

PLANET CloudNMS Support List

Effective Date: 7 Nov 2025

Definition:

1. CloudNMS Support (Limited)

Indicates that the device can operate using a previous firmware version designed for the **CloudViewerPro** platform (the legacy PLANET cloud-based system). In this mode, the device can still connect to **CloudNMS**, but some advanced platform features are **not supported**.

2. CloudNMS Support (Full)

Indicates that the device runs on the latest firmware fully compatible with the **CloudNMS** platform, providing complete access to all features.

Devices can also come online with legacy **CloudViewerPro** firmware, but only **Limited** functions will be available.

PLANET provides **CloudNMS (Full)** support only for the latest hardware versions; older or **EOL** devices are limited to **CloudNMS (Limited)** functions.

Example.

Layer 2/Layer 4 Managed PoE Switch			
Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
GS-4210-8P2S	V2	-	0
GS-4210-8P2S	V3	v3.305b251017	-

Only **GS-4210-8P2S V3** fully supports all **CloudNMS** features.

Devices with **Limited Support** can still connect through legacy **CloudViewerPro** firmware with limited functions.

EOL devices are excluded from **CloudNMS (Full)** support.

Device Category - Switch

Layer 2/Layer 4 Managed Switch			
Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
GSD-1002M	V1	v1.305b251017	-
GS-4210-8T2S	V1	v1.305b251017	-
GS-4210-16T2S	V2	v2.305b251017	-
GS-4210-16T2S	V3	v3.441b251001	-
GS-4210-24T2S	V2	v2.305b251017	-
GS-4210-24T2S	V3	v3.441b251001	-
GS-4210-24T4S	V1	v1.305b251017	-
GS-4210-24T4SR	V1	v1.305b251017	-
GS-4210-48T4S	V2	-	O
GS-4210-48T4S	V3	v3.305b251017	-

Layer 2+ Managed Switch			
Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
GS-5220-16S8CR	V2	v2.441b251001	-

Layer 3 Managed Switch			
Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
MGS-6320-8T2X	V1	-	O
XGS-6320-8X8TR	V1	-	O
XGS-6320-12X4TR	V1	-	O

Layer 2/Layer 4 Managed PoE Switch			
Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
GS-4210-8P2S	V2	-	O
GS-4210-8P2S	V3	v3.305b251017	-
GS-4210-8HP2S	V1	-	O
GS-4210-8UP2S	V1	v1.305b251017	-

Layer 2/Layer 4 Managed PoE Switch

Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
GS-4210-8P2C	V1	v1.305b251017	-
GS-4210-8P2T2S	V2	-	O
GS-4210-16P2S	V2	v2.305b251017	-
GS-4210-16P2S	V3	v3.441b250922	-
GS-4210-16P4C	V2	-	O
GS-4210-16P4C	V3	v3.305b251017	-
GS-4210-16UP4C	V2	-	O
GS-4210-16UP4C	V3	-	O
GS-4210-24P2S	V3	v3.305b251017	-
GS-4210-24P2S	V4	v4.441b250922	-
GS-4210-24HP2C	V1	-	O
GS-4210-24P4C	V2	-	O
GS-4210-24P4C	V3	v3.305b251017	-
GS-4210-24P4C	V4	v4.441b250922	-
GS-4210-24PL4C	V2	-	O
GS-4210-24PL4C	V3	v3.305b251017	-
GS-4210-24PL4C	V4	v4.441b250922	-
GS-4210-24UP4C	V2	-	O
GS-4210-24UP4C	V3	-	O
GS-4210-48P4S	V2	-	O
GS-4210-48P4S	V3	v3.305b251020	-
GS-4210-24UP4X	V1	v1.441b251002	-
GS-4210-16UP8T4X	V1	v1.441b251002	-

Layer 2+ Managed PoE Switch

Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
GS-5220-8P2T2S	V3	-	O

Layer 3 Managed PoE Switch

Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
GS-6320-8P2X	V1	-	O
GS-6320-24UP2T2XV	V1	-	O
GS-6320-24UP2T2XV	V2	-	O
MGS-6320-8HP2X	V1	-	O
XGS-6320-8UP4X	V1	-	O
GS-6322-24P4X	V2	v2.2412b251016	-
GS-6322-48UP4X	V1	V1.2412b251016	-

