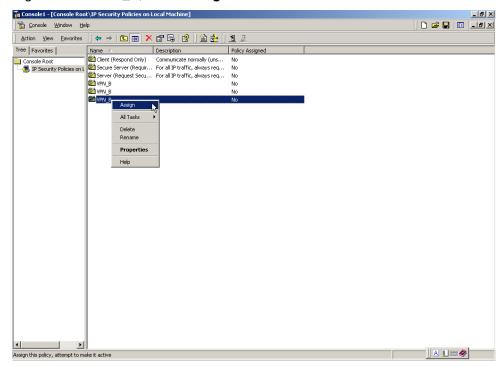
To arrange the Security Methods

Step47. Complete all the Windows 2000 VPN settings.



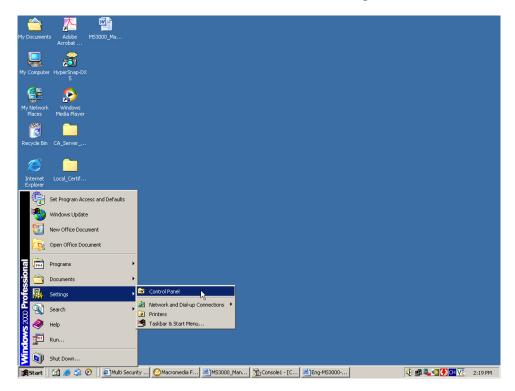
Complete all the Windows 2000 IPSec VPN settings

Step48. Right click on VPN_B, select **Assign**.



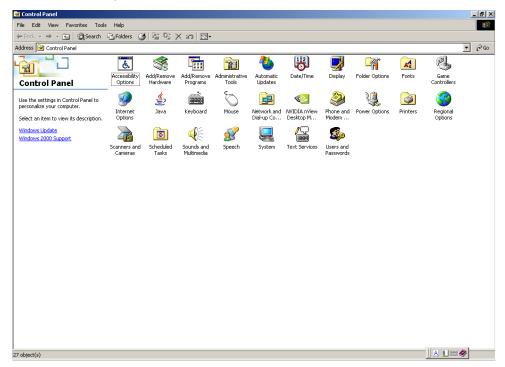
To assign the VPN_B Security Rules

Step49. We need to restart the IPsec Service. Click Start → Setting → Control Panel.



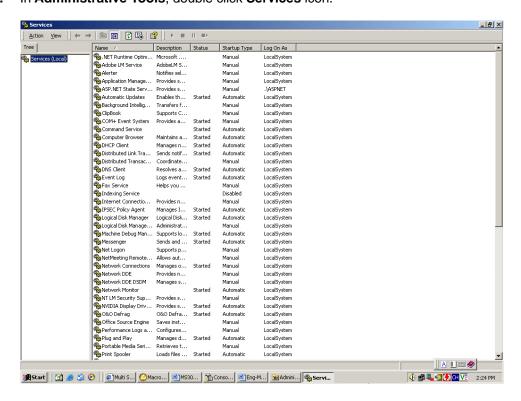
Enter the Control Panel

Step50. In Control Panel, double click Administrative Tools icon.



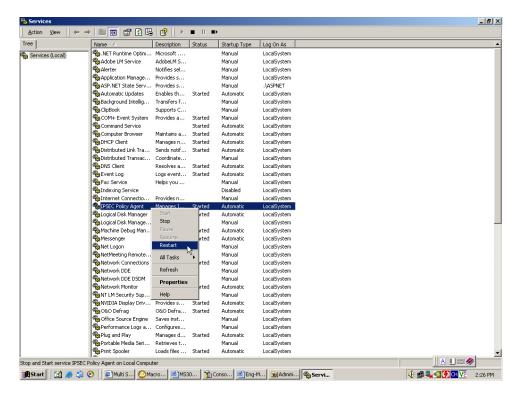
Enter the Administrative Tools

Step51. In Administrative Tools, double click Services icon.



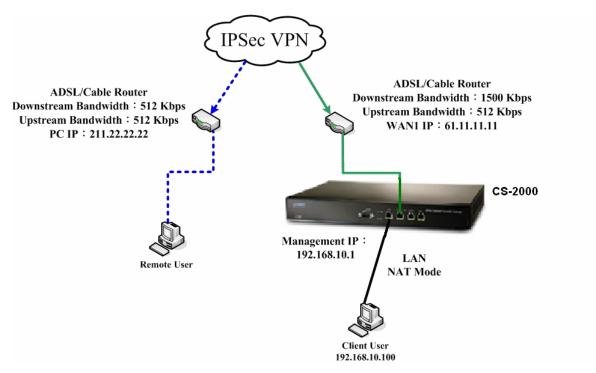
Enter the Services

Step52. In Services, right click on IPsec Policy Agent, select Restart.



Restart IPSec Policy Agent

Step53. Complete all the settings.



The CS-2000 and Windows 2000 IPSec VPN deployment

5.9.4 Example 3

The way to set the IPSec VPN connection between two CS-2000 appliances. (Aggressive mode)(The IPSec algorithm, 3DES encryption.MD5 authentication.)

The Deployment

A Company WAN IP is 61.11.11.11

LAN IP is 192.168.10.X

B Company **WAN IP is 211.22.22.22**

LAN IP is 192.168.20.X

We use two CS-2000 devices to be the platform .Assume that A Company 192.168.10.100 want to build the **VPN** to B Company 192.168.20.100, in order to download the shared documents. (Aggressive mode).

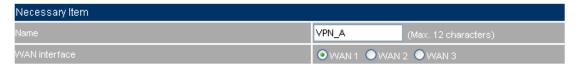
The A Company's default gateway is the CS-2000 LAN IP 192.168.10.1. Make the following settings:

Step1 Enter A Company's CS-2000 default IP Address 192.168.10.1. In Policy Object → VPN → IP Sec Autokey → New Entry.



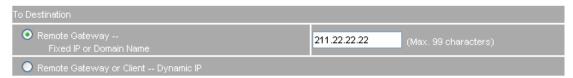
IPSec Autokey

Step2 In IPSec Autokey, enter VPN_A in the VPN Name. In WAN interface, select WAN 1, which the A Company uses it to build the VPN.



The IPSec VPN name and WAN interface setting

Step3 In To Destination, select Remote Gateway – Fixed IP or Domain Name. Enter the Remote IP address to link to B Company.



The IPSec To Destination setting

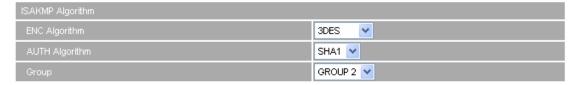
Step4 In Authentication Method, select Preshare, enter the Preshared Key. (The maximum Preshared Key is 100 bytes).



The IPSec Authentication Method setting

Step5 In Encapsulation, select ISAKMP Algorithm, to select the needed algorithm.

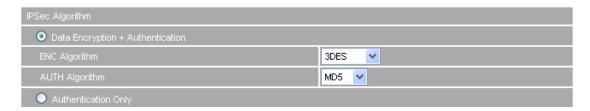
In ENC Algorithm (3DES/DES/AES), select 3DES. In AUTH Algorithm (MD5/SHA1), select SHA1. In Group (GROUP 1, 2, 5), select Group 2, the both sides need to choose the same group.



The IPSec Encapsulation setting

Step6 In IPSec Algorithm, select Data Encryption + Authentication or Authentication Only.

In ENC Algorithm (3DES/DES/AES/NULL) select 3DES. In AUTH Algorithm (MD5/SHA1), select MD5. To assure the Authentication Method.



The IPSec Algorithm setting

Step7 In Perfect Forward Secrecy (NO-PFS/ GROUP 1,2,5), select GROUP 1. In ISAKMP Lifetime, enter 3600 seconds, and the IPSec Lifetime, enter 28800 seconds.

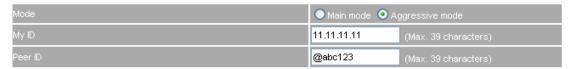


The IPSec Perfect Forward Secrecy setting

Step8 In **Mode**, select Aggressive mode.

In My ID, select not to enter.

If the both sides need to enter the My ID / Peer ID, then the MIS engineer must enter the different IP address. For example, 11.11.11.11 or 22.22.22.22. If the MIS engineer want to enter the Authentication number or alphabet, then he must add the @ in front of the number or alphabet. For example, @123a \ @abcd1.



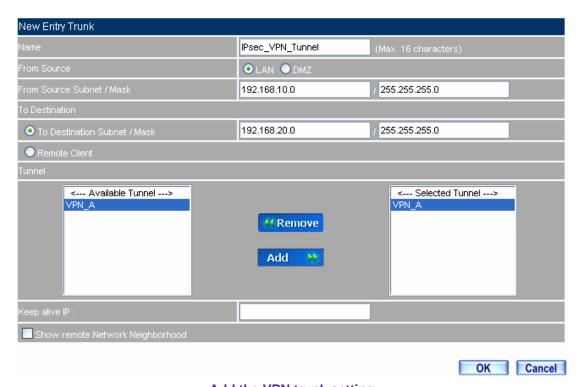
The IPSec Aggressive mode setting

Step9 Complete the IPSec Autokey Setting.



Step10 In **VPN** → **VPN Trunk** add the following settings:

- Name, enter the Trunk name.
- From Source, select LAN.
- From Source Subnet / Mask, enter the LAN address (A Company) 192.168.10.0 and Mask 255.255.255.0.
- To Destination, select To Destination Subnet / Mask.
- Enter the destination LAN IP address (B Company) 192.168.20.0 and mask 255.255.255.0.
- In **Tunnel**, click **Add**, to add the VPN_A's IPSec VPN.
- Select show remote Network Neighborhood.
- Click OK.



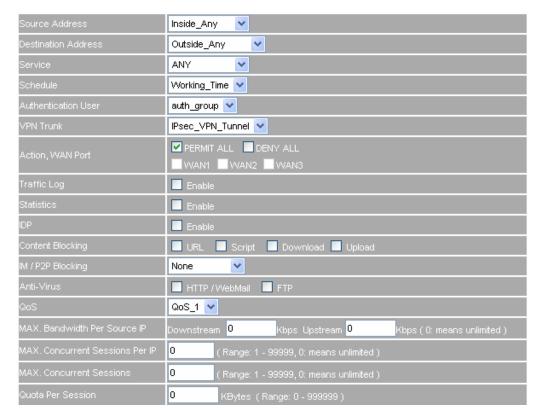
Add the VPN trunk setting



Complete the VPN trunk setting

Step11 In Policy → Outgoing, add the following settings:

- Authentication User, select auth_group.
- Schedule, select Working_Time.
- Qos, select QoS_1.
- VPN Trunk, select IPSec_VPN_Trunk.
- Click OK.



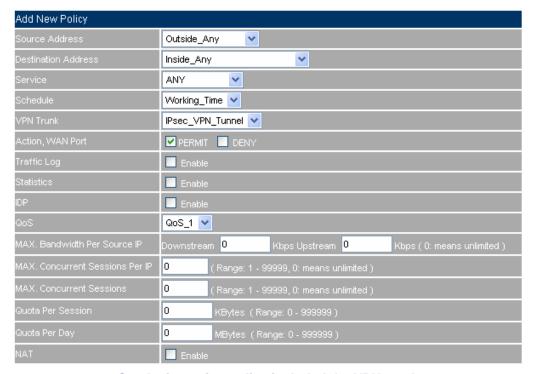
Set the outgoing policy included the VPN trunk



Complete the outgoing policy setting included the VPN trunk

Step12 In Policy → Incoming, add the following settings:

- Schedule, select Working_Time.
- **Qos**, select QoS_1.
- VPN Trunk, select IPSec_VPN_Trunk.
- Click OK.



Set the incoming policy included the VPN trunk



Complete the incoming policy setting included the VPN trunk

The B Company's default gateway is the CS-2000's LAN IP 192.168.20.1. Add the following settings.

Step1 Enter B Company's default IP address 192.168.20.1. Click VPN → IPSec Autokey, click New Entry.



IPSec Autokey

Step2 In IPSec Autokey, enter VPN_B in Name. In WAN interface, select WAN 1, in order to build the B Company's VPN.



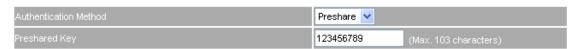
Set the IPSec VPN name and WAN interface setting

Step3 In To Destination, select Remote Gateway –Fixed IP or Domain Name, enter the Remote IP address to link to A Company.



The IPSec To Destination IP setting

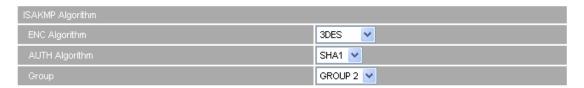
Step4 In Authentication Method, select Preshare, enter the Preshared Key. (The maximum Preshared Key is 100 bytes.)



The IPSec Authentication Setting

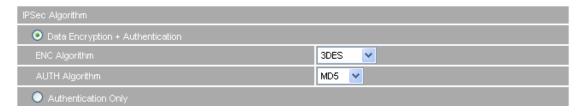
Step5 In Encapsulation, select ISAKMP Algorithm, choose the needed algorithm.

In ENC Algorithm (3DES/DES/AES), select 3DES. In AUTH Algorithm (MD5/SHA1), select SHA1. In Group (GROUP 1, 2, 5), select GROUP 2. The both sides need to select the same group.



The IPSec Encapsulation setting

Step6 In IPSec Algorithm, select Data Encryption + Authentication or Authentication Only.
In ENC Algorithm (3DES/DES/AES/NULL), select 3DES. In AUTH Algorithm (MD5/SHA1), select MD5, to assure the authentication methods.



The IPSec Algorithm setting

Step7 In Perfect Forward Secrecy(NO-PFS/ GROUP 1,2,5), select GROUP 1 . In ISAKMP Lifetime, enter 3600 seconds. In IPSec Lifetime, enter 28800 seconds.

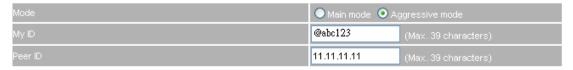
Optional Item				
Perfect Forward Secrecy	GROUP 1 💌			
ISAKMP Lifetime	3600 Seconds (Range: 1200 - 86400)			
IPSec Lifetime	28800 Seconds (Range: 1200 - 86400)			
Mode				

The IPSec Perfect Forward Secrecy setting

Step8 In **My ID**, select Aggressive mode.

In My ID / Peer ID, the MIS engineer can select not to enter.

In **My ID** / **Peer ID**, if the MIS engineer wants to enter the IP, then it must be the two different IP address. For example, 11.11.11.11, 22.22.22.22. If the MIS engineer want to add the number or alphabet to access the authentication, then he must add the @ in front of the alphabet or the numbers. For example, @123a, @abcd1.



The IPSec Aggressive mode setting

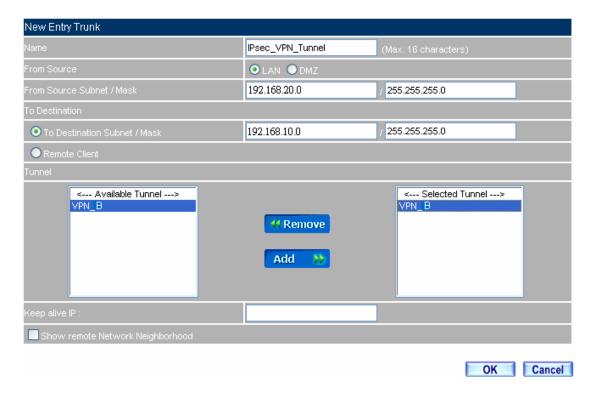
Step9 Complete the IPSec Autokey settings.



Complete the IPSec Autokey setting

Step10 In VPN → Trunk→ New Entry, add the following settings:

- Name, enter the Trunk Name.
- From Source, select LAN.
- From Source Subnet / Mask, enter the LAN IP address (B Company) 192.168.20.0 and mask 255.255.255.0.
- To Destination, select To Destination Subnet / Mask.
- Enter To Destination LAN IP (A Company) 192.168.10.0 and mask 255.255.255.0.
- In Tunnel, add the VPN_B's IPSec VPN setting.
- Select Show remote Network Neighborhood.
- Click OK.

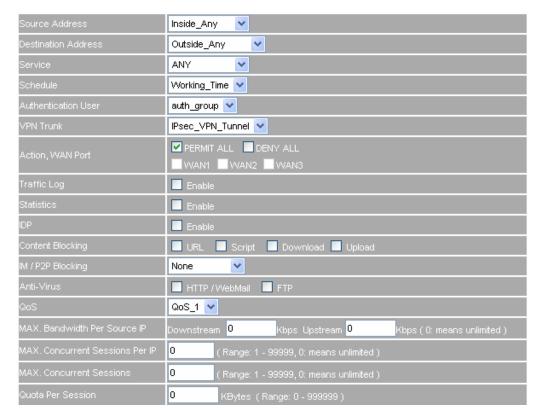


Add the VPN trunk setting



Step11 In Policy → Outgoing , add the following settings :

- Authentication User, select auth_group.
- Schedule, select Working_Time.
- Qos, select QoS_1.
- VPN Trunk, select IPSec_VPN_Trunk.
- Click OK.



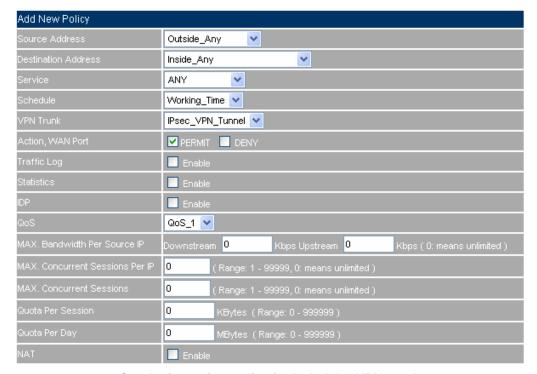
Set the outgoing policy included the VPN trunk



Complete the outgoing policy setting included the VPN trunk

Step12 In **Policy** → **Incoming**, add the following settings:

- Schedule, select Working_Time.
- Qos, select QoS_1.
- VPN Trunk, select IPSec_VPN_Trunk.
- Click OK.

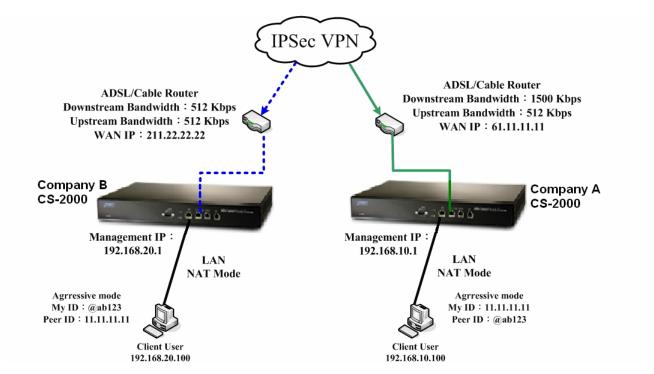


Set the incoming policy included the VPN trunk



Complete the incoming policy setting included the VPN trunk

Step13 Complete the IPSec VPN aggressive mode settings.



The IPSec VPN aggressive mode deployment

5.9.5 Example 4

The way to set the outbound load balance connection in IPSec VPN between two CS-2000 appliances. (The GRE / IPSec packets algorithm.)

The Deployment

A Company **WAN1 IP is 61.11.11.11**

WAN2 IP is 61.22.22.22

LAN IP is 192.168.10.X

B Company **WAN1 IP is 211.22.22.22**

WAN2 IP is 211.33.33.33 LAN IP is 192.168.20.X

The A and B Company applicated two local certificates from different CA Server.

The A Company's WAN 1 built up the IPSec VPN to B Company's WAN 1.

The A Company's WAN 2 built up the IPSec VPN to B Company's WAN 2.

We use two CS-2000 devices to be the platform. Assume that the A Company 192.168.10.100 want to build up the **VPN** to B Company 192.168.20.100, in order to download the shared documents. (Use the **GRE/IPSec packets algorithm)**

The A Company's default gateway is the LAN IP 192.168.10.1 in CS-2000.

Step1 Enter the A Company's default IP address 192.168.10.1. In VPN → IPSec Autokey, click New Entry.



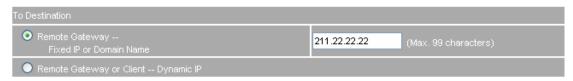
IPSec Autokey

Step2 In IPSec Autokey → Name, enter VPN_01. In WAN interface, select WAN 1.



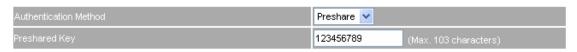
The IPSec VPN name and WAN interface setting

Step3 In To Destination, select Remote Gateway—Fixed IP or Domain Name, enter the remote (WAN 1) IP address to link to B Company.



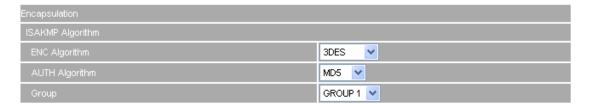
The IPSec To destination setting

Step4 In Authentication Method, select RSA-SIG. In Local PEM, select Site_A_01. In Remote PEM, select Site_B_01.



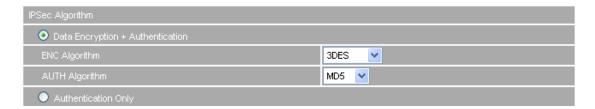
The IPSec Authentication Method setting

Step5 In Encapsulation, select ISAKMP algorithm, to select the needed algorithm.
In ENC Algorithm (3DES/DES/AES), select 3DES. In AUTH Algorithm (MD5/SHA1), select MD5. In Group (GROUP 1, 2, 5), select GROUP 1. The both sides need to select the same group.



The IPSec Encapsulation setting

Step6 In IPSec Algorithm, select Data Encryption + Authentication or Authentication Only. In ENC Algorithm (3DES/DES/AES/NULL), select 3DES. In AUTH Algorithm (MD5/SHA1), select MD5, to assure the data authentication method.



The IPSec Algorithm setting

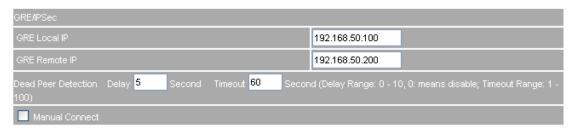
Step7 In Perfect Forward Secrecy (NO-PFS/ GROUP 1, 2, 5) , select GROUP 1 . In ISKMP

Lifetime, enter 3600 seconds. In IPSec Lifetime, enter 28800 seconds. In Mode, select main mode.



The IPSec Perfect Forward Secrecy setting

Step8 In GRE/IPSec → GRE Local IP , enter 192.168.50.100. In GRE Remote IP , enter 192.168.50.200 (The local IP and remote IP must be in the same subnet of C class .)



The GRE/IPSec setting

Step9 Complete the VPN_01 setting in IPSec Autokey.



Complete the IPSec Autokey setting

Step10 Enter the A Company's default IP address 192.168.10.1. In VPN → IPSec Autokey, click New Entry.



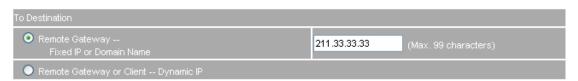
IPSec Autokey window

Step11 In IPSec Autokey → Name, enter VPN_02. In WAN interface, select WAN 2, which the A Company uses it to build up the VPN.



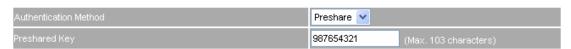
The IPSec VPN name and WAN interface setting

Step12 In To Destination, select Remote Gateway—Fixed IP or Domain Name, enter the remote WAN 2 IP address to link to B Company.



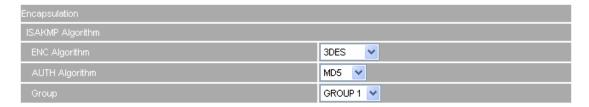
The IPSec To Destination setting

Step13 In Authentication Method, select Preshare. And enter the number of Preshared Key.



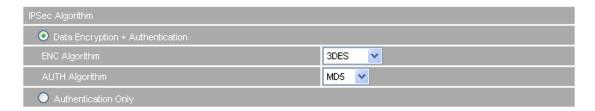
The IPSec Authentication Method setting

Step14 In Encapsulation, select ISAKMP algorithm, to choose the needed algorithm.
In ENC Algorithm (3DES/DES/AES), select 3DES. In AUTH Algorithm (MD5/SHA1), select MD5. In Group (GROUP 1, 2, 5), select GROUP 1. The both sides need to choose the same group.



The IPSec Encapsulation setting

Step15 In IPSec Algorithm, select Data Encryption + Authentication or Authentication Only.
In ENC Algorithm (3DES/DES/AES/NULL), select 3DES. In AUTH Algorithm (MD5/SHA1), select MD5, to assure the data authentication method.



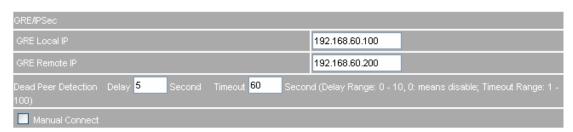
The IPSec Algorithm setting

Step16 In Perfect Forward Secrecy (NO-PFS/ GROUP 1,2,5), select GROUP 1. In ISAKMP Lifetime, enter 3600 seconds. In IPSec Lifetime, enter 28800 seconds. In Mode, select main mode.



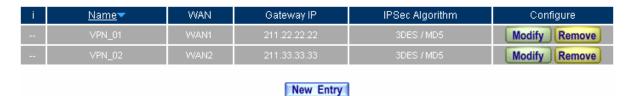
The IPSec Perfect Forward Secrecy setting

Step17 In GRE/IPSec → GRE Local IP, enter 192.168.60.100. In GRE Remote IP, enter 192.168.60.200 . (the local IP and remote IP must be in the same segment of C class)



The GRE/IPSec setting

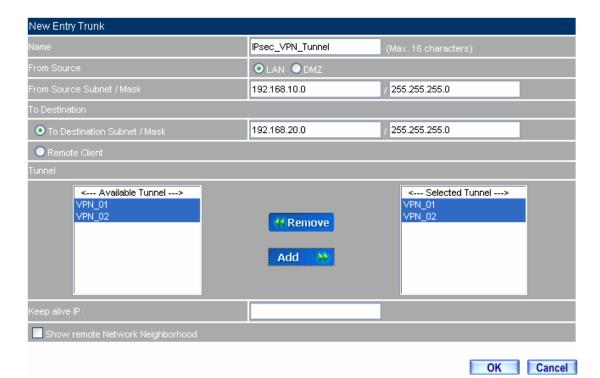
Step18 Complete the VPN_02 setting in IPSec Autokey.



Complete the IPSec Autokey setting

Step19 In VPN → VPN Trunk, add the following settings:

- Name, enter the Trunk Name.
- From Source, select LAN.
- In From Source Subnet / Mask, enter the LAN source IP (A Company) 192.168.10.0 and mask 255.255.255.0.
- In To Destination, select To Destination Subnet / Mask.
- In **To Destination Subnet / Mask**, enter the LAN IP address 192.168.20.0 (B Company) and mask 255.255.255.0.
- In **Tunnel**, add the VPN_01 and VPN_02 IPSec VPN setting.
- Select Show remoter Network Neighborhood.
- Click **OK**.



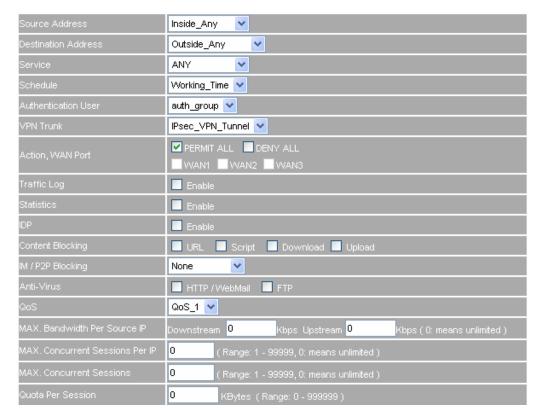
To add the VPN trunk setting



Complete to add the VPN trunk setting

Step20 In Policy → Outgoing, add the following settings:

- Authentication User, select auth_group.
- Schedule, select Working_Time.
- Qos, select QoS_1.
- VPN Trunk, select IPSec_VPN_Trunk.
- Click OK.



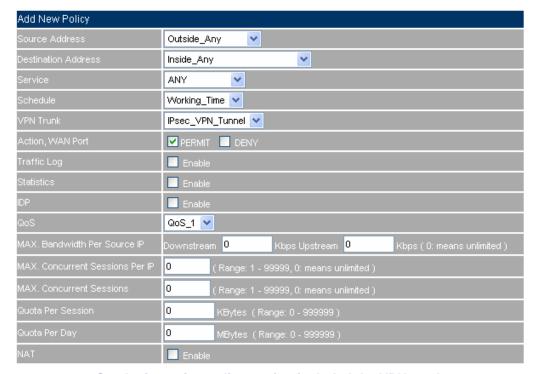
Set the outgoing policy setting included the VPN trunk



Complete the outgoing policy setting included the VPN trunk

Step21 In Policy → Incoming, add the following settings:

- Schedule, select Working_Time.
- Qos, select QoS_1.
- VPN Trunk, select IPSec_VPN_Trunk.
- Click OK.



Set the incoming policy setting included the VPN trunk



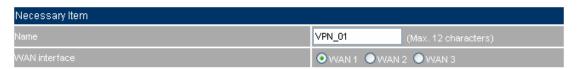
Complete the incoming policy setting included the VPN trunk

Step1 Enter the B Company's default IP address 192.168.20.1. In VPN → IPSec Autokey → New Entry.



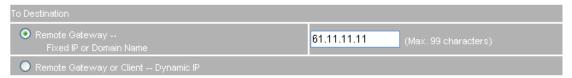
IPSec Autokey

Step2 In IPSec Autokey → Name, enter VPN_01. In WAN interface, select WAN 1, which the B Company uses it to build the VPN.



To set the IPSec VPN name and WAN interface setting

Step3 In To Destination, select Remote Gateway – Fixed IP or Domain Name, enter the remote (WAN 1) IP address, to link to A Company.



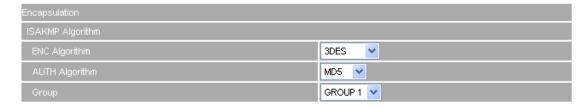
The IPSec To Destination setting

Step4 In Authentication Method, select Preshare, and enter the number of Preshared Key.



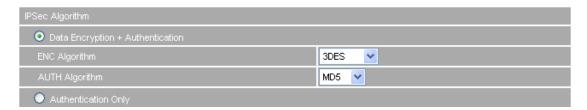
The IPSec Authentication Method setting

Step5 In Encapsulation, select ISAKMP algorithm, to choose the needed algorithm. In ENC
 Algorithm (3DES/DES/AES), select 3DES. In AUTH Algorithm (MD5/SHA1), select MD5. In
 Group (GROUP 1, 2, 5), select GROUP 1. The both sides need to choose the same group.



The IPSec Encapsulation setting

Step6 In IPSec Algorithm, select Data Encryption + Authentication or Authentication Only. In ENC Algorithm (3DES/DES/AES/NULL), select 3DES. In AUTH Algorithm (MD5/SHA1), select MD5, to assure the data authentication method.



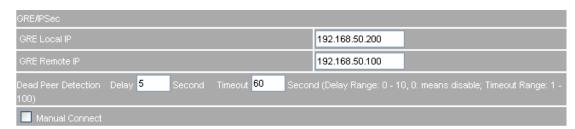
The IPSec Algorithm setting

Step7 In Perfect Forward Secrecy(NO-PFS/ GROUP 1,2,5), select GROUP 1 . In ISAKMP Lifetime, enter 3600 seconds. In IPSec Lifetime, enter 28800 seconds. In Mode, select main mode.



The IPSec Perfect Forward Secrecy setting

Step8 In GRE/IPSec → GRE Local IP, enter 192.168.50.200. In GRE Remote IP, enter 192.168.50.100. (the local IP and remote IP must be in the same C class segment.)



The GRE/IPSec setting

Step9 Complete the IPSec Autokey VPN_01 setting.

i	<u>Name</u> ▼	WAN	Gateway IP	IPSec Algorithm	Configure		
	VPN_01	WAN1	61.11.11.11	3DES / MD5	Modify Remove		
New Entry							

Complete to set the IPSec Autokey setting

Step10 Enter the B Company's default IP address 192.168.20.1. In VPN → IPSec Autokey → New Entry.



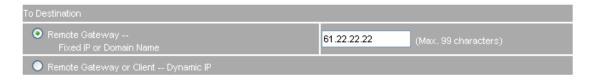
The IPSec Autokey

Step11 In IPSec Autokey → Name, enter VPN_02. In WAN interface, select WAN 2, which the B Company uses it to build the VPN.

Necessary Item		
Name	VPN_02	(Max. 12 characters)
WAN interface	●WAN1 ●WAN2 ●WAN3	

To set the IPSec VPN name and WAN interface setting

Step12 In To Destination, select Remote Gateway – Fixed IP or Domain Name, enter the remote (WAN 2) IP address, to link to A Company.



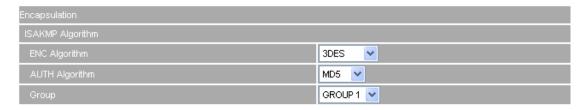
The IPSec To Destination setting

Step13 In Authentication Method, select Preshare. Enter the number of Preshared Key



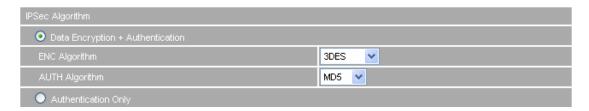
The IPSec Authentication setting

Step14 In Encapsulation, select ISAKMP algorithm, to choose the needed algorithm. In ENC Algorithm (3DES/DES/AES), select 3DES. In AUTH Algorithm (MD5/SHA1), select MD5. In Group (GROUP 1, 2, 5), select GROUP 1. The both sides need to choose the same group



The IPSec Encapsulation setting

Step15 In IPSec Algorithm, select Data Encrytion + Authentication or Authentication Only. In ENC Algorithm (3DES/DES/AES/NULL), select 3DES. In AUTH Algorithm (MD5/SHA1), select MD5, to assure the data authentication method.



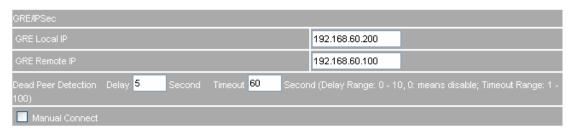
The IPSec Algorithm setting

Step16 In Perfect Forward Secrecy(NO-PFS/ GROUP 1,2,5), select GROUP 1 . In ISAKMP Lifetime, enter 3600 seconds. In IPSec Lifetime, enter 28800 seconds. In Mode, select main mode.



The IPSec Perfect Forward Secrecy setting

Step17 In GRE/IPSec → GRE Local IP, enter 192.168.60.200. In GRE Remote IP, enter 192.168.60.100. (the local IP and remote IP must be in the same C class segment.)



The GRE/IPSec setting

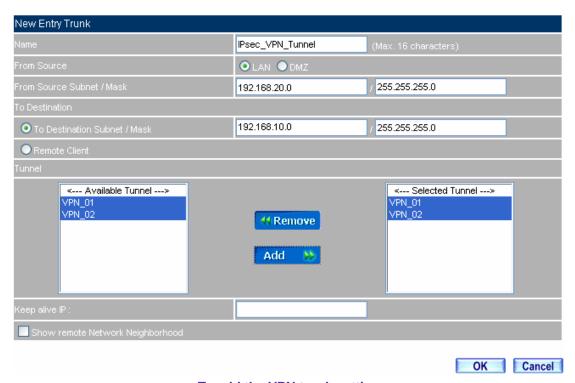
Step18 Complete the IPSec Autokey VPN_02 setting



Complete the IPSec Autokey setting

Step19 In VPN → VPN Trunk, add the following settings:

- In Name, enter the trunk name.
- From Source, select LAN.
- In From Source Subnet/ Mask, enter B Company's LAN source IP 192.168.20.0 and mask 255.255.255.0.
- In **To Destination**, select To Destination Subnet / Mask.
- In **To Destination Subnet / Mask**, enter A Company's LAN IP192.168.10.0 and mask 255.255.255.0.
- In **Tunnel**, to **Add** the VPN_01 and VPN_02 IPSec VPN setting.
- Select Show remote Network Neighborhood.
- Click OK.



To add the VPN trunk setting



Complete to add the VPN trunk setting

Step20 In Policy →Outgoing, add the following settings:

- Authentication User, select auth_group.
- Schedule, select Working_Time.
- Qos, select QoS_1.
- VPN Trunk, select IPSec_VPN_Trunk.
- Click OK.



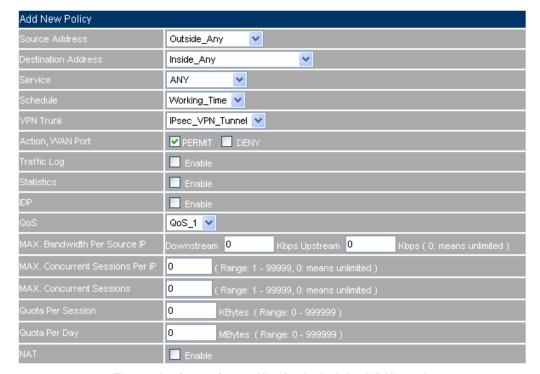
To set the outgoing policy included the VPN trunk



Complete to set the outgoing policy included the VPN trunk

Step21 In Policy → Incoming, add the following settings:

- Schedule, select Working_Time.
- Qos, select QoS_1.
- VPN Trunk, select IPSec_VPN_Trunk.
- Click OK.

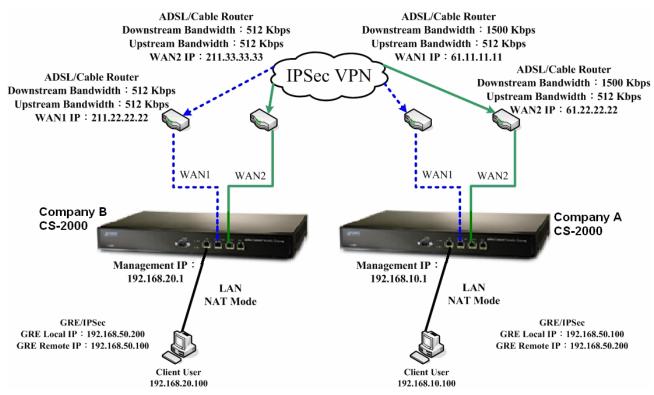


To set the incoming policy included the VPN trunk



Complete to set the incoming policy included the VPN trunk

Step22 Complete the IPSec VPN GRE/IPSec settings.



The IPSec VPN GRE/IPSec deployment

5.9.6 Example 5

The way to set the CS-2000 appliance PPTP VPN connection in Windows 2000.

The Deployment

A Company Use the CS-2000.

WAN IP is 61.11.11.11

LAN IP is 192.168.10.X

B Company Use the Windows 2000 PC.

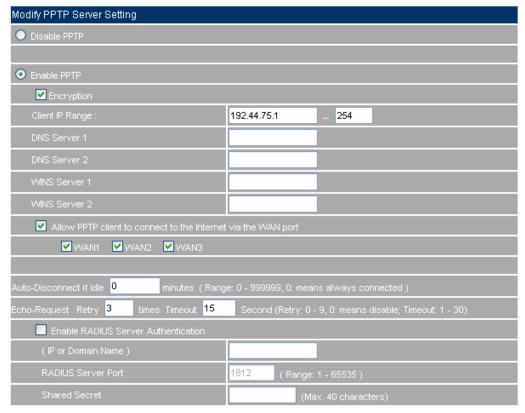
WAN IP is 211.22.22.22

We use the CS-2000 and Windows 2000 VPN-PPTP to be the platform. Assume the B Company 211.22.22.22 link to A Company 192.168.10.100 via the VPN, in order to download the shared files.

The A Company's default gateway is the LAN IP 192.168.10.1 in CS-2000, add the following settings:

Step1 In A Company 's CS-2000 , VPN → PPTP Server , click Modify, select Enable PPTP :

- Select Encryption.
- Client IP Range, enter 192.44.75.1 254.
- Select Allow remote client to connect to Network.
- Auto-Disconnect if idle, enter 0.



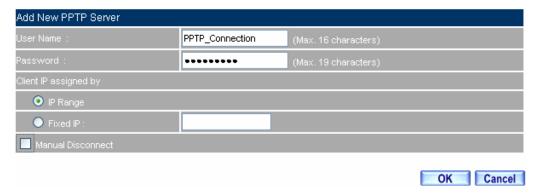
To enable PPTP VPN setting

As create the CS-2000 PPTP server VPN, the MIS engineer can allow or limit the external user to link to network via the CS-2000.

Auto-Disconnect if idle: When the VPN is not in use, it will automatically disconnect. (Time unit: minute)

Step2 In A Company's CS-2000 , VPN → PPTP Server , add the following settings :

- Click New Entry.
- User Name, enter PPTP_Connection.
- Password, enter 123456789.
- Client IP assigned by, select IP Range.
- Click **OK**.



