PLANET Networking & Communication

ACTIVATING IP POWER

H.323 / SIP Internet Telephony Gateway

VIP-2/4/8/16/24 port Series

G.711 Pass Through Compatibility Configuration

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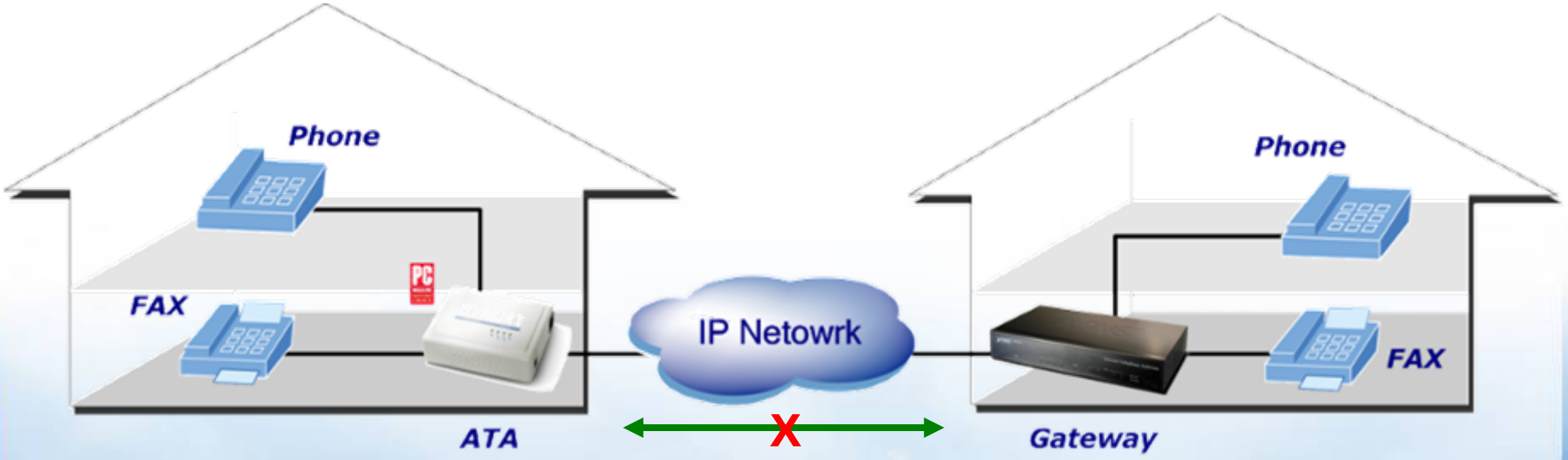
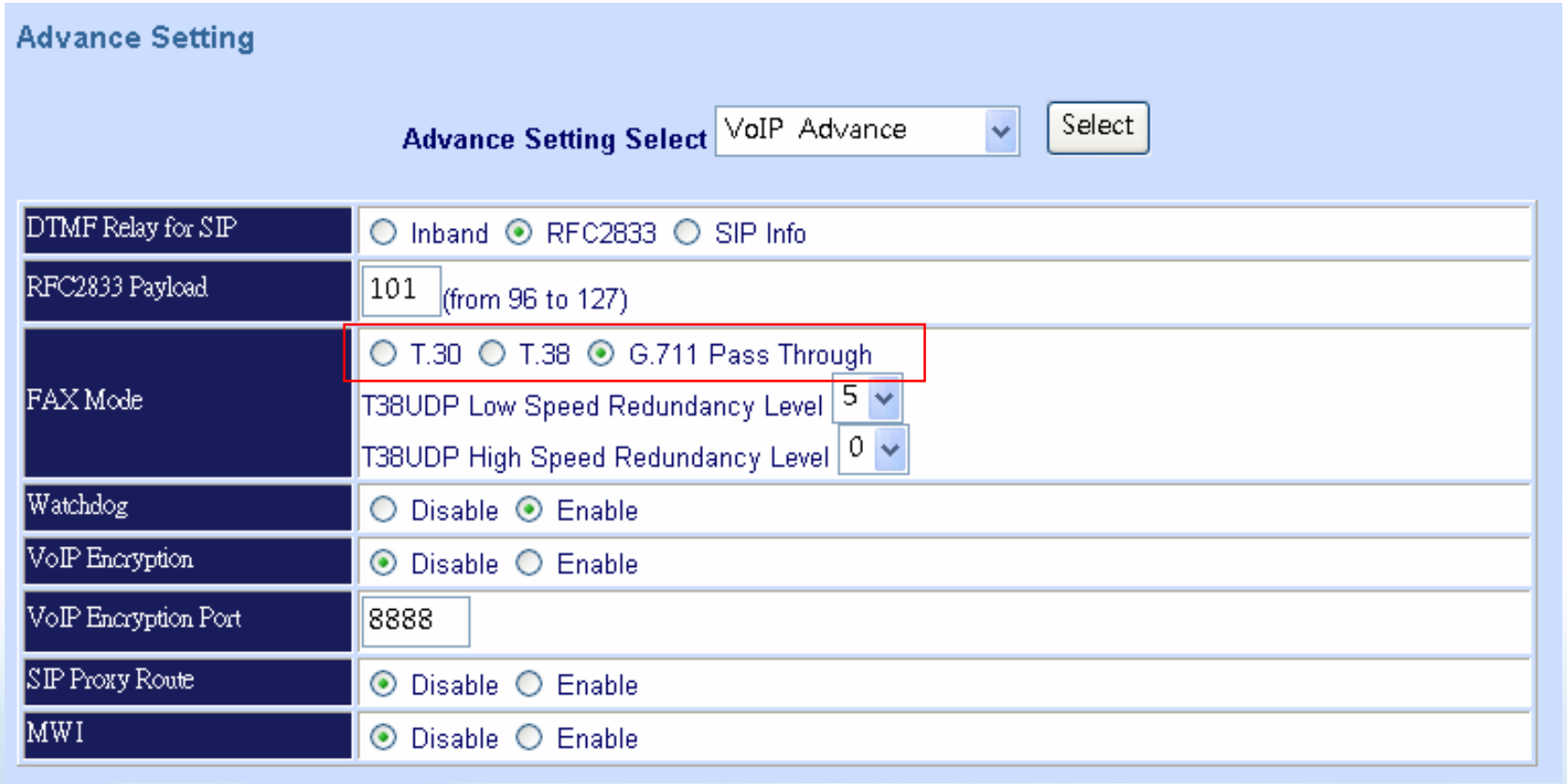
Case Study