Industrial Layer 2/Layer 4 Managed Switch

Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
IGS-801M	V2	v2.305b251017	-
IGS-4215-4T2S	V1	v1.305b251017	-
IGS-4215-8T2S	V1	v1.305b251017	-
IGS-4215-16T2S	V1	v1.305b251017	-
IGS-4215-16T2S-U	V1	v1.305b251017	-

Industrial Layer 2+ Managed Switch

Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
IGS-4215-8T4X	V1	v1.441b251001	-
IGS-4215-16T4X	V1	v1.441b251001	-
IGS-4215-24T4X	V1	v1.441b251001	-
IGS-R4215-24T4X	V1	v1.441b251001	-
IGS-5225-4T2S	V2	-	O
IGS-5225-4T2S	V3	v3.2412b251016	-
IGS-20040MT	V2	v2.2412b251016	-
IGS-10080MFT	V2	v2.2412b251016	-
IGS-10020MT	V3	v3.2412b251016	-
IGS-12040MT	V3	v3.2412b251016	-
IGS-5225-8T2S2X	V3	-	O

Industrial Layer 2+ Managed Switch

Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
IGS-5225-8T2S2X	V4	v4.2412b251016	-
IGS-5225-16T4S	V2	v2.2412b251016	-
IGSW-24040T	V4	v4.2412b251020	-

Industrial Layer 3 Managed Switch

Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
IGS-6325-8T8S	V1	v1.2412b251016	-
IGS-6325-16T4S	V1	v1.2412b251016	-
IGS-6325-4T2X	V1	v1.2412b251016	-
IGS-6325-8T4X	V1	v1.2412b251016	-
IGS-6325-8T8S4X	V1	v1.2412b251016	-
IGS-6325-16T4X	V1	v1.2412b251105	-
IGS-6325-5X1T	V1	-	O
IGS-6325-20S4C4X	V2	v2.2412b251016	-
IGS-6325-20T4C4X	V1	-	O

Industrial Layer 2/Layer 4 Managed PoE Switch

Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
IGS-4215-4P4T	V1	-	O
IGS-4215-4P4T	V2	v2.305b251017	-
IGS-4215-4P4T2S	V1	-	O
IGS-4215-4P4T2S	V2	v2.305b251017	-
IGS-4215-4UP4T2S	V1	v1.305b251017	-
IGS-4215-8P2T2S	V1	-	O
IGS-4215-8P2T2S	V2	v2.305b251017	-
IGS-4215-8UP2T2S	V1	v1.305b251017	-
IGS-4215-16P2T2S	V1	v1.305b251017	-

Industrial Layer 2+ Managed PoE Switch

Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
IGS-4215-8UP4X	V1	v1.441b250925	-
IGS-4215-16P4X	V1	v1.441b250930	-
IGS-R4215-24P4X	V1	v1.441b251106	-
IGS-10020HPT	V3	v3.2412b251105	-
IGS-10020HPT-U	V1	-	O
IGS-10020PT	V4	v4.2412b251016	-
IGS-5225-4UP1T2S	V5	v5.2412b251016	-
IGS-5225-4UP1T2S-12V	V1	v1.2412b251016	-
IGS-5225-8P4S	V4	-	O
IGS-5225-8P4S	V5	v5.2412b251016	-
IGS-5225-8P4S-12V	V1	v1.2412b251016	-
IGS-5225-4P2S	V1	-	O
IGS-5225-4P2S	V2	v2.2412b251016	-
IGS-5225-8P2T2S	V3	-	O
IGS-5225-8P2T2S	V4	v4.2412b251016	-
IGS-5225-8P2T4S	V1	-	O
IGS-5225-8P2T4S	V2	v2.2412b251016	-
IGS-5225-8P2S2X	V3	-	O
IGS-5225-8P2S2X	V4	v4.2412b251016	-