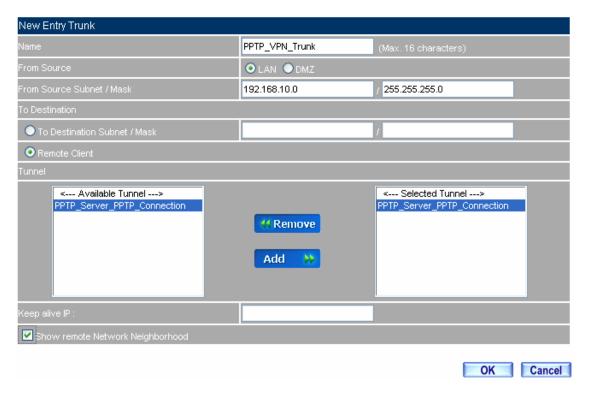
The PPTP VPN setting



Complete to set the PPTP VPN setting

Step3 In VPN → VPN Trunk, add the following settings:

- Name, enter the trunk name.
- From Source, select LAN.
- From Source Subnet / Mask, enter the A Company's LAN IP address 192.168.10.0 and mask 255.255.255.0.
- To Destination, select Remote Client.
- In **Tunnel**, to **add** the PPTP_Server_PPTP_Connection PPTP VPN setting.
- Select Show remote Network Neighborhood.
- Click OK.



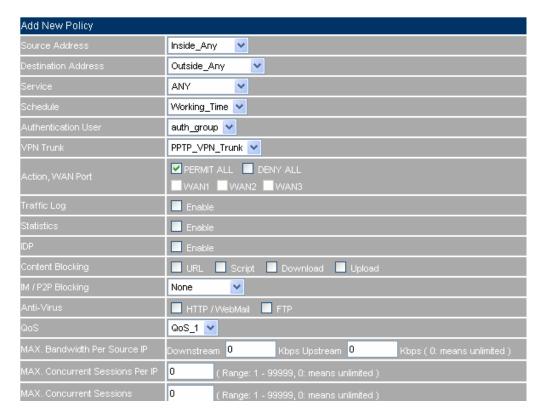
To add the VPN trunk setting



Complete to set the VPN trunk setting

Step4 In Policy → Outgoing, add the following settings:

- Authentication User, select auth group.
- Schedule, select Working_Time.
- Qos, select QoS_1.
- VPN Trunk, select PPTP_VPN_Trunk.
- Click OK.



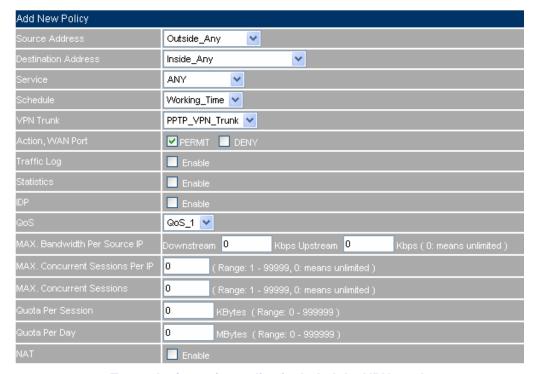
To set the outgoing policy included the VPN trunk



Complete to set the outgoing policy included the VPN trunk

Step5 In Policy → Incoming, add the following settings:

- Schedule, select Working_Time.
- Qos, select QoS_1.
- VPN Trunk, select PPTP_VPN_Trunk.
- Click OK.



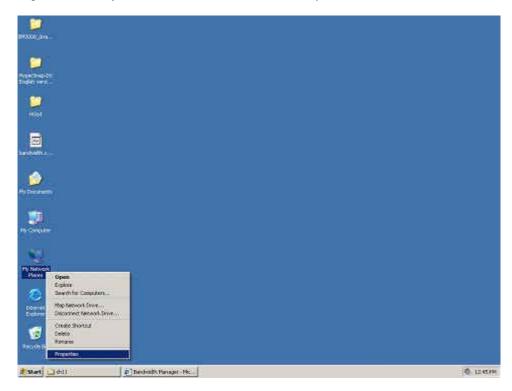
To set the incoming policy included the VPN trunk



Complete to set the incoming policy included the VPN trunk

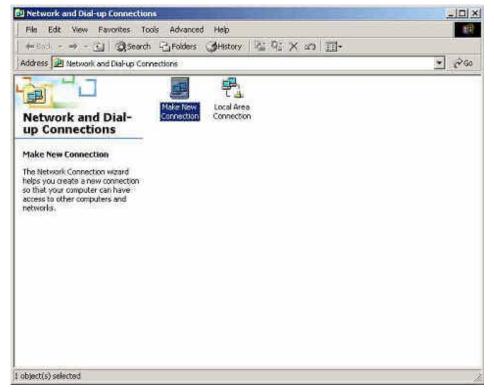
The B Company's PC use the Real IP (211.22.22.22) . Add the following settings:

Step1 Right click on My Network Places, and select Properties.



To start the Windows 2000 PPTP VPN setting

Step2 In Network and Dial-up Connection, click Make New Connection.



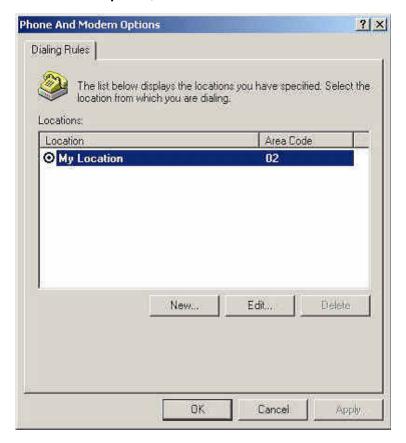
Network and Dial-up Connection

Step3 In Location Information, enter the Country /Region, Area code and select the phone system, then click OK.



The Local Information setting

Step4 In Phone And Modem Options, click OK.



Phone and Modem Options

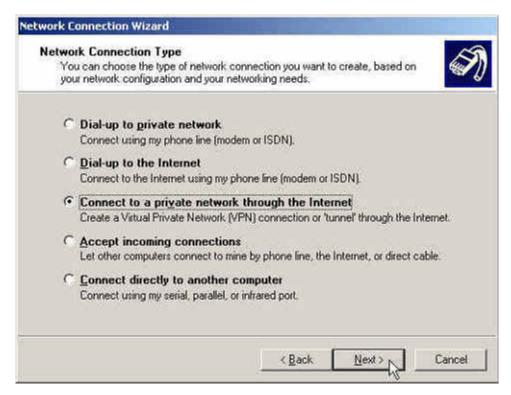
Step5 In Network Connection Wizard, click Next.



Network Connection Wizard

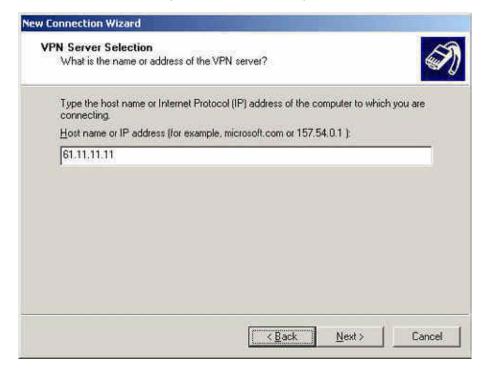
Step6 In Network Connection Wizard, select Connect to a private network through the Network.

Click Next.



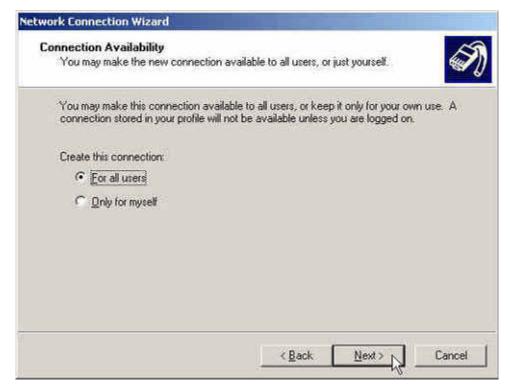
To connect to a private network through the Internet

Step7 In New Connection Wizard, enter the IP Address, and then click Next.



Setup the Host name or IP address

Step8 In Network Connection Wizard → Connection Availability, select For all users. Click Next.



Setup the Connection Availability

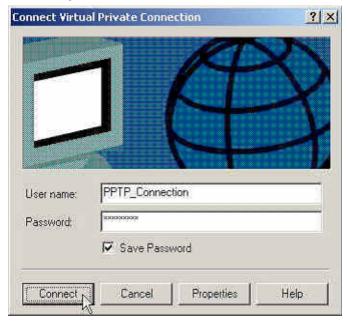
Step9 In New Connection Wizard, enter the Connection Name, click Finish.



Complete the New Connection Wizard

Step10 In Connect Virtual Private Connection, add the following settings:

- User Name, enter PPTP_Connection.
- **Password**, enter 123456789.
- Select Save Password.
- Click Connect.
- It shows Connecting to Virtual Private Connection window.
- Connection Complete.



Connect Virtual Private Connection

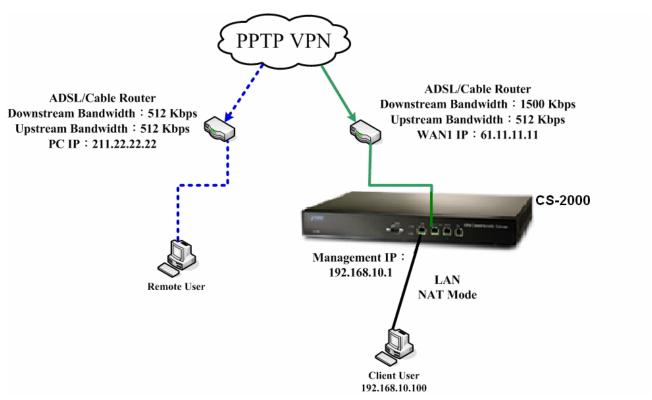


Creating the PPTP VPN Connection



Complete to setup the PPTP VPN connection

Step11 Complete to setup the PPTP VPN connection.



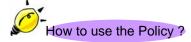
The PPTP VPN deployment

Chapter 6: Policy

Policy

The CS-2000 can detect every packet pass by the devices, and to valuate if the packets can fit the policy. When the packets can qualified by the policy, the CS-2000 will allow the packets to go through the policy. In other words, if the packets can not fit the policy, then it will be blocked.

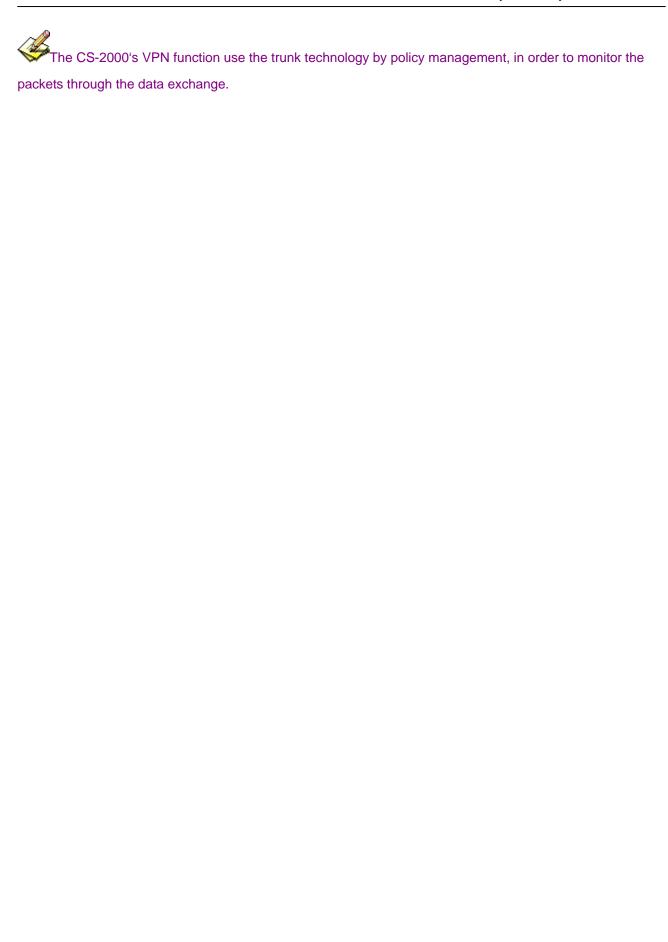
The policy parameter included the source address, destination address, service, schedule, authenticatoin user, VPN trunk, action, WAN port, traffic log, statistics, IDP, content blocking, anti-virus, Qos, MAX.concurrent sessions, quota per session and quota per day. The MIS engineer can use these parameters to set the outgoing and incoming service in data transmission by policy management.



The CS-2000 can divide the Policy into 6 function depends on the data packets in different source address. The MIS engineer can easy to set the policy of source IP, source port, destination IP and destination port by data packets.

- 1. Outgoing: The source IP is in LAN and the destination IP is in WAN. The MIS engineer can set the outgoing policy included the network packets and services.
- 2. Incoming: The source IP is in WAN and the destination IP is in LAN (For example, the IP mapped and virtual server). The MIS engineer can set the incoming policy included the network packets and services.
- 3. **WAN To DMZ**: The source IP is in WAN and the destination IP is in DMZ (For example, the IP mapped and virtual server) .The MIS engineer can set the WAN To DMZ policy included the network packets and services.
- **4. LAN To DMZ**: The source IP is in LAN and the destination IP is in DMZ. The MIS engineer can set the LAN To DMZ policy included the network packets and services.
- **5. DMZ To LAN**: The source IP is in DMZ and the destination IP is in LAN. The MIS engineer can set the DMZ To LAN policy included the network packets and services.
- **6. DMZ To WAN**: The source IP is in DMZ and the destination IP is in WAN. The MIS engineer can set the DMZ To WAN policy included the network packets and services.

All the packets need to be permitted by the policy in CS-2000. The MIS engineer has to set the fitness policy in CS-2000, in order to make the LAN, WAN and DMZ connection works.



Policy

Comment

The description of policy.

Source Address and Destination Address

The active connection is the source IP and the passive connection is the destination IP.

Service

■ It represents the service item. The MIS engineer can select to use the system default setting or choose the **Policy Object** → **Service** → **Custom**, to use the custom setting.

Option

Use the icon to display as the option enabled.

Icon	Name	Definition
0	Schedule	Enable the schedule auto run on certain time.
2	Authentication User	Authentication is enabled.
©	Traffic Log	Traffic Log is enabled.
hir	Statistics	Statistics is enabled.
TOP	IDP	IDP is enabled.
	Content Blocking	Content Blocking is enabled.
0	IM/P2P Blocking	IM/P2P blocking is enabled.
0	Anti-Virus	Anti-Virus is enabled.
8	Qos	Qos management is enabled.

Schedule

Set the schedule time by policy.

Authentication User

User has to pass the authentication, and then connect to the network by Policy.

VPN Trunk

To apply the IPSec and PPTP VPN into VPN trunk by policy.

Action

To assign the path when the data packets pass through the WAN1, WAN2, WAN3 or WAN4 in the CS-2000 or select to deny.

Icon	Name	Definition				
9	PERMIT ALL	To permit the qualified packets can go through				
	T EIXWIT / CE	WAN1, WAN2, and WAN3.				
1	PERMIT WAN1	To permit the qualified Packets can pass by WAN1.				
2	PERMIT WAN2	To permit the qualified Packets can pass by WAN2.				
P	PERMIT VPN Trunk	To permit the VPN Trunk qualified by Policy.				
	DENY	To deny the Packets qualified by Policy.				
•	PAUSE	To stop the Policy.				

Traffic Log

■ To record all the packets pass through the policy. The MIS engineer can click ** to view.

Statistics

■ Use the graphic charts to display the flow statistics.

IDP

IDP can filter the packets which applied policy.

Content Blocking

To manage the packet contents which applied policy.

IM/P2P Blocking

■ Can limit the connection of IM and P2P.

Anti-Virus

To detect if the files has attached virus through the HTTP / WebMail, FTP and SMTP policy.

Qos

■ To setup the MAX.Bandwidth and G.Bandwidth by policy. (The Bandwidth is shared by the user qualified by policy.)

MAX. Concurrent Sessions Per IP

■ To assign the maximum sessions for every IP by policy management. If the sessions are over the limit, then it will not build successfully.

MAX. Concurrent Sessions

■ To assign the maximum sessions by policy management. If the sessions are over the limit, then it will not build successfully.

If the value of MAX. Concurrent Sessions per IP has over the value of MAX. Concurrent Sessions, then the entire sessions pass through the policy will be limited by MAX. Concurrent Sessions.

Quota Per Session

■ To allocate the max flow (KBytes) in every session by policy management.

Quota Per Day

■ To allocate the max flow (MBytes/Sec) in everyday.

NAT

■ When the packets pass through the LAN (DMZ) from external, the packets source IP will change into the CS-2000's LAN (DMZ) IP address.

Pause

If it is necessary to modify the applied option in policy management (address, Qos....), then the MIS engineer can stop the policy and disable the in Use , to modify the contents.

Move

■ To click the drop down menu and change the policy sorting. (The CS-2000 will check the passing packet depends on the policy sorting.)

We will setup 6 Policy Application Environments.

No.	Range	The Application Environment			
Example. 1	Outgoing	To set the policy to monitor the internal user link to the network.			
		(use traffic log, statistics and quota per session)			
Example. 2	Outgoing	To deny the user to access the specify network resources. (For	276		
		example, the static IP and content blocking.)			
Example. 3	Outgoing	To permit the authenticated user can access the network	283		
		resources on specific time.			
Example. 4	Incoming	The external user use the remote control software to control the			
		internal PCs. (For example , pcAnywhere)			
Example. 5	WAN To DMZ	Sets a FTP server in the DMZ by NAT mode, and to limit the	287		
		external user's downstream bandwidth, MAX. Concurrent			
		sessions and quota per day.			
Example. 6	WAN To DMZ	Sets a mail server in the DMZ by TRANSARENT mode, and to	290		
	DMZ To WAN	permit the internal and external user to send and receive e-mail.			
	LAN To DMZ				

^{*} DMZ = Demilitarized Zone

Example 1

To set the policy to monitor the internal user link to the network. (Use traffic log, statistics and quota per session)

Step1 In Policy → Outgoing, add the following settings:

- Click **New Entry.**
- Select Traffic Log.
- Select Statistics.
- In Quota Per Session, enter 10KBytes/Sec.
- Click OK.



To Set the new policy

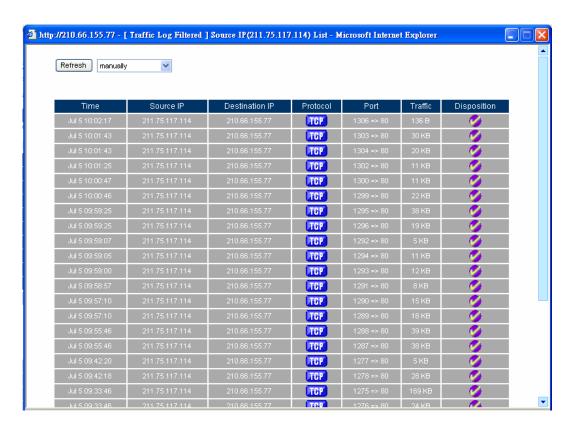
Step2 In Policy → Outgoing, to complete the traffic log, statistics and quota per session setting.



Complete to set the policy

Step3 In Traffic Log Filtered window, click to monitor packets through the policy.

- In **Traffic Log Filtered** window, click the drop down menu at the upper left, to select the Refresh frequency.
- In **Traffic Log Filtered**, click the IP address displayed in the window, then it will filter the IP packets record.
- If the MIS engineers want to monitor all the CS-2000's packets, click **Traffic Log** → **Traffic**.



The Traffic Log Filtered window

1/2 <u>Next</u>

X

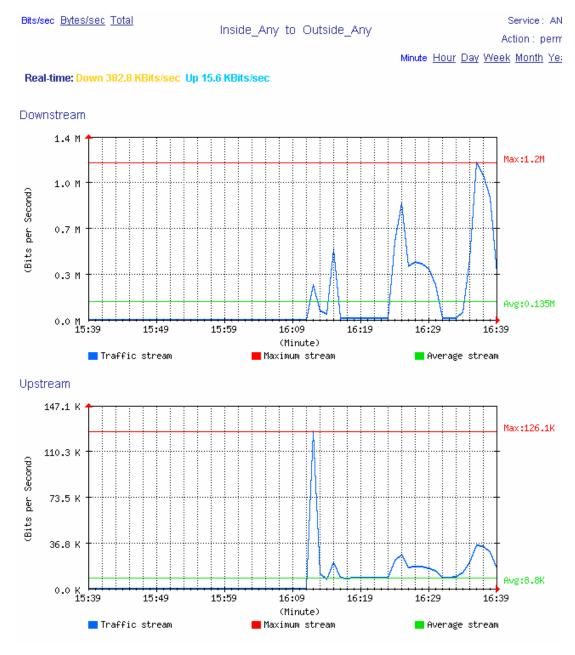
Time	Source IP	Destination IP	Protocol	Port	Traffic	Disposition
Jul 5 10:01:26	211.75.117.114	210.66.155.77	TCP	1303 => 80	1 KB	9
Jul 5 10:01:26	211.75.117.114	210.66.155.77	TCP	1304 => 80	2 KB	9
Jul 5 10:01:25	211.75.117.114	210.66.155.77	TCP	1302 => 80	11 KB	9
Jul 5 10:00:47	211.75.117.114	210.66.155.77	TCP	1300 => 80	11 KB	9
Jul 5 10:00:46	211.75.117.114	210.66.155.77	TCP	1299 => 80	22 KB	9
Jul 5 09:59:25	211.75.117.114	210.66.155.77	TCP	1295 => 80	38 KB	9
Jul 5 09:59:25	211.75.117.114	210.66.155.77	TCP	1296 => 80	19 KB	9
Jul 5 09:59:21	201.141.13.205	210.66.155.77	ICMP		122 B	9
Jul 5 09:59:20	201.141.13.205	210.66.155.77	ICMP		122 B	9
Jul 5 09:59:11	218.86.105.204	210.66.155.77	ICMP		122 B	9
Jul 5 09:59:10	218.86.105.204	210.66.155.77	CMP		122 B	9
Jul 5 09:59:07	211.75.117.114	210.66.155.77	TCP	1292 => 80	5 KB	9
Jul 5 09:59:05	211.75.117.114	210.66.155.77	TCP	1294 => 80	11 KB	9
Jul 5 09:59:00	211.75.117.114	210.66.155.77	TCP	1293 => 80	12 KB	9
Jul 5 09:58:57	211.75.117.114	210.66.155.77	TCP	1291 => 80	8 KB	9
Jul 5 09:57:10	211.75.117.114	210.66.155.77	TCP	1289 => 80	18 KB	9
Jul 5 09:57:10	211.75.117.114	210.66.155.77	TCF	1290 => 80	15 KB	9
Jul 5 09:55:46	211.75.117.114	210.66.155.77	TCF	1287 => 80	38 KB	9
Jul 5 09:55:46	211.75.117.114	210.66.155.77	TCF	1288 => 80	39 KB	9
Jul 5 09:42:20	211.75.117.114	210.66.155.77	TCP	1277 => 80	5 KB	9

Clear Data

172 <u>Next</u>

Traffic Log Web UI

Step4 In Monitor → Statistics → Policy, it shows the traffic statistics through the policy.

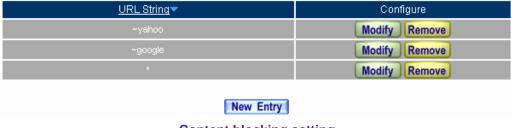


Traffic statistics

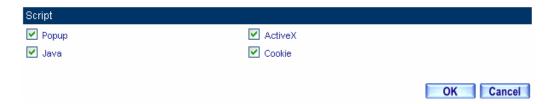
Example 2

To deny the user to access the specific network resources. (For example, the static IP and content blocking.)

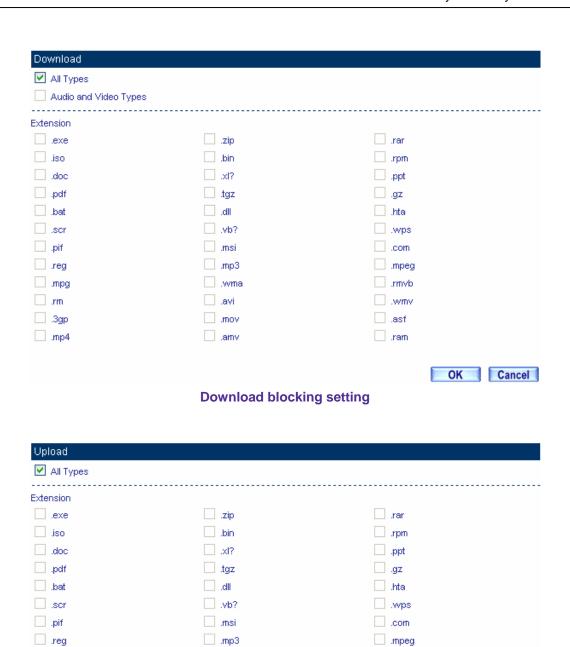
Step1 In Content Blocking \rightarrow URL \rightarrow Script \rightarrow P2P \rightarrow IM \rightarrow Download, add the following settings:



Content blocking setting



Script setting



Upload blocking setting

____ .rmvb

.wmv

asf

____ .ram

OK Cancel

.wma

avi

____ .mov

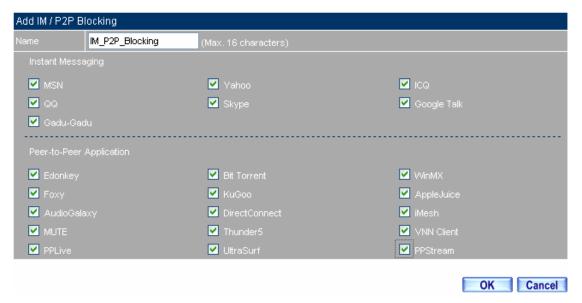
amv.

___ .mpg

____.rm

.3gp .mp4

In IM / P2P Blocking → New Entry, add IM / P2P blocking setting. Step2.



Set IM / P2P blocking setting



Complete IM /P2P blocking setting



- 1. The MIS engineer can limit the user to browse only specific web site through the content blocking by policy management.
 - 2. The Script policy setting can deny the user to use the specific function, for example Java, cookie, market exchange web site.
 - 3. The Peer to Peer application policy can limit the user to use the Peer to Peer application, for example, eDonkey, BT, WinMX, Foxy, KuGoo, AppleJuice, AudioGalaxy, DirectConnect, iMesh and MUTE.
 - 4. The IM policy can limit the user to use the MSN messenger, Yahoo messenger, ICQ, QQ and Skype.
 - 5. The Download policy can limit the user to access the specific Video and Audio files, extension files via HTTP and FTP.

Step2 In Address→WAN and WAN Group , add the following settings :



Set the WAN IP to block

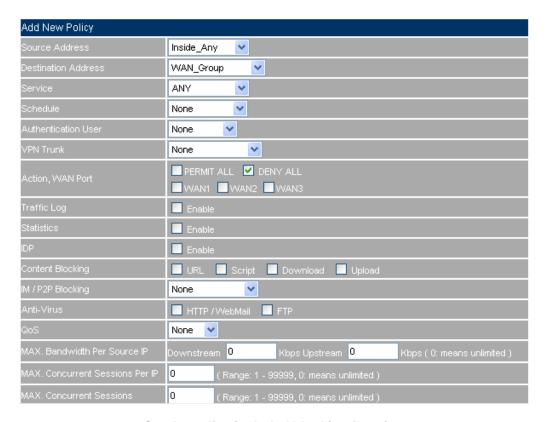


Group the WAN

The MIS engineer can customize to group the address and apply it to policy.

Step3 In Policy → Outgoing, add the following settings:

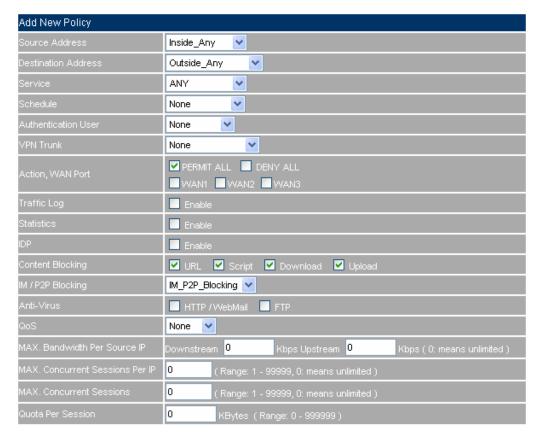
- Click **New Entry**.
- Destination Address, select WAN _Group set in Step2. (Use the IP to block .)
- Action, WAN Port, select DENY ALL.
- Click **OK**.



Set the policy included blocking function

Step4 In Policy → Outgoing, add the following settings:

- Click New Entry.
- Select Content Blocking.
- Select IM/P2P Blocking.
- Click OK.



To set the content blocking policy

Step5 Complete to set the policy to deny users access the network resources.



Complete to set the policy to deny users access the network resources

The DENY action can block the packets correspond to the policy .The MIS engineer can move the policy to first priority, to limit users link to the specific IP address.

Example 3

To permit the authenticated user can access the network resources on specific time.

Step1 In **Schedule**, add the following settings:



Step2 In Authentication → User and User Group, add the following settings :

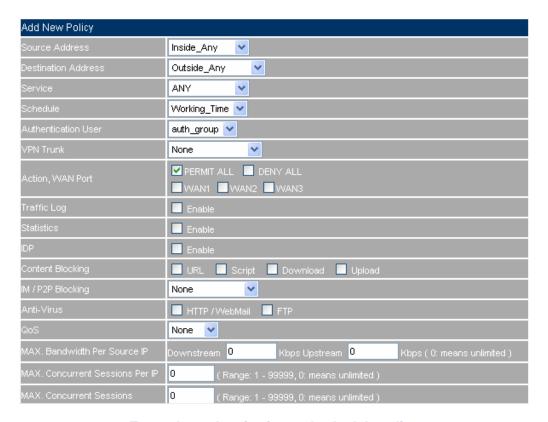


The authentication user group setting

The MIS engineer can use the group function in **Authentication** and **Service**, to easily set the policy.

Step3 In Policy → Outgoing, add the following setting:

- Click New Entry.
- Authentication User, select laboratory.
- Schedule, select Working_Time.
- Click OK.



To set the authentication and schedule policy

Step4 Complete the setting to permit the user can access the network resources on specific time via the authentication.



Complete to set the authentication and schedule policy

Example 4

The external user use the remote control software to control the internal PCs. (For example, PcAnywhere)

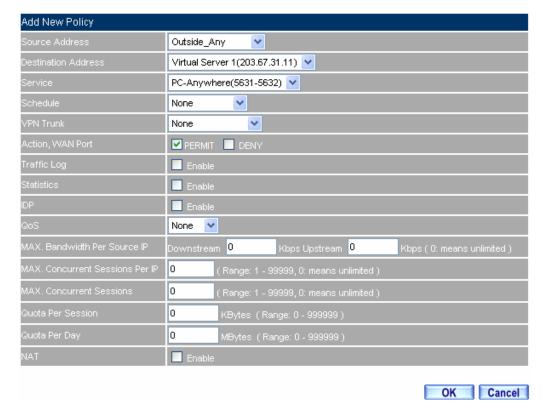
- **Step1** To set up a LAN PC remote by the external PC, the server virtual IP is 192.168.1.2.
- Step2 In Virtual Server → Server 1, add the following settings:



Set the virtual server

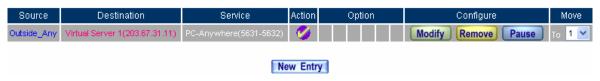
Step3 In Policy → Incoming, add the following settings:

- Click New Entry.
- **Destination Address**, select Virtual Server 1(203.67.31.11).
- **Service**, select PC-Anywhere (5631-5632).
- Click OK.



To set the policy of LAN PC remote by the external PC

Step4 Complete to set the policy of LAN PC remote by the external PC.



Complete to set the policy of LAN PC remote by the external PC

Example 5

Sets a FTP server in the DMZ by NAT mode, and to limit the external user's downstream bandwidth, MAX.concurrent sessions and quota per day.

Step1 In **DMZ**, to set up a FTP server and the server virtual IP is 192.168.3.2. (The DMZ interface address is 192.168.3.1/24)

Step2 In Virtual Server → Server 1 , add the following settings :



Set the virtual server correspond to FTP server

In Policy → Incoming or WAN To DMZ, it is strongly recommended not to select the Service to be ANY, to avoid the internal PC be attacked.

Step3 In **Qos**, add the following settings:

<u>Name</u> ▼	WAN	Downstream Bandwidth	Upstream Bandwidth	Priority	Configure
FTP_QoS	1	G.Bandwidth = 1024 Kbps M.Bandwidth = 2048 Kbps	G.Bandwidth = 128 Kbps M.Bandwidth = 256 Kbps	High	
	2	G.Bandwidth = 256 Kbps M.Bandwidth = 1024 Kbps	G.Bandwidth = 128 Kbps M.Bandwidth = 512 Kbps		Modify
	3	G.Bandwidth = 0 Kbps M.Bandwidth = 0 Kbps	G.Bandwidth = 0 Kbps M.Bandwidth = 0 Kbps		
mail	1	G.Bandwidth = 512 Kbps M.Bandwidth = 1024 Kbps	G.Bandwidth = 56 Kbps M.Bandwidth = 256 Kbps	Middle	
	2	G.Bandwidth = 512 Kbps M.Bandwidth = 1024 Kbps	G.Bandwidth = 256 Kbps M.Bandwidth = 512 Kbps		Modify
	3	G.Bandwidth = 0 Kbps M.Bandwidth = 0 Kbps	G.Bandwidth = 0 Kbps M.Bandwidth = 0 Kbps		

New Entry

Set the QoS

Step4 In Policy → WAN To DMZ, add the following settings:

- Click New Entry.
- **Destination Address**, select Virtual Server 1(61.11.11.12).
- Service, select FTP (21).
- Qos, select FTP_QoS.
- MAX. Concurrent Sessions enter 100.
- Quota Per Day, enter 100000 Mbytes.
- Click **OK**.



OK Cancel

Add new policy

Step5 Limit users access the DMZ server services and network resources.



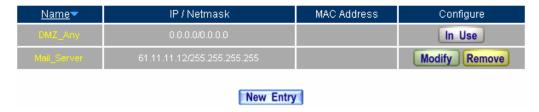
Complete to set the policy

Example 6

Sets a mail server in the DMZ by TRANSARENT mode, and to permit the internal and external user to send and receive e-mail.

Step1 In **DMZ**, to set a mail server and the IP is 61.11.11.12. The DNS set to correspond to the external DNS server.

Step2 In Address → DMZ , add the following settings :



To set the mail server correspond to the IP address

Step3 In **Service** → **Group** , add the following settings:

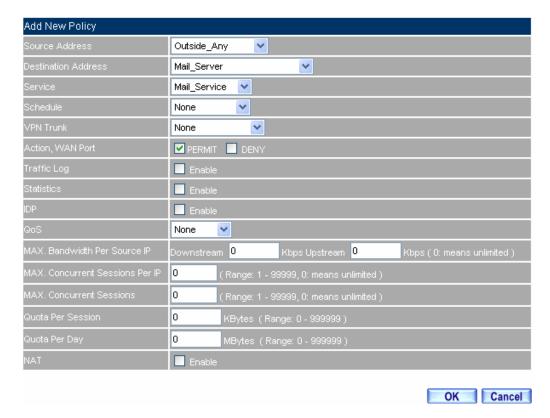


New Entry

To set up the service group included the POP3, SMTP and DNS

Step4 In Policy → WAN To DMZ , add the following settings :

- Click New Entry.
- **Destination Address**, select Mail_Server.
- Service, select Mail_Service.
- Click OK.



To set the WAN To DMZ mail service policy

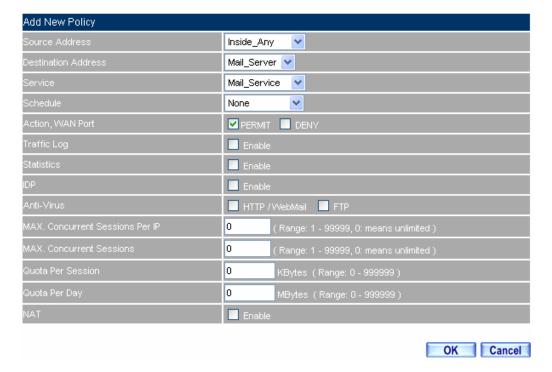
Step5 Complete to set the WAN To DMZ mail service policy.



Complete to set the WAN To DMZ mail service policy

Step6 In Policy → LAN To DMZ, add the following settings:

- Click New Entry.
- **Destination Address**, select Mail_Server.
- Service, select Mail_Service.
- Click **OK**



To set the LAN To DMZ mail service policy

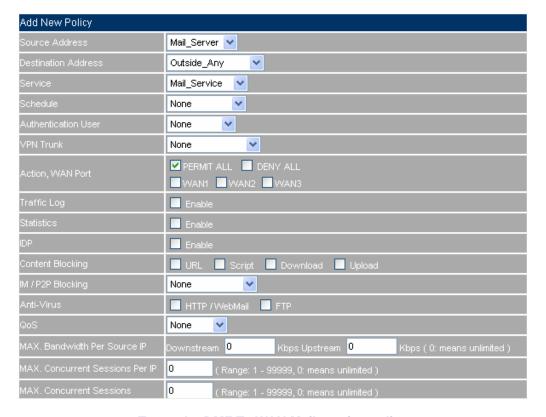
Step7 Complete to set the LAN To DMZ mail service policy.



Complete to set the LAN To DMZ mail service policy

Step8 In Policy → DMZ To WAN , add the following settings :

- Click New Entry.
- **Destination Address**, select Mail_Server.
- Service, select Mail_Service.
- Click **OK**



To set the DMZ To WAN Mail service policy

Step9 Complete to set the DMZ To WAN mail service policy.



Complete to set the DMZ To WAN mail service policy

Chapter 7: Mail Security

7.1 Configure

Configure

The so called mail configure is the CS-2000's mail process standard. In this Chapter, we will define it to be the mail setting, mail relay, mail account and mail notice.

Only set the mail relay function as scanning the mails in internal mail server through the CS-2000's anti-spam and anti-virus process.

7.1.1 Setting

Scanned Mail Setting

■ The MIS engineer can set the scanned spam and virus mail size separately, and let the CS-2000 to self-identify which mail to scan.

Unscanned Mail Setting

■ It is focus on the mail which is over the scanning standard. The MIS engineer can select to add the unscanned mail message to the subject line.

Mail Notice use the IP (or domain name) for retrieving spam / virus mails

■ The MIS engineer can set the internal mail server to send / retrieve spam / virus mails to the external mail server by use the LAN, DMZ or domain name mapped to the WAN port, in order to send the mail notice. In the Mail Notice, recipients can select to use the mail transferred IP or domain name for retrieving spam / virus mails.

Mail Notice Message Setting

The MIS engineer can customize the mail notice subject and attached messages. If he does not do any modification, then system will use the default value to send the mail notice.

Storage lifetime of spam / virus mails in the quarantine

■ The MIS engineer can assign the storage lifetime of spam/virus mails in the quarantine, and also delete these spam/virus mails on the expire date.

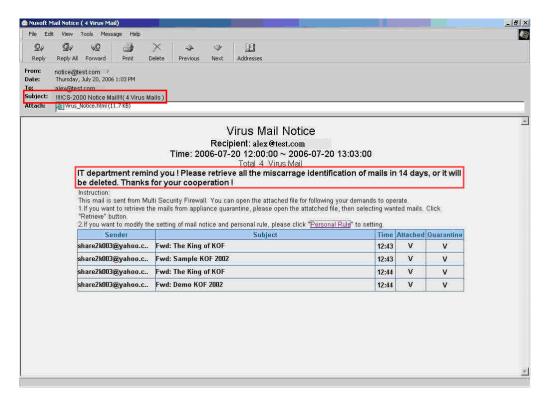
Login Authentication of Personal Rule

- The MIS engineer can modify the login port and select the login authentication method.
 - Add the following settings :
 - 1. The scanned spam mail size is less than, enter 512Kbytes.
 - 2. The scanned virus mail size is less than, enter 512Kbytes.
 - 3. Unscanned Mail Setting, select Add the message to the subject line --- Unscanned---.
 - 4. Mail Notice use the IP (or domain name) for retrieving spam / virus mails , enter 61.11.11.11 (WAN1 IP) .
 - 5. Enter the Mail Notice Subject and Message of notice mail content.
 - 6. Storage lifetime of spam / virus mails in the quarantine, enter 14 Days.
 - 7. Enter 89 in login port.
 - 8. Enable POP3 and Local Database in login authentication.
 - 9. Click OK.



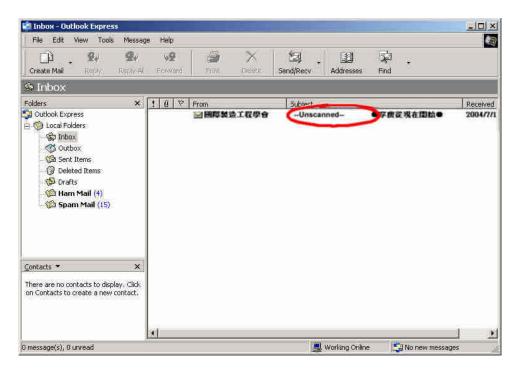
The Mail Security Configuration

When received the notice mail, it shows the customized mail subject and notice contents.



