

Firmware Upgrade Procedure for VIP-100PT/ VIP-103PT

(Example on VIP-103PT)

1) Please find the latest firmware on our server, and be sure to refer to the steps carefully to complete the firmware upgrade to the latest release for evaluations:

2) The **FTP** server (such as File Transfer Server from GlobalScape.com) is required to complete VIP-103PT firmware upgrade process. Please be sure to put the firmware file and double check the FTP server access rules (predefine a user account with name/password: admin/123), so that the VIP-103PT can upgrade the firmware successfully through the access rule and file location.

3) Please login VIP-103PT via web browser and insert the FTP server IP address/firmware file name to complete the firmware upgrade, please click on the "**DONE**" icon to apply settings, and reboot the machine to make the settings effective.



The screenshot displays the Planet VIP-103PT Configuration Menu. On the left is a dark blue sidebar with the Planet logo and a list of menu items: Overview, Network Configuration, H323 Configuration, Phone Configuration, and System Configuration. The main area is titled 'System Configuration' and contains a 'Firmware Upgrade' section. This section has five numbered input fields: 1. FTP Server (circled in blue), 2. FTP Server Port (set to 21), 3. Username (set to admin), 4. Password (set to 123), and 5. Image File Name (circled in blue). To the right of the fifth field is a 'DONE' button. Below these fields is an 'Upgrade Now' button.

4) Please click on the "**Upgrade Now**" icon to proceed with the updating process.