Industrial Layer 3 Managed PoE Switch

Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
IGS-6325-4UP2X	V1	v1.2412b251016	-
IGS-6325-8UP2S	V1	-	O
IGS-6325-8UP2S	V2	v2.2412b251016	-
IGS-6325-8UP2S2X	V1	-	O
IGS-6325-8UP2S2X	V2	v2.2412b251016	-
IGS-6329-8UP2S2X	V1	v1.2412b251016	-
IGS-6329-8UP2S4X	V1	v1.2412b251016	-
IGS-6325-16P4S	V2	v2.2412b251016	-
IGS-20160HPT	V2	-	O

Industrial Layer 3 Managed PoE Switch

Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
IGS-20160HPT	V3	-	O
IGS-20160HPT	V4	v4.2412b251016	-
IGS-6325-24P4S	V1	-	O
IGS-6325-24P4X	V1	-	O
IGS-6325-24UP4X	V1	v1.2412b251016	-

Flat-type Layer 2/Layer 4 Managed Switch

Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
WGS-4215-8T	V1	v1.305b251017	-
WGS-4215-8T2S	V1	v1.305b251017	-

Flat-type Layer 2+ Managed Switch

Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
WGS-5225-8T2SV	V2	-	O
WGS-5225-8MT	V1	v1.2412b251016	-

Flat-type Layer 2/Layer 4 Managed PoE Switch

Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
WGS-804HPT	V1	-	O
WGS-804HPT	V2	v2.305b251017	-
WGS-4215-8P2S	V1	-	O
WGS-4215-8P2S	V2	v2.305b251017	-
WGS-4215-8HP2S	V1	-	O
WGS-4215-8HP2S	V2	v2.305b251017	-
WGS-4215-16P2S	V1	-	O
WGS-4215-16P2S	V2	v2.305b251017	-

Flat-type Layer 2+ Managed PoE Switch

Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
WGS-4215-8P2X	V1	v1.441b251002	-
WGS-4215-8P2XV	V1	v1.441b250925	-
WGS-5215-16UP4X	V1	v1.441b251028	-
WGS-5215-16UP4XV	V1	v1.441b251028	-
WGS-5225-8P2S	V2	-	O
WGS-5225-8P2S	V3	-	O
WGS-5225-8P2SV	V2	-	O
WGS-5225-8P2SV	V3	-	O
WGS-5225-8UP2SV	V1	-	O

Flat-type Layer 3 Managed PoE Switch

Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
WGS-6325-8UP2X	V1	-	O

Layer 3 Managed Switch – ITS Series

Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
ITS-6326-16P-LV	V1	-	O
ITS-6326-16T-LV	V1	-	O
ITS-6326-8P8T-LV	V1	-	O
ITS-6326-16P-WV	V1	-	O
ITS-6326-16P2T-WV	V1	-	O
ITS-6326-16P2T2XS-WV	V1	-	O
ITS-6326-16P2TB-WV	V1	-	O
ITS-6326-16P2TB2XS-WV	V1	-	O
ITS-6326-16T-WV	V1	-	O
ITS-6326-18T2XS-WV	V1	-	O
ITS-6326-8P10T2XS-WV	V1	-	O
ITS-6326-8P8T-WV	V1	-	O

Layer 2+ Managed Switch – ITS Series

Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
ITS-5216-8P2TB-WV	V1	v1.441b250930	-
ITS-5216-8P4T-WV	V1	v1.441b250930	-

Layer 2/Layer 4 Managed AV Switch

Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
AVS-4210-24HP4X	V1	v1.403b250922	-

Layer 2+ Managed AV Switch

Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
AVS-4210-8HP2X	V1	v1.441b251106	-

Layer 2+ Managed Metro Switch

Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
MGSD-10080F	V2	-	O
MGSW-24160F	V4	v4.441b251001	-

Layer 3 Managed Metro Switch

Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
MGS-6320-2T6S2X	V1	-	O
MGSW-28240F	V3	-	O

Layer 2+ Managed TSN Switch

Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
TSN-5225-4T2S	V1	v1.2412b251016	-
TSN-5225-4T	V1	v1.2412b251016	-

Layer 3 Managed TSN Switch

Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
TSN-6325-8T4S4X	V1	v1.2412b251016	-

Industrial IP67-rated Managed Switch

Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
IGS-5227-6T	V2	v2.2412b251016	-