Notice mail include the customized mail subject and contents

■ When the user received the unscanned mail, the system will add the message to the subject line.



To display the unscanned mail message to the subject line

7.1.2 Mail Relay

Example 1

We use the CS-2000 to be the Gateway (To set the mail server in DMZ, and use the Transparent mode)

The Deployment

WAN1 IP is 61.11.11.11

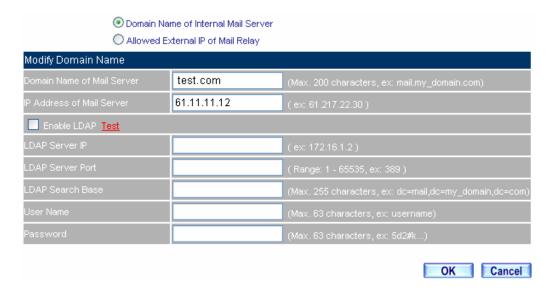
Mail Server IP is 61.11.11.12

To mapped the DNS domain name (test.com) applied from the ISP , to the DNS server IP (To set the MX record correspond to the mail server IP)

When the external sender want to send the mail to recipient's account via the test.com mail Server, add the mail relay setting:

Step1 In Configure → Mail Relay, add the following settings:

- Select **Domain Name of Internal Mail Server.**
- **Domain Name of Mail Server**, enter the applied domain name.
- IP Address of Mail Server, enter the IP address mapped to mail server domain name.
- Complete the mail relay setting. When the external user send the mail to the internal mail server which must be defined in the domain setting. So that the CS-2000 can filter and send the mails to assigned mail server.



Mail relay setting

In Mail Relay → Domain Name of internal Mail Server, to Enable LDAP and the CS-2000 can get the permitted relay account information from LDAP server every 30 minutes, in order to valuate the mail relay necessity. (When the LDAP is disable, the CS-2000 will confirm if the mail account exist in mail server → to valuate the mail relay necessity.)

After completed the LDAP server settings, Click **LDAP test**, to detect if the CS-2000 can link to LDAP server.

When enabled the SMTP authentication in internal mail server , if the internal user want to use the legal mail account to send mail to external users , the MIS engineer does not need to select **Mail Relay** \rightarrow **Allowed External IP of Mail Relay**.

Example 2

To put the CS-2000 between the Company's original gateway and mail server. (To set the mail server in DMZ, and use the Transparent mode.)

The Deployment

The Company's original Gateway is 172.1.1.0/16 (LAN segment)

WAN IP is 61.11.11.11

CS-2000's WAN1 IP is 172.16.1.12

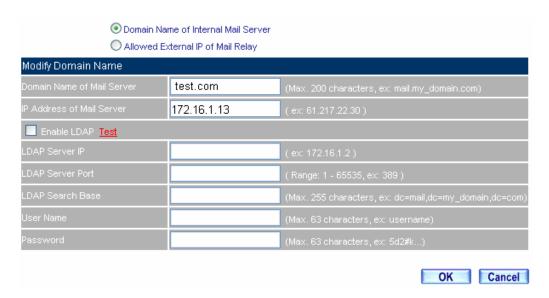
Mail Server IP is 172.16.1.13

The DNS domain name (test.com) applied from the ISP , which correspond to the DNS server IP $\,$ (To set the MX record correspond to the mail server IP $\,$) .

When the LAN (172.16.1.0/16) user want to use the sender account to send mails to external recipient account on external mail server via the test.com mail server, add the following mail relay settings:

Step1 In Configure→ Mail Relay, add the first setting:

- Select Domain Name of Internal Mail Server.
- **Domain Name of Mail Server**, enter the applied domain name.
- IP Address of Mail Server, enter the IP address which the domain name of mail server correspond to.



The first mail relay setting

Step2 In Configure → Mail Relay, add the second mail relay setting:

- Select Allowed External IP of Mail Relay.
- IP Address, enter the external sender IP address.
- Enter the **Netmask**.
- Complete the mail relay setting.



The second mail relay setting

Example 3

The headquarter company use CS-2000 to be the gateway (To set the mail server in DMZ, and use Transparent mode), in order to let the employees can send mails through the mail server.

The Deployment

CS-2000's WAN1 IP is 61.11.11.11

Mail Server IP is 61.11.11.12

Branch office firewall WAN IP is 211.22.22.22

The DNS domain name (test.com) applied from the ISP , correspond to the DNS server IP $\,$ (To set the MX record correspond to the mail server IP $\,$) .

When the branch office user use the sender account to send mails to external recipient account on external mail server via the test.com mail server, add the following mail relay settings:

Step1 In Configure → Mail Relay, add the first setting:

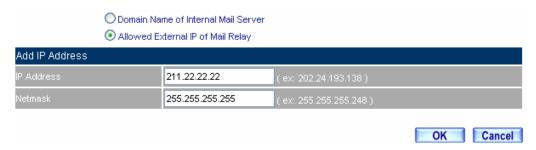
- Select Domain Name of Internal Mail Server.
- **Domain Name of Mail Server**, enter the applied domain name.
- IP Address of Mail Server, enter the IP address which the domain name of mail server correspond to.



The first mail relay setting

Step2 In Configure → Mail Relay, add the second setting:

- Select Allowed External IP of Mail Relay.
- IP Address, enter the external sender IP address.
- Enter the **Netmask**.
- Complete the mail relay setting.



The second mail relay setting

7.1.3 Mail Account

Use the CS-2000's mail account, to allow or deny mails from the internal mail server.

Step1 In Configure → Mail Relay , add the following settings :



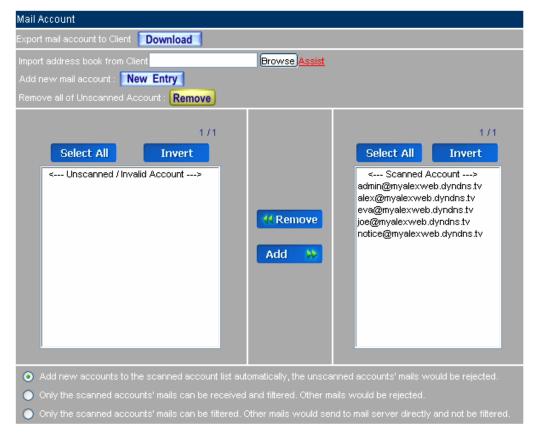
The mail relay setting

Step2 In Configure → Mail Account, it shows the domain name of internal mail server:

■ Click Modify, it shows the Mail Account → Scanned Account list, which is confirmed by the internal mail server.



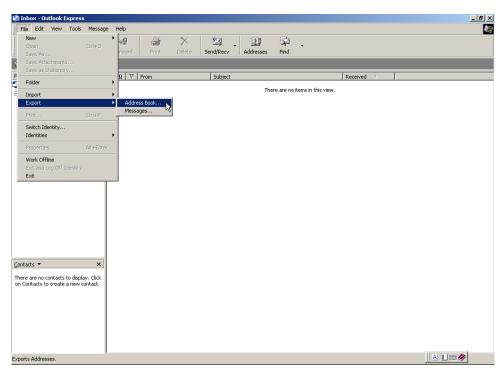
The domain name of internal mail server



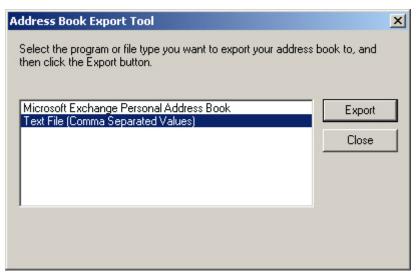
The mail account list

After complete to set the **Mail Relay** settings, the MIS engineer can add the legal Mail account into the **Scanned Account** list by importing address book, the MIS engineer can select to use the function **to import** address book from Client in **Mail Account**. (For example, use the Outlook Express):

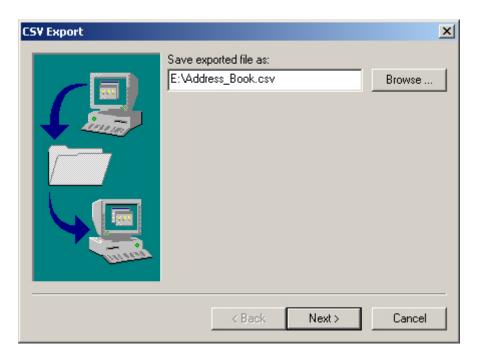
- 1. Select Only the scanned accounts' mails can be received and filtered. Other mails would be rejected.
- 2. Running outlook express , click **File → Export → Address Book**.
- a. In Address Book Export Tool, select Text File (Comma Separated Values), click Export.
- b. In Save exported files as window, enter the exported address book file name and saved path, click Next.
- c. In Select the fields MIS engineer wish to export, only select E-mail Address, and click Finish.
- d. In Address Book window, click OK.
- e. In Address Book Export Tool window, click Close.
- 3. In Import address book from Client column, enter the address book file saved path, and click OK.



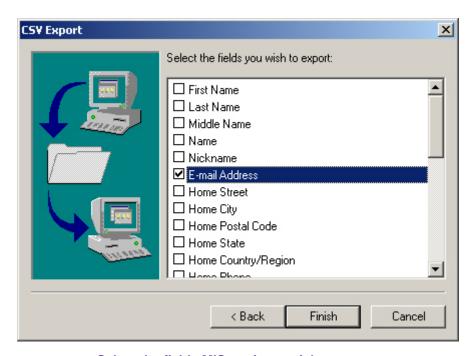
Export the Address Book



The Address Book Export Tool



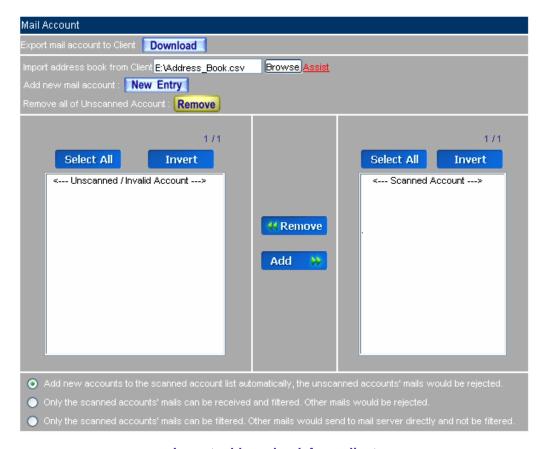
Save exported files



Select the fields MIS engineer wish to export



Complete to export the adress book



Import address book from client

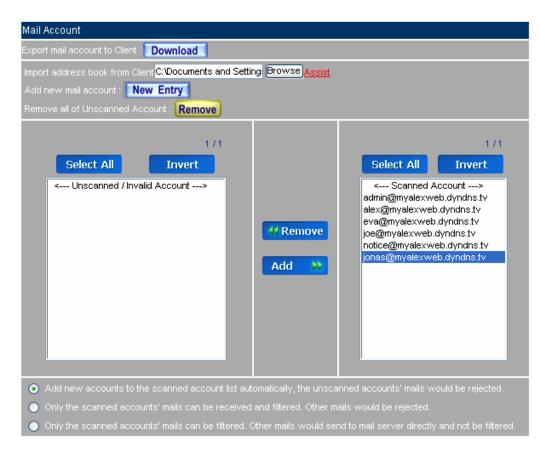
The MIS engineer can use Mail Account → Add new accounts to the scanned account list automatically, the unscanned accounts' mails would be rejected, in order to result the scanned account list. On the other hand, the MIS engineer can store or clean the legal mail account in internal mail server by export the mail account. The CS-2000 can re-export the list when the Scanned Account is missing.

Step3 In Mail Account, add new mail account:

- Add new mail account, click New Entry.
- In Add new mail account, enter the new mail account.
- Click **OK**.
- In Mail Account window, click OK again.



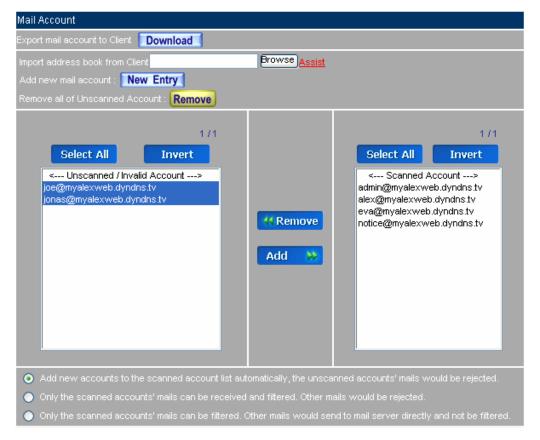
Add new mail account



Complete to add new mail account

Step4 To set which recipient account is not allowed receiving mails in internal mail server.

- In Scanned Account, select the mail account which is not allowed to receive the mail.
- Click Remove, to remove the selected mail accounts to Unscanned / Invalid Account list.
- In Mail Account, click OK.



To set which recipient account is not allowed to receive mails in internal mail server

Step5 In Mail Account → Scanned Account, the CS-2000 will confirm if the recipient mail account is legal mail account, and then send the external sender's mail to internal mail server.

The CS-2000 will confirm if the recipient's mail account (receive mails sent from the external sender) is fit to the **Mail Account** list by the internal mail server's confirmation.

- 1. When the recipient's mail account fit to **Scanned Account**, the CS-2000 will send the mails to internal mail server.
- 2. When the recipient's mail account fit to Unscanned / Invalid Account, the CS-2000 will delete these mails.

The CS-2000 will confirm the recipient's **Mail Account** to be the **Scanned Account** by the internal mail server and add the recipient account into scanned account when selecting **Add new accounts to the scanned account list automatically**, the unscanned accounts' mails would be rejected.

In Mail Account → Scanned Account, if the mail account is belong to the illegal account, then Remove it to the Unscanned / Invalid Account, and click Remove all of Unscanned Account → Remove.

When select Only the scanned accounts' mails can be filtered .Other mails would send to mail server directly without filtering .The CS-2000 will directly send the Unscanned / Invalid Account to Internal Mail Server.

In Mail Account → Unscanned / Invalid Account list, the user can Remove the Scanned Account to be the Unscanned / Invalid Account.

7.1.4 Mail Notice

Example 1

Use the CS-2000's mail notice, to send the spam mail (virus) notification to recipient. In other words, the recipient can select the needed mails from the list. (For example, use the Outlook Express)

Step1 In Configure → Mail Relay , add the following settings :



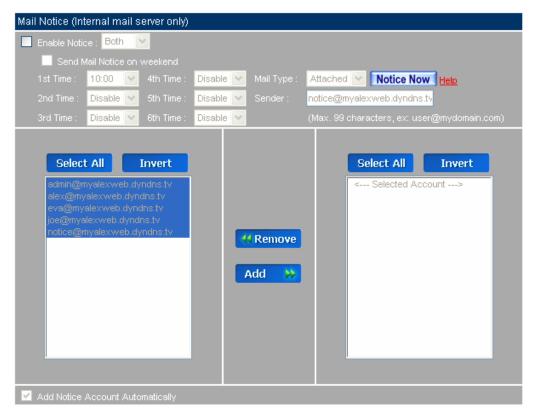
The mail relay setting

Step2 In Configure → Mail Notice , it shows the domain name of internal mail server :

■ Click **Modify**, the mail account will displayed in mail notice selectable list.



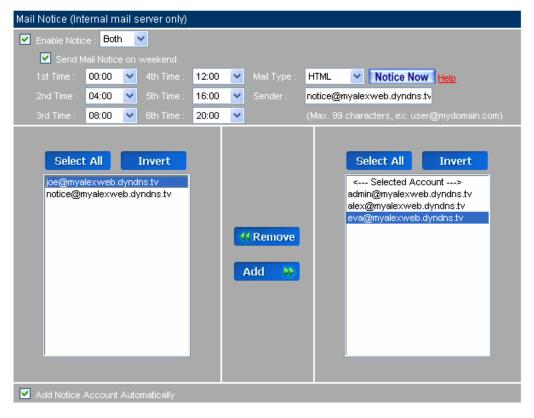
The domain name of internal mail server



The mail notice list

Step3 In Configure → Mail Notice, add the following settings:

- Select Enable Notice → Both.
- Select Send Mail Notice on weekend.
- 1 st, select 00:00.
- **2 nd**,select 04:00.
- 3 rd, select 08:00.
- 4th, select 12:00.
- 5 th, select 16:00.
- 6 th, select 20:00.
- Mail Type, select HTML.
- Sender, enter notice@test.com.tw (the default setting).
- Select the selectable mail account to be noticed, click Add to move to the Selected Account.
- Select Add Notice Account Automatically.
- Click OK.
- When add the new account in **Mail Account**, the new account will synchronize added into the **Selected Account**. The CS-2000 will send the spam mail (virus) notification to the recipients' mail box on time.



The mail notice setting

The CS-2000 will send the spam (virus) mail notice to the selected account, when CS-2000 detected the internal to external sender and external to internal recipient started to transfer the spam Mail (Virus) to each other.

In 1st to 6th notice time setting, the CS-2000 will send the spam (virus) mail notice to the recipient depends on the time priority.

After the recipient got the spam (virus) mail notice, the CS-2000 will not send any mail notice if the recipient did not receive any spam mail from the external mail server via the internal mail server before the next spam (virus) mail notice start to send.

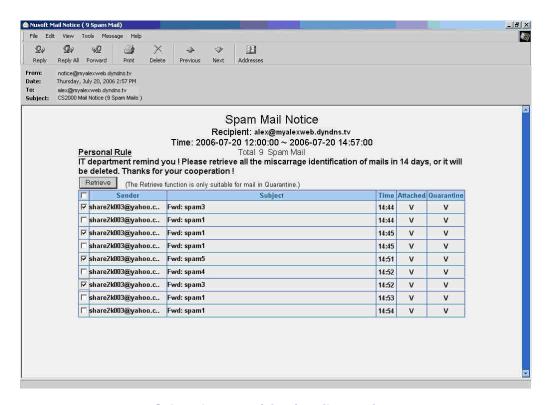
The MIS engineer can choose to **Select All** or **Invert**, to **Remove** the **Selected Account** to **Select Account** list, in other words, the Select Account list will not get the spam (virus) mail notice.

When disable **Send Mail Notice on weekend**, the mail notice on every weekend will be delay to send on Monday's earliest notice time.

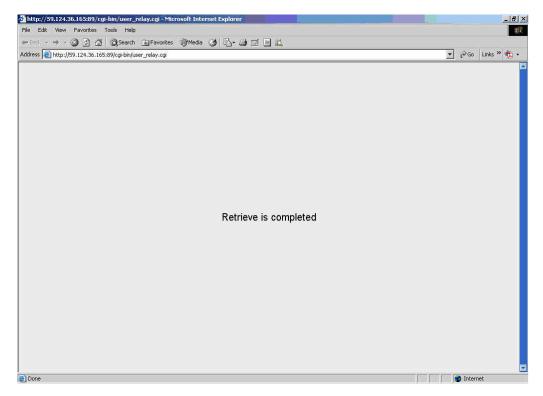
After disabled **Add Notice Account Automatically**, the CS-2000 will not send any mail notice to the recipient when add new account in **Mail Account** and also synchronize to add the account in selected account list.

Step4 When the recipient receive the **Spam Mail Notice** (or Virus Mail Notice):

- In **Inbound** list, choose the spam (virus) mail to retrieve, click Retrieve.
- After the CS-2000 sends the spam (virus) mails, it shows the message of **Retrieve is** Completed.



Select the spam (virus) mail to retrieve



Complete to retrieve the spam (virus) mail

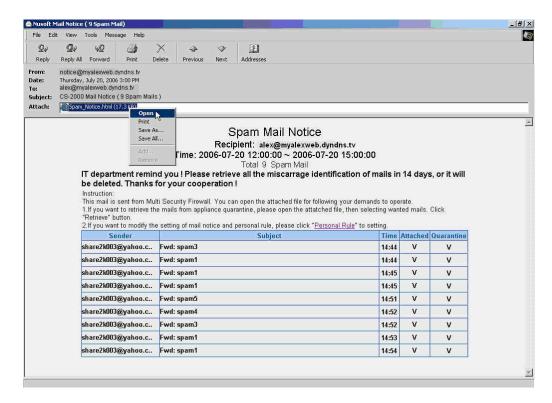
There are two ways to retrieve all the spam / virus mails in spam / virus mail notice.

A:

- When receive the **spam / virus mail notice** by **attached** type, user has to open the attachment.
- In Open Attachment Warning window, select Open it and click OK.
- Select all the **Inbound** list and click **Retrieve**, then retrieve all the spam (virus) mails.

B:

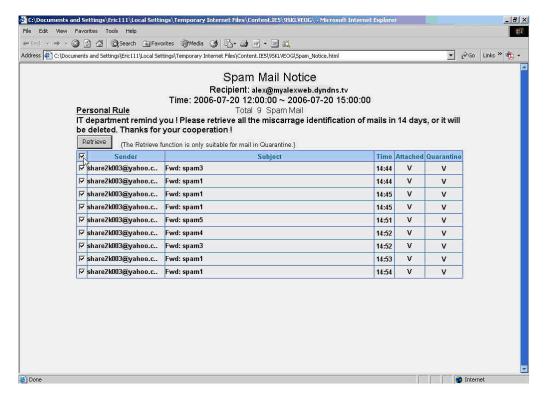
- When receive the spam / virus mail notice by HTML type :
 - In Outlook Express mail preview window, it can not run the Java Script in default situation, so that we need do:
 - 1. Separately select the **Inbound** list and click **Retrieve**, then retrieve all the spam (virus) mails.
 - ◆ If select Outlook Express → Tools → Options → Security → Virus Protection → Internet zone.
 Then user can select all the list to process retrieve and resend all the spam (virus) mails. (it's the same as method A)



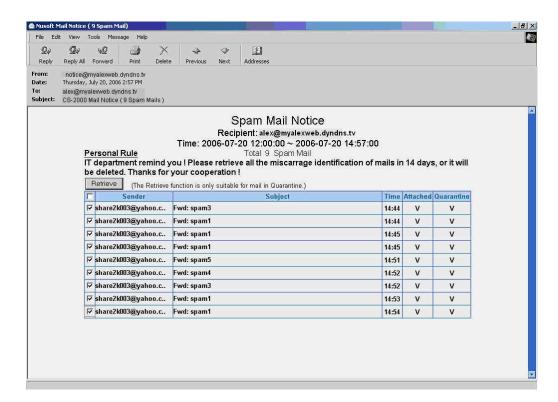
Open the attachment in spam (virus) mail notice



Confirm to open the attachment



To retrieve all the spam (virus) mails from the spam (virus) mail notice

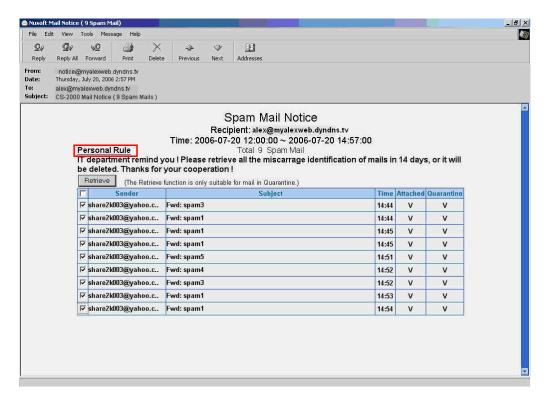


To retrieve all the spam (virus) mail from the preview spam (virus) mail notice

Example 2

Personal Rule Setting

Step1. Click Spam (Virus) Mail Notice → Personal Rule.



Login the personal rule

Step2. In personal rule setting window, add the following settings:

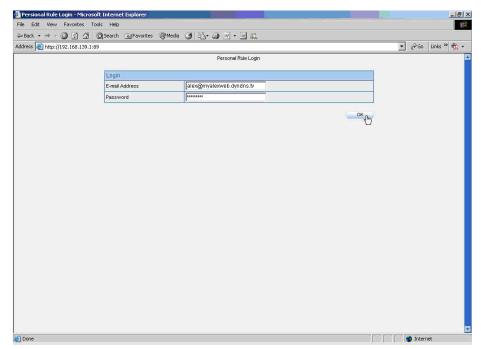
- Click Notice.
- Select Enable Notice → Both.
- Disable Send Mail Notice on weekend.
- Mail Type → HTML.
- Click OK.
- Click Language.
- Select English Version.
- Click OK.
- Complete to set the recipient can receive the CS-2000 mail notice of English version by the rule setting from Monday to Friday.



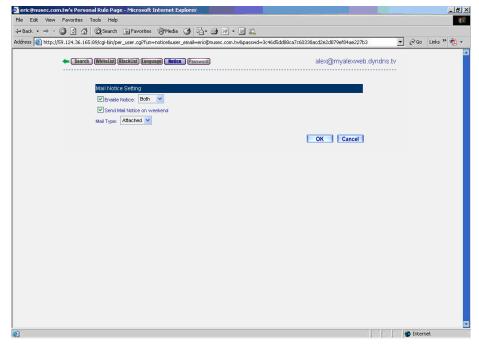
The mail notice language setting

In Personal Rule→ Notice, disable the Enable Notice, and then user can not receive the mail notice from CS-2000. The way to solve the problem:

- 1. Login the CS-2000 89 port→ Personal Rule Login→ Notice → Enable Notice.
- 2. Open the spam (virus) mail notice , click Personal Rule → Notice → Enable Notice.
- Contact the MIS engineer, and then add the recipient account to selected account in Mail Notice function.



Login personal rule management interface



The mail notice setting in personal rule

Step1. Allow the user to customize the login password:

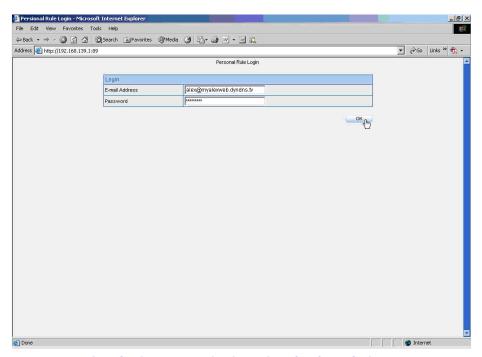
- Enable the local database in Login Authentication of Personal Rule.
- Click Password.
- Enter 123456789 of Password.
- Click OK.
- Enter the **E-mail address** and **password** as using the 89 port to login the personal rule via the CS-2000.
- Click OK.
- Complete to login the personal rule.



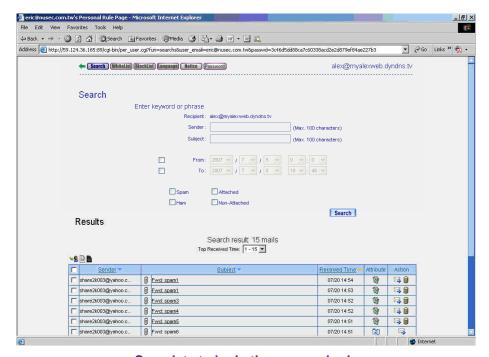
Enable the local database function



Type the password



Log in the personal rule authentication window



Complete to login the personal rule

7.2 Anti-Spam

Anti-Spam

The CS-2000 can filter the mails in internal and external mail server. The function can also improve the efficiency of the company's mail server and let recipients can select to read the needed mails. In other words, it can also improve the employee's working efficiency; otherwise the staffs will not lose any important information. Actually, the CS-2000 can accurately identify which mails to be the spam mail.

In this Chapter, we will make the introduction of **Anti-Spam**.

7.2.1 Setting

Spam Setting

- Can make the inbound and outbound mail inspection.
- If the mails has over the threshold score, then add the message or select to add the score tag to the subject line. If the mails have not over the threshold score, then the MIS engineer can only add the score tag to the subject line.
- We can use the many methods to distinguish if the mails are spam mails in the CS-2000 :
 - ◆ Check spam fingerprint: To compare the mail's ID (after calculated) to the mail server's spam mail ID list.
 - ◆ Enable Bayesian filtering: Bayesian filtering can compare the mail header item to the training database filtering rules.
 - ◆ Spam signature push update: To compare the mail algorithm values to the mail classification values in server database.
 - ◆ Check sender account: To send the check packets to sender account.
 - Check sender IP address in RBL: To compare the sender IP to the blacklist in mail server.
- When adjust the spam mail scanning options, the CS-2000 can compare the priority of **Personal Rule** and **Global Rule**.

The CS-2000 will use the default rules to scan the mails if the MIS engineer did not select any spam mail action.

The Bayesian filtering works until training database has at least 200 spams and 200 hams.

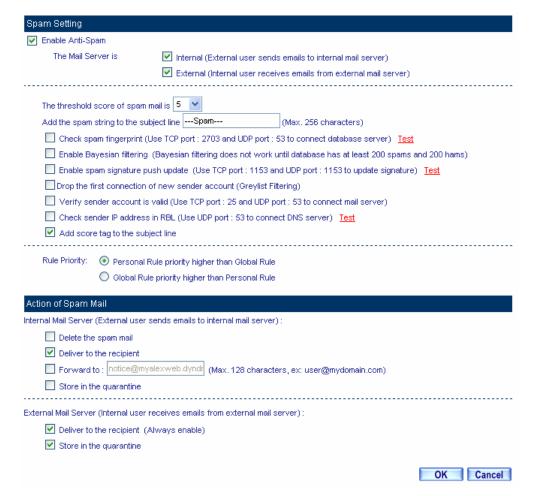
The amount of spams in the database: 5878 The amount of hams in the database: 1023

Bayesian filtering works until database has at least 200 spams and 200 hams

The amount mail in Bayesian training database

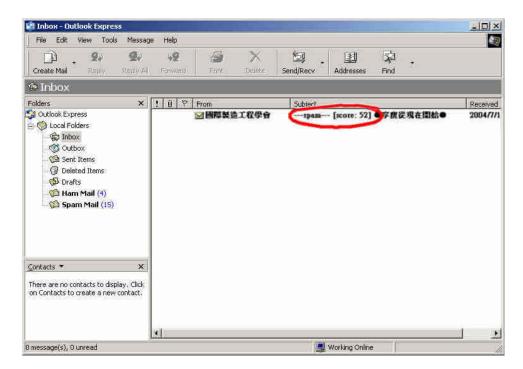
Action of Spam Mail

- The CS-2000 can delete the inbound spam mail, select to deliver to the recipient or forward it to another mail account or just save it in quarantine.
- The CS-2000 can directly send the inbound spam mail to the recipient and also save it in quarantine.
 - Add the following setting :
 - 1. The Mail Server is placed in, select Internal.
 - 2. The threshold score of spam mail is, select 5.
 - 3. Add the spam string to the subject line, enter -- spam---.
 - 4. Select Add score tag to the subject line.
 - 5. In Action of Spam Mail -> Internal Mail Server, select Deliver to the recipient.
 - 6. Click OK.



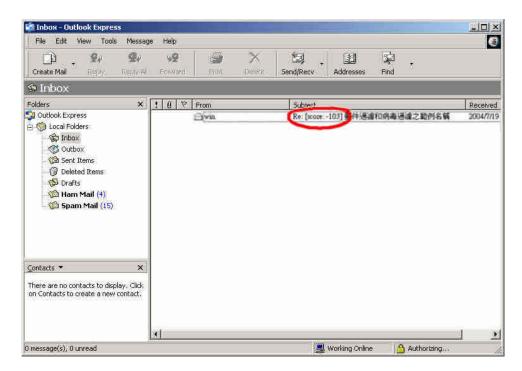
The spam filtering setting

The internal and external recipient will received the spam mail which has been added the score tag and spam string to the subject line.



The spam mail subject line included the score tag and spam string

The internal and external recipient received the non-spam mail which has been only added the score tag in subject line.



The non-spam mail subject line only included the score tag

7.2.2 Personal Rule

Personal Rule:

Search

- To search the recorded mails which filtered by the CS-2000.
- Add the searched sender mail address into whitelist or blacklist.
- To identify the non spam mails in quarantine through training.
- Can retrieve the mails stored in quarantine.

Whitelist

To assign the allowed personal send / retrieve mail address.

Blacklist

■ To assign the denied personal send / retrieve mail address.

Language

■ To assign the language Web UI in personal mail notice. (Default language is the same as the Web UI)

Notice

- To assign the personal mail notice type.
- Select to enable / disable the mail notice according to the personal settings.

Password

- Use the password to log in personal rule.
- The MIS engineer can use the password and apply it to original mail account to log in personal rule as enabled the local database authentication of personal rule.

When the MIS login Web UI, it shows the **Training** function in **Personal Rule** → **Search**, **Global Rule**, **Whitelist** and **Blacklist**. On the other hand, when the normal user login **Personal Rule** → **Search**, **Whitelist** and **Blacklist** setting through **Mail Notice** or **CS-2000 interface 89 Port**, it will not shows the **Training** function.

7.2.3 Global Rule

Global Rule:

Rule Name

To customize the mail rule name.

Comments

The description of customized mail rules.

Combination

- And: To identify the spam or ham mail depends on the mails which must be corresponding to all the customized mail rules.
- Or: To identify the spam or ham mail depends on the mails which correspond to one or above customized mail rules.

Action

- To enable **Action**, select **Classification** → **Spam**, it is because only the spam mails need to use the action function.
- Can delete the spam mail, send the spam mail to the original recipient, and forward the spam mail to another mail account or save it to quarantine.

Classification

- When select **Spam**, it will classify the mails to be spam mails, which correspond to the mail rules.
- When select **Ham (Non-Spam)**, it will classify the mails to be ham mails, which correspond to the mail rules.

Auto-Training

- To enable Classification → Spam, the Training will identify the mail to be the spam mails in the time setting which is correspond to the mail rules.
- To enable Classification → Ham (Non-Spam), the Training will identify the mail to be the ham mails in the time setting which is correspond to the mail rules.

Item

- To identify if the mail signature of Header, Body, and Attach File Name correspond to the Spam Mail depends on the condition.
- The detected mail 's Header Item included Received, Envelope-To, From, To, Cc, Bcc, Subject, Sender, Reply-To, Errors-To, Message-ID and Date.

Condition

- When select Item → Header and Body, the available condition includes Contains, Does Not Contain, Is Equal To, Is Not Equal To, Starts With, Ends With, Exists and Does Not Exists.
- When select Item → Attach File Name, the available condition includes Contains, Does Not Contain, Is Equal To, Is Not Equal To, Starts With and Ends With.
- When select Item → Size, the available condition includes More Than, Is Equal To , Is Not Equal To and Less Than.

Pattern

■ In Item and Condition, enter the related values. For example, select Item → From, Condition → Contains, and enter josh in Pattern. In other words, once the sender mail account includes josh, will be defined to spam or ham mail.

7.2.4 Whitelist

Whitelist:

Whitelist

■ To allow the specific mail account can freely send / retrieve mails.

Direction

- **From**: To distinguish the mail sender address.
- To: To distinguish the mail recipient addresses.

7.2.5 Blacklist

Blacklist:

Blacklist

■ To forbid the specific mail account to send / retrieve mails.

Direction

- From: To distinguish the mail sender address.
- **To**: To distinguish the mail recipient addresses.

7.2.6 Training

Training:

Training Database

■ The MIS engineer can export, import files or reset the training database.

Spam Mail for Training

■ The MIS engineer can import spam mail files, in order to improve the spam mail filtering accuracy.

Ham Mail for Training

The MIS engineer can import ham mail files, in order to improve the ham mail filtering accuracy.

Spam Account for Training

User can send the spam mail to assigned mail address, and the CS-2000 can receive these mails from the mail account on time, in order to improve the spam mail filtering accuracy.

Ham Account for Training

■ User can send the ham mail to assigned mail address. And the CS-2000 can receive these mails from the mail account on time, in order to improve the ham mail filtering accuracy.

Training time

- The MIS engineer can select the training time which let the CS-2000 can import the files in training database on the time setting.
- The CS-2000 can instant training the imported training files in training database.

7.2.7 Spam Mail

Spam Mail:

Search

- To search all the records correspond to the condition in CS-2000, according to the keywords or phrases of Recipient, Sender, Subject, Received Time, Spam Mail, Ham Mail, Attached and Non-Attached.
 - Add the following settings:
 - **1. Recipient,** enter the mail account or keywords. (For example, admin, admin@test.com).
 - 2. To enable and set the function of search the records at assigned date.
 - 3. Select Spam, Ham, Attached, Non-Attached.
 - 4. Click Search.



To search the specific record

In **Spam Mail**, the MIS engineer can select to display the searched inbound or outbound filtered mails.

In Spam Mail, click the Recipient mail address, it shows the Sender List. In Sender List, click the Sender mail address, it shows the Spam List.

In Spam List and Search → Search Results , to select the specific mails :

- 1. The CS-2000 will identify the related mails to be the ham mails through **Training** function . (The CS-2000 can only training the mails stored in quarantine.)
- 2. The CS-2000 will send the mails to assigned mail account through **Retrieve** function. (The CS-2000 can only send the mails stored in quarantine.)

In **Spam Mail** and **Sender List** the CS-2000 can make the sorting by the recipient, sender, total spam and total mail. In **Spam List**, the CS-2000 can make the sorting by the subject and received time.

7.2.8 The Advanced Description

The so called mail server is the medium between the mail send and retrieve process. The E-mail address format is: For example, account@server.name, the mail account is in front of the @, the server name is after the @.

When MIS engineer send an e-mail to josh@yahoo.com.tw , MIS engineer mail sending software will first search the destination mail server name which correspond to the IP and MX record. The e-mail will be first send to the MX mail server which correspond to the MX record , then the MX server send the mails to the destination address (It is the yahoo.com.tw mail server) . If the mail server corresponds to many MX records, then the E-mail will be sent to the top priority MX server, then continue the process. If there is no correspond MX record except the IP record, the mail will be first sent to user mail server and transfer to yahoo.com.tw mail server. The yahoo.com.tw mail server will send the mail to every recipient according to the **Account** in front of the @.

Mail Transferring Process:

The 3 elements of the e-mail send / retrieve : MUA, MTA, MDA.

- MUA (Mail User Agent): The client PC needs to use the MUA provided by the OS to process send / retrieve. For example, the outlook express is a kind of MUA. The MUA can receive or send the mails via the mail server, and also provide the user to read and edit mails.
- MTA (Mail Transfer Agent) : User need to use MTA to send / retrieve the mails. The MTA includes 3 functions :
 - 1. To retrieve the mails from external mail server: The MTA will receive the mails from the external mail server, when the recipient mail account existed in the MTA.
 - 2. To help user to send the mails: When the user has the authority to use the MTA, then he can send the mails via MTA.
 - 3. To let the user can receive his own mails: User can receive his own mails from the mail server.



The mail server is a kind of MTA.

MDA (Mail Delivery Agent) : The MDA can deliver the mails to destination local user's mailbox from the MTA, or send the mails from the current MTA to next MTA.

Mail transferring process (sends and retrieves)

There are several steps of mail sending process:

- To send the mails to MTA via MUA: The user has to make the following settings, when edit the mails through MUA:
 - The sender mail address and sender mail server (The sender send the mails to MTA via MUA.)
 - 2. The recipient mail address and recipient mail server (The recipient MTA which receive the mails from the external mail server.)

The user use the MUA (For example, outlook express) to send the mails to assigned MTA.

- If the mail server is the MTA itself, then it will send the received mails to recipient account mailbox via MDA
- The MTA use mail relay to send the mails : The MTA use the mail relay to send the mails if the recipient account is not existed in MTA.
- The remote MTA received the mails from local MTA: The Remote MTA received the mails from Local MTA, and then sends the mails to remote user via MDA. User can download these mails as login MUA.

The process of users receive the mails:

Remote user can check if there are the mails in remote user mailbox via MDA .If there are the mails existed, and then remote MTA will send mails to user's MUA. According to the MUA Setting, MUA can delete or remain the mails. (As the user use the MUA to receive the mails again, and then the remained mail will be downloading again.)

The Protocol used in the mail send / retrieve process :

- 1. **Send E-Mail**: It means the process of users send the mails to MTA via MUA and transfer the mails to the next MTA. Most of the mail server use the SMTP Protocol (Simple Mail Transfer Protocol), and the port number is 25.
- 2. **Retrieve E-Mail**: It means the recipient use MUA to link to MTA mailbox through the POP Protocol (Post Office Protocol) , in order to read or download the mails from mailbox. The most common used POP Protocol is POP3 (Post Office Protocol version 3), and its port number is 110.

Basically, the MTA need at least two Protocols, and it included SMTP and POP3. Both of the MUA and MTA can communicate to each other only if the MUA and MTA support SMTP and POP3.

The MTA can analyze the received mails to check if the recipient mail account existed in MTA or it will relay the mails to the next MTA.

The **Open Relay** mail server can allow anyone to use one of the mail server to send the mails. To avoid this problem, most of the mail server setting still disable the relay function. The Mail Server only enable the relay function to **Local host**, so that the MTA can receive the mails from the network with the recipient mail account existed in MTA server. Basically, there is no big problem with MTA mail **Retrieve** function except one condition. Normally, the MTA only enable the relay function to some local host with regulated IP and domain. The Client PC can freely send / retrieve the mails. In other words, the sender mail will be blocked if it is not in the regulated range. We can use the **SMTP** to solve the problem.