- **For SIP Gateway 2 / 4 / 8 / 16 / 24 port FAX by G.711 Pass Through interoperability with VIP-156 / VIP-157 ATA Series**
  - Scenario Description:

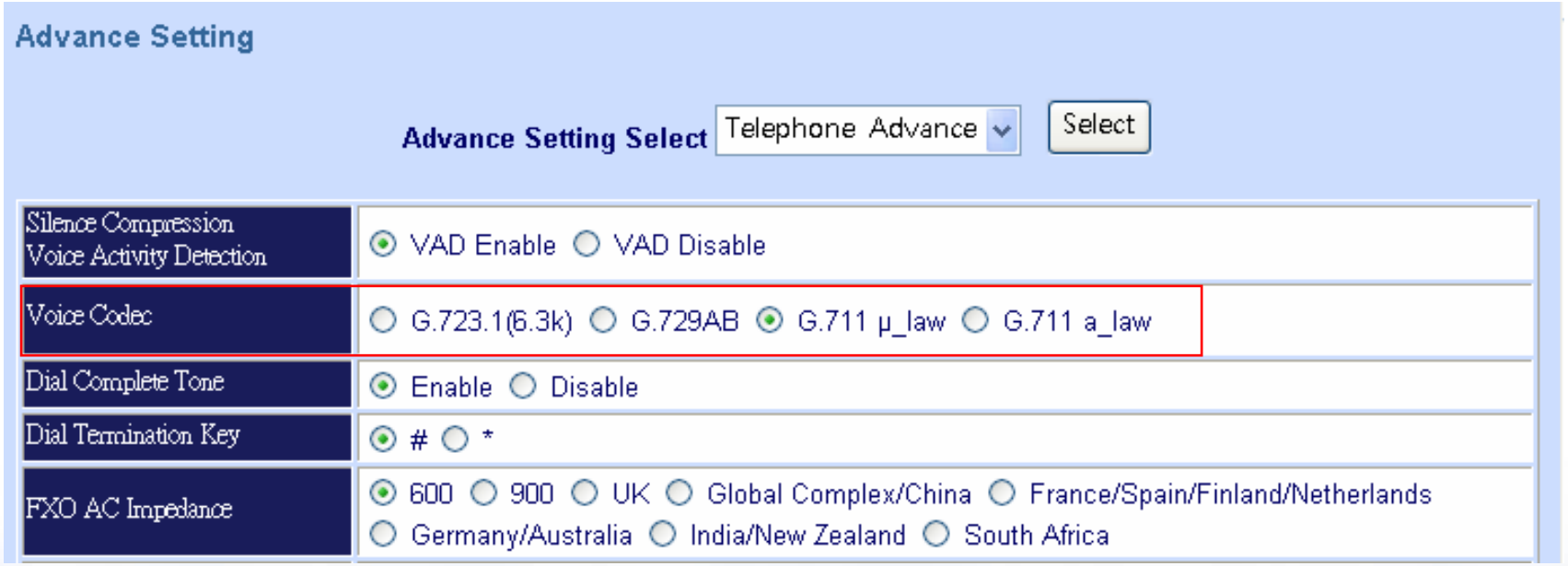
    When the gateway VIP-480 fax to ATA VIP-156 or reversely by way of Peer-To-Peer method, the fax process was failed.