Wireless AP Managed Switch

Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
WS-1032P	V1	-	0

Device Category – Access Point

Wireless Access Point/Bridge Wi-Fi 7

Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
WDAP-C5100BE	V1	v1.2102b251003	-
WDAP-W3600BE	V1	v1.2102b251022	-

Industrial Wireless Access Point/Bridge Wi-Fi 7

Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
IAP-3600BE	V1	-	O
IAP-3600BE-4PF	V1	-	O

Outdoor Wireless Access Point/Bridge Wi-Fi 7

Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
WDAP-3600BE	V1	v1.2102b251022	-

Wireless Access Point/Bridge Wi-Fi 6

Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
WDAP-C1800AX	V2	-	O
WDAP-W1800AXU	V1	-	O
WDAP-C3000AX	V1	v1.2410b251017	-
WDAP-W3000AX	V1	v1.2410b251021	-

Industrial Wireless Access Point/Bridge Wi-Fi 6

Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
IAP-1800AX	V1	-	O
IAP-2400AX	V1	-	O

Outdoor Wireless Access Point/Bridge Wi-Fi 6

Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
WDAP-1800AX	V1	-	O
WDAP-3000AX	V1	v1.2102b250922	-

Wireless Access Point/Bridge Wi-Fi 5

Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
WDAP-C7210E	V2	-	O

Device Category – Router

Network Security VPN Router			
Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
VR-100	V1	-	O
VR-300	V1	-	O
VR-300F	V1	-	O
VR-300P	V1	-	O
VR-300FP	V1	-	O

Industrial Network Security VPN Router			
Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
IVR-100	V1	-	O
IVR-300	V1	-	O
IVR-300FP	V1	-	O

Network Security Wireless VPN Router			
Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
VR-300FW-NR	V1	-	O
VR-300W5	V1	-	O
VR-300W6	V1	-	O
VR-300W6A	V1	-	O
VR-300PW5	V1	-	O
VR-300PW6	V1	-	O
VR-300PW6A	V1	-	O

Industrial Network Security Wireless VPN Router			
Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
IVR-300W	V1	-	O

Industrial 4G/5G Cellular Gateway

Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
FWA-2100-NR	V1	-	O
ICG-2515-NR	V1	-	O
ICG-2515F-NR	V1	-	O
ICG-2515W-NR	V1	-	O
ICG-2515FW-NR	V1	-	O

Industrial 4G/5G Cellular Gateway

Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
LCG-350W-NR-EU	V1	-	O
LCG-350W-NR-US	V1	-	O
LCG-300-EU	V1	-	O
LCG-300-US	V1	-	O
LCG-300W-EU	V1	-	O
LCG-300W-US	V1	-	O
LCG-300-NR-EU	V1	-	O
LCG-300-NR-US	V1	-	O

802.11ah Halow Wi-Fi Bridge/Station

Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
HLB-100-EU868	V1	-	O
HLB-100-US915	V1	-	O

Device Category – Network Devices

Managed Media Converter			
Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
GT-915A	V1	-	O
XT-905A	V1	-	O
XT-915A	V1	-	O
XT-925A	V1	-	O

Industrial Managed Media Converter			
Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
IGT-900-1T1S	V1	-	O
IGT-900-2T2S	V1	-	O
IXT-900-1X1T	V1	-	O
IXT-900-2X	V1	-	O
IXT-900-2X1T	V1	-	O
IXT-900-2X1PD	V1	-	O
IXT-900-1X1UP	V1	-	O
IXT-900-2X1UP	V1	-	O
XT-925A	V1	-	O

Industrial Managed TSN Media Converter			
Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
TSN-900-2T2S	V1	-	O

802.3at PoE+ Managed Injector Hub			
Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
POE-1200G	V6	-	O
POE-2400G	V6	-	O
HPOE-1200G	V6	-	O
HPOE-2400G	V6	-	O

802.3at PoE+ Managed Injector Hub

Model	HW version	CloudNMS Support (Full) FW version	CloudNMS Support (Limited)
UPOE-800G	V3	-	0
UPOE-1600G	V3	-	0
UPOE-2400G	V3	-	0

Release History:

Version	Date	Description
v1.0	2025/11/07	Initial release