The so called SMTP is that the MTA server will **require to check the MUA User's Mail Account and Password**, then MTA will provide the relay function to the authenticated user without regulating the IP and domain. It is because the MTA can analyze the sender Authentication information via **Authentication** function. After the authentication, MTA will continue to relay the sender mails.

7.2.9 Anti-Spam Examples

We set 5 anti-spam environments.

No.	The Application Environments		
Example. 1	To detect if the received mails are spam mails on mail server.	344	
Example. 2	Set the CS-2000 to be the gateway, and use the whitelist and blacklist to filter the		
	mails. (Set the mail server in DMZ and use transparent mode.)		
Example. 3	Set the CS-2000 between the company's original gateway and mail server. Use the		
	global rule to filter mails. (Set the mail server in DMZ, and use transparent mode.)		
Example. 4	Use spam or non-spam mail training to improve the Bayesian filtering. (For example		
	Outlook Express)		
Example. 5	Use spam or non-spam mail account training to improve the Bayesian filtering.	384	

Example 1

To detect if the received mails are spam mails on mail server.

Step1 To allow the **LAN** PC can receive mails from the external mail server. Set the network adapter IP correspond to the external DNS server.

Step2 In **Service** → **Group** , add the following setting :



Set the group included POP3 and SMTP or DNS

Step3 In Policy → Outgoing, add the following settings:



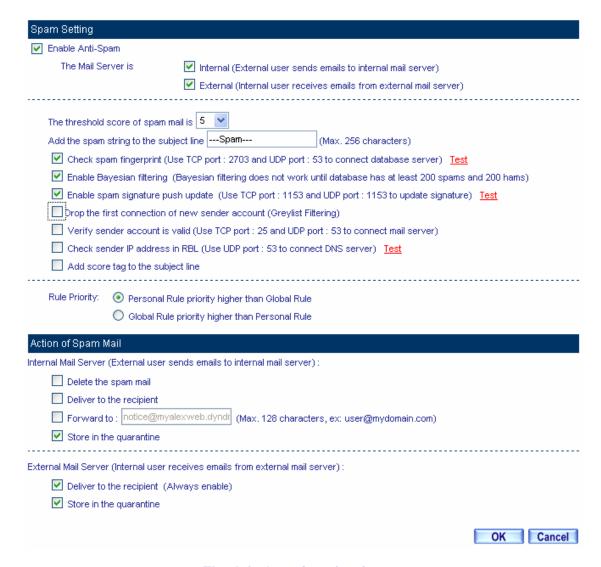
Set the outgoing policy

Step4 In Anti-Spam → Setting , add the following settings :

Spam Setting
✓ Enable Anti-Spam
The Mail Server is Internal (External user sends emails to internal mail server)
External (Internal user receives emails from external mail server)
The threshold score of spam mail is 5
Add the spam string to the subject lineSpam (Max. 256 characters)
✓ Check spam fingerprint (Use TCP port : 2703 and UDP port : 53 to connect database server) Test
▼ Enable Bayesian filtering (Bayesian filtering does not work until database has at least 200 spams and 200 hams)
▼ Enable spam signature push update (Use TCP port: 1153 and UDP port: 1153 to update signature) Test T
✓ Drop the first connection of new sender account (Greylist Filtering)
▼ Verify sender account is valid (Use TCP port : 25 and UDP port : 53 to connect mail server)
✓ Check sender IP address in RBL (Use UDP port : 53 to connect DNS server) Test Test
Add score tag to the subject line
Rule Priority: O Personal Rule priority higher than Global Rule Global Rule priority higher than Personal Rule
Action of Spam Mail
Internal Mail Server (External user sends emails to internal mail server):
Delete the spam mail
Deliver to the recipient
Forward to: notice@myalexweb.dyndr (Max. 128 characters, ex: user@mydomain.com)
Store in the quarantine
External Mail Server (Internal user receives emails from external mail server):
✓ Deliver to the recipient (Always enable)
✓ Store in the quarantine
OK Cancel

Set the anti-spam mail action

The default setting of **Anti-Spam** is enabled. The MIS engineer only need to add the mail relay setting, then the CS-2000 will start the anti-spam action to the internal mail server and external mail server.



The default setting of anti-spam

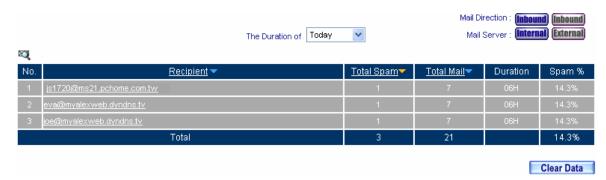
When start the anti-spam action to the mails on retrieve mail server:

- 1. In Action of Inbound Spam Mail → External Mail Server and Action of Outbound Spam Mail → Internal Mail Server, please always enable Deliver to the recipient option, because it is the default setting. On the other hand, the user can select to Store in the quarantine. The CS-2000 will add the message to the subject line when it detects the spam mail, whatever the spam mail action that MIS engineer has selected.
- 2. To use the Global Rule, Whitelist, or Blacklist to filter the spam mail.
- 3. The CS-2000 will not send the spam list to the recipient through Mail Notice.

When the internal user receive mails from the external mail account

js1720@ms21.pchome.com.tw , the CS-2000 will filter these mails and results the list in

Anti-Spam → Spam Mail. (Click Inbound and External)



The spam mail list

Step6 Click Recipient of <u>is1720@ms21.pchome.com.tw</u>, then it shows the sender list, look the Total Spam and Total Mail from the sender account.

	Sender List							
1/2								
←	Recipient: js1720@ms21.pchome.com.tw							
No.	<u>Sender</u> ▼	<u>Total Spam</u> ▼	<u>Total Mail</u> ▼	Duration	Spam %			
1	(No Sender)	1	5	00H	20.0%			
2	jiann paul@xuite.net	1	1	00H	100.0%			
3	<u>bellahaw@cm1.hinet.net</u>	1	1	00H	100.0%			
4	sheng.mi@gmail.com	1	1	00H	100.0%			
5	<u>catherinesylvia@hotmail.com</u>	1	1	00H	100.0%			
6	mostanley@yahoo.com.sq	1	1	00H	100.0%			
7	ylou@yahoo.com.cn	1	1	00H	100.0%			
8	richard.sunny@msa.hinet.net	1	1	00H	100.0%			
9	service@so-net.net.tw	0	1	00H	0.0%			
10	jordan.bear@msa.hinet.net	0	2	00H	0.0%			
-11	support@dyndns.com	0	1	00H	0.0%			
12	chnserv@eettaiwan.com	0	1	00H	0.0%			
13	reply@coversexperts.messages1.com	0	1	00H	0.0%			
14	tcevent@microsoft.com	0	1	00H	0.0%			
15	edm@malldj.com	0	2	00H	0.0%			
16	reply@wagerline.messages1.com	0	1	00H	0.0%			
17	hola@mh.easyuse.com.tw	0	1	00H	0.0%			

The sender list

- Step7 Click Sender mail address of magafifa@pchome.com.tw, it shows the Attached, Received Time, Subject, Mail Size, and Quarantine information.
 - Select the mails saved in Quarantine to training. In Spam List, click Training.
 - In the spam list confirm window, click **OK**, then the mails will be training to be the non-spam mails.
 - Select the mails saved in quarantine to retrieve. In **Spam List**, click **Retrieve**.
 - In retrieve mail window, set the Sender and Recipient then click OK. The mails can be retrieved by the assigned recipient.



The spam list

In **Sender List**, the MIS engineer can only click the mail account which has been detected to send the spam mail.



Spam mail for training



Retrieve the spam mail

Example 2

Set the CS-2000 to be the gateway, and use the whitelist and blacklist to filter the mails. (Set the mail server in DMZ and use transparent mode.)

Step1 In **DMZ**, set a mail server, the network adapter IP is 61.11.11.12, DNS correspond to the external DNS server, and server name is test.com.

Step2 In **Address** → **DMZ**, add the following settings:

<u>Name</u> ▼	IP / Netmask	MAC Address	Configure
DMZ_Any	0.0.0.0/0.0.0		In Use
Mail_Server	61.11.11.12/255.255.255.255	00:11:D8:70:FF:84	In Use

The mail server correspond to name in address

Step3 In **Service** → **Group**, add the following setting :



To set the group included POP3 and SMTP, or DNS

Step4 In Policy → WAN To DMZ, add the following setting:



Set the WAN To DMZ policy

Step5 In Policy → DMZ To WAN , add the following settings :



Set the DMZ To WAN policy

Step6 In Configure → Mail Relay , add the following settings :



The mail relay setting of the external mails send to internal mail server

In Mail Relay, it can relay the mail to the assigned domain name which corresponds to the mail server.

Step7 In Anti-Spam → Setting, add the following.

Spam Setting
✓ Enable Anti-Spam
The Mail Server is Internal (External user sends emails to internal mail server)
External (Internal user receives emails from external mail server)
The threshold score of spam mail is 5 💌
Add the spam string to the subject lineSpam (Max. 256 characters)
✓ Check spam fingerprint (Use TCP port : 2703 and UDP port : 53 to connect database server) Test
☑ Enable Bayesian filtering (Bayesian filtering does not work until database has at least 200 spams and 200 hams)
☑ Enable spam signature push update (Use TCP port : 1153 and UDP port : 1153 to update signature) Test
☑ Drop the first connection of new sender account (Greylist Filtering)
✓ Verify sender account is valid (Use TCP port : 25 and UDP port : 53 to connect mail server)
✓ Check sender IP address in RBL (Use UDP port: 53 to connect DNS server) Test Test
Add score tag to the subject line
B. B. Barbara
Rule Priority: Personal Rule priority higher than Global Rule
O Global Rule priority higher than Personal Rule
Action of Spam Mail
Internal Mail Server (External user sends emails to internal mail server):
Delete the spam mail
Deliver to the recipient
Forward to: notice@myalexweb.dyndr (Max. 128 characters, ex: user@mydomain.com)
✓ Store in the quarantine
External Mail Server (Internal user receives emails from external mail server):
✓ Deliver to the recipient (Always enable)
✓ Store in the quarantine
OK Cancel

The action of anti-spam setting

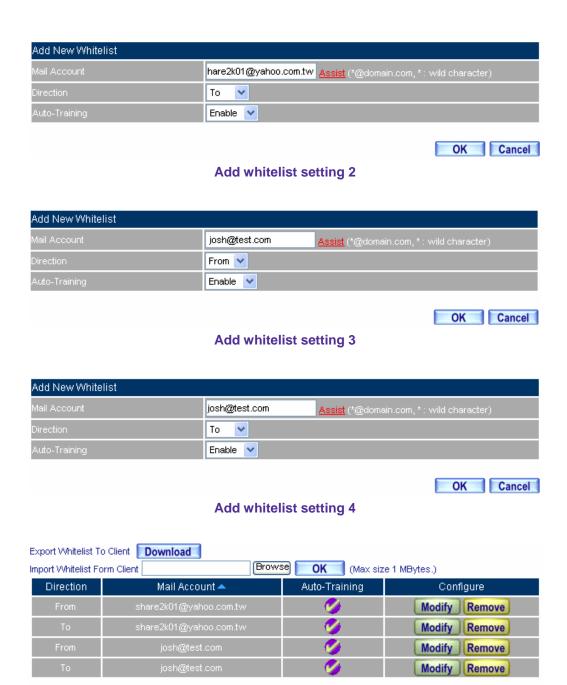
In Action of Spam Mail, when select Delete the Spam mail, the MIS engineer can not select Deliver to the recipient, Store in the quarantine and Notice to the sender. In other words, the CS-2000 will delete all the spam mails. In the Spam Mail, it still shows the related Lists.

Step8 In Anti-Spam → Whitelist , add the following settings :

- Click New Entry.
- Whitelist, enter share2k01@yahoo.com.tw.
- **Direction**, select From.
- Enable Auto-Training.
- Click OK.
- Click **New Entry** again.
- Whitelist, enter share2k01@yahoo.com.tw.
- **Direction**, select **To**.
- Enable Auto-Training.
- Click **OK**.
- Click **New Entry** again .
- Whitelist, enter josh@test.com.
- Direction, select From.
- Enable Auto-Training.
- Click OK.
- Click **New Entry** again.
- Whitelist, enter josh@test.com.
- **Direction**, select **To**.
- Enable Auto-Training.
- Click **OK**.
- Complete the settings.



Add whitelist setting 1



New Entry

Complete the whitelist setting

The MIS engineers can **Import Whitelist From Client**, in order to manage the related settings. On the other hand, the CS-2000 can clear the List and **Import Whitelist From Client**, when the **Whitelist** is in disorder.

When enable **Auto-Training**, the CS-2000 will identify the **Whitelist** to be the non-spam mails through training function depends on the training time setting.

Step9 In Anti-Spam → Blacklist, add the following settings:

- Click New Entry.
- Blacklist, enter *yahoo*.
- **Direction**, select **From**.
- Enable Auto-Training.
- Click **OK**.
- Click **New Entry.**
- Blacklist, enter *yahoo*.
- **Direction**, select **To**.
- Enable Auto-Training.
- Click OK.
- Complete the settings.



Add new blacklist setting 1



Add new blacklist setting 2



Complete the blacklist setting

The MIS engineers can **Export Blacklist To Client**, in order to manage the related settings. On the other hand, the CS-2000 can clear the list and **Import Blacklist From Client**, when the **Blacklist** is disorder.

When enable **Auto-Training**, the CS-2000 will identify the **Blacklist** to be the spam mails through training function depends on the training time setting.

The MIS engineer can set the whitelist and blacklist **Address** to be the complete mail address (For example, josh@test.com, or string included * (For example, *yahoo*, it represents the mail account included the "yahoo" string.)

The whitelist competency is higher than blacklist, so the CS-2000 will first filter the **Whitelist mails**, and then process the **Blacklist mails**.

- **Step10** When the external yahoo mail account send the mails to the recipient of _josh@test.com and <u>steve@test.com</u> in _test.com mail server under CS-2000 :
 - If the sender mail account is share2k01@yahoo.com.tw, both of the two recipient mail account will receive the sender's mails.
 - If the sender mail account is come from another sender's mail account (<u>share2k003@yahoo.com.tw</u>), then only <u>josh@test.com</u> can receive the sender's mails. In other words, the CS-2000 will identify the mails send to <u>steve@test.com</u> to be the spam mails and save it in quarantine.
 - After the CS-2000 filtered this mails, it will results the list in **Anti-Spam** → **Spam Mail.**(Click **Inbound** → **Internal**, to see the internal List.)



The spam mail list

Step11 Click Recipient mail address of steve@test.com. In Sender List, to check the Total Spam and Total Mail.



The sender list

- Step12 Click the sender mail address of share2k003@yahoo.com.tw, it shows the information of the Attached, Subject, Received Time, Mail Size and Quarantine.
 - Select the mail saved in quarantine to training. In **Spam List**, click **Training**.
 - In confirm training dialogue box, Click **OK**, the CS-2000 will identify mails to be non–spam mails.
 - Select the mails saved in quarantine to retrieve. In **Spam List**, click **Retrieve**.
 - In retrieve mail window, set the sender and recipient mail account, and then Click **OK**. To retrieve mails from the assigned recipient.

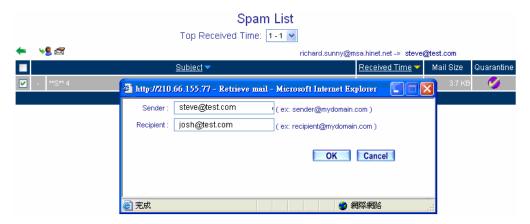


The spam list

In **Sender List**, the MIS engineer can only click the sender mail account which had been detected to send the spam mails.



The confirm training window



The retrieve mail window

When use the **Training** or **Retrieve** function, the MIS engineer must select the spam mails saved in **Quarantine**.

In Anti-Spam → Spam Mail, click Clear, and then the CS-2000 will delete all the list records. In other words, the MIS engineer can not find this deleted file in Spam Mail function.

Example 3

Set the CS-2000 between the company's original gateway and mail server. Use the global rule to filter mails. (Set the mail server in DMZ, and use transparent mode.)

The Company's LAN segment: 172.16.1.0/16 in original gateway

WAN port IP is 61.11.11.11

CS-2000's WAN1 port IP is 172.16.1.12

Step1 In **DMZ**, set a mail server, the network adapter IP is 172.16.1.13, DNS correspond to the external DNS server, and server name is test.com.

Step2 In Address → DMZ , add the following settings :

<u>Name</u> ▼	IP / Netmask	MAC Address	Configure
DMZ_Any	0.0.0.0/0.0.0		In Use
Mail_Server	172.16.1.13 / 255.255.255.255	00:11:D8:70:FF:84	In Use

The mail server correspond to name in address

Step3 In Service → Group , add the following setting :



To set the group included POP3 and SMTP or DNS

Step4 In Policy → WAN To DMZ, add the following setting:



Set the WAN To DMZ policy

Step5 In Policy → DMZ To WAN , add the following settings :



Step6 In Configure → Mail Relay, add the following settings:

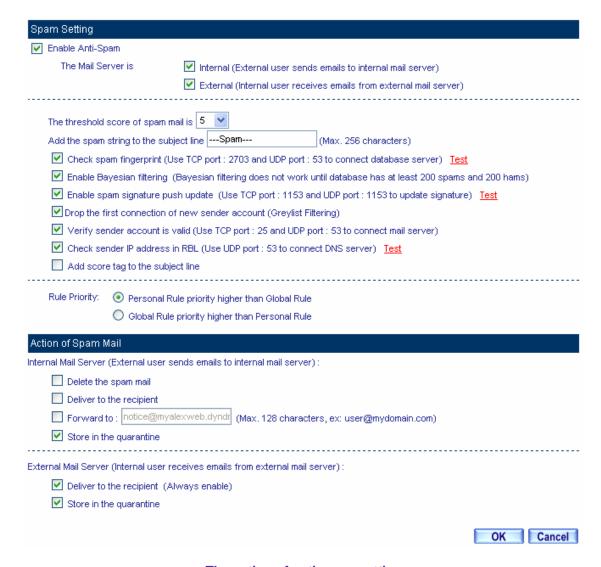


The mail relay of the external mails send to internal mail server

In **Mail Relay**, it can relay the mail to the assigned domain name which corresponds to the mail server.

On the other hand, the function also can allow specific external IP use the internal mail account to send mails.

Step7 In Anti-Spam → Setting, add the following settings:

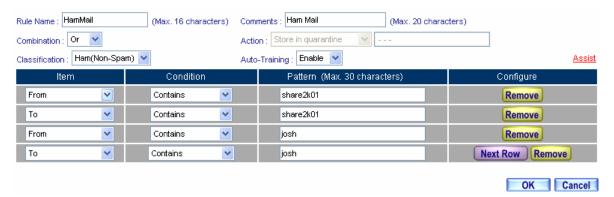


The action of anti-spam setting

The mails which fit to the Global Rule, will be processed depends on Global Rule → Action .

Step8 In Anti-Spam → Global Rule, add the following settings:

- Click New Entry.
- Rule Name, enter HamMail.
- Comments, enter Ham Mail.
- Combination, select Or.
- Classification, select Ham (Non-Spam).
- Enable Auto-Training.
- In first Item, select From. Condition, select Contains. Pattern, enter share2k01.
- Click Next Row.
- In second Item, select To. Condition, select Contains. Pattern, enter share2k01.
- Click Next Row.
- In third Item, select From. Condition, select Contains. Pattern, enter josh.
- Click Next Row.
- In fourth Item, select To. Condition, select Contains. Pattern, enter josh.
- Click OK.



The first global rule setting



Complete the first global rule setting

In Global Rule setting, when the MIS engineer select Classification → Ham (Non-Spam), the Action function would be disabled. It is because the CS-2000 will send the non-spam mails to recipient directly without any additional process.

Step9 In Anti-Spam → Global Rule, add the following settings:

- Click New Entry.
- Rule Name, enter SpamMail.
- Comments enter Spam Mail.
- Combination, select Or.
- Action, select Store in quarantine.
- Classification, select Spam.
- Enable Auto-Training.
- In first Item, select From. Condition, select Contains. Pattern, enter yahoo.
- Click Next Row.
- In second Item, select To. Condition, select Contains. Pattern, enter yahoo.
- Click OK.



The second global rule setting



Complete the second global rule setting

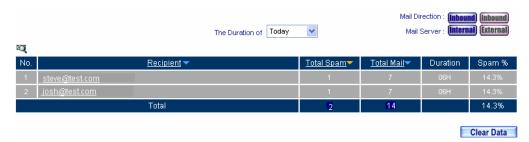
In Global Rule, when MIS engineer select Classification → Spam, then he can only select one of the options in Action → Store in quarantine, Delete spam mail, Deliver to the recipient or Forward to.

The CS-2000's Anti-Spam default rule priority are Whitelist of Personal Rule \rightarrow Blacklist of Personal Rule \rightarrow Global Rule \rightarrow Whitelist \rightarrow Blacklist \rightarrow The default mail filtering rule setting \rightarrow check fingerprint database \rightarrow Bayesian filtering \rightarrow spam signature \rightarrow check sender account \rightarrow check sender IP address in RBL . In Global Rule, the CS-2000 will make the comparison depends on rule priority.

Select one of the mails from Outlook Express, and right click on the mail \rightarrow Properties \rightarrow Details, it shows all the mail headers, the system can use these mail headers to be the reference in Global Rule \rightarrow Condition and Item.

- **Step10** When the external yahoo mail account send the mails to the recipient of josh@test.com and steve@test.com in test.com mail server under CS-2000:
 - If the sender mail account is share2k01@yahoo.com.tw, both of the two recipient mail account will receive the sender's mails.
 - If the sender mail account is come from another sender's mail account (share2k003@yahoo.com.tw), then only josh@test.com can receive the sender's mails. In other words, the CS-2000 will identify the mails send to steve@test.com to be the spam mails and save it in quarantine.
 - After the CS-2000 filtered this mails, it will results the list in **Anti-Spam** → **Spam Mail**.

 (Click **Inbound** → **Internal**, to see the Internal list.)



The spam mail list

Step11 Click Recipient mail address of steve@test.com. In Sender List, to check the Total Spam and Total Mail.



The sender list

- Step12 Click the Sender mail address of share2k003@yahoo.com.tw, it shows the information of the Attached, Subject, Received Time, Mail Size and Quarantine.
 - Select the mail saved in quarantine to training. In **Spam List**, click **Training**.
 - In confirm training dialogue box, Click **OK**, the CS-2000 will identify mails to be non–spam mails.
 - Select the mails saved in quarantine to retrieve. In **Spam List**, click **Retrieve**.
 - In retrieve mail window, set the sender and recipient mail account, and then Click **OK**. To retrieve mails from the assigned recipient.

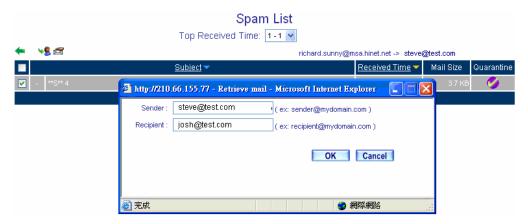


The Spam List

In **Sender List**, the MIS engineer can only click the sender mail account which had been detected to send the spam mails.



The confirm training window



The retrieve mail window

When use the **Training** or **Retrieve** function, the MIS engineer must select the spam mails saved in **Quarantine**.

In Anti-Spam → Spam Mail, click Clear, and then the CS-2000 will delete all the list records. In other words, the MIS engineer can not find this deleted file in Spam Mail function.

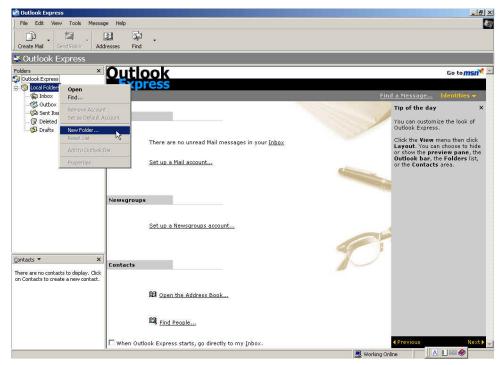
Example 4

Use spam or non-spam mail training to improve the Bayesian filtering.(For example, Outlook Express)

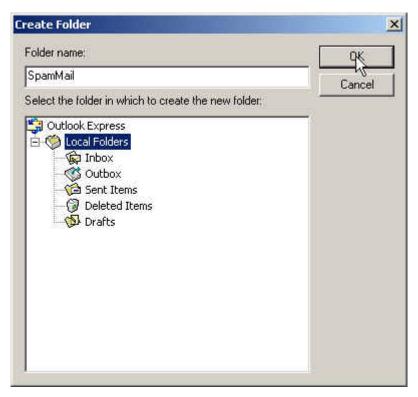
To identify the mails to be spam mails through training.

Step1 In Outlook Express, add a new folder called SpamMail:

- Right click on Local Folders, and select New Folder.
- In Create Folder → Folder name, enter SpamMail, and then click OK.



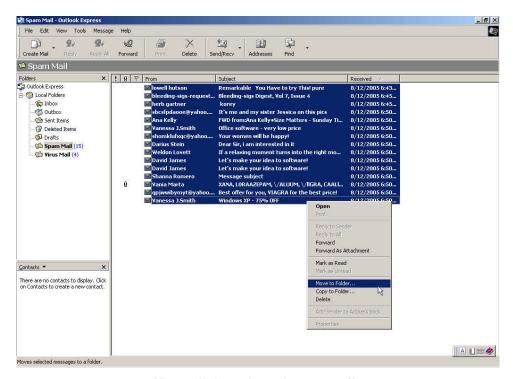
Create new folder



The create folder window

Step2 In Outlook Express → Inbox , move the spam mails to the spam mail folder :

- In Inbox, right click on all the selected spam mails, and select Move to Folder.
- In Move window, select Spam mail folder, click OK.

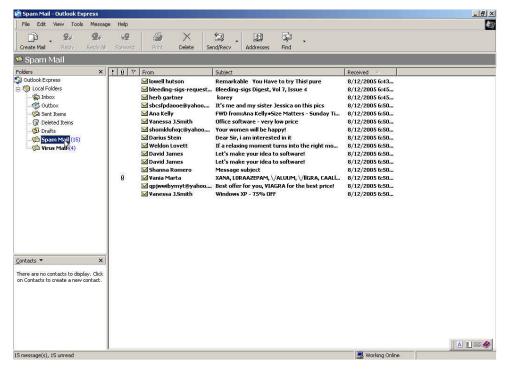


Move all the selected spam mails

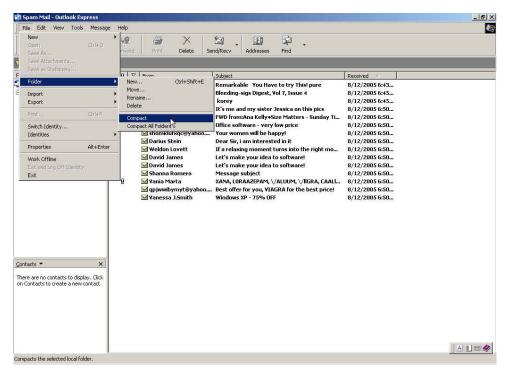


Move all the selected spam mails to the spam mail folder

- Step3 In Outlook Express → SpamMail folder, to compact the spam mail folder and import it to CS-2000's training system.
 - Click Spam Mail folder.
 - In File, select Folder → Compact.



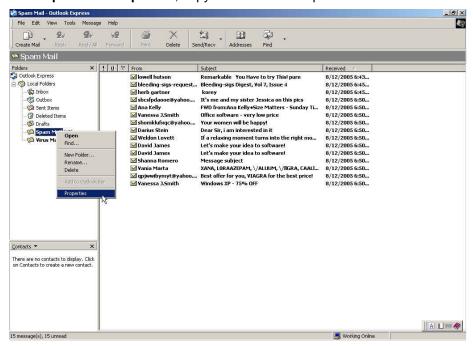
Select spam mail folder



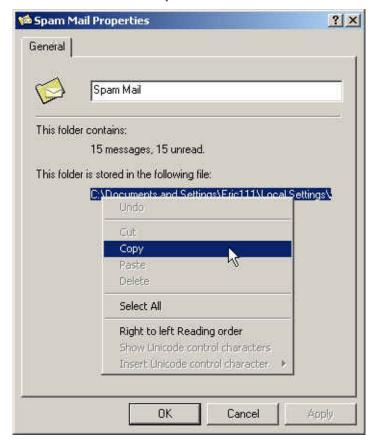
Compact the spam mail folder

Step4 In Outlook Express → SpamMail , copy the folder path and import it to CS-2000's training system :

- Right click on **SpamMail** folder, and select **Properties**.
- In **SpamMail Properties**, copy the folder saved path.



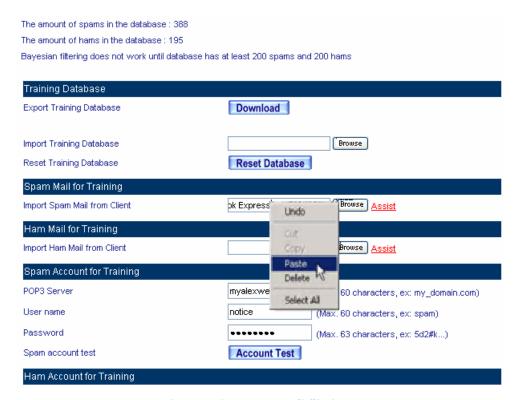
Select spam mail folder



Copy the spam mail folder saved path

Step5 In Anti-Spam → Training → Spam Mail for Training , enter the following settings :

- In Import Spam Mail for Training, paste the SpamMail folder saved path.
- Click **OK**, to import the folder into CS-2000 and define the mails to be spam mails depends on the assigned training time.



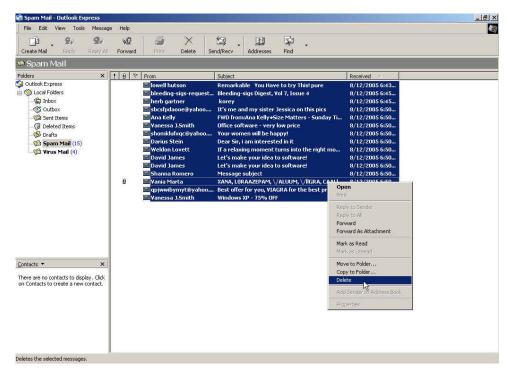
Import the spam mail file log

The imported training data can be any database files, and it has no extension restriction. On the other hand, the data format must be the ASCII.

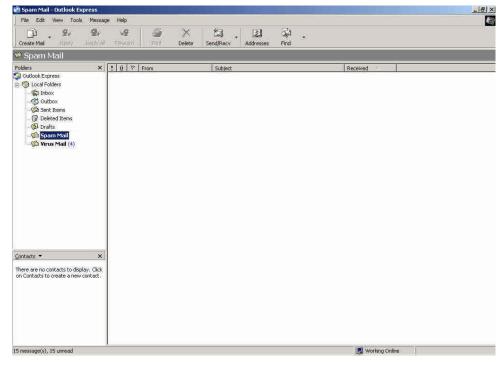
If the CS-2000's training data is a kind of .pst files which exported from the Microsoft Office Outlook, the MIS engineer must close the Microsoft Office Outlook then import the training data to CS-2000.

Step6 In Outlook Express → SpamMail , delete all the spam mails , in order to easy compact and import the training data into CS-2000 :

- In **SpamMail** folder, right click on all the selected mails, and select **Delete**.
- In **SpamMail** folder, to confirm all the mails are deleted.



To delete all the spam mails in the folder

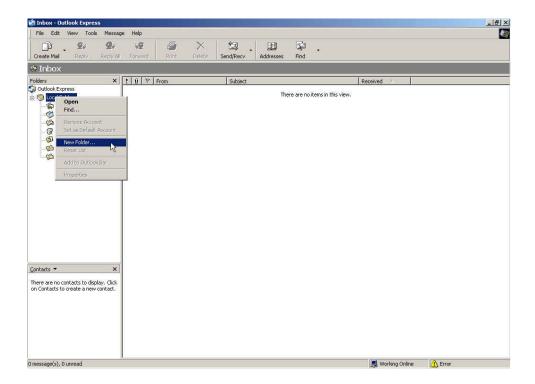


To confirm all the spam mails are deleted in the folder

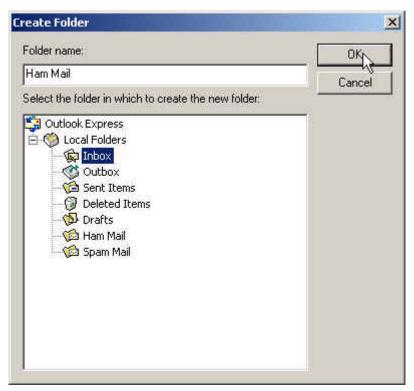
To identify the mails to be the non-spam mails through training.

Step1 In Outlook Express, add a new folder called HamMail:

- Right click on Local Folders, and select New Folder.
- In Create Folder → Folder name, enter HamMail, and then click OK.



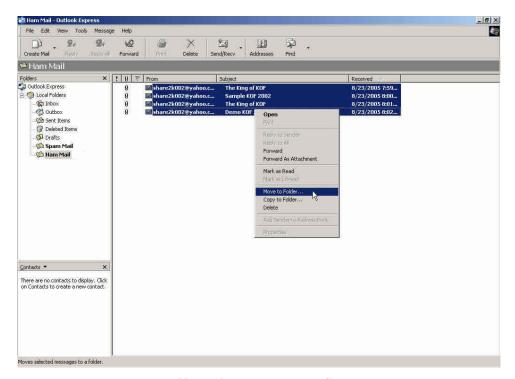
Select to add new folder



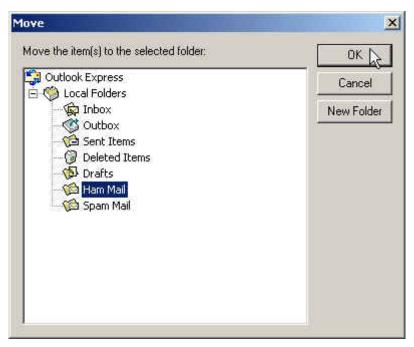
The create folder window

Step2 In Outlook Express → Inbox , move the non- spam mails to the ham mail folder :

- In Inbox, right click on all the selected non-spam mails, and select Move to Folder.
- In Move window, select Ham Mail Folder, click OK.

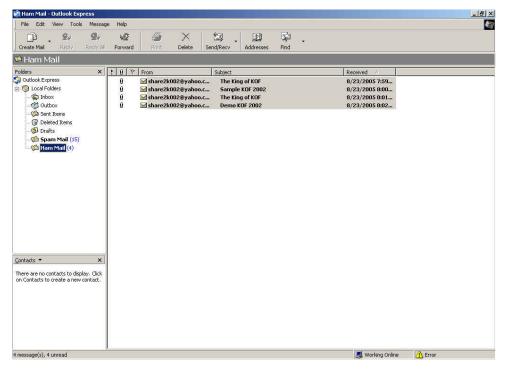


Move the non-spam mails

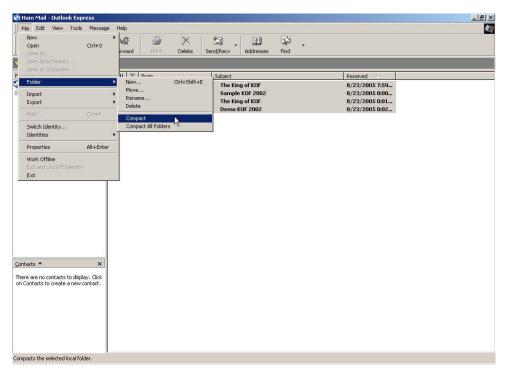


To move the selected non-spam mails to the ham folder

- Step3 In Outlook Express → HamMail folder, to compact the ham mail folder and import it to CS-2000's training system.
 - Click Ham Mail folder.
 - In File, select Folder → Compact.



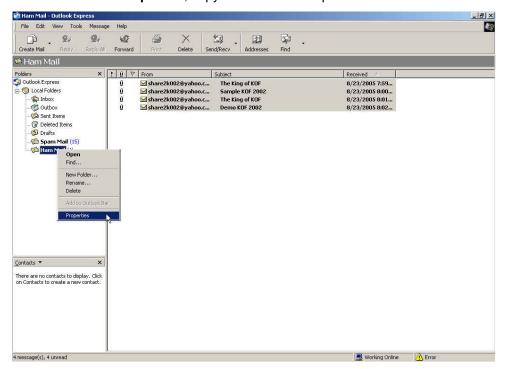
Select the ham mail folder



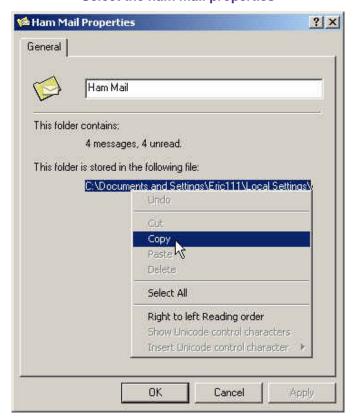
Compact the ham mail folder

Step4 In Outlook Express → HamMail , copy the folder path and import it to CS-2000's training system :

- Right click on **HamMail** folder, and select **Properties.**
- In HamMail Properties, copy the folder saved path.



Select the ham mail properties



Copy the ham mail folder saved path

Step5 In Anti-Spam → Training → Ham Mail for Training , enter the following settings :

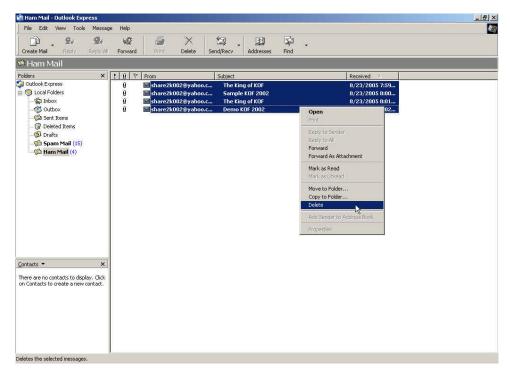
- In Import Ham Mail for Training, paste the HamMail folder saved path.
- Click **OK**, to import the folder into CS-2000 and define the mails to be ham mails depends on the assigned training time.



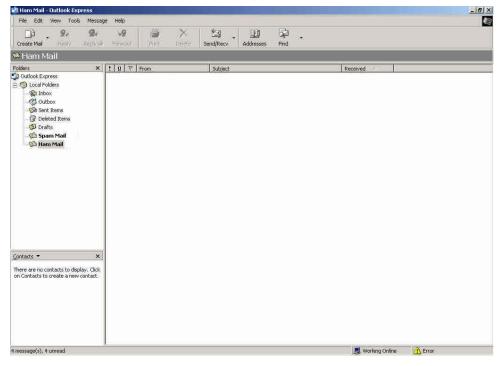
To import the ham mail files into CS-2000

Step6 In Outlook Express → HamMail, delete all the ham mails , in order to easy compact and import the training data into CS-2000 :

- In **HamMail** folder, right click on all the selected mails, and select **Delete**.
- In **HamMail** folder, to confirm all the mails are deleted.



To delete all the mails in ham mail folder



To confirm all the ham mails are deleted

Example 5

Use spam or non-spam mail account training to improve the Bayesian filtering.

Step1 To add a spam mail responds account in the mail server . (For example, spam@test.com) .

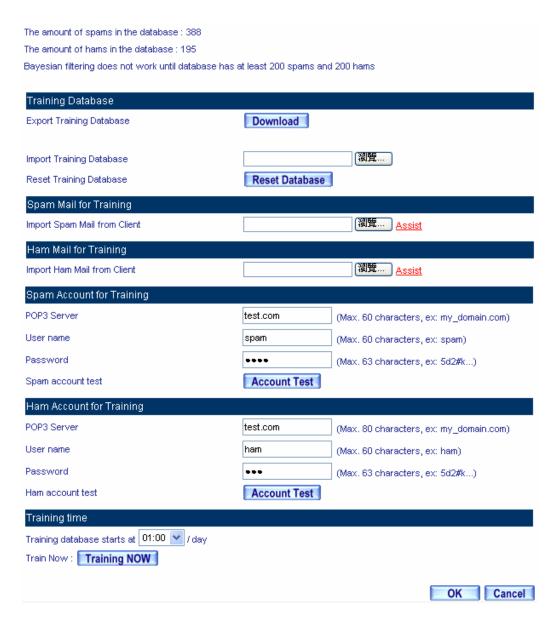
Step2 To add a ham mails respond account in the mail server . (For example, ham@test.com) .

Step3 In Anti-Spam → Training → Spam Account for Training , enter the recipient account setting (spam@test.com) :

- POP3 Server, enter test.com.
- User Name, enter spam.
- Password, enter spam.
- Click OK.

Step4 In Anti-Spam→ Training → Ham Account for Training , enter the recipient account setting (ham@test.com):

- POP3 Server, enter test.com.
- User Name, enter ham.
- Password, enter ham.
- Click OK.

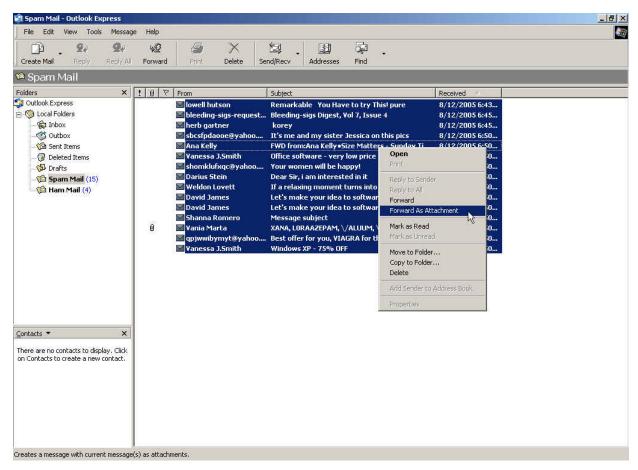


The ham and spam mail account for training

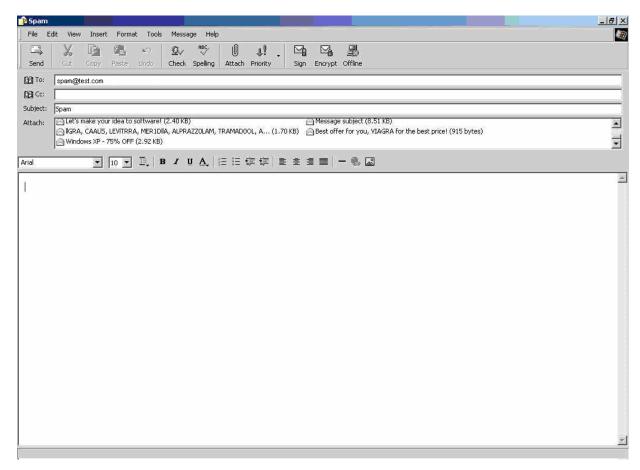
To identify the mails to be spam mails through training

Step5 In Outlook Express→ Inbox , to send the attached spam–mails to spam mails respond account via forwarding :

- In Inbox, Right click on the selected spam mails and select Forward As Attachment.
- In New Message → To: (Recipient), enter spam@test.com. Subject, enter Spam, and the content remained blank, and then click Send.



To select all the spam mails

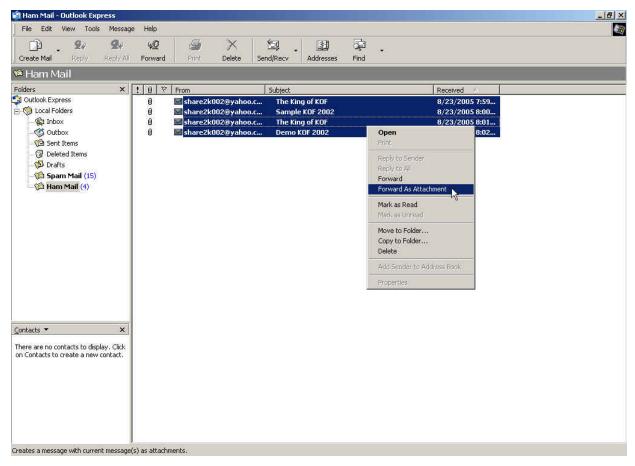


Forward the spam mails

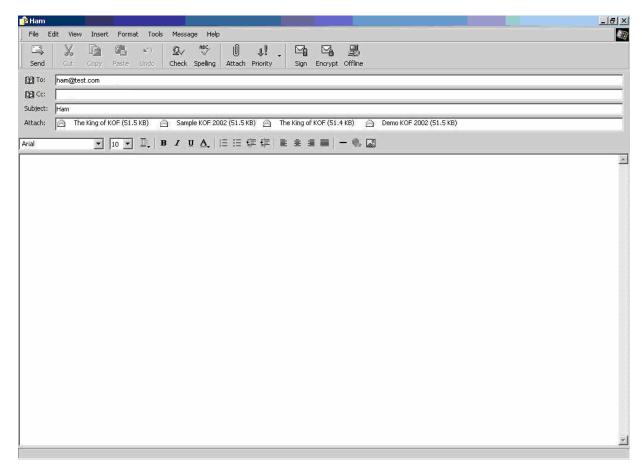
To identify the mails to be ham mails through training

Step6 In Outlook Express→ Inbox , to send the attached ham–mails to ham mails respond account via forwarding :

- In Inbox, Right click on the selected ham-mails and select Forward As Attachment.
- In New Message → To: (Recipient), enter Ham@test.com. Subject, enter Ham, and the content remained blank, and then click Send.



Select all the ham mails



Forward the ham mails

Step7 The CS-2000 will receive mails from the respond mail account on time, and identify these mails to be spam mails(spam@test.com)or ham mails(ham@test.com)depends on the assigned training time.



The training time settings

7.3 Anti-Virus

Anti-Virus

The CS-2000 can detect mails from the internal and external mail server. It can also prevent the company to be paralyzed by the virus mails.

In this Chapter, we will make the introduction of Anti-Virus.

7.3.1 Setting

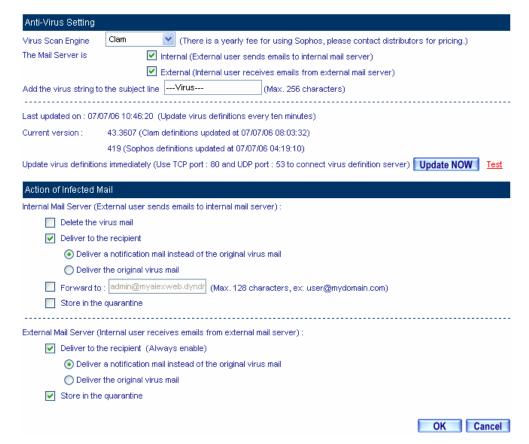
Setting

- To do the anti-virus inspection of the inbound and outbound mails.
- To add the messages to the subject line if it has detected the infected mails.
- To update virus definition every ten minutes automatically or use manual update .It can also display the latest update time and version.
- The virus scan engine includes:
 - ♦ Clam: It is **free charge** to use the function. (Default setting is free charge to use).
 - Sophos: Users have to pay the charge.

The MIS engineer can check if the CS-2000 can connect to the virus definition server through **Test** function.

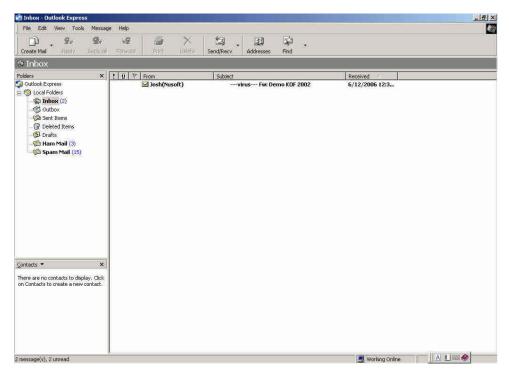
Action of Infected Mail

- The MIS engineer can select to delete the virus mail, deliver to the recipient (Deliver a notification mail instead of the original virus mail or just deliver the original virus mail), Forward to another mail account or store in the guarantine, when the CS-2000 has detected the inbound mails infected.
- The MIS engineer can select to deliver virus mails to the recipient (Deliver a notification mail instead of the original virus mail or just deliver the original virus mail), or store in the quarantine, when the CS-2000 has detected the inbound mail infected.
 - Add the following settings:
 - 1. Virus Scan Engine, select Clam.
 - 2. The Mail Server is placed in, select Internal.
 - 3. Add the message to the subject line, enter ---virus---.
 - 4. In Action of Inbound infected Mail → Internal Mail Server, select Deliver to the recipient
 → Deliver a notification mail instead of the original virus mail.
 - 5. Click OK.



The anti-virus setting

If the internal and external recipient received the infected mails, the CS-2000 would add the messages to the subject line.



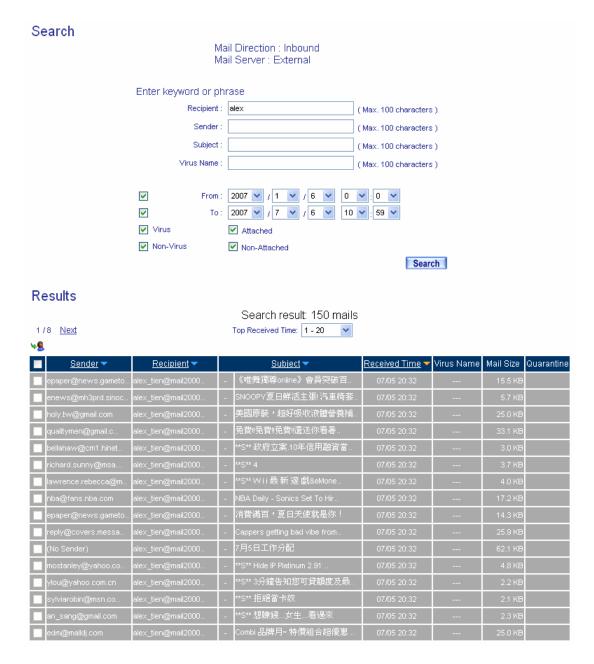
The infected mails with the messages in subject line

The Virus Scan Engine included Clam, Sophos and Clam+Sophos.

7.3.2 Virus Mail

Search

- It can search the record stored in CS-2000 depends on Recipient, Sender, Subject, Virus Name, Date, Virus, Non-Virus, Attached, Non-Attached, such keywords or phrases.
 - Add the following settings:
 - 1. Recipient, enter the mail account keywords. (For example, alex, alex@test.com).
 - 2. In after this date and before this date, to search the record in selected date.
 - 3. Select Virus, Non-Virus, Attached and Non-Attached.
 - 4. Click Search.



To search the specific record



In Virus Mail, the MIS engineer can select to display the inbound or outbound scanned mails.

In Virus Mail, click the Recipient mail address, then it shows the Sender List. Click the sender mail address, and then it shows Virus List.

Select the specific mails in Virus List and Search → Search Results.

1. Use the **Retrieve** function, to send the virus mails to assigned mail account. (The CS-2000 can only send the mails stored in quarantine.)

n Virus List and Sender List, the CS-2000 can make the sorting by Recipient, Sender, Total Virus and Total Mail. In Virus Mail Results, the CS-2000 can make the sorting by subject and received time.

7.3.3 Anti-Virus Examples

We set 2 anti-virus environments.

No.	No. The Application Environment	
Example. 1	To detect the infected mails on mail server.	397
Example. 2	Use CS-2000 to be the gateway, in order to detect the infected mails in internal or	402
	external mail server.(Set the mail server in LAN and use the NAT mode)	

Example 1

To detect the infected mails on mail server.

Step1 To allow the **LAN** PC can receive the mails from external mail server, and set the network adapter DNS correspond to external DNS server.

Step2 In **Service** → **Group**, add the following settings.

<u>Group name</u> ▼	Service	Configure
Mail_Service	DNS,IMAP,POP3	In Use
Main_Service	DNS,HTTP,POP3	Modify Remove
	New Entry	

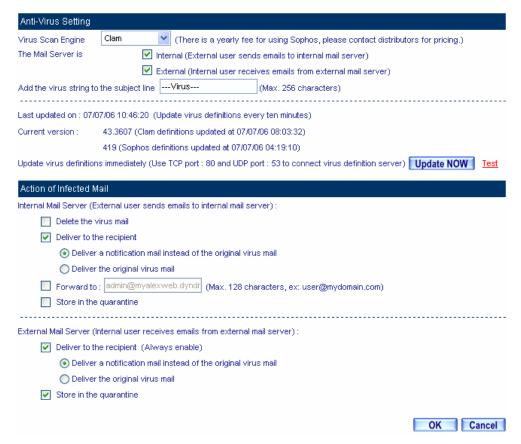
Set the group included POP3 and SMTP or DNS

Step3 In Policy → Outgoing , add the following setting :



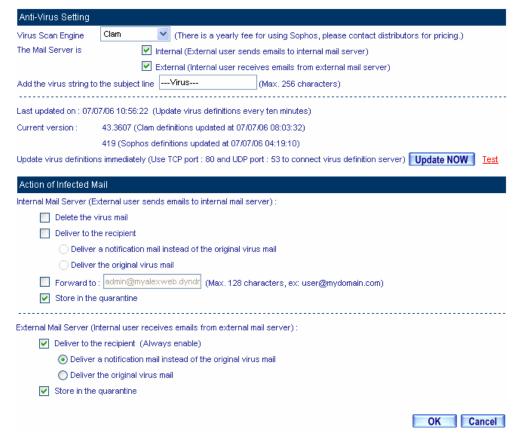
Set the outgoing policy

Step4 In Anti-Virus → Setting , add the following settings :



The setting of infected mails inspection and action

The default setting of Anti-Virus is enabled .The MIS engineer only need to add the **Mail Relay** setting, then the CS-2000 will automatically execute Anti-Virus function to the mails sent from the external mail server or the inbound mails. (The mails sent to the internal mail server, and receive the mails from external mail server.)



The default setting of anti-virus

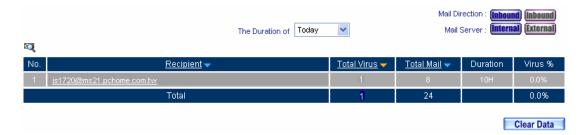
When the CS-2000 only scan the mails from received mail server:

1. In Action of Infected Mail → External Mail Server, the default setting of Deliver to the recipient is always enabled, it can not be disabled. On the other hand, the user can select to Store the Infected Mail in the quarantine. The CS-2000 can add the messages to the subject line or deliver a notification mail instead of the original virus mail or deliver the original virus mail whatever the actions we selected.

When the internal user receive mails from the external mail account

js1720@ms21.pchome.com.tw , the CS-2000 will filter these mails and results the list in

Anti-Virus → Virus Mail. (Click Inbound and External)



The virus mail list

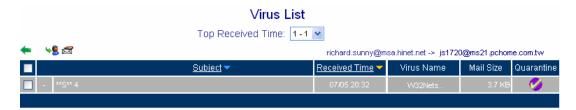
Step6 Click Recipient of <u>is1720@ms21.pchome.com.tw</u>, then it shows the sender list, look the Total Virus and Total Mail from the sender account.

Sender List							
←			Recipient: : is	:1720@ms21.p	chome.com.tw		
No.	<u>Recipient</u> ▼	<u>Total Virus</u> →	<u>Total Mail</u> ▼	Duration	Virus %		
1	is1720@ms21.pchome.com.tw	1	1	00H	100.0%		
2	123654@edm.yam.com	0	1	00H	0.0%		
3	1482@mail.ms-edm.com.tw	0	1	00H	0.0%		
4	edm@cms5.so-net.net.tw	0	1	00H	0.0%		
5	n15001.s4734.c24563683.t4527.l30.e448546377.d0@fans.nba.com	0	1	00H	0.0%		
6	nobody@yahoo.edyna.com	0	1	00H	0.0%		
7	vincechase@ms96.url.com.tw	0	1	00H	0.0%		
	Total	1	7		14.3%		

The sender list

Step7 Click Sender mail address of magafifa@pchome.com.tw, it shows the Attached, Received Time, Subject, Virus Name, Mail Size, and Quarantine information.

- Select the mails saved in quarantine to retrieve. In Virus List, click Retrieve.
- In retrieve mail window, set the Sender and Recipient then click OK. The mails can be retrieved by the assigned recipient.



The virus mail list

In **Sender List**, the MIS engineer can only click the mail account which has been detected to send the virus mail.



Retrieve the virus mail

Example 2

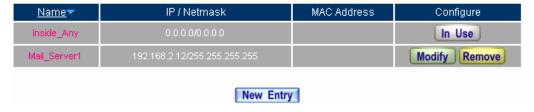
Use CS-2000 to be the gateway, in order to detect the infected mails in internal or external mail server. (Set the mail server in LAN and use the NAT mode)

CS-2000 WAN1 IP is 61.11.11.12

CS-2000 LAN segment is 192.168.2.0 / 24

Step1 In **LAN**, setup a mail server, the network adapter IP is 192.168.2.12, DNS correspond to the external DNS server, and server name is test.com.

Step2 In Address → LAN , add the following settings :



Set the mail server correspond to name in address

Step3 In Service → Group, add the following settings.



Set the group included POP3 and SMTP, or DNS

Step4 In Virtual Server → Server 1 , add the following setting :



Virtual server setting

Step5 In Policy → Incoming, add the following setting:



Step6 In Policy → Outgoing, add the following setting:



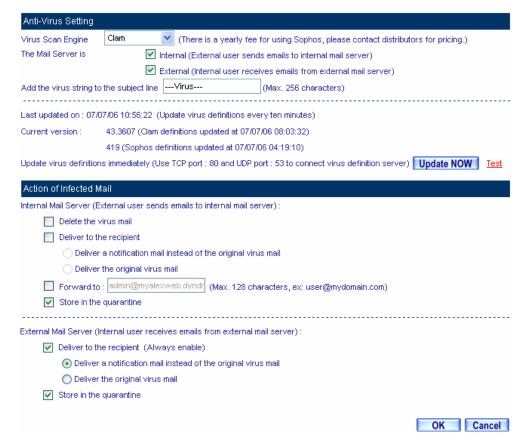
Step7 In Configure → Mail Relay, add the following setting:



Set the inbound mail relay setting

The **Mail Relay** function can relay mails to the specific domain name which corresponded to the mail server.

Step8 In Anti-Virus → Setting, add the following settings:

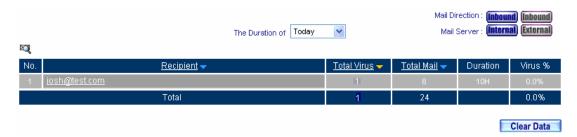


The setting of anti-virus and action

If the MIS engineer selects **Action of Infected Mail** → **Delete the virus mail**, then he can not select Deliver **to the recipient**, **Forward to**, **Store in the quarantine and Notice to the sender**. In other words, the CS-2000 will delete all the infected mails after it has detected the virus mails. **In Virus Mail**, the MIS engineer still can see some related Lists.

Step9 When the external yahoo mail account send mails to the recipient of josh@test.com on test.com mail server under CS-2000:

- The sender account (share2k01@yahoo.com.tw) send the virus mail.
- The sender account (share2k003@yahoo.com.tw) send the non-virus mail.
- After the CS-2000 filtered this mails, it will results the list in **Anti-Virus** → **Virus Mail.**(Click **Inbound** → **Internal**, to see the internal list.)



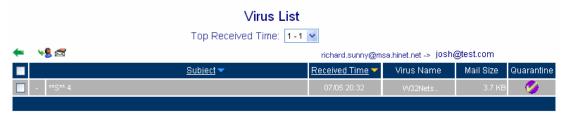
The virus mail list

Step10 Click Recipient mail address of josh@test.com . In Sender List, to check the Total Virus and Total Mail.



The sender list

- Step11 Click the Sender mail address of share2k01@yahoo.com.tw, it shows the information of the Attached, Subject, Received Time, Virus Name, Mail Size and Quarantine.
 - Select the mails saved in quarantine to retrieve. In Virus Mail List, click Retrieve.
 - In retrieve mail window, set the sender and recipient mail account, then Click **OK**. To retrieve mails from the assigned recipient.



The virus mail list

In **Sender List**, the MIS engineer can only click the sender mail account which had been detected to send the virus mails.



The retrieve virus mail window

When use the **Retrieve** function, the MIS engineer must select the infected mails saved in **Quarantine**

In Anti-Virus

Virus Mail, click Clear, and then the CS-2000 will delete all the List records. In other words, the MIS engineer can not find this deleted file in Virus Mail function.

7.4 Mail Report

Mail Report

The CS-2000 can display the mail scanned record by statistics and logs, it can let the user easy to know the status of mail process.

In this Chapter, we will make the introduction of Mail Report.

7.4.1 Setting

Periodic Report

It can send the period report to recipient according to the selected date.

History Report

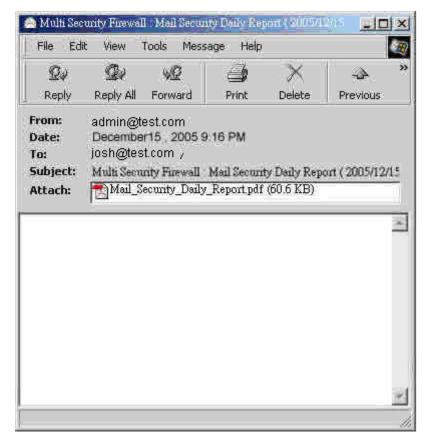
- It can send the history report according to the assigned date.
 - In System → Configure → Setting, enable E-mail Alert Notification. On the other hand, add the following settings in Mail Report:
 - 1. Enable sending periodic report by mail, select Yearly report, Monthly report, Weekly report, Daily report.
 - 2. Click OK.
 - 3. When the time arrived, the CS-2000 will send the report to recipient.
 - 4. In **History Report**, select the date to send the report.
 - 5. Click Send Report.
 - 6. It will send the related report to the user.

The periodic report will result at the following time period:

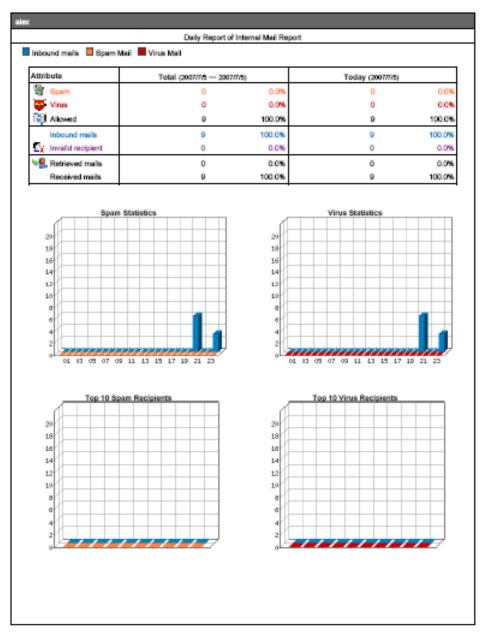
- 1. Yearly report; It results in 00:00 AM, January first, yearly.
- 2. **Monthly report**: It results in 00:00 AM, first day, Monthly.
- 3. Weekly report: It results in 00:00 AM, first day, Weekly.
- 4. Daily report: It results in 00:00, Daily.



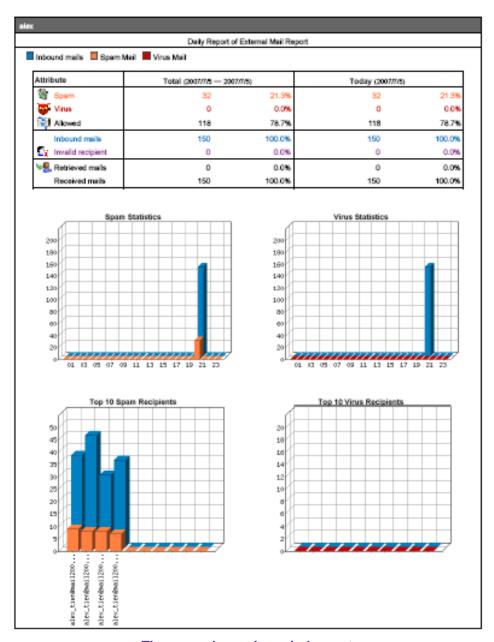
To send the period report



Receive the period report



The first page in period report

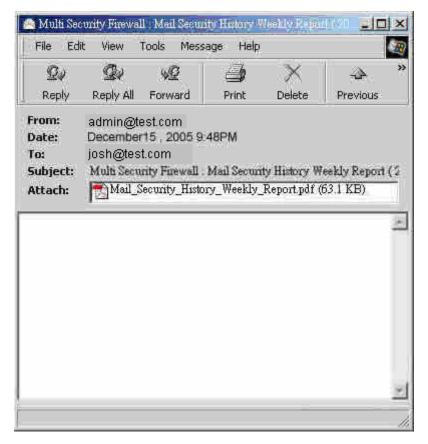


The second page in period report

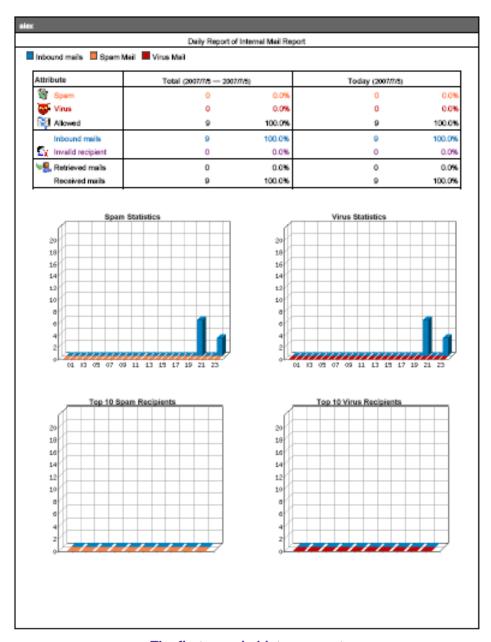
The mail report will attached as PDF format to send to the recipient.



The history report setting



Received the history report



The first page in history report

The mail report will attached as PDF format to send to the recipient.

7.4.2 Statistics

Step1 In Mail Report → Statistics, it shows the scanned mail statistics report in CS-2000.

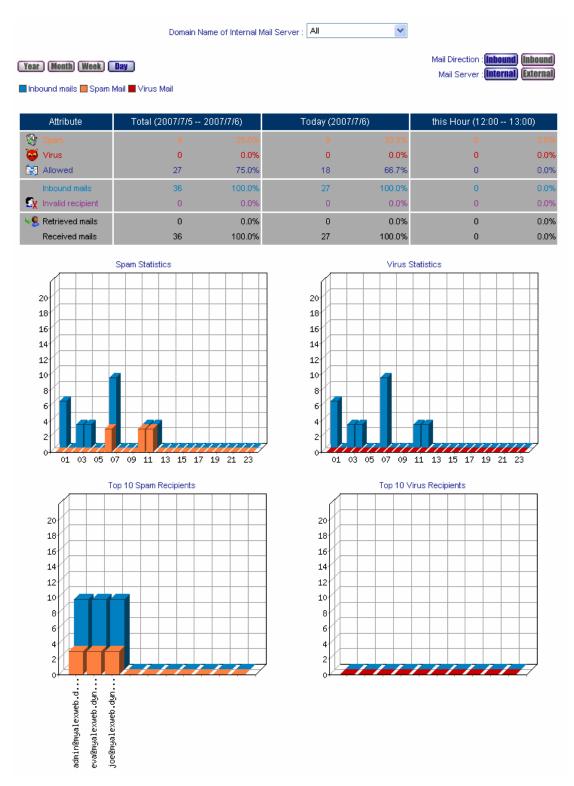
Step2 In Statistics, click Day, to view the daily report. Click Week, to view the weekly report. Click Month, to view the monthly report. Click Year, to view the yearly report.

If the MIS engineer selects Inbound > Internal, then he can view the scanned mail statistics in every domain name of internal mail server.

Step3 The mail scanned statistics.

Ordinate: The amount of scanned mails.

Horizontal ordinate : Time.

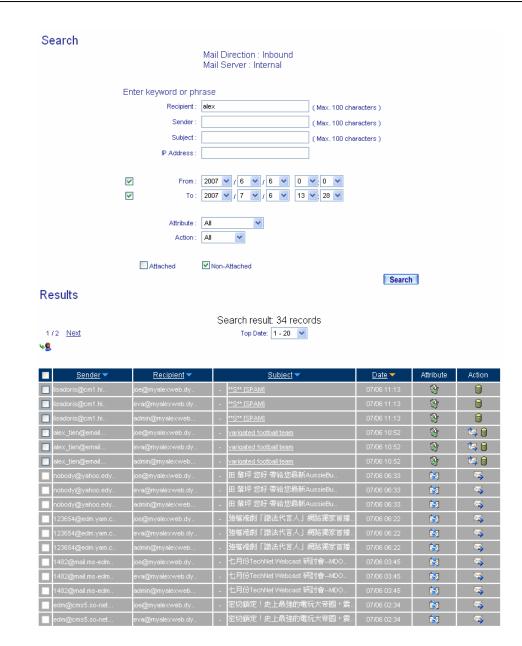


The mail scanned statistics

7.4.3 Log

Search

- It can search all the records correspond to the condition in CS-2000, depends on the Recipient, Sender, Subject, IP Address, Date, Attribute, Action, Attached or Non-Attached.
 - Add the following settings:
 - 1. **Recipient**, enter the mail account keywords . (For example ,alex , alex@test.com)
 - 2. Select the date in after this date and before this date.
 - 3. Attribute, select All.
 - 4. Action, select All.
 - 5. Select Attached and Non Attached.
 - 6. Click Search.



To search the specific record

In Statistics and Log, MIS engineer can select the inbound or outbound mail report to display.

In Log, click Sender mail address, then it shows the Recipient List. If the user clicks Recipient mail address, then it shows the Sender List.

In Log, Recipient List and Sender List, the CS-2000 can make sorting by the Sender, Recipient,

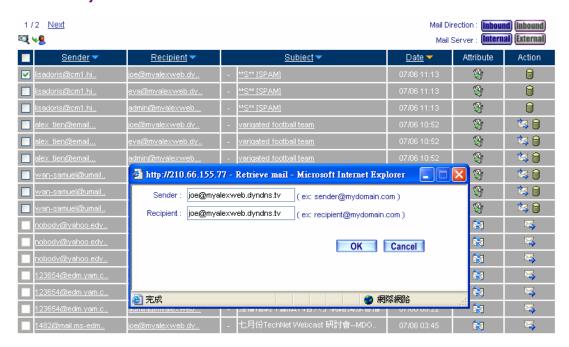
Subject, and Date.

Step1 In **Mail Report** \rightarrow **Log**, it shows the mail scan status in CS-2000.



The scanned mail log

In Log, to display the spam and virus mails stored in quarantine, which can be **Retrieved** by the specific recipient or click **Subject** to view the mail contents.



To retrieve the spam or virus mails stored in quarantine



1.Attribute:

Icon		8	S	X	≦x
Description	Allowed	Spam	Virus	Unscanned	Invalid Recipient

2.Action:

Icon	≥	≥ ⊴			₩.
Description	Delete	Deliver	Forward	Store	Retrieved

3.Attached :

Chapter 8: IDP

8.1 Configure

Configure

The CS-2000 can detect the anomaly flow packets and notice the MIS engineer to handle the situation, in order to prevent any suspicious program to invade the destination PC. In other words, the CS-2000 can provide the instant network security protection as detects any internal or external attacks, in order to enhance the enterprises network stability.

The so called IDP configure is defined to be the IDP setting.

Setting

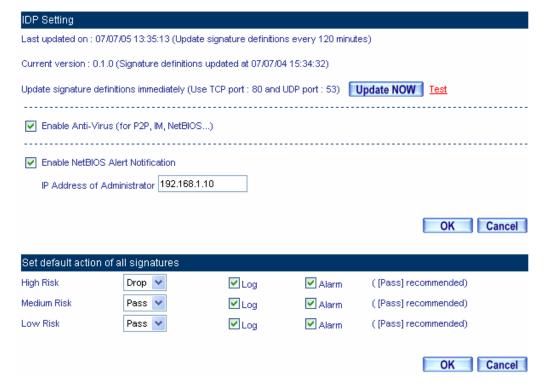
Setting

- The CS-2000 can update signature definitions every 30 minutes or the MIS engineer can select to use manual update. It also shows the latest update time and version.
- The MIS engineer can enable anti-virus to the compact or non-encryption files.
- Virus engine :
 - ◆ Clam: It is the default setting and no charges to pay.
- The CS-2000 can send the NetBIOS notification through e-mail when system detected the attacks and infected files.

The MIS engineer can click **Test**, in order to make sure the CS-2000 can connect to the signature definition server normally.

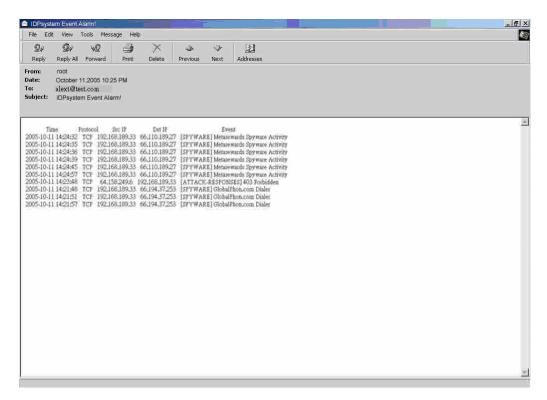
Set default action of all signatures

- The internet attack risks included High, Medium and Low. The MIS engineer can select the action of Pass, Drop, Log or Alarm to the default signatures.
 - In System → Configure → Setting, select Enable E-mail Alert Notification , and add the following settings :
 - 1. Select Enable Anti-Virus.
 - 2. Select Enable NetBIOS Alert Notification.
 - 3. IP Address of MIS engineer, enter 192.168.1.10.
 - 4. Click OK.
 - 5. High Risk, select Drop, Log and Alarm.
 - 6. Medium Risk, select Drop, Log and Alarm.
 - 7. Low Risk, select Pass, Log and Alarm.
 - 8. Click OK.
 - 9. Select enable IDP in policy.



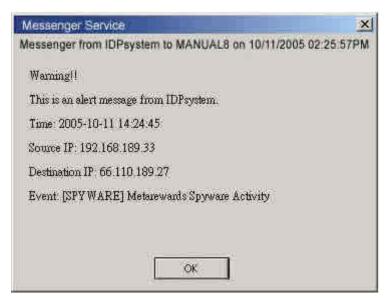
The IDP setting

◆ When the CS-2000 detected the attack types corresponded to the signature, then it will send the NetBIOS notification through e-mail and results the Log in IDP → IDP Report.



Send the IDP notification

The MIS engineer must enable the alarm function to send mail notification in **Anomaly, Pre-defined** and Custom.



Send the NetBIOS notification to MIS engineer



The IDP Log

The MIS engineer must enable the Log function in **Anomaly, Pre-defined and Custom,** in order to result the IDP log.

8.2 Signature

<u>Signature</u>

The CS-2000 can provide the correspond comparison rules included **Anomaly**, **Pre-defined** and **Custom** according to different attack types.

The **Anomaly** can detect and prevent the anomaly flow and packets via the signature updating. The **Pre-defined** can also detect and prevent the intrusion through the signature updating. Both the anomaly and pre-defined signatures can not be deleted or modified. The **Custom** can detect the other internet attacks, anomaly flow packets except the original **Anomaly** and **Pre-defined** detection according to the user demand.

8.2.1 Anomaly

Anomaly

- It includes the <u>syn flood</u>, <u>udp flood</u>, <u>icmp flood</u>, <u>syn fin</u>, <u>tcp no flag</u>, <u>fin no ack</u>, <u>tcp land</u>, <u>larg icmp</u>, <u>ip record route</u>, <u>ip strict src record route</u>, <u>ip loose src record route</u>, <u>invalid url</u>, <u>winnuke</u>, <u>bad ip protocol</u>, <u>portscan and http inspect</u>, <u>such Anomaly detection signatures</u>.
- User can enable the anomaly packets signature to detect, depends on the user demand.
- User can manage the specific anomaly flow packets.
- User can modify the action of pass, drop, log or alarm.
- The CS-2000 can display all the anomaly detection signature attribute of name, enable, risk, action, log and alarm.



The anomaly signature setting

8.2.2 Pre-defined

Pre-defined

- It includes the Attack Responses, <u>Backdoor</u>, <u>Bad Traffic</u>, <u>Chat</u>, <u>DDoS</u>, <u>Deleted</u>, <u>DNS</u>, <u>DoS</u>, <u>Exploit</u>, <u>Finger</u>, <u>FTP</u>, <u>ICMP</u>, <u>IMAP</u>, <u>Info</u>, <u>Misc</u>, <u>Multimedia</u>, <u>MySQL</u>, <u>NetBIOS</u>, <u>NNTP</u>, <u>Oracle</u>, <u>P2P</u>, <u>Policy</u>, <u>POP2</u>, <u>POP3</u>, <u>Porn</u>, <u>RPC</u>, <u>Rservices</u>, <u>Scan</u>, <u>Sellcode</u>, <u>SMTP</u>, <u>SNMP</u>, <u>Spyware</u>, <u>SQL</u>, <u>Telnet</u>, <u>TFTP</u>, <u>Web Acctacks</u>, <u>Web CGI</u>, <u>Web Client</u>, <u>Web Coldfusion</u>, <u>Web Frontpage</u>, <u>Web IIS</u>, <u>Web Misc</u>, <u>Web PHP and X11</u>. On the other hand, every type included its attack signature.
- User can modify the signature action of pass, drop, log or alarm in every type.
- The CS-2000 can display all the attack signature attribute of name, risk, action, log and alarm.

Total IDP Signatures Number: 2913

Name	Risk Action Log Alarm Configure
₫ Attack Responses (16)	Modify
❶ Backdoor (75)	Modify
■ Bad Traffic (13)	Modify
❶ Chat (31)	Modify
❶ DDoS (33)	Modify
Deleted (169)	Modify
● DNS (19)	Modify
● DoS (19)	Modify
■ Exploit (76)	Modify
☐ Finger (13) ☐ Finger (13)	Modify
■ FTP (70)	Modify
□ ICMP (18)	Modify
■ IMAP (39)	Modify
■ Info (9)	Modify
☑ Misc (56)	Modify
☑ Multimedia (10)	Modify
■ MySQL (2)	Modify
■ NetBIOS (201)	Modify
■ NNTP (13)	Modify
❶ Oracle (298)	Modify
■ P2P (18)	Modify
● Policy (21)	Modify
● POP2 (4)	Modify
● POP3 (27)	Modify
● Porn (21)	Modify
■ RPC (76)	Modify
■ Rservices (13)	Modify
● Scan (17)	Modify
❶ Shellcode (21)	Modify
■ SMTP (59)	Modify
■ SNMP (17)	Modify
❶ Spyware (313)	Modify
■ SQL (44)	Modify
■ Telnet (13)	Modify
■ TFTP (11)	Modify
● Web Attacks (46)	Modify
Web CGI (349)	Modify
● Web Client (18)	Modify
• Web Coldfusion (35)	Modify
● Web Frontpage (35)	Modify
■ Web IIS (115)	Modify
● Web Misc (329)	Modify
■ Web PHP (126)	Modify
■X11 (2)	Modify
Other (3)	Modify

The pre-defined setting

In **Configure** → **Setting**, the CS-2000 will access the default action of risk setting when the user modifies the **Pre-defined**. User can modify the action of every signature depends on the user demand after the IDP configuration.

Name

■ The MIS engineer can define the signature name.

Protocol

The detection and prevention protocol setting includes TCP, UDP, ICMP and IP.

Source Port

■ To set the attack PC port. (Range:0~65535).

Destination Port

■ To set the attacked (victim) PC port. (Range:0~65535)

Risk

■ To define the threats of attack packets.

Action

■ The measures to deal with attack packets.

Content

■ To set the attack packets content.

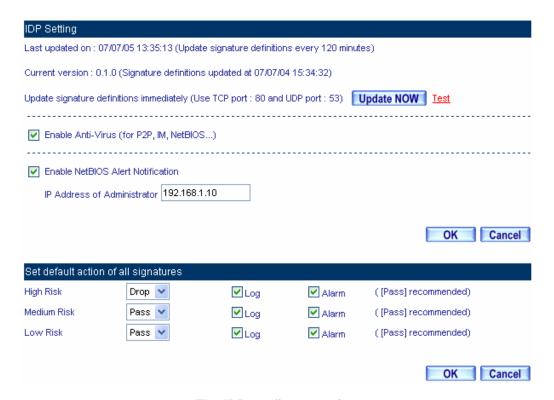
Advance Option

- It can filter the inbound and outbound attack packets.
- The user can choose to process the packets filtering according to the text case in signatures contents.

Example 1

To detect the anomaly flow and packets with the custom and pre-defined settings, in order to detect and prevent the intrusion.

Step1 In Configure → Setting , add the following settings :



The IDP configure setting

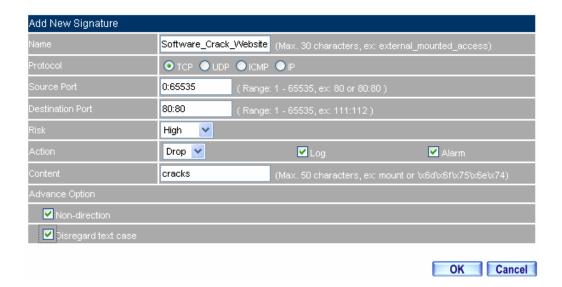
Step2 In Signature → Anomaly , add the following settings :

Name	Enable	Risk	Action	Log	Alarm	Configure
syn flood	٧	•	- 💸	٧	٧	Modify
udp flood	٧	•	- 💸	٧	٧	Modify
icmp flood	٧	•	- 💸	٧	٧	Modify
syn fin	٧	•	- 💸	٧	٧	Modify
tcp no flag	٧	•	- 💸	٧	٧	Modify
fin no ack	٧	•	- 💸	٧	V	Modify
top land	٧	•	- 💸	٧	V	Modify
large icmp	٧	•	- 💸	٧	٧	Modify
ip record route	٧	•	- 💸	٧	٧	Modify
ip strict src record route	٧	•	- 💸	٧	٧	Modify
ip loose src record route	٧	•	- 💸	٧	٧	Modify
invalid url	٧	(1)	- 🛞	٧	٧	Modify
winnuke	٧	(1)	- 💸	٧	٧	Modify
bad ip protocol	٧	•	- 💸	٧	٧	Modify
portscan	٧	•	-	٧		Modify
http inspect	٧	•	- 💸	٧	٧	Modify

The anomaly setting

Step3 In Signature → Custom , add the following setting :

- Click New Entry.
- Name, enter Software_Crack_Website.
- Protocol, select TCP.
- Source Port, enter 0:65535.
- **Destination Port**, enter 80:80.
- Risk, select High.
- Action, select Drop, Log and Alarm.
- Content, enter cracks.
- Advance Option, select Non-direction and Disregard text case.



The custom setting

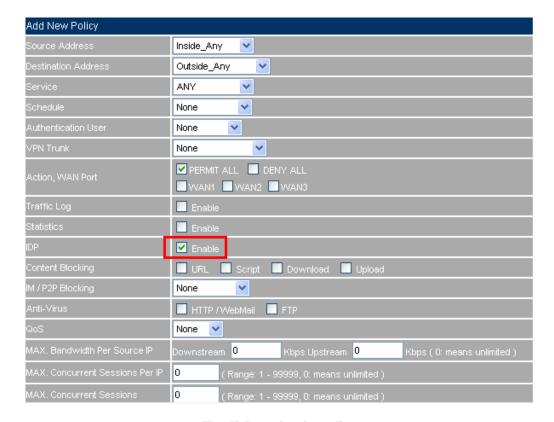


Complete the custom setting

In **Content**, the MIS engineer can enter the string to detect or transfer it to the 16 carries ASCII code.

(For example: cracks can be transfer to |63 72 61 63 6b 73|).

Step4 In Policy → Outgoing, add the new policy and enable IDP:



The IDP setting in policy



Complete the IDP setting in policy

8.3 IDP Report

IDP Report

The CS-2000 can display the IDP record by statistics and log. So that the enterprises can easily know the whole network status.

In this Chapter, we will make the introduction of IDP Report.

8.3.1 Setting

Periodic Report

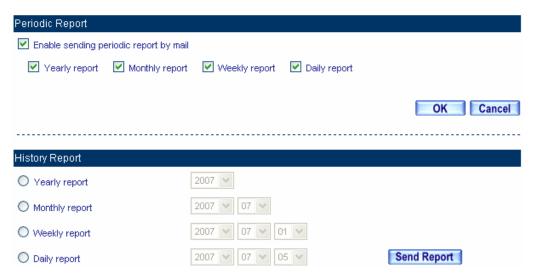
■ It can send the period report to recipient according to the selected date.

History Report

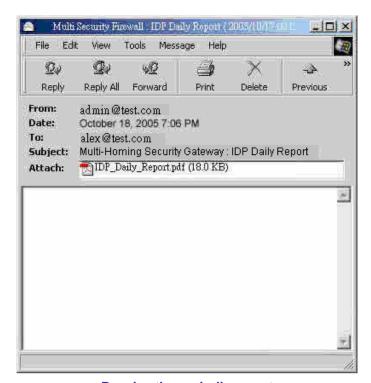
- It can send the history report according to the assigned date.
 - In System → Configure → Setting, enable E-mail Alert Notification. On the other hand, add the following settings in IDP Report:
 - 1. Enable sending period report by mail, select Yearly report, Monthly report, Weekly report, Daily report.
 - 2. Click OK.
 - 3. When the time arrived, the CS-2000 will send the report to recipient.
 - 4. In History Report, select the date to send the report.
 - 5. Click Send Report.
 - 6. It will send the related report to the user.

The periodic report will result in the following date:

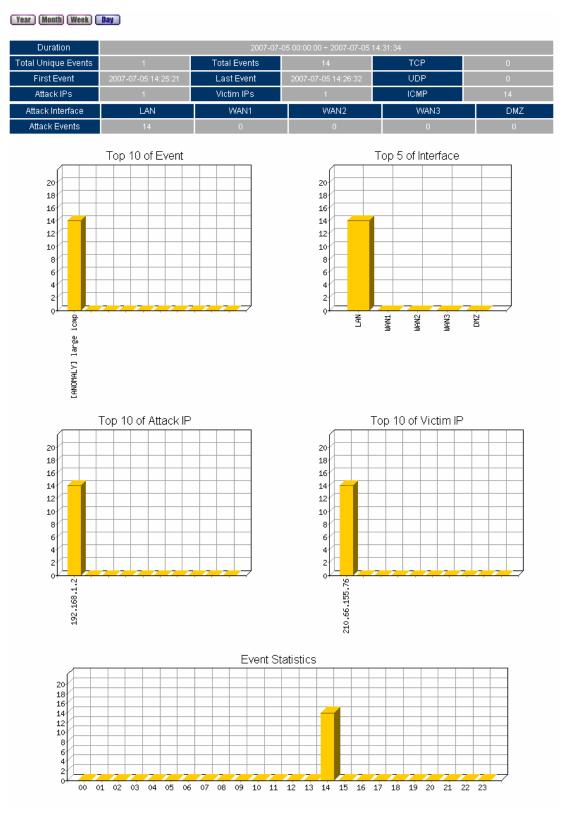
- 1. Yearly report; It results in 00:00 AM, January first, yearly.
- 2. Monthly report: It results in 00:00 AM, first day, Monthly.
- 3. Weekly report: It results in 00:00 AM, first day, Weekly.
- 4. Daily report: It results in 00:00, Daily.



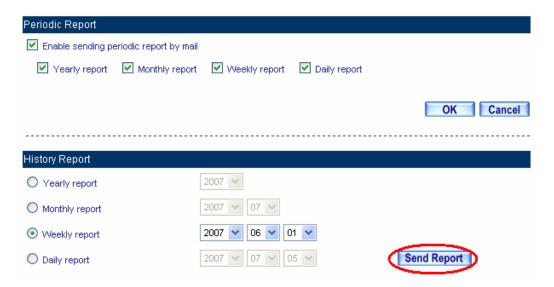
The periodic report setting



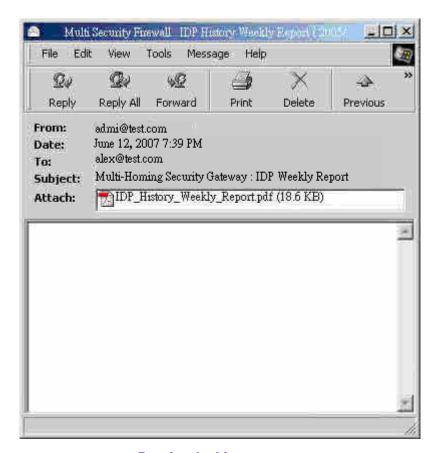
Receive the periodic report



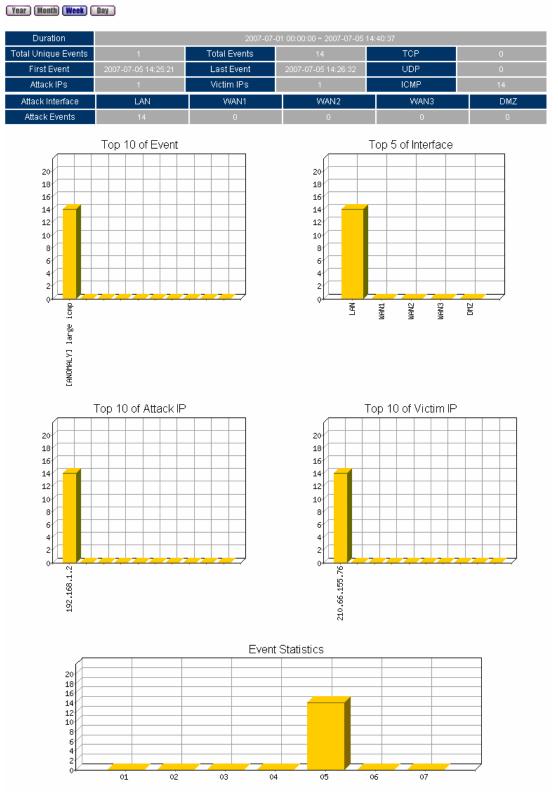
The IDP report content



The history report setting



Receive the history report



The history report content

The IDP report will attached as PDF format to send to the recipient.

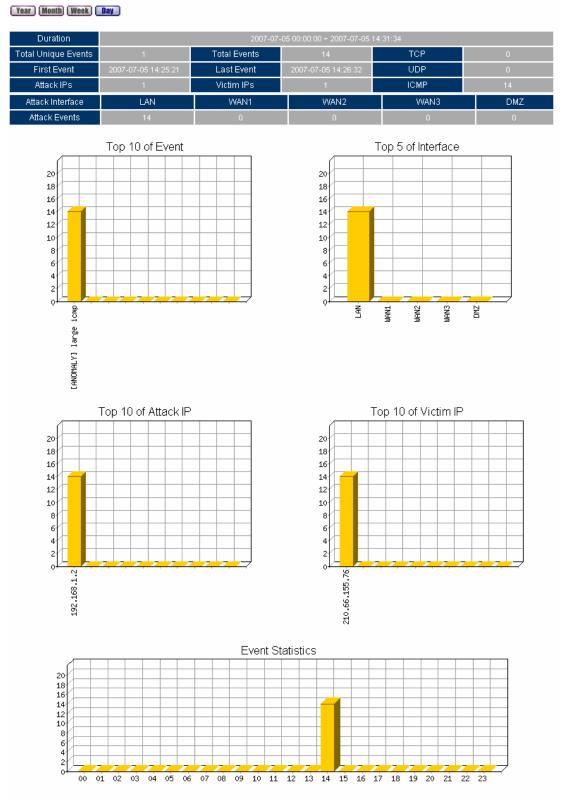
8.3.2 Statistics

Step1 In IDP Report → Statistics, it shows the scanned mail statistics report in CS-2000.

Step2 In Statistics, click Day, to view the daily report. Click Week, to view the Weekly report. Click Month, to view the Monthly report. Click Year, to view the Yearly report.

Step3 The IDP Statistics.

- Ordinate: The amount signatures of detected anomaly packets and attacks.
- Horizontal ordinate : Time.

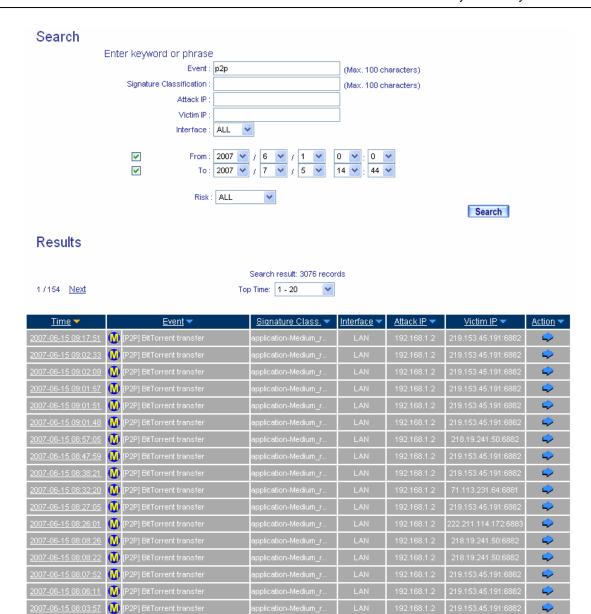


The IDP statistics

8.3.3 Log

Search

- The CS-2000 can search the records correspond to the condition depends on the Event , Signature Classification , Attack IP , Victim IP , Interface , Date and Risk .
 - Add the following settings:
 - 1. **Event,** enter the keyword of anomaly and attack packets events.
 - 2. Interface, select ALL.
 - 3. Select after this date and before this date, in order to search the record in date period.
 - 4. Risk, select ALL.
 - 5. Click Search.



1 / 154 Next

To search the specific record

(1)



g → Search	, click Time	link, then it shows	the Event De	etail.						
Event Detail										
Time		E	vent		Interfac					
2007-06-15 09:10:13	(M) [P2P] B	BitTorrent transfer			LAN					
IP Header										
Version	IHL	TOS		Length						
4	5	0		108						
	ID	1	Flags	Offset						
	1614	44	0	0						
π	TTL Protocol Checksum									
12	127 6 61816									
		Source	Address							
			168.1.2							
			on Address							
		219.15	3.45.191							
TCP Header										
	Source	Port		Destination Port						
	135			6882						
			ce Number							
			322597							
			ment Number							
Doto officet	958354565									
Data offset 5	Reserve 0	d Flags		Windows 65535						
5	Check									
	6549			Urgent pointer 0						
Parket Nata	0048	· · · · · · · · · · · · · · · · · · ·								

Packet Data

Data Payload																	
0000	13	42	69	74	54	6F	72	72	65	6E	74	20	70	72	6F	74	. BitTorrent prot
0010	6F	63	6F	6C	65	78	00	00	00	00	00	00	4Α	2D	73	97	o c o l e x J - s .
0020	59	С9	ΑO	3D	5F	CE	EE	C0	ED		D2	9E	EC	90	ВΒ	C4	Y =
0030	2D	42	43	30	30	37	30	2D	DF	ΑO	E6	18	D8	73	33	69	- BC0070s3i
0040	C1	70	0B	18													. p

The event detail

In Log, the CS-2000 can make the sorting by Time, Event, Signature Classification, Interface, Attack IP, Victim IP Port and Action.

Step1 In IDP Report → Log, it shows the IDP status in CS-2000.

<u>Time</u> ▼	<u>Event</u> ▼	<u>Signature Class.</u> ▼	<u>Interface</u> 🕶	<u>Attack IP</u> ▼	<u>Victim IP:Port</u> ▼	<u>Action</u>
007-07-05 14:26:32	[ANOMALY] large icmp	Anomaly	LAN	192.168.1.2	210.66.155.76	- 💸
007-07-05 14:26:27	[ANOMALY] large icmp	Anomaly	LAN	192.168.1.2	210.66.155.76	- 💸
007-07-05 14:26:21	[ANOMALY] large icmp	Anomaly	LAN	192.168.1.2	210.66.155.76	- 🛞
007-07-05 14:26:16	[ANOMALY] large icmp	Anomaly	LAN	192.168.1.2	210.66.155.76	- 🛞
007-07-05 14:26:10	[ANOMALY] large icmp	Anomaly	LAN	192.168.1.2	210.66.155.76	- 💸
007-07-05 14:26:05	[ANOMALY] large icmp	Anomaly	LAN	192.168.1.2	210.66.155.76	- 🎇
007-07-05 14:25:59	[ANOMALY] large icmp	Anomaly	LAN	192.168.1.2	210.66.155.76	- 🍣
007-07-05 14:25:54	[ANOMALY] large icmp	Anomaly	LAN	192.168.1.2	210.66.155.76	- 💸
007-07-05 14:25:48	[ANOMALY] large icmp	Anomaly	LAN	192.168.1.2	210.66.155.76	- 💸
007-07-05 14:25:43	[ANOMALY] large icmp	Anomaly	LAN	192.168.1.2	210.66.155.76	- 💸
007-07-05 14:25:37	[ANOMALY] large icmp	Anomaly	LAN	192.168.1.2	210.66.155.76	- 💸
007-07-05 14:25:32	[ANOMALY] large icmp	Anomaly	LAN	192.168.1.2	210.66.155.76	- 🛞
007-07-05 14:25:26	[ANOMALY] large icmp	Anomaly	LAN	192.168.1.2	210.66.155.76	- 🛞
007-07-05 14:25:21	[ANOMALY] large icmp	Anomaly	LAN	192.168.1.2	210.66.155.76	- 💸
007-06-15 09:26:46	portscan) Portscan detected!	Anomaly	LAN	192.168.1.2	58.244.79.22:11110	- 💠
007-06-15 09:26:45	portscan) Portscan detected!	Anomaly	LAN	192.168.1.2	125.91.19.204:8097	- 💠
007-06-15 09:24:56	portscan) Portscan detected!	Anomaly	LAN	192.168.1.2	61.189.185.246:19984	- 💠
007-06-15 09:23:17	portscan) Portscan detected!	Anomaly	LAN	192.168.1.2	172.142.14.210:30000	- 💠
2007-06-15 09:22:56	(portscan) Portscan detected!	Anomaly	LAN	192.168.1.2	201.10.78.176:11707	- 💠
007-06-15 09:21:53	(portscan) Portscan detected!	Anomaly	LAN	192.168.1.2	59.39.52.41:9539	- 💠

The IDP log

The icon description in Log:

1.Action:

Icon	4	
Description	Pass	Drop

2.**Risk**:

Icon	•	M	
Description	High Risk	Medium Risk	Low Risk

Chapter 9: Anomaly Flow IP

Anomaly Flow IP

When the CS-2000 received the intrusion packets from internal PCs, it will block this abnormal packets, to prevent the Company's network be paralyzed.

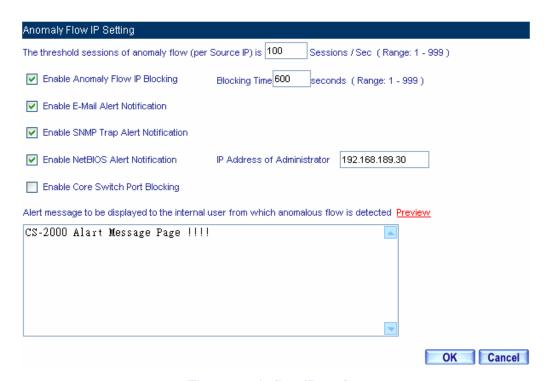
In this chapter, we will make the introduction and settings of Anomaly Flow IP.

Example 1

The CS-2000 can make the alert and also prevent the DDoS attack packets from the internal virus-infected PCs.

Step1. In Anomaly IP → Setting :

- The threshold sessions of virus-infected is (default is 100 sessions/sec)
- Select Enable Virus-infected IP Blocking (Blocking Time 600 seconds)
- Select Enable E-Mail alert notification.
- Select Enable Snmp Trap Alert Notification.
- Select Enable NetBIOS Alert Notification.
- Enter 192.168.189.30 in IP Address of Administrator.
- Click OK.



The anomaly flow IP setting

Enable Co-Defense System, then the CS-2000 can send the defense message to the assigned Switch Model. And the switch will block the anomaly flow packets which sent to this switch model.

User can add Non-detect IP, and system will not detect the flow of Non-detect IP.

After complete the setting of anomaly flow IP, the system will show the alert message in

Anomaly Flow IP→ Virus-Infected IP or instant send the NetBIOS alert notification to the

virus-infected PC and MIS engineer's PC when the CS-2000 detect the amount of DDoS attack

occurred.

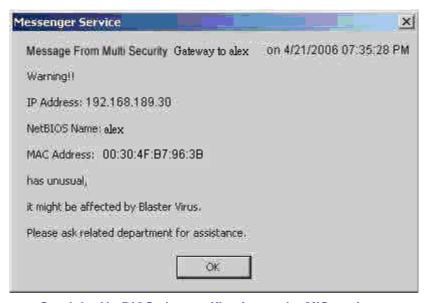
 Interface
 Virus-infected IP
 MAC Address
 Alarm Time

 LAN
 192.168.169.30
 00 30 4f b2 96 3b
 2006-04-21 19:35:28

The virus-infected IP

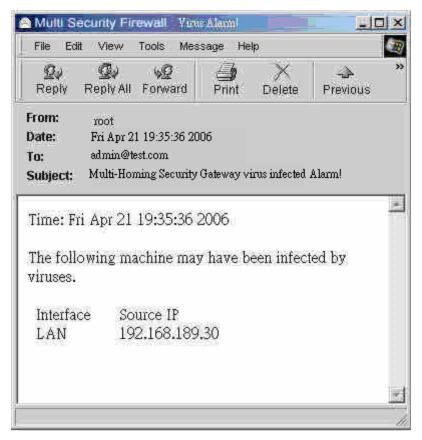


Send the NetBIOS alert notification to virus-infected PCs



Send the NetBIOS alert notification to the MIS engineer

Step3. If the MIS engineer enabled the e-mail alert notification in System → Configure → Setting, then the CS-2000 will automatically send the mail notification to the MIS engineer.



Internal virus alarm

Step4. If the MIS engineer set the settings of System → Configure → SNMP → Enable SNMP Trap

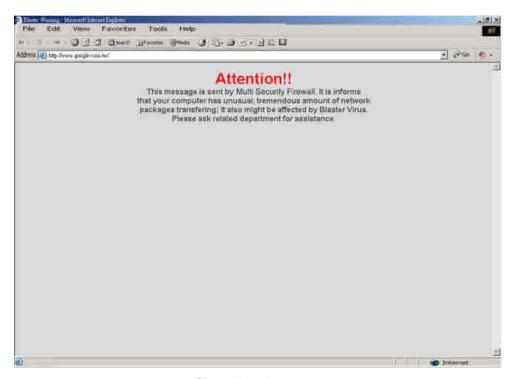
Alert Notification, then the CS-2000 will show the instant alert message on the SNMP Trap

client software installed in administrative PC.



The SNMP Trap client receive the virus alert by the client software

Step5. When internal PCs got virus-infected, the CS-2000 will show the alert message at first time (If the virus-infected user can not solve the problem then the CS-2000 will restrict the virus-infected user and it will make the link speed slow and will not show any alert message again.)



Show the alert message

Chapter 10: Web VPN/SSL VPN

Web VPN / SSL VPN

Since the network secure remote access high demanding large enterprise has risen up. To the users, the most reliable solution is the SSL VPN without installing any software or hardware. Only need to use the web browser and easily access the data transferring by SSL encryption.

The VPN terms

DES

■ The DES (Data Encryption Standard) is a kind of NIST W with 56 bytes preshared key.

3DES

■ The 3DES (Triple Data Encryption Standard) is more secure than DES with 168 bytes.

AES

■ The AES is the high standard of data encryption, and its standard is more strict than the DES. The AES Key Size can divide into 128 bytes, 192 bytes and 256 bytes.

Setting

VPN IP of Client

Creates the SSL VPN between the client and the CS-2000 appliance by login authentication, VPN IP range, encryption algorithm, Protocol, server port and connecting time. And set the end user can use the IP address distribute by the DNS or WINS server, to access the internal resources through the NAT mode.

The SSL VPN IP range can not be the same as the segment of LAN (LAN, Multiple Subnet, DMZ), WAN and PPTP server.

Internal Subnet of Server

To set the client user can access the internal subnet of server.

Status

User Name

■ To display the authentication name used by client.

Real IP

To display the client real IP.

VPN IP

■ To display the client IP distributed by the CS-2000.

Uptime

■ To display the uptime between client and CS-2000.

Configure

■ The MIS engineer can choose to disconnect the SSL VPN.



Status list

Example 1

Set the Web / SSL VPN between CS-2000 and WAN Client

Step1 In Interface → WAN, enable HTTPS.



WAN interface setting

Step2 In Authentication → User , add the following settings :

<u>Authentication User Name</u> ▼	Configure
alex	In Use
eva	In Use
joe	In Use

Authentication user setting

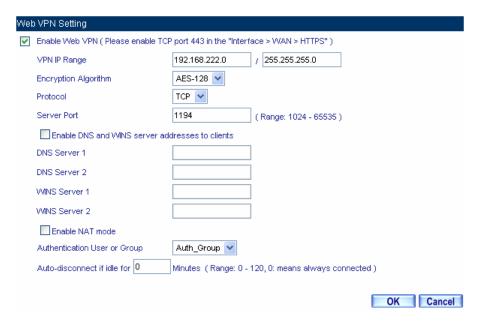
Step3 In Authentication → User Group , add the following settings :



Authentication user group setting

Step4 In Web VPN / SSL VPN → Setting , add the following settings :

- Click Modify.
- Enable Web VPN.
- **VPN IP Range**, enter 192.168.222.0 / 255.255.255.0.
- Encryption Algorithm, select 3DES.
- Protocol, select TCP.
- Server Port, enter the default value of 1194.
- Authentication User or Group, select laboratory.
- Auto-Disconnect if idle enter 0.
- Click **OK**.
- It will automatically add the LAN interface which is the segment that allow the client to access.



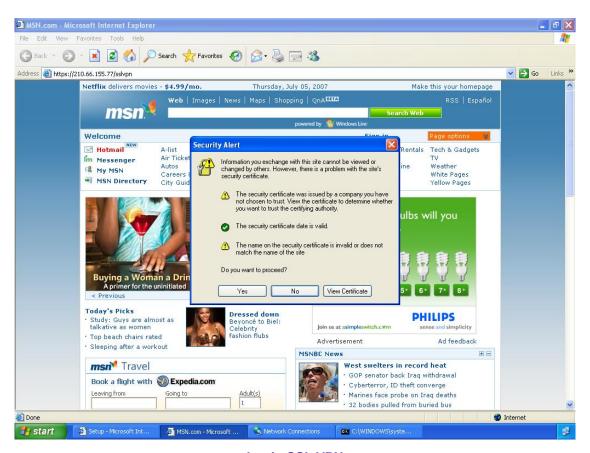
Enable Web VPN



Enable Web VPN

Step5 Enter the following settings in client web browser:

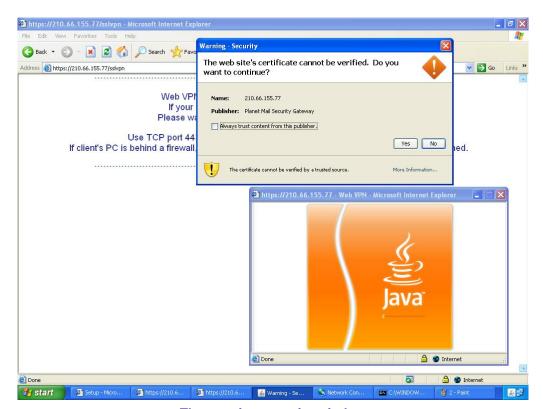
- In **Address**, enter http://210.66.155.77/sslvpn or http://210.66.155.77/webvpn (It is the CS-2000 interface add the sslvpn or webvpn string).
- Click Enter.
- In Security Alert, click OK.
- In Security Alert, click OK.
- In Warning HTTPS, click Yes.
- In Warning Security, click Yes.
- In **Authentication**, enter josh in **User Name** and 123456789 in **Password**.
- Click OK.



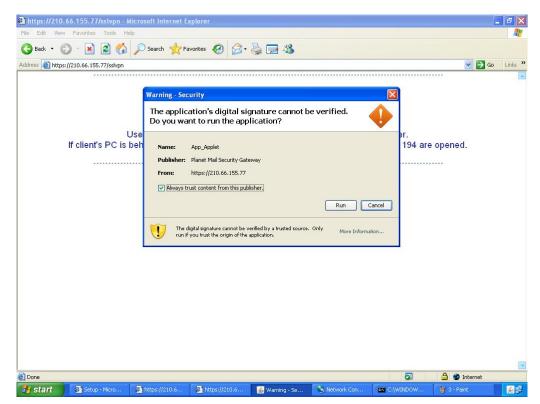
Login SSL VPN



The warning security window



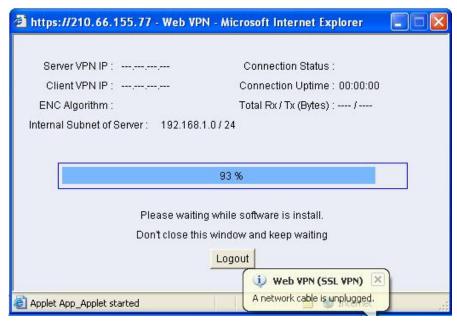
The warning security window



The warning security window



The authentication window



The SSL VPN connection



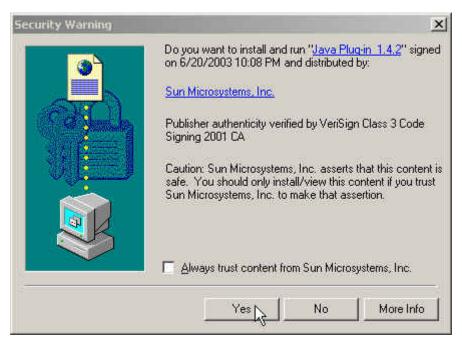
Complete the SSL VPN connection

Step6 In Web VPN / SSL VPN → Status, it shows the connection status:



SSL VPN status

When the client PC is not installed the SUN JAVA runtime environment software, it will automatically download and install this software as in SSL VPN connection.



The Java runtime environment plug-in CA certificate



The Java runtime environment plug-in installation

Chapter 11: Advance

11.1 Inbound Balance

Inbound Balance

The CS-2000 provides the inbound balance to company's web site. When the main network connection disconnected, the customer can use another connection to link to company's web site. The CS-2000 can also provide the load balance function to the service connection, and distribute the proper load of to the internal server group. The Load Balance can reduce the server load and system crash risks, in order to improve the server working efficiency.

In this Chapter, we will make the introduction of InBound Balance.

Inbound Balance

Domain Name

It represents the name of DNS which the user applied it from ISP. To the User, the IP address is not suitable to memorize and manage. Because of the reason, we can use domain to instead of the IP address, and its format is xx.xx.xx (For example, ftp.ccu.edu.tw, www.ccu.edu.tw) .In other words, we use the English string of ccu.edu.tw instead of the IP, and then the English string is the domain name.

The address includes two parts, the host name and domain name. If the user wants to browse Yahoo web site, then he can enter www.yahoo.com. In fact, the Yahoo IP address is 66.218.71.84. The MIS engineer can create the domain name mapped to IP between the www.yahoo.com domain name and IP via the DNS server.

Enable DNS Zone: To enable DNS zone setting in inbound load balance.

Domain Name : test.com														
Host Name	Host Name Type Address Backup Weight Priority													
New Entry														

Inbound load balance setting

DNS Configuration

- To apply the DNS from the address register web site.
 - 1 · Register a domain name of test.net.tw.
 - 2 · Assume the IP address are:

61.11.11.10 ~ 61.11.11.14

211.22.22.18 ~ 211.22.22.30

3 · The main host is

Host Name : dns1.test.net.tw IP Address : 61.11.11.11

The second Host is

Host Name: dns2.test.net.tw IP Address: 211.22.22.22 **Select type**: A, CNAME and MX.

1.A:

To set the host name mapped to IP address.

Example 1: Set up the host name mapped to IP address:

Host Name	Type	IP
host1.test.net.tw	Α	61.11.11.12
host2.test.net.tw	А	61.11.11.13
host2.test.net.tw	А	211.22.22.23

Server name mapped to IP address

The"A" represents the address. To record the host name mapped to IP address. The DNS has two address records; because of host2 has two addresses. The DNS search can be define to search a host name which can reply more than one record. The DNS search results can be ordered by address-sorting or round –robin.

2. CNAME

Provided the domain name mapped to address, and offers external user use another (or more than one) domain name to search. The CNAME can be define to mapped to the domain name which mapped to address, but it's not recommended to use another domain name which the CNAME correspond to.

Example 2:

The CNAME is used to map the Alias to its formal name.

Host Name	Type	Address
host23.test.net.tw	А	61.11.11.14
host5.test.net.tw	CNAME	host23.test.net.tw

The CNAME can mapped the alias to its formal name

In other words, the CNAME of host5.test.net.tw is mapped to the formal name of host23.test.net.tw. If we ping the host5.test.net.tw in DOS, then it will shows the IP address of 61.11.11.14.

3. MX

The MX can precede the mail transfer by the DNS search. If user want to change the mail server, then he only need to modify the DNS record, in other words, the destination mail server has no need to know which mail server that the user used to transfer mails.

Example 3:

The MX represents the mail exchange; it is a kind of DNS record used to provide the e-mail service.

Host Name	Туре	Address
host25.test.net.tw	Α	211.22.22.24
mail.test.net.tw	MX	host25.test.net.tw

The MX mapped relations

If we type nslookup -type=MX mail.test.net.tw in DOS. (The nslookup is the DNS search command, and the strings after -type represents the DNS record. The mail.test.net.tw is the searched DNS host name which mapped to the host25.test.net.tw mail exchange and it also mapped to the IP address of 211.22.22.24.

We assume that test Customer Service Center sends the e-mail to mary@mail.test.net.tw. The Customer Service people send the mails through the test.com.tw (SMTP Server), and the SMTP Server will ask mail.test.net.tw of which way to send mails via the DNS search. The way to search the MX record in mail .test.net.tw.:

Host Name	Type	Address
host3.test.net.tw	Α	61.11.11.10
mail.test.net.tw	MX	host3.test.net.tw

The way to search the MX record in mail.test.net.tw

The mail server of mail.test.net.tw will send e-mails to the address of host3.test.net.tw via SMTP Protocol.

- Name: It represents the host name in front of domain name. (User can define the name)
- Reverse: We can use the IP address to search the domain name. The DNS included two mapped functions: Positive and reverse. For example, if we type www.test.com, the DNS will help us to translate it to 61.218.49.29, and it is the kind of positive results, vice versa.

Example 4:

For example, we use the nslookup command in DOS, to test if the positive and reverse results are correct.

C:\>nslookup host1.test.net.tw ----->Positive Search

Server: dns.hinet.net Address: 168.95.1.1

Name: host1.test.net.tw Address: 61.11.11.12

C:\>nslookup 61.11.11.12 ----->Reverse Search

Server: dns.hinet.net Address: 168.95.1.1

Name: host1.test.net.tw Address: 61.11.11.12

The IP address of 61.11.11.12 mapped to host1.test.net.tw.

Balance Mode

- Round-Robin: It use the round-robin mode depends on the weight and priority.
- Backup: After user confirms the backup mode and it will enabled as disconnection occurred.

It shows the setting list:

- Name: It represents the service name used by domain name.
- Type: It represents the server type. A (Address) CNAME \ (Canonical NAME) \ MX (Mail exchanger)
- Address: It represents the IP address used by internal server.
- Backup: To confirm if the internal server use backup function. (the user can select WAN 1 or WAN 2)
- **Weight**: The internal server will distribute the round-robin weight depends on the settings, and every number represents the round-robin times.
- **Priority**: To adjust the use priority of every internal server.

Advanced Description

The so called DNS mapped represents the domain is managed by which DNS server, and all the domain name internet records are recorded in the DNS host. For example, the real IP address in web site or mail server, so the DNS server must correctly link to internet and its DNS record must be correct.

According to the international rule, the DNS must correspond to two DNS server, in order to assure the network stability. Both of the DNS servers can provide the backup function if any of them breaks down. On the other hand, the backup function not only assures the internet stability but also ensure the fluency of the user to use the domain name.

Example:

We can set a server which applied the following situation.

- 1 · To register a domain name called test.net.tw.
- 2 · The primary server IP is 61.11.11.11. Host name is dns1.test.net.tw.

 The secondary server IP is 211.22.22.22. Host name is dns2.test.net.tw.
- 3 · Prepare the internet leased line or ADSL to link to internet.
- 4 · The server to analyzed :
 www.test.net.tw (192.168.1.100) web server
 mail.test.net.tw (192.168.1.101) e-mail server

First of all, we must apply two ADSL static IP (or Network Leased Line) from the ISP.

The IP address are: 61.11.11.10 ~ 61.11.11.14

211.22.22.18 ~ 211.22.22.30

To register the DNS setting from the address register web site.

Primary host server

Host name: dns1.test.net.tw
IP address: 61.11.11.11
Secondary host server

Host name : dns2.test.net.tw IP address : 211.22.22.22

* The DNS domain name applied from the registered web site, which must be correspond to the static IP.

Add the following settings of inbound load balance:

Name	Туре	Address	Reverse	Weight	Priority
test.net.tw	А	61.11.11.11	0	1	1
test.net.tw	А	211.22.22.22	0	1	2

The Primary and Secondary DNS Name mapped to IP

The **backup** can let the secondary DNS replace the primary DNS when the primary DNS is broken.

For example, we can use the nslookup command in DOS, in order to test if the reverse and positive analysis is correct.

C:\>nslookup test.net.tw

Server: dns.hinet.net Address: 168.95.1.1

Name: test.net.tw

Addresses: 61.11.11.11, 211.22.22.22 ----->To test if the DNS Domain Name correctly mapped

to the IP. (Positive)

C:\>nslookup 61.11.11.11

Server: dns.hinet.net Address: 168.95.1.1

Name: test.net.tw

Address: 61.11.11.11 ----->To test if the DNS Domain Name correctly mapped to

the IP. (Reverse)

Set the following settings of InBound Load Balance:

Name	Туре	Address	Weight	Priority
web.test.net.tw	А	61.11.11.11	1	1
web.test.net.tw	Α	211.22.22.22	2	2
www.test.net.tw	CNAME	web.test.net.tw		

The CNAME record in www.test.net.tw

For example, we can use the nslookup command in DOS, in order to test if the positive analysis results the following situation.

C:\>nslookup

Default Server : dns.hinet.net

Address: 168.95.1.1

> server 61.11.11.11 ----->Switch to the original built DNS Server

Default Server: web.test.net.tw

Address: 61.11.11.11

> www.test.net.tw ----->To test if the web correctly mapped to the IP (Positive)

Server: web.test.net.tw Address: 61.11.11.11

web.test.net.tw.

Addresses: 61.11.11.11, 211.22.22.22 ----->The results is correct.

Aliases: www.test.net.tw -----> The Alias of web.test.net.tw

The web.test.net.tw mapped to the Host Name and other IP Address via DNS.

In Fig. 21-6

Users enter the www.test.net.tw depends on the following priority.

The 1st user enter 61.11.11.11 server

The 2nd user enter 211.22.22.22 server

The 3rd user enter 211.22.22.22 server

(Finished to distribute the Round-Robin Priority)

The 4th user enter 61.11.11.11 server

(Restart to distribute the Round-Robin Priority)

The 5th user enter 211.22.22.22 server

The 6th user enter 211.22.22.22 server

When the 3rd user enter www.test.net.tw, the enter timing is over 1 in the setting of the weight priority—with the IP (61.11.11.11)—, so the inbound load balance will distribute the 3rd user to the weight priority of 2 with the IP (211.22.22.22). When finished all the weight priority allocate, the system will re-connect all the user and follow the weight priority distribution again. This is the so called inbound load balance, which can distribute the round –robin mode to many users who link to the Alias of www.test.net.tw—web server depends on the weight priority.

The less MX priority number has the highest priority. For example, the user A sends a mail to user B of mary@mail.test.net.tw.

The user A send the mail through hinet.net.tw (SMTP server), and the hinet.net.tw will determine which way the mail.test.net.tw to send the mails depends on the DNS search. First of all, we can look for the MX record in mail.test.net.tw.:

Name	Туре	Address	Reverse	Weight	Priority
mail.test.net.tw	MX	smtp1.test.net.tw	X		1
mail.test.net.tw	MX	smtp2.test.net.tw	X		2

The MX record in mail.test.net.tw

It is because the 1 number has the top priority, so the server will try to send mails through the host of smtp1.test.net.tw (through SMTP Protocol). If it failed to send these mails, then the mails would be sending through the second priority of smtp2.test.net.tw.

11.1.1 Inbound Load Balance Examples

We set 4 inbound balance environments.

No.	Application Environment			
Example. 1	Set the web server settings in InBound Load Balance→ A Type → Backup.	472		
Example. 2	Set the web server settings in InBound Load Balance→ A Type → Round-Robin.	477		
Example. 3	Set the web server settings in InBound Load Balance→ CNAME→ Round-Robin.	484		
Example. 4	Set the mail server settings in InBound Load Balance→ Round-Robin.	492		

Deployment

The DNS domain name has corresponded to the static IP.

Interface → WAN

WAN1 IP is 61.11.11.11

WAN2 IP is 211.22.22.22

To apply two ADSL lines with static IP

(WAN1, static IP is 61.11.11.10 ~ 61.11.11.14)

(WAN2, static IP is 211.22.22.18 ~ 211.22.22.30)

To Apply the DNS domain name (test.com) from the ISP.

To apply the DNS setting from the registered web site.

The Primary Name Server

host name: dns1.test.com
IP address: 61.11.11.11

The Secondary Name Server

host name: dns2.test.com
IP address: 211.22.22.22

Example 1

Set the web server settings in InBound Load Balance→ A Type → Backup.

Backup: In order to keep the network stability as the web server disconnected. We can add the backup settings in InBound Load Balance:

Step1 In InBound Balance → New Entry.

Step2 In Domain Name, enter test.com (applied from the ISP). Enable DNS zone→ OK→ New Entry.

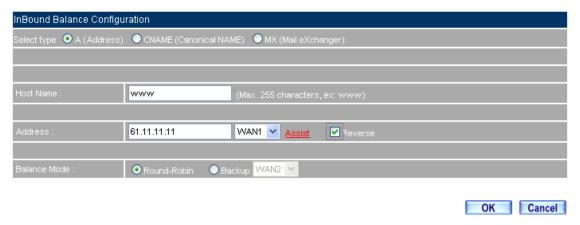


Add new domain name

Step3 In InBound Balance → Setting → Modify → Inbound Balance Configuration → Select type → A (Address).

Step4 Add the first record, Name, enter www.

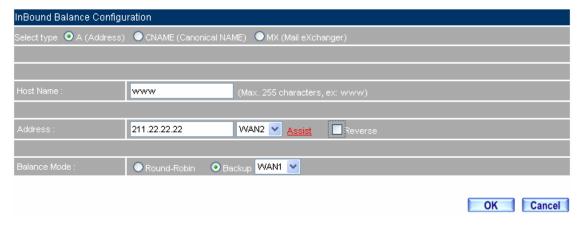
In **Address**, select WAN 1, click Assist, select 61.11.11.11. The IP address will appear in **Address**. In **Balance Mode** → **Round Robin** → **OK**.



The first inbound balance setting

Step5 Add the second record, **Name**, **enter www**.

In **Address**, select WAN 2, click Assist, select 211.22.22.22. The IP address will appear in **Address**. In **Balance Mode** → **Backup** → **OK**.



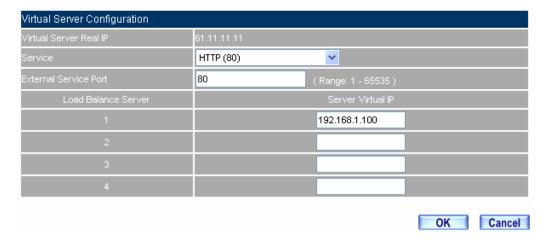
The second inbound balance setting

Step6 Complete the settings.



Complete the settings

- Step7 In Virtual Server → Server 1→ click here to configure.
- Step8 In Add New Virtual Server IP, enter the virtual server real IP (WAN 1), click OK. Click New Entry→ Service → HTTP (80) and click OK.



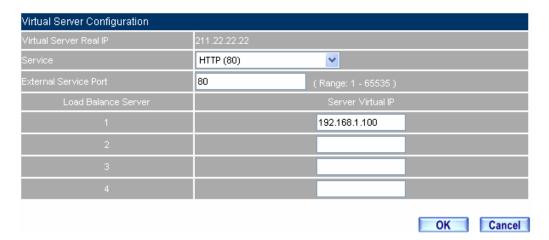
Server 1 setting

Step9 In Policy → Incoming, add the following settings, and click OK.



Add the first policy

- Step10 In Virtual Server → Server 2→ Click here to configure.
- Step11 In Add New Virtual Server IP, enter the virtual server real IP (WAN 2), click OK. Click New Entry→ Service → HTTP (80) and click OK.



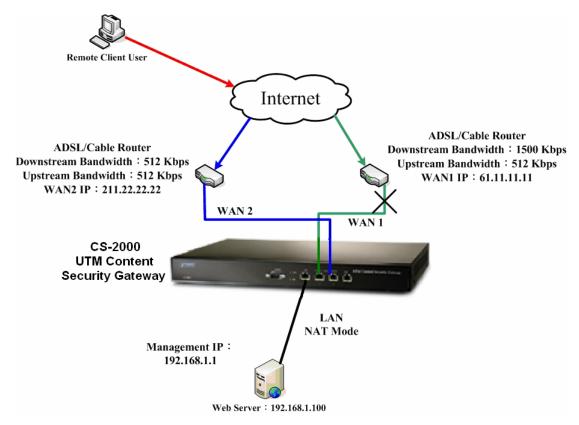
Server 2 setting

Step12 In **Policy**→ **Outgoing**, add the following setting, and click OK.



Add the second policy

Step13 Complete the settings.



To deploy the web server backup environment

■ CS-2000 interface:

WAN1 IP: 61.11.11.11 WAN2 IP: 211.22.22.22 LAN Port IP: 192.168.1.1

The WAN 2 will enable as WAN 1 breaks down.

Example 2

Set the web server settings in InBound Load Balance→ A Type → Round-Robin.

Round-Robin let the web server can provide service to user depends on the priority and weight of inbound load balance. We will make the inbound load balance settings as following:

Step1 In Inbound Load Balance, click New Entry.

Step2 In Domain Name, enter test.com (applied from the ISP). Enable DNS zone→ OK→ New Entry.

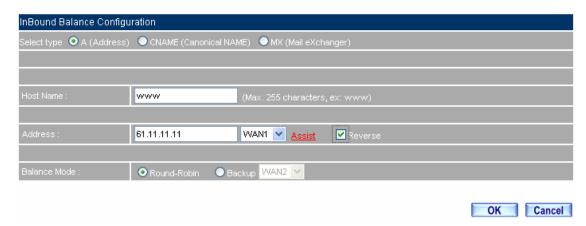


Add new domain name

Step3 In InBound Balance Configuration→Select type→A (Address).

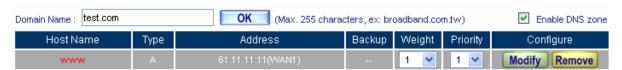
Step4 Add the first record, Name, enter www.

In Address, select WAN 1, click Assist, select 61.11.11.11. The IP address will appear in Address. In Balance Mode → Round Robin → OK.



The first inbound balance setting

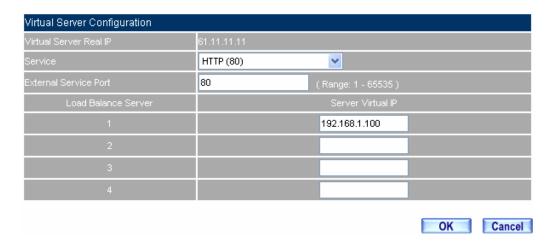
Step5 Weight, select 1, Priority, select 1 and complete the settings.



The first setting of weight and priority of inbound load balance

Step6 In Virtual Server → Server 1→ Click here to configure.

Step7 In Add New Virtual Server IP, enter the virtual server real IP (WAN 1), click OK. Click New Entry→ Service → HTTP (80) and click OK.



Server 1 setting

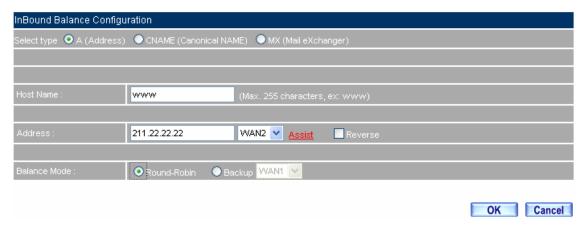
Step8 In **Policy** \rightarrow **Incoming**, add the following settings, and click **OK**.



Add the first policy

Step9 Add the second record, Name, enter www.

In Address, select WAN 2, click Assist, select 211.22.22.22. The IP address will appear in Address. In Balance Mode → Round-Robin → OK.



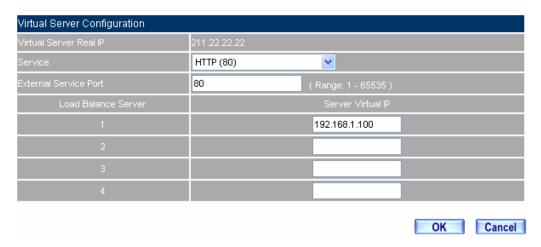
The second inbound balance setting

Step10 Weight, select 2, **Priority**, select 2 and complete the setting.



The second setting of weight and priority of inbound load balance

- Step11 In Virtual Server → Server 2→ Click here to configure.
- Step12 In Add New Virtual Server IP, enter the virtual server real IP (WAN 2), click OK. Click New Entry→ Service → HTTP (80) and click OK.



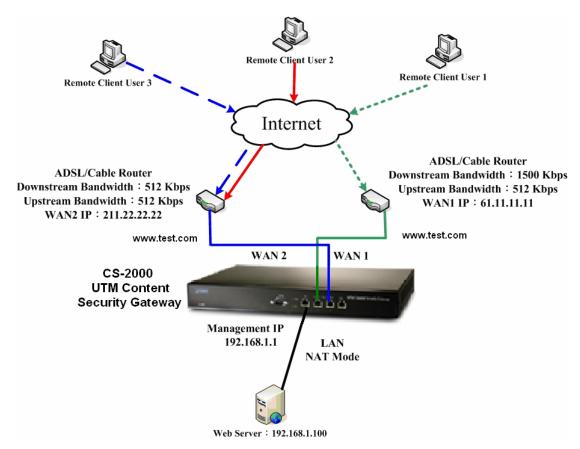
Server 2 setting

Step13 In **Policy→ Incoming**, add the following settings, and click OK.



Add the second policy

Step14 Complete the settings.



To deploy the web server Round-Robin environment

■ CS-2000 interface :

WAN1 IP: 61.11.11.11 WAN2 IP: 211.22.22.22 LAN Port IP: 192.168.1.1

Name	Туре	Address	Weight	Priority
www.test.com	Α	61.11.11.11	1	1
www.test.com	Α	211.22.22.22	2	2

The weight and priority of web server

When user link to www.test.com, to look for the web server service. Web server will distribute round-robin depends on the weight and priority.

The way to distribute the round-robin weight and priority:

The 1st user enter 61.11.11.11 server

The 2nd user enter 211.22.22.22 server

The 3rd user enter 211.22.22.22 server

(Finished to distribute the Round-Robin Priority)

The 4th user enter 61.11.11.11 server

(Restart to distribute the Round-Robin Priority)

The 5th user enter 211.22.22.22 server

The 6th user enter 211.22.22.22 server

Example 3

Set the web server settings in InBound Load Balance→ CNAME→ Round-Robin .

To deploy the web server environment. (use the CNAME) :

Round-Robin let the web server can provide service to user depends on the priority and weight of inbound load balance. We will make the inbound load balance settings as following:

Step1 In Inbound Load Balance, click New Entry.

Step2 In Domain Name, enter test.com (applied from the ISP). Enable DNS zone→ OK→ New Entry.

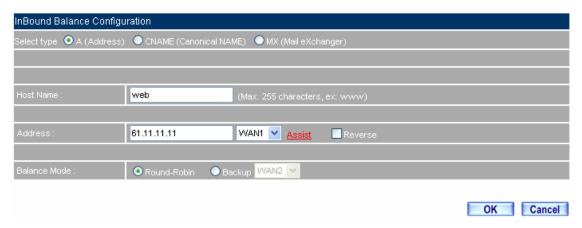


Add new domain name

Step3 In InBound Balance Configuration→Select type→A (Address).

Step4 Add the first record, Name, enter web.

In Address, select WAN 1, click Assist, select 61.11.11.11. The IP address will appear in Address. In Balance Mode → Round Robin → OK.



The first inbound balance setting

Step5 Weight, select 1, **Priority**, select 1 and complete the setting.

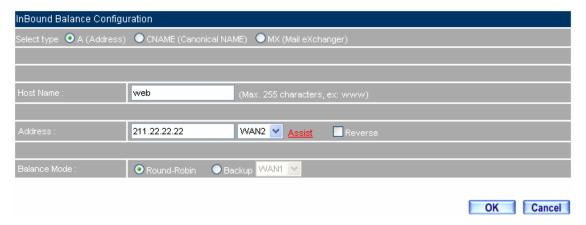


The first setting of weight and priority of inbound load balance

Step6 In InBound Balance Configuration → Select type →A (Address).

Step7 Add the second record, Name, enter web.

In Address, select WAN 2, click Assist, select 211.22.22.22. The IP address will appear in Address. In Balance Mode → Round-Robin → OK.



The second inbound balance setting

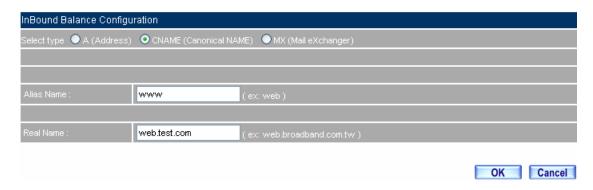
Step8 Weight, select 2, **Priority**, select 2 and complete the settings.



The second setting of weight and priority of Inbound Load Balance

Step9 In InBound Balance Configuration -> Select type -> CNAME (Canonical Name).

Step10 Alias Name, enter www. Real Name, enter web.test.com.



CNAME (alias) setting

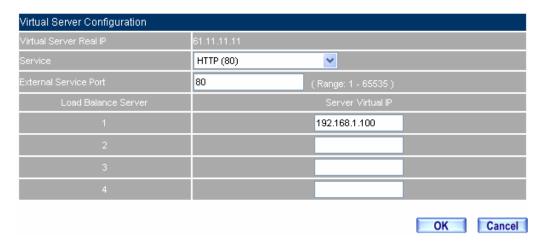
Step11 Complete the settings.



Complete the CNAME (alias) setting

Step12 In Virtual Server → Server 1→ Click here to configure.

Step13 In Add New Virtual Server IP, enter the virtual server real IP (WAN 1), click OK. Click New Entry→ Service → HTTP (80) and click OK.

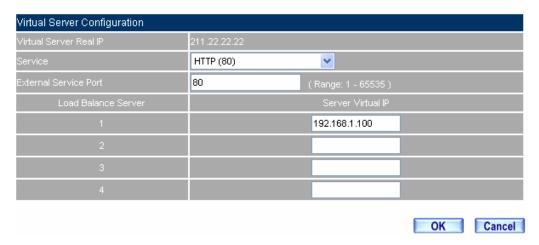


Server 1 setting

Step14 In Policy → Incoming, add the following setting, and click OK.



- Step15 In Virtual Server → Server 2→ Click here to configure.
- Step16 In Add New Virtual Server IP, enter the virtual server real IP (WAN 2), click OK. Click New Entry→ Service → HTTP (80) and click OK.



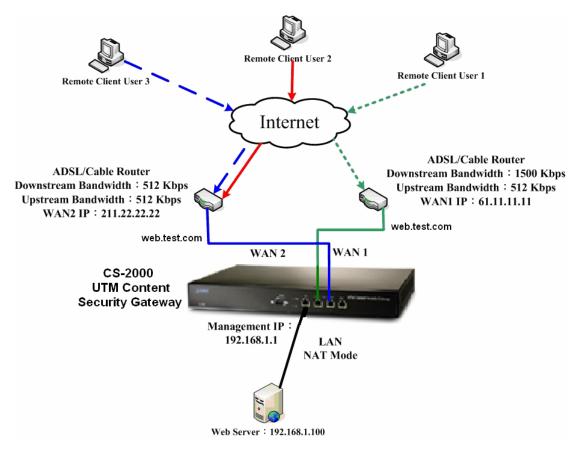
Server 2 setting

Step17 In Policy→ Incoming, add the following setting, and click OK.



Add the second policy

Step18 Complete the setting.



Use CNAME to deploy the web server environment

■ CS-2000 interface :

WAN1 IP: 61.11.11.11 WAN2 IP: 211.22.22.22 LAN Port IP: 192.168.1.1

Name	Туре	Address	Weight	Priority
web.test.com	Α	61.11.11.11	1	1
web.test.com	А	211.22.22.22	2	2
www.test.com	CNAME	web.test.com		

The weight, priority and CNAME setting of web server

When user link to the CNAME of www.test.com, to look for the web server service and will correspond to the real name of web.test.com. Web server will distribute round-robin depends on the weight and priority.

The way to distribute the round-robin weight and priority:

The 1st user enter 61.11.11.11 server

The 2nd user enter 211.22.22.22 server

The 3rd user enter 211.22.22.22 server

(Finished to distribute the Round-Robin Priority)

The 4th user enter 61.11.11.11 server

(Restart to distribute the Round-Robin Priority)

The 5th user enter 211.22.22.22 server

The 6th user enter 211.22.22.22 server

Example 4

Set the mail server settings in InBound Load Balance→ Round-Robin.

To deploy the mail server, we will make the inbound load balance settings as following:

Step1 In InBound Balance → New Entry.

Step2 In Domain Name, enter test.com (applied from the ISP). Enable DNS zone→ OK→ New Entry.

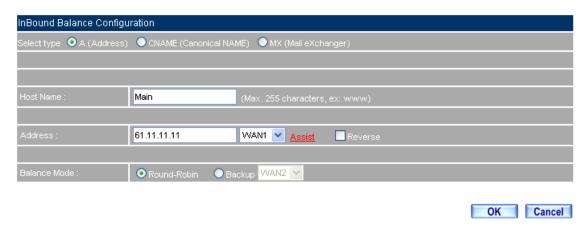


Add new domain name

Step3 In InBound Balance Configuration→Select type→A (Address).

Step4 Add the first record, Name, enter main.

In Address, select WAN 1, click Assist, select 61.11.11.11. The IP address will appear in Address. In Balance Mode → Round Robin → OK.



The first inbound balance setting

Step5 Weight, select 1, Priority, select 1 and complete the setting.

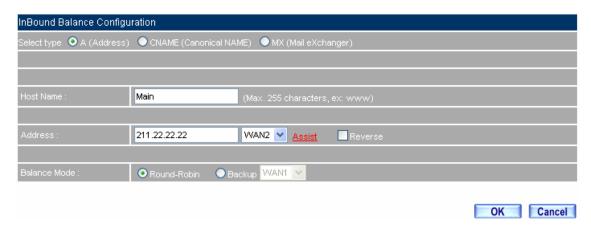


The first setting of weight and priority of inbound load balance

Step6 In InBound Balance Configuration→Select type→A (Address).

Step7 Add the first record, **Name**, **enter main**.

In Address, select WAN 2, click Assist, select 61.11.11.11. The IP address will appear in Address. In Balance Mode → Round Robin → OK.



The second inbound balance setting

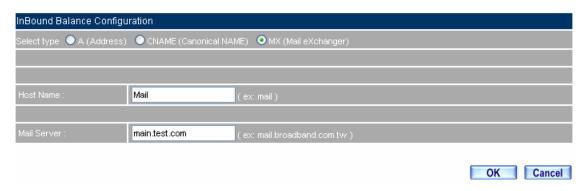
Step8 Weight, select 2, Priority, select 2 and complete the setting.



The second setting of weight and priority of inbound load balance

Step9 In InBound Balance Configuration→Select type→MX (Mail exchanger).

Step10 Name, enter mail. Mail Server, enter main.test.com.



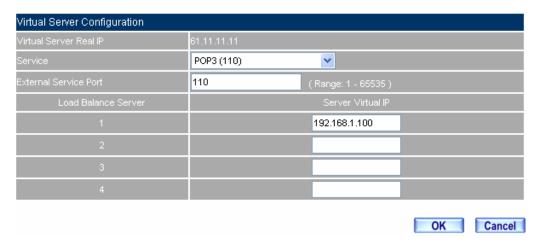
MX (mail exchanger) setting

Step11 Complete the settings.



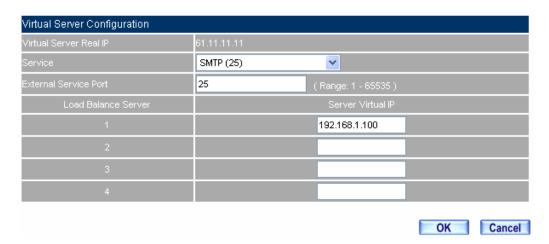
Complete the MX (mail exchanger) setting

- Step12 In Virtual Server → Server 1→ Click here to configure.
- Step13 In Add New Virtual Server IP, enter the virtual server real IP (WAN 1), click OK. Click New Entry→ Service → POP3 110 and click OK.



Server 1 setting

Step14 In Add New Virtual Server IP, enter the virtual server real IP (WAN 1), click OK. Click New Entry→ Service → SMTP 25 and click OK.



The second setting in Server1

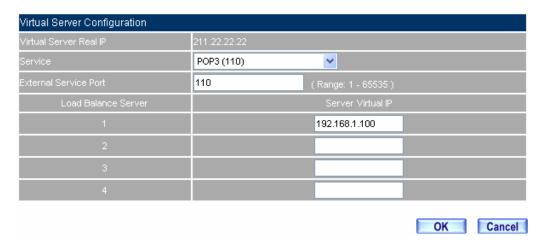
Step15 In Policy→ Incoming, add the following setting, and click OK.



Add the first and second policy

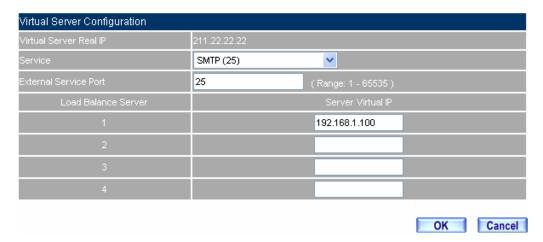
Step16 In Virtual Server → Server 2→ Click here to configure.

Step17 In Add New Virtual Server IP, enter the virtual server real IP (WAN 2), click OK. Click New Entry→ Service → POP3 110 and click OK.



The first setting in Server 2

Step18 In Add New Virtual Server IP, enter the virtual server real IP (WAN 2), click OK. Click New Entry→ Service → SMTP 25 and click OK.



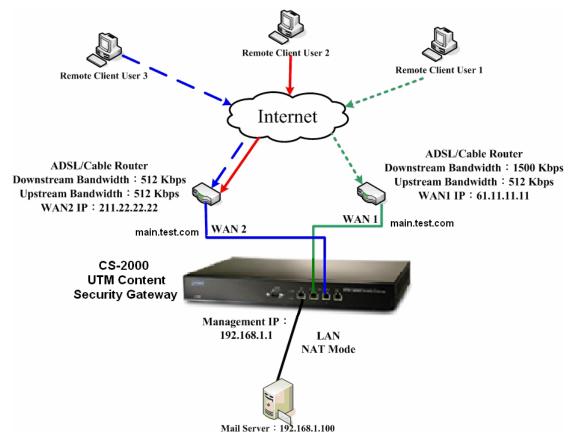
The second setting in Server2

Step19 In Policy→ Incoming, add the following settings, and click OK.

Source	Destination	Service	Action	Option	Configure	Move
Outside_Any	Virtual Server 1(61.11.11.11)	POP3(110)	9		Modify Remove Pause	To 1 🕶
Outside_Any	Virtual Server 1(61.11.11.11)	SMTP(25)	Ø		Modify Remove Pause	To 2 🕶
Outside_Any	Virtual Server 2(211.22.22.22)	POP3(110)	Ø		Modify Remove Pause	То 3 💌
Outside_Any	Virtual Server 2(211.22.22.22)	SMTP(25)	Ø		Modify Remove Pause	To 4 💌
New Entry						

The third and fourth settings in policy

Step20 Complete the settings.



To deploy the mail server environment

■ CS-2000 interface:

WAN1 IP: 61.11.11.11 WAN2 IP: 211.22.22.22 LAN Port IP: 192.168.1.1

Name	Туре	Address	Weight	Priority
main.test.com	А	61.11.11.11	1	1
main.test.com	А	211.22.22.22	2	2
mail.test.com.	MX	main.test.com		

The weight, priority and MX setting of web server

When user link to the CNAME of <u>mail.test.com</u>, to look for the web server service and will correspond to the real name of main.test.com. Web server will distribute round-robin depends on the weight and priority:

The way to distribute the round-robin weight and priority:

The 1st user enter 61.11.11.11 server

The 2nd user enter 211.22.22.22 server

The 3rd user enter 211.22.22.22 server

(Finished to distribute the Round-Robin Priority)

The 4th user enter 61.11.11.11 server

(Restart to distribute the Round-Robin Priority)

The 5th user enter 211.22.22.22 server

The 6th user enter 211.22.22.22 server

11.2 High Availability

High Availability

CS-2000 offers the high availability function. If there is one of the CS-2000 device malfunction, then the backup device can replace the master device to ensure the network stability.

In this chapter, we will make the specific introduction of high availability.

High Availability

IP Address (for Management)

After enabled high availability function, MIS engineer can respectively use two IP addresses to log in the CS-2000 master and backup devices via Web UI. (The two IP addresses must be different and at the same segment as in LAN port interface.)

High Availability Mode

This mode is to distinguish the settings in CS-2000 master and backup devices.

Synchronize configuration settings of system

■ In high availability mode, MIS engineer can set the CS-2000 master device to backup settings to backup device in daily specific time.

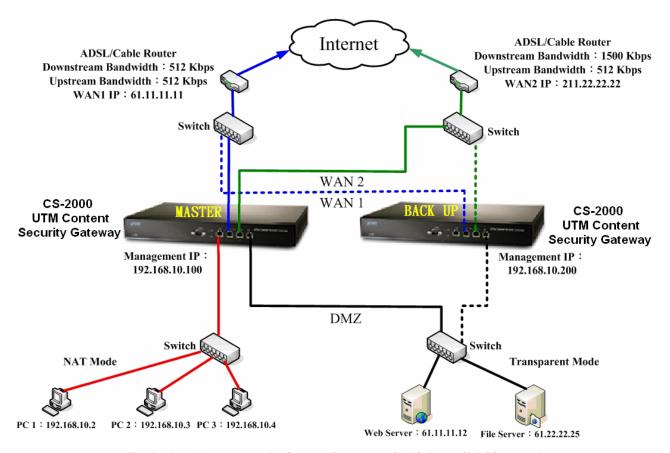
Synchronize configuration settings of MASTER and BACKUP immediately

■ In high availability mode, CS-2000 master device can instantly backup the settings to backup device.

Example 1

To deploy a high availability environment:

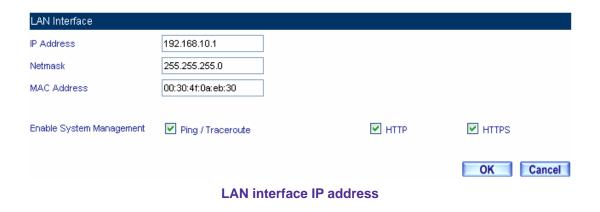
Step1 Set a CS-2000 master device connect to the Switch which connected to LAN.

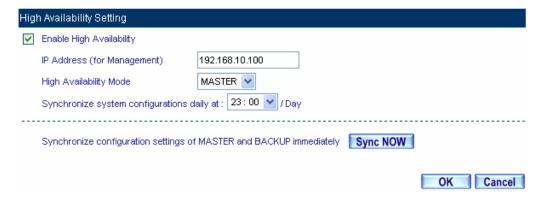


To deploy the master device environment in high availability mode

Step2 Set the high availability settings in master device :

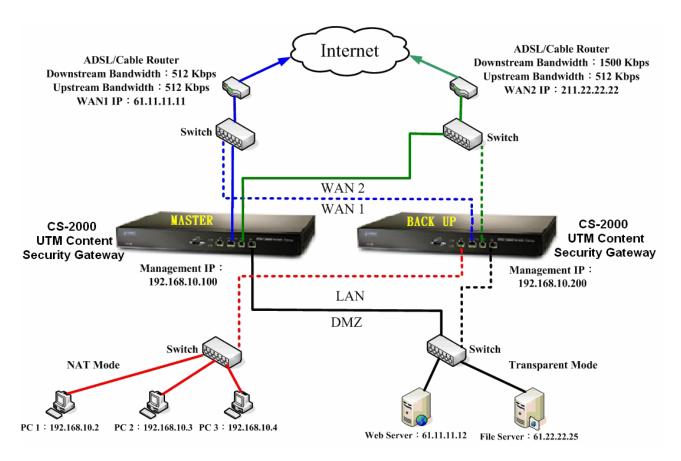
- Interface → LAN → IP address, enter 192.168.10.1.
- High Availability → Enable High Availability.
- IP Address (for Management) → enters 192.168.10.100.
- High Availability Mode → MASTER.
- In Synchronize configuration settings of system, select the hour of a day, to let the master device can synchronize configure settings. (The function only enabled by select master device, and the backup device will reboot.)
- Complete the master device setting.





The master device setting Web UI in high availability mode

Step3 To take the master device LAN port away from the LAN Switch port and connect the backup device to LAN Switch port.



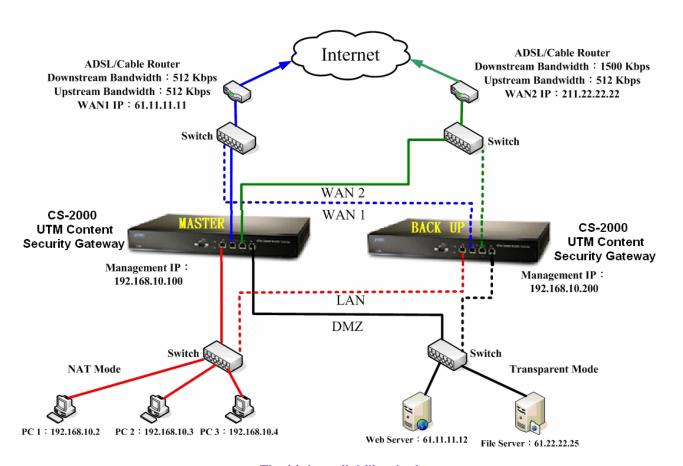
To deploy the backup device environment in high availability mode

Step4 Set the backup device settings in high availability mode.

- Interface → LAN, to make sure the LAN IP is the same as master LAN IP. (192.168.10.1)
- High Availability → Enable High Availability.
- In **Permitted IPs**, enter the IP 192.168.10.200, which is differing from master device but in the same segment as LAN.
- High Availability → High Availability Mode, select BACKUP.
- Complete the backup device setting.
- To connect the LAN Switch to master device.
- Complete the high availability deployment. The master and backup device's LAN, WAN and DMZ port need to be connected to the same switch.



The backup device setting Web UI in high availability mode



The high availability deployment

■ CS-2000 interface :

WAN1 IP: 61.11.11.11
WAN2 IP: 211.22.22.22
LAN Port IP: 192.168.10.1
DMZ Port: Transparent Mode

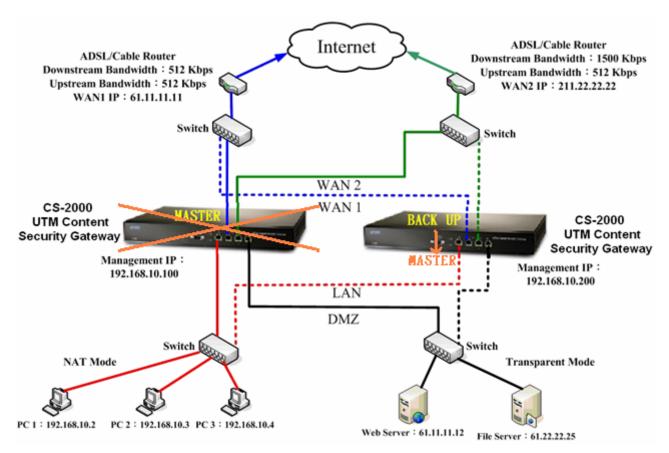
MASTER Management IP: 192.168.10.100
BACKUP Management IP: 192.168.10.200

Step5 Synchronize configuration settings of master and backup immediately.

- Enter the LAN IP in address (the address column in browser), and log in to the high availability mode Web UI in CS-2000 master device.
- Continue the unfinished settings.
- In High Availability, click Sync Now.
- The backup device will reboot after complete all the synchronized configuration settings.
- After the backup device reboot, enter the backup device managed IP address to check if the settings are the same as master device. (After finish the master device settings, MIS engineer can use the **Sync Now** function in backup device, to easily synchronize configuration settings of the two devices.)

Comments

- 1. After finished the deployment, the backup device offers the backup function when the master device is malfunction.
- 2. When the **synchronize configuration settings of time** arrived, the master device will confirm if the backup device has the same settings, if not, the master device will synchronize configuration settings to backup device. The backup device will reboot.
- 3. When master device is malfunction, the backup device will replace the master device.



When the master device is malfunction, the backup device will replace master device.



1. High Availability mode:

- a. Set the WAN Port to be Static IP or non-Static IP, the device can process the system configuration and session backup.
- b. When set the WAN port to be the non-Static IP and enable the HA backup, the session backup will stop after regain the WAN port IP.
- c. The LAN port IP, MASTER management IP and BACKUP management IP need to be the unused and different IP at the same segment.
- VPN → IPSec : MIS engineer need to set the Keep Alive IP in VPN Trunk, to instantly create the VPN when access the backup function.
- 3. $VPN \rightarrow PPTP$: The PPTP is disabled in HA backup environment.

Chapter 12: Monitor

<u>Monitor</u>

12.1 Log

Log, includes the information of traffic, event and connection.

MIS engineer can set the Traffic parameters in Policy, or select View Log & Report Privilege in System.

- Log, record the data packets contents by Policy setting. Traffic function can also record the CS-2000 destination and source data packets by System setting.
- Event, record the CS-2000 system configuration of the modified contents, users, time, parameters and the log in IP address.
- Connection, record all the CS-2000 connecting information. MIS engineer can easily to know the status depends on the connecting information when the problems happened.



How to use Monitor?

- 1. Traffic, MIS engineer can view the connection status includes time, source IP, destination IP and disposition. CS-2000 can backup the traffic log and refresh the online record on specific time period.
- **2. Event,** if CS-2000 detected some events happened, MIS engineer can know the events description and backup it.
- **3. Connection**, can record the connection status by this function.
- **4. Log Backup**, MIS engineer can set the CS-2000 to automatically send the email alarm of traffic and events or instantly send the log to assigned syslog server.

Setting

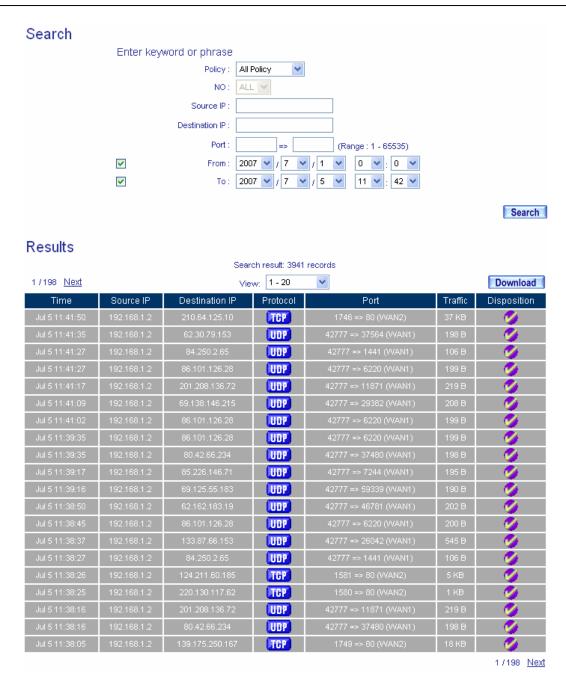
Log Backup Setting

- In System → Configure → Setting, enable E-mail Alert Notification. When log full of 300 Kbytes, CS-2000 will send the log to assigned recipient.
- To send the log to assigned syslog server.
- The settings of traffic , event and connection :
 - ♦ MIS engineer can assign the storage lifetime and CS-2000 can refresh and delete all the record correspond to the setting, when storage lifetime arrived.
 - ♦ MIS engineer can respectively enable E-mail log and Syslog message.

Traffic

Search

- MIS engineer can search the record depends on the keywords of Policy, NO, Source IP, Destination IP, Port, From, To.
 - Add the following setting:
 - 1. Policy, select All Policy.
 - 2. NO, select ALL.
 - 3. To enable the **From** and **To** function, to assign the time period.
 - 4. Click Search.
 - 5. Click **Download**, to backup the searched records.



Search the specific record

Event

Search

- MIS engineer can search the record depends on the keywords of time and event.
 - Add the following settings:
 - 1. To enable the **From** and **To** function, to assign the time period.
 - 2. Click Search.
 - 3. Click **Download**, to backup the searched records.

1 / 44 Next

Time	Admin Name	IP Address	Event	Detail
Jul 5 11:33:19	admin	192.168.1.2	[Policy] Add [Incoming] (Outside_Any=>Inside_Any (Routing),ANY,permit)	⇔
Jul 5 11:33:14		LOCALHOST	WAN1 is connected	-
Jul 5 11:29:11		LOCALHOST	WAN1 is disconnected	-
Jul 5 11:20:15	admin	192.168.1.2	[Login success]	-
Jul 5 11:18:24	admin	192.168.1.2	[Login success]	-
Jul 5 11:17:03	admin	211.75.117.114	[Login success]	-
Jul 5 10:00:11		LOCALHOST	Notice Send Notice Mails Completely.(myalexweb.dyndns.tv)	-
Jul 5 10:00:11		LOCALHOST	Notice Begin Sending Notice Mails.(myalexweb.dyndns.tv)	-
Jul 5 09:56:52	admin	211.75.117.114	[Policy] Add [Outgoing] (Inside_Any=>Outside_Any,ANY,permit)	<u> </u>
Jul 5 09:55:26	admin	211.75.117.114	[Policy] Delete [Outgoing] (Inside_Any=>Outside_Any,ANY,deny)	<u> </u>
Jul 5 09:41:57	admin	211.75.117.114	[Policy] Delete [Outgoing] (Inside_Any=>Outside_Any,ANY,permit)	<u> </u>
Jul 5 09:33:32	admin	211.75.117.114	[Login success]	-
Jul 5 09:33:27	admin	211.75.117.114	[Policy] Pause [Incoming] (Inside_Any=>Outside_Any,ANY,deny)	<u> </u>
Jul 5 09:33:10	admin	211.75.117.114	[Policy] Modify [Outgoing] (Inside_Any=>Outside_Any,ANY,deny)	<u> </u>
Jul 5 09:32:49	admin	211.75.117.114	[Policy] Modify [Outgoing] (Inside_Any=>Outside_Any,ANY,permit2)	<u> </u>
Jul 5 09:32:24	admin	211.75.117.114	[Policy] Modify [Outgoing] (Inside_Any=>Outside_Any,ANY,permit1)	<u> </u>
Jul 5 09:31:42	admin	211.75.117.114	[Policy] Add [Outgoing] (Inside_Any=>Outside_Any,ANY,permit)	<u> </u>
Jul 5 09:31:33	admin	211.75.117.114	[Policy] Restart [Incoming] (Inside_Any=>Outside_Any,ANY,permit)	<u> </u>
Jul 5 09:31:03	admin	211.75.117.114	[Policy] Pause [Incoming] (Inside_Any=>Outside_Any,ANY,permit)	<u> </u>
Jul 5 09:27:12	admin	211.75.117.114	[Policy] Modify [Outgoing] (Inside_Any=>Outside_Any,ANY,permit)	<u> </u>

1 / 44 Next

Search the specific record

Connection

Search

- MIS engineer can search the record depends on the keywords of time and event.
 - Add the following settings:
 - 1. To enable the \boldsymbol{From} and \boldsymbol{To} function, to assign the time period.
 - 2. Click Search.
 - 3. Click **Download**, to backup the searched records.

1 / 4141 Next



Time	Event
Jul 5 11:32:56	dhcpcd[6607]: DHCP_ACK received from to (203.67.31.1)
Jul 5 11:32:56	dhcpcd[6607]; sending DHCP_REQUEST for 203.67.31.11 to 203.67.31.1
Jul 5 11:32:56	dhcpcd[6607]: Lease time : 4294967295 secs
Jul 5 11:32:56	dhcpcd[6607]; Domain name server 2 : 168.95.1.1
Jul 5 11:32:56	dhcpcd[6607]; Domain name server 1 : 168.95.1.1
Jul 5 11:32:56	dhcpcd[6607]: Default gateway : 203.67.31.1
Jul 5 11:32:56	dhcpcd[6607]; Netmask : 255.255.255.0
Jul 5 11:32:56	dhcpcd[6607]; IP Address : 203.67.31.11
Jul 5 11:32:56	dhcpcd[6607]; verified 203.67.31.11 address is not in use
Jul 5 11:32:56	dhcpcd[6607]; broadcasting ARPOP_REQUEST for 203.67.31.11
Jul 5 11:32:56	dhcpcd[6607]; DHCP_ACK received from to (203.67.31.1)
Jul 5 11:32:56	dhcpcd[6607]; broadcasting DHCP_REQUEST for 203.67.31.11
Jul 5 11:32:56	dhcpcd[6607]: DHCP_OFFER received from to (203.67.31.1)
Jul 5 11:32:56	dhcpcd[6607]: broadcasting second DHCP_DISCOVER
Jul 5 11:32:56	dhcpcd[6607]; broadcastAddr option is missing in DHCP server response. Assuming 203.67.31.255
Jul 5 11:32:27	dhcpcd[6062]; terminating on signal 15
Jul 5 11:31:23	dhcpcd[5477]: terminating on signal 15
Jul 5 11:30:18	dhcpcd[4906]: terminating on signal 15
Jul 5 11:29:13	dhcpcd[1215]: terminating on signal 15
Jul 5 11:29:12	dhcpcd[1215]: sending DHCP_RELEASE for 203.67.31.11 to 203.67.31.1

Clear Data

1 / 4141 Next

Search the specific record

12.1.1 Log Examples

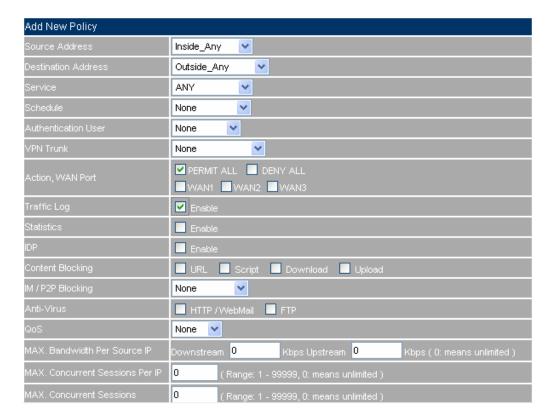
We set 4 monitoring environments.

No.	Range	The Application Environment	
Example. 1	e. 1 Traffic View the user's used Protocol and Port, to access the internal and		518
		external resources via CS-2000.	
Example. 2	2 Event View the status of MIS engineer log into CS-2000 to process the		522
		management and external interface.	
Example. 3	Example. 3 Connection View the external interface record of bandwidth management.		523
Example. 4 Log Backup MIS engineer can receive or save the record results from the CS-2000		525	

Example 1. Traffic

View the user's used Protocol and Port, to access the internal and external resources via CS-2000.

Step1 Policy → DMZ To WAN , add the following settings :



Traffic setting in policy

Step2 Policy → DMZ To WAN , complete the traffic setting in policy :



Complete the DMZ To WAN traffic setting in policy

Step3 Monitor → Traffic, it shows the packets traffic through policy.

1/2 <u>Next</u>

X

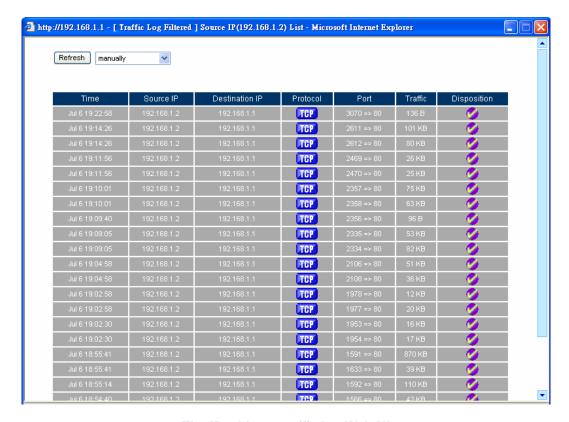
Time	Source IP	Destination IP	Protocol	Port	Traffic	Disposition
Jul 6 19:14:10	192.168.1.2	192.168.1.1	TCP	2611 => 80	65 KB	9
Jul 6 19:14:10	192.168.1.2	192.168.1.1	TCP	2612 => 80	73 KB	9
Jul 6 19:11:56	192.168.1.2	192.168.1.1	TCP	2469 => 80	26 KB	9
Jul 6 19:11:56	192.168.1.2	192.168.1.1	TCP	2470 => 80	25 KB	9
Jul 6 19:10:01	192.168.1.2	192.168.1.1	TCP	2357 => 80	75 KB	Ø
Jul 6 19:10:01	192.168.1.2	192.168.1.1	TCP	2358 => 80	63 KB	9
Jul 6 19:09:40	192.168.1.2	192.168.1.1	TCP	2356 => 80	96 B	9
Jul 6 19:09:05	192.168.1.2	192.168.1.1	TCP	2334 => 80	82 KB	Ø
Jul 6 19:09:05	192.168.1.2	192.168.1.1	TCP	2335 => 80	53 KB	9
Jul 6 19:04:58	192.168.1.2	192.168.1.1	TCP	2106 => 80	51 KB	Ø
Jul 6 19:04:58	192.168.1.2	192.168.1.1	TCP	2108 => 80	36 KB	9
Jul 6 19:02:58	192.168.1.2	192.168.1.1	TCP	1978 => 80	12 KB	Ø
Jul 6 19:02:58	192.168.1.2	192.168.1.1	TCP	1977 => 80	20 KB	9
Jul 6 19:02:30	192.168.1.2	192.168.1.1	TCP	1954 => 80	17 KB	Ø
Jul 6 19:02:30	192.168.1.2	192.168.1.1	TCP	1953 => 80	16 KB	9
Jul 6 18:55:41	192.168.1.2	192.168.1.1	TCP	1591 => 80	870 KB	9
Jul 6 18:55:41	192.168.1.2	192.168.1.1	TCP	1633 => 80	39 KB	Ø
Jul 6 18:55:14	192.168.1.2	192.168.1.1	TCP	1592 => 80	110 KB	Ø
Jul 6 18:54:40	192.168.1.2	192.168.1.1	TCP	1566 => 80	42 KB	Ø
Jul 6 18:54:40	192.168.1.2	192.168.1.1	TCP	1567 => 80	41 KB	Ø

Clear Data

1/2 <u>Next</u>

The traffic log Web UI

Step4 Click **Source IP** or **Destination IP**, it shows the Protocol, Port and Traffic information.



The IP address traffic log Web UI

Step5 Click Clear, it shows the confirm window, and then click **OK**. All the records will be deleted in CS-2000.

1/2 Next Ø Time Source IP Destination IP Protocol Port Traffic Disposition TCP TCP TCP TCP TCP 192.168.1.1 TCP TCP TOP Microsoft Internet Explorer Are you sure you want to clear all data? Cancel OK TCP TCP TCP TCP TCP TCP TCP Clear Data 172 Next

Delete all the traffic log

Example 2. Event

View the status of the WAN interface and the MIS engineer action as his log into the CS-2000 appliance.

Step1 Monitor → Event, it shows the status of MIS engineer log into CS-2000 to process the management and external interface.

1 / 43 Next

X

Time	Admin Name	IP Address	Event	Detail
Jul 6 15:47:18	admin	192.168.1.2	[Policy] Add [Incoming] (Outside_Any=>211.22.22.22,SMTP(25),permit)	<u></u>
Jul 6 15:47:13	admin	192.168.1.2	[Policy] Add [Incoming] (Outside_Any=>211.22.22.22,POP3(110),permit)	<u></u>
Jul 6 15:47:04	admin	192.168.1.2	[Policy Object] Add [SMTP] (Virtual Server 2)	<u> </u>
Jul 6 15:45:57	admin	192.168.1.2	[Policy Object] Modify [HTTP] (Virtual Server 2)	<u> </u>
Jul 6 15:44:49	admin	192.168.1.2	[Policy] Add [Incoming] (Outside_Any=>61.11.11.11,SMTP(25),permit)	<u> </u>
Jul 6 15:44:40	admin	192.168.1.2	[Policy] Add [Incoming] (Outside_Any=>61.11.11.11,POP3(110),permit)	<u> </u>
Jul 6 15:44:14	admin	192.168.1.2	[Policy Object] Add [SMTP] (Virtual Server 1)	<u> </u>
Jul 6 15:43:39	admin	192.168.1.2	[Policy Object] Modify [HTTP] (Virtual Server 1)	<u> </u>
Jul 6 15:42:42	admin	192.168.1.2	[Policy] Delete [Incoming] (Outside_Any=>211.22.22.22,HTTP(80),permit)	<u> </u>
Jul 6 15:42:40	admin	192.168.1.2	[Policy] Delete [Incoming] (Outside_Any=>61.11.11.11,HTTP(80),permit)	<u> </u>
Jul 6 15:41:52	admin	192.168.1.2	[Advance] Add [DNS Server] (Zone Name : Mail, Address : main.test.com)	<u>_</u>
Jul 6 15:40:06	admin	192.168.1.2	[Advance] Modify [DNS Server] (Weight) Name:Main, Address:211.22.22.22	<u>\(\text{\tint{\text{\tin}\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\tex{\tex</u>
Jul 6 15:40:01	admin	192.168.1.2	[Advance] Add [DNS Server] (Zone Name : Main, Address : 211.22.22.22)	<u>_</u>
Jul 6 15:38:52	admin	192.168.1.2	[Advance] Modify [DNS Server] (Zone Name : web, Address : 61.11.11.11)	<u></u>
Jul 6 15:38:19	admin	192.168.1.2	[Advance] Remove [DNS Server] (Zone Name : web, Address : 211.22.22.22)	<u></u>
Jul 6 15:38:16	admin	192.168.1.2	[Advance] Remove [DNS Server] (Zone Name : www, Address : web.test.com)	<u></u>
Jul 6 15:30:30	admin	192.168.1.2	[Advance] Add [DNS Server] (Zone Name : www, Address : web.test.com)	<u></u>
Jul 6 15:28:59	admin	192.168.1.2	[Advance] Add [DNS Server] (Zone Name : web, Address : 211.22.22.22)	<u>⇔</u>
Jul 6 15:27:44	admin	192.168.1.2	[Advance] Modify [DNS Server] (Zone Name : www, Address : 61.11.11.11)	<u></u>
Jul 6 15:26:41	admin	192.168.1.2	[Advance] Remove [DNS Server] (Zone Name : www, Address : 211.22.22.22)	<u>\</u>

1 / 43 Next

Event log Web UI

Example 3. Connection

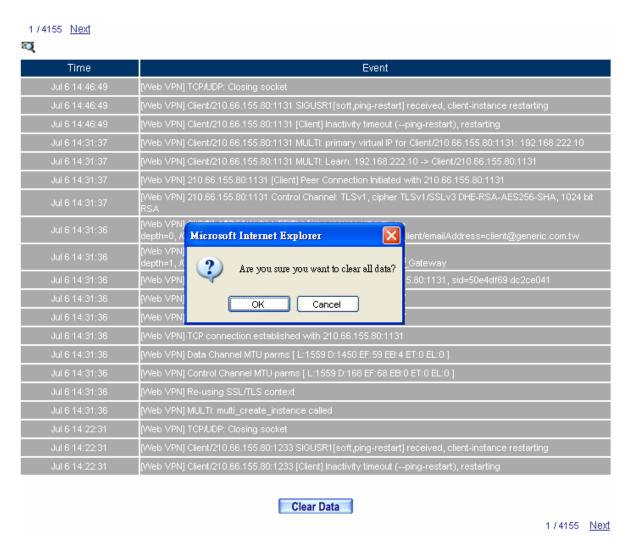
View the external interface connection record as process the bandwidth management.

Step1 Monitor→ Connection, it shows the external interface connection status in CS-2000



Connection log Web UI

Step2 Click Clear, it shows the confirm window, and then click **OK**. All the records will be deleted in CS-2000.



Delete all the connection log

Example 4. Log

MIS engineer can receive and save the record results from the CS-2000.

Step1 System → Configure, enable E-mail Alert Notification and enter the e-mail settings.

E-r	E-mail Setting					
V	Enable E-mail Alert Notification					
	Sender Address (Required by some ISPs)	notice@myalexweb.dyndr	(Max.	60 characters, ex: sender@mydomain.com)		
	SMTP Server	61.62.236.14	(Max.	80 characters, ex: mail.mydomain.com)		
	E-mail Address 1	admin@myalexweb.dyndr	(Max.	60 characters, ex: user1@mydomain.com)		
	E-mail Address 2		(Max.	60 characters, ex: user2@mydomain.com)		
V	Enable SMTP Server Authentication					
	Username	admin				
	Password	••••				
	Mail Test	Mail Test				

E-mail setting Web UI

Step2 Monitor →Log→ Setting, add the following settings:

Log Backup Setting					
Email Alarm Setting					
Send logs when Log database is full (300Kbytes)					
From SMTP Server	61.62.236.14				
To E-mail Address 1	admin@myalexweb.dyndns.tv				
Syslog Message Setting					
Syslog Host IP Address	192.168.1.10 (ex: 192.168.1.61)				
Syslog Host Port	514 (Range : 1 - 65535, ex: 514)				
Traffic Log Setting					
Storage lifetime 7 Days (Range : 1 - 99)					
✓ Enable E-mail Log					
✓ Enable Syslog Message					
Event Log Setting					
Storage lifetime 7 Days (Range: 1 - 99)					
✓ Enable E-mail Log					
✓ Enable Syslog Message					
Connection Log Setting					
Storage lifetime 7 Days (Range: 1 - 99)					
✓ Enable E-mail Log					
✓ Enable Syslog Message					
	OK Cancel				

The log backup setting

Select **Enable E-mail Log**, CS-2000 sends e-mail log when log full 300kbytes then clear all the log.

12.2 Accounting Report

Accounting Report

MIS engineer can use **Accounting Report** to view all the internal and external user's network accessing activities. (Includes the policy and VPN). **Accounting Report** can record user's upstream/downstream, first packet / last packet/duration, service and also provides the IP traffic and distribution charts.

Setting

Setting

■ Enable the account report, to record the inbound and outbound information in CS-2000.

Accounting Report includes **Outbound** and **Inbound**.

Outbound Accounting Report



Account report can record any downstream /upstream service traffic used by LAN and DMZ user via CS-2000.

USER User

Display LAN and DMZ user's accounting report.

SITE Site

■ Display external server accounting report.

SERVICE Service

■ Accounting report can record the service traffic used by LAN or DMZ user via CS-2000.

Inbound Accounting Report



Account report can record any service downstream /upstream traffic used from external user to LAN or DMZ user via CS-2000.



■ Display the external user's accounting report.



■ Display the LAN and DMZ server accounting report.

SERVICE Service

Accounting report can record the service traffic used from external user to LAN or DMZ server via CS-2000.

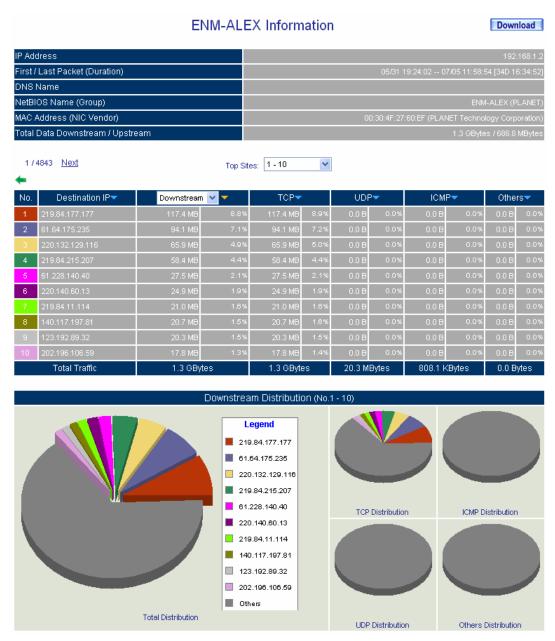
Example 1. Outbound

- Step1 Accounting Report → Outbound, click User, it shows the accounting report of send / retrieve packets in downstream, upstream, first packet, last packet, duration from the external server to access user IP address in CS-2000.
 - **User**: To view the needed record, and every 50 records to be a page.
 - Select USER
 - **Source IP**: It is the LAN or DMZ user's IP address; click the source IP to show the user's information.
 - **Downstream**: The percentage of user's traffic and total downstream from external server to access LAN or DMZ user via CS-2000.
 - **Upstream**: The percentage of user's traffic and total upstream from LAN or DMZ user to access external server via CS-2000.
 - First Packet: Record the first packet from LAN or DMZ user to access external server via CS-2000.
 - Last Packet: Record the last packet from LAN or DMZ user to access external server via CS-2000.
 - **Duration**: Record the duration (the first packet to last packet) from LAN or DMZ user to access external server via CS-2000.
 - **Total Traffic**: Accumulate every user's total downstream / upstream traffic and its percentage from LAN or DMZ user to access external server.
 - Remove : Delete the record.
 - Reset : Clear all records and restart the accounting report.



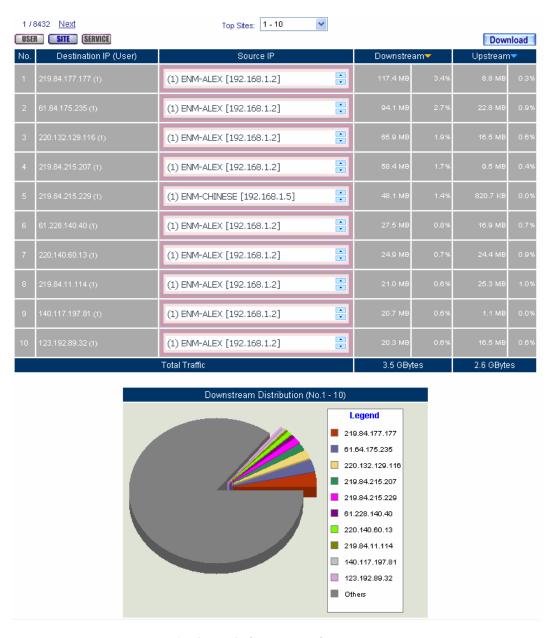
Reset Counters

Outbound user's accounting report



Outbound user's information

- Step2 Accounting Report → Outbound , click Site , it shows the send/retrieve packet traffic report of downstream , upstream and downstream distribution used by external server via the CS-2000 IP address
 - **Site**: View the needed record, and every 10 records to be one page.
 - Select SITE.
 - **Destination IP (User)**: It means the external server IP or represents the LAN or DMZ user numbers to access the external server.
 - Source IP: It means the LAN or DMZ user's IP address, to access the external server.
 - **Downstream**: The percentage of traffic and total downstream traffic from external server to access LAN or DMZ user via CS-2000.
 - **Upstream**: The percentage of traffic and total upstream traffic from LAN or DMZ user to access external server via CS-2000.
 - **Total Traffic**: Accumulate every user's total downstream / upstream traffic and its percentage from LAN or DMZ user to access external server.
 - **Downstream Distribution**: Display the distribution charts depends on the real downstream traffic.



Outbound site accounting report

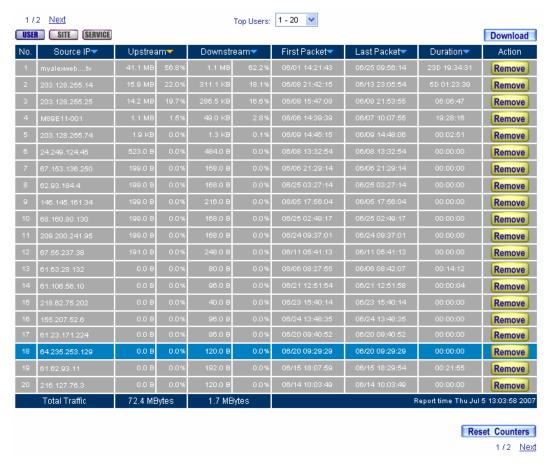
- Step3 Accounting Report → Outbound , click Service , it shows the statistics and distribution charts of user's service downstream , upstream and downstream distribution from LAN or DMZ to external server.
 - **Service**: View the needed record, and every 10 records to be one page.
 - Select SERVICE
 - **Service (Port)**: It means the service name used from the LAN or DMZ user to access external server.
 - **Downstream**: It means the percentage of traffic and total downstream traffic from external server to access LAN or DMZ user via CS-2000.
 - **Upstream**: It means the percentage of traffic and total upstream traffic from LAN or DMZ user to access external server via CS-2000.
 - **Total Traffic**: Accumulate every service percentage and total traffic of downstream / upstream.
 - **Downstream Distribution**: Display the distribution charts depends on the real downstream traffic.



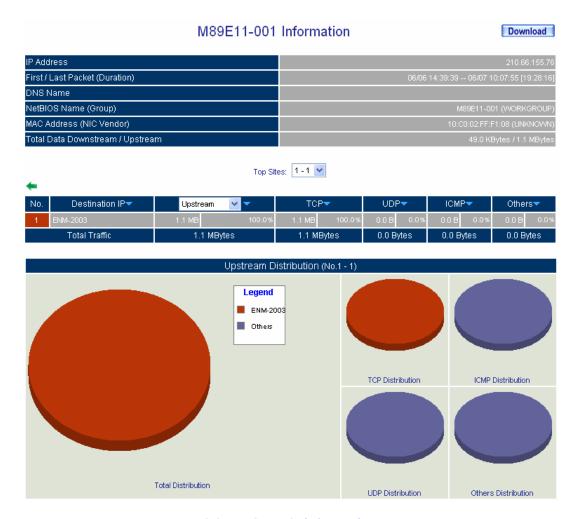
Outbound service accounting report

Example 2. Inbound

- Step1 Accounting Report → Inbound, click User, it shows the accounting report of send / retrieve packets in downstream, upstream, first packet, last packet duration from external server to access the user IP address in CS-2000.
 - User: To view the needed record, and every 50 records to be a page.
 - Select USER
 - Source IP: It is the external user IP address; click the source IP to show the user's information.
 - **Upstream**: The percentage of user's traffic and total upstream from LAN or DMZ server to access external user via CS-2000.
 - **Downstream**: The percentage of user's traffic and total downstream from external user to access LAN or DMZ server via CS-2000.
 - First Packet: Record the first packet from external user to access LAN or DMZ server via CS-2000.
 - Last Packet: Record the last packet from external user to access LAN or DMZ server via CS-2000.
 - **Duration**: Record the duration (the first packet to last packet) from external user to access LAN or DMZ server via CS-2000.
 - **Total Traffic**: Accumulate every user's total downstream / upstream traffic and its percentage from external user to access LAN or DMZ server.
 - Remove : Delete the record.
 - **Reset**: Clear all records and restart the accounting report.

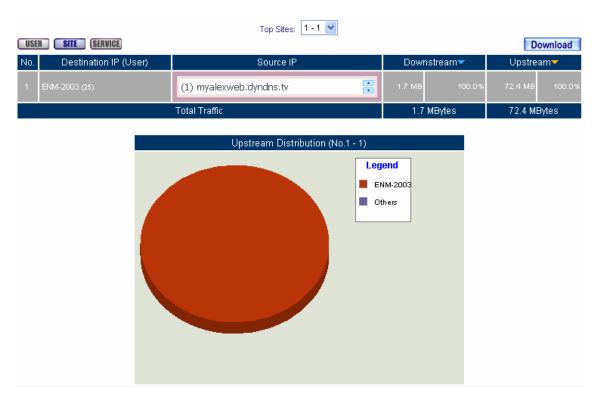


Inbound user accounting report



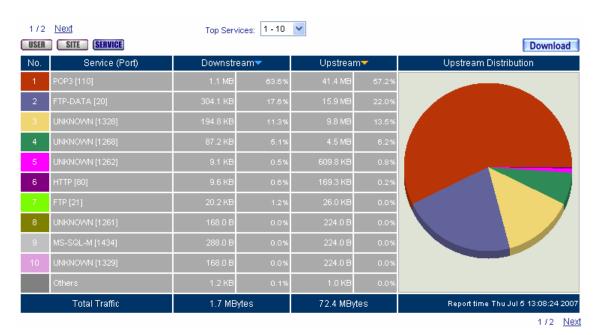
Inbound user's information

- Step2 Accounting Report → Inbound , click Site , it shows the send / retrieve packet traffic report of downstream , upstream and upstream distribution used by LAN or DMZ server via the CS-2000 IP address
 - Site: View the needed record, and every 10 records to be one page.
 - Select SITE
 - **Destination IP (User)**: It means the LAN or DMZ server IP or represents the external user numbers to access the LAN or DMZ server.
 - Source IP: It means the external user's IP address, to access the LAN or DMZ server.
 - **Downstream**: The percentage of traffic and total downstream traffic from external user to access LAN or DMZ server via CS-2000.
 - **Upstream**: The percentage of traffic and total upstream traffic from LAN or DMZ server to access external user via CS-2000.
 - **Total Traffic**: Accumulate every user's total downstream / upstream traffic and its percentage from external user to access LAN or DMZ server.
 - **Upstream Distribution**: Display the distribution charts depends on the real upstream traffic.



Inbound site accounting report

- Step3 Accounting Report → Inbound , click Service , it shows the statistics and distribution charts of user's service downstream , upstream and upstream distribution from external user to LAN or DMZ server.
 - **Service**: View the needed record, and every 10 records to be one page.
 - Select SERVICE
 - Service (Port): It means the service name used from the external user to access LAN or DMZ server.
 - **Downstream**: It means the percentage of traffic and total downstream traffic from external user to access LAN or DMZ server via CS-2000.
 - **Upstream**: It means the percentage of traffic and total upstream traffic from LAN or DMZ server to access external user via CS-2000.
 - **Total Traffic**: Accumulate every service percentage and total traffic of downstream/upstream.
 - **Upstream Distribution**: Display the distribution charts depends on the real upstream traffic.



Inbound service accounting report

12.3 Statistics

Statistics

WAN statistics, it includes all the upstream / downstream packets pass through the WAN interface and traffic log in upstream / downstream.

Policy statistics, it includes all the upstream / downstream packets pass through the Policy and traffic log in upstream/downstream.

MIS engineer can use the statistics to easily know the status of WAN or the packet and stream in policy.

Statistics

Statistics charts

Ordinate : Network stream.

■ Horizontal ordinate: Time (hour / minute).

Source, Destination, Service, Action

Record the original Policy setting, MIS engineer can easily know the Policy statistics belongs to which Policy.

Time

■ MIS engineer can respectively to view the statistics according to time unit of minute, hour, day, week, Month and Year.



1. Minute: Refresh the statistics charts every minute.

2. **Hour**: Refresh the statistics charts every hour.

3. Day; Refresh the statistics charts every day.

4. **Week**: Refresh the statistics charts every week.

5. **Month**: Refresh the statistics charts every month.

6. Year: Refresh the statistics charts every year.

Bytes/sec Bytes/sec Utilization Total

- MIS engineer can modify the ordinate stream unit in statistics charts.
 - ◆ Utilization: The maximum stream of CS-2000 (according to the stream setting in Interface.)
 - ◆ Total: Use the accumulated total stream to be the ordinate in time unit.

Example 1. WAN

Step1 Statistics → WAN, it shows all the downstream / upstream packets and statistics pass through WAN interface.

■ Time: View the statistics charts according to the unit of minute, hour, day, week, month, and year.

WAN	Time		
WAN 1	<u>Minute Hour Day Week Month Year</u>		
WAN 2	<u>Minute Hour Day Week Month Year</u>		
All WAN Interface	<u>Minute Hour Day Week Month Year</u>		

The WAN statistics

The WAN statistics is the attached function of WAN interface. The WAN statistics enabled as enabled the WAN interface.

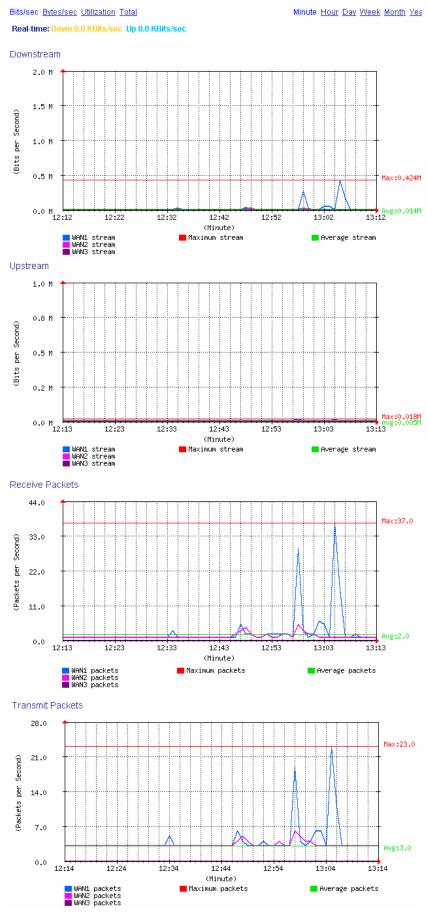
Step2 Statistics → WAN, select the WAN to view.

- Click **Minute**, to view the statistic charts results in every minute.
- Click **Hour**, to view the statistic charts results in every hour.
- Click Day, to view the statistic charts results in every day.
- Click **Week**, to view the statistics charts results in every week.
- Click **Month**, to view the statistics results in every month.
- Click **Year**, to view the statistics charts results in every year.

Step3 Statistic charts

Ordinate : Network flow.

■ Horizontal ordinate : Time (hour / minute).



View the network flow

Example 2. Policy

Step1 As enabled Policy → Statistics option, then the Policy statistics charts enabled in Statistics → Policy.

Source	Destination	Service	Action	Time
Inside_Any	Outside_Any	ANY	Ø	Minute Hour Day Week Month Year
Outside_Any	Inside_Any(Routing)	ANY	Ø	Minute Hour Day Week Month Year

The policy statistics

If the MIS engineer wants to enable the **Policy Statistics**, then he must enable the statistic option in Policy.

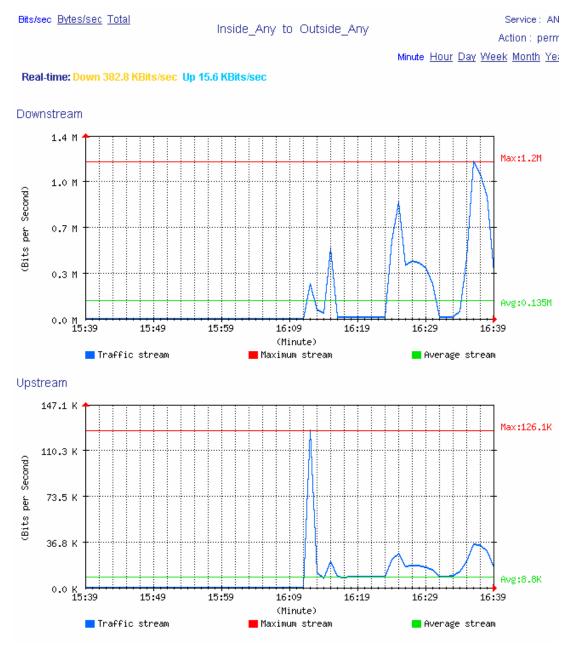
Step2 Statistics → Policy, select the policy to view.

- Click **Minute**, to view the statistic charts results in every minute.
- Click **Hour**, to view the statistic charts results in every hour.
- Click **Day**, to view the statistic charts results in every day.
- Click **Week**, to view the statistics charts results in every week.
- Click **Month**, to view the statistics results in every month.
- Click **Year**, to view the statistics charts results in every year.

Step3 Network flow statistic charts.

Ordinate : Network flow.

■ Horizontal ordinate: Time (hour/minute).



View the policy statistics charts

12.4 Diagnostic

Diagnostic

The MIS engineer can set the CS-2000 proactively send the packets (Ping and Traceroute) to detects the status of WAN interface.

We will make the introduction of Diagnostic function.

Example 1. Ping

- Step1. In Diagnostic → Ping, the MIS engineer can set the CS-2000 send the packets to specific address, to detects the status of WAN interface :
 - Enter the **Destination IP / Domain name**.
 - Enter the **Packet size**. (Default setting is 32 Bytes)
 - Enter **Count** value. (Default setting is 4)
 - Enter Wait time. (Default setting is 1 second)
 - Enter the source packets Interface.
 - Click OK.



Ping setting



Ping results

If the MIS engineer select **VPN** of Interface, then he must enter the local CS-2000 LAN interface IP, and enter the remote LAN IP (which can send or receive packets via VPN) in to **Destination IP / Domain name column.**

■ Use the following method to detect the VPN status of local 192.168.189.X/24 segment and remote 192.168.169.X/24 segment.



The Ping results of VPN

Example 2. Traceroute

- Step1. In Diagnostic → Traceroute, the MIS engineer can set the CS-2000 send the packets to specific address by traceroute command, to detects the status of WAN interface :
 - Enter the **Destination IP / Domain name**.
 - Enter the **Packet size**.(Default setting is 40 Bytes)
 - Enter the MAX Time-to-Live.(Default setting is 30 Hops)
 - Enter the Wait time.(Default setting is 2 seconds)
 - Select the source packets **Interface**.
 - Click OK.



Traceroute setting



Traceroute Result

Result
raceroute: Warning: www.hinet.net has multiple addresses; using 203.66.88.89
raceroute to www.hinet.net (203.66.88.89), 30 hops max, 40 byte packets from 203.67.31.11
From 203.67.31.11
o hop 1 : IP = 203.67.31.1 round-trip min/avg/max = 0.572/0.671/0.790 ms
o hop 2 : IP = 61.62.236.254 round-trip min/avg/max = 34.114/38.033/43.546 ms
o hop 3 ; IP = 61.64.191.181 round-trip min/avg/max = 34.322/34.515/34.662 ms
o hop 4 : IP = 61.64.126.5 round-trip min/avg/max = 34.592/41.666/55.523 ms
o hop 5 : IP = 61.64.126.26
o hop 6 ; IP = 61.64.212.170
o hop 7 ; IP = 61.64.212.222_round-trip min/avg/max = 34.975/35.324/35.531_ms
o hop 8 : IP = 203.75.228.70
o hop 9 : IP = 211.22.32.82
o hop 10: IP = 220.128.2.86_round-trip min/avg/max = 35.062/35.173/35.370 ms
o hop 11: IP = 220.128.2.117 round-trip min/avg/max = 35.004/35.146/35.381 ms
o hop 12: IP = 211.22.35.37 round-trip min/avg/max = 35.007/35.406/35.686 ms
o hop 13: IP = 203.66.88.89 round-trip min/avg/max = 34.959/35.457/35.924 ms
raceroute complete

Clear Data

Traceroute results

12.5 Wake on Lan

Wake on Lan

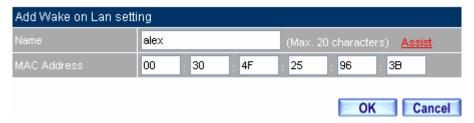
The MIS engineer can use the CS-2000 appliance to start up the internal PCs (by sending packets) which included the network bootable network adapter and can additionally use the remote monitor software such as VNC, Terminal Service and PC Anywhere.

In this chapter, we will make the introduction of Wake on Lan.

Example 1

Remote monitor the internal PC

- **Step1.** The internal PC to be remote monitored, and its MAC is 00:30:4F:25:96:3B.
- **Step2.** In **Wake on Lan → Setting**, add the following settings :
 - Click New Entry.
 - Name, enter alex.
 - MAC Address, enter 00:30:4F:25:96:3B
 - Click OK.



Set the internal PC to be monitored

Step3. Click **Wake Up**, to start up the internal PC.



12.6 Status

Status

MIS engineer can easily know the status of network connection anytime. For example, the information of area network and WAN interface IP address, netmask, default gateway, DNS server IP address etc.

- **1. Interface**: It shows the all the interface status in CS-2000.
- **2. System Info**: It shows the CPU utilization, memory utilization and Ramdisk utilization.
- 3. Authentication: It records the authentication information in CS-2000.
- 4. ARP Table: It records all the ARP information in host PC which connected to the CS-2000.
- **5. Sessions Info**: It records all the session packets pass through CS-2000.
- 6. DHCP Clients: It records the IP address status distributed by the DHCP server in CS-2000.

12.6.1 Interface

Step1 Status → Interface, it shows all the interface information in CS-2000.

- **System Uptime**: The operating uptime of CS-2000.
- Active Sessions Number: It shows the real sessions pass through CS-2000.
- MAC Address : The MAC address of interface.
- IP Address/Netmask: The IP address and netmask of interface.
- Rx Pkts, Err.Pkts: It shows the received packets and error packets of interface.
- Tx Pkts, Err.Pkts: It shows the transferred packets and error packets.
- Ping, HTTP, HTTPS: It shows if the user can ping the CS-2000 interface, or enter the Web UI through HTTP and HTTPS.
- Forwarding Mode: It shows the interface connection mode.
- WAN Connection: It shows the WAN interface connection status.
- **DnS / UpS kbps**: It shows the maximium downstream / upstream bandwidth in WAN. (MIS engineer can set the max downstream / upstream bandwidth in **Interface**)
- **DnStream Alloca.** : The CS-2000 can allocate the downstream percentage depends on the WAN interface network flow.
- UpStream Alloca. : The CS-2000 can allocate the upstream percentage depends on the WAN interface network flow.
- PPPoE Con.Time: When using the PPPoE connection, it will show the connection uptime.
- **Default Gateway**: It shows the WAN gateway address.
- **DNS 1**: It means the DNS 1 server IP address applied from the ISP.
- DNS 2: It means the DNS 2 server IP address applied from the ISP.

Active Sessions Number: 71

System Uptime: 0 Day 21 Hour 58 Min 14 Sec

				•
	LAN	WAN1	WAN2	DMZ
Forwarding Mode	NAT	Dynamic IP	Static IP	
WAN Connection		₽	₫	
DnS/UpSKbps		2048 / 256	1024 / 1024	
DnStream Alloca.		45%	54%	
UpStream Alloca.		47%	52%	
PPPoE Con. Time				
MAC Address	00:30:4f:0a:eb:30	00:30:4f:0a:eb:31	00:30:4f:0a:eb:32	00:30:4f:0a:eb:33
IP Address	192.168.1.1	203.67.31.11	210.66.155.77	0.0.0.0
Netmask	255.255.255.0	255.255.255.0	255.255.255.224	0.0.0.0
Default Gateway		203.67.31.1	210.66.155.94	
DNS1		168.95.1.1	168.95.1.1	
DNS2		168.95.1.1	168.95.1.1	
Rx Pkts, Err. Pkts	50725, 0	132792,0	152882, 0	0,0
Tx Pkts, Err. Pkts	20400, 0	262396, 0	215056, 0	0,0
Ping	Ø	Ø	Ø	
НТТР	Ø	Ø	Ø	
HTTPS	Ø	Ø	Ø	

The interface information

12.6.2 System Info

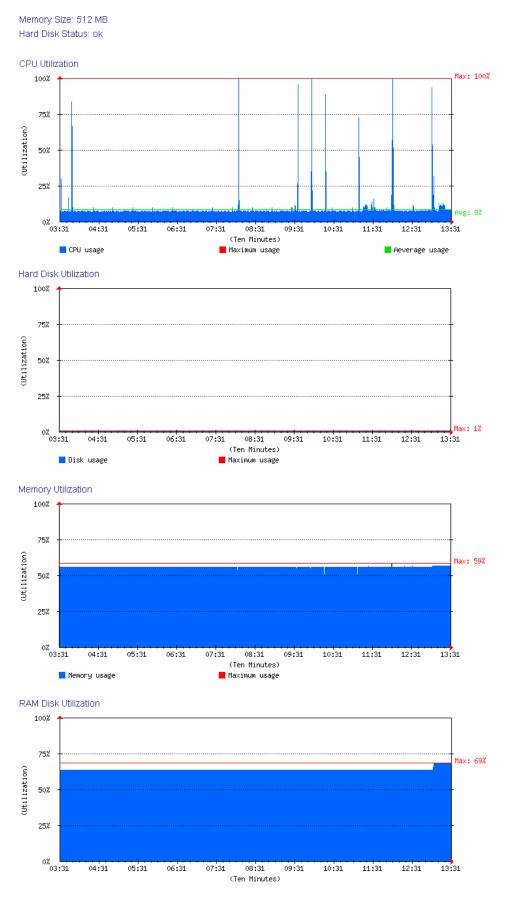
Step1 Status → System Info, it shows the real system information.

■ CPU Utilization: The CPU utilization in CS-2000.

■ HardDisk Utilization: The hard disk utilization in CS-2000.

■ Memory Utilization : The memory utilization in CS-2000.

■ RamDisk Utilization: The ram disk utilization in CS-2000.



The system information

12.6.3 Authentication

Step1 Status → Authentication, it shows the authentication information in CS-2000.

- IP Address: It represents the authenticated user IP address.
- Authentication User Name: It represents the authenticated login name used by authentication user.
- Login Time : It represents the user's login time (year / month / day / hour / minute / second.)

IP Address	Authentication-User Name	Login Time	Configure
192.168.1.2	alex	2007 <i>/7/</i> 5 13:35:19	Remove

The authentication status Web UI

Click **Remove**, to delete the policy authenticated by CS-2000.

12.6.4 ARP Table

Step1 Status → ARP Table, it shows the information of Net BIOS name, IP address, MAC address and interface.

■ Net BIOS Name: The PC's network identification name.

■ IP Address : The PC's IP address.

■ MAC Address: The computer's network adapter identification number.

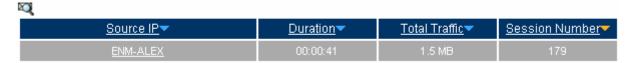
■ Interface : The computer's network interface position.



The ARP Table Web UI

12.6.5 Sessions Info

Step1 Status → Sessions Info, and click one of the source IP, then shows the information of sessions packets pass through CS-2000.



The sessions information Web UI

Step2. Click **Source IP**, system shows its flow by the used port to access internet resources.



System sessions Web UI 2

Step2 Click Source IP or Destination IP, it shows the traffic statistics by user's IP, host name or domain name to access the network resources in pop up window.



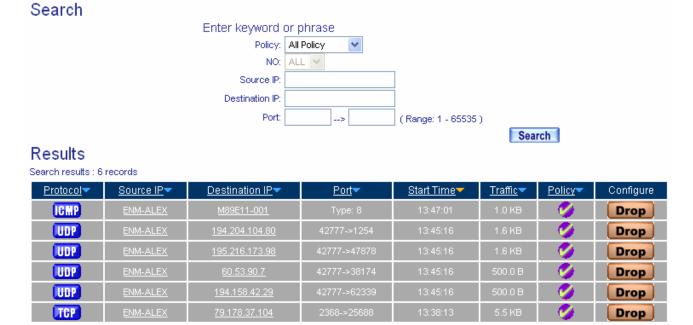
Use the IP address to look up the sessions information

Click **Drop**, can immediately stop specific session send packets.

Sessions Info

Search

- To search the record depends on the Policy, No, Source IP, Destination IP and Port in CS-2000.
 - Add the following settings:
 - 1. Policy, select All Policy.
 - 2. NO, select ALL.
 - 3. Click Search.



Search the specific record

12.6.6 DHCP

- Step1 Status → DHCP Clients, it shows the status of IP address distributed by the DHCP server in CS-2000.
 - **Net BIOS Name**: The PC's network identification name of IP address distributed by DHCP server.
 - IP Address: The PC's dynamic IP address distributed by DHCP server.
 - MAC Address: The computer's dynamic IP address mapped to MAC address.
 - Leased Time: The effect date in dynamic IP address. (start date / end date) (year / month / day / hour / minute / second).

NetBIOS Name	IP Address	MAC Address	Leased Time	
Netbioo Naille	IF Addless	IVIAC Address	Start	End
ENM-ALEX	192.168.1.2	00:30:4f:27:60:ef	2007/7/5 11:32:56	2007 <i>/7/</i> 6 11:32:56

The DHCP Clients Web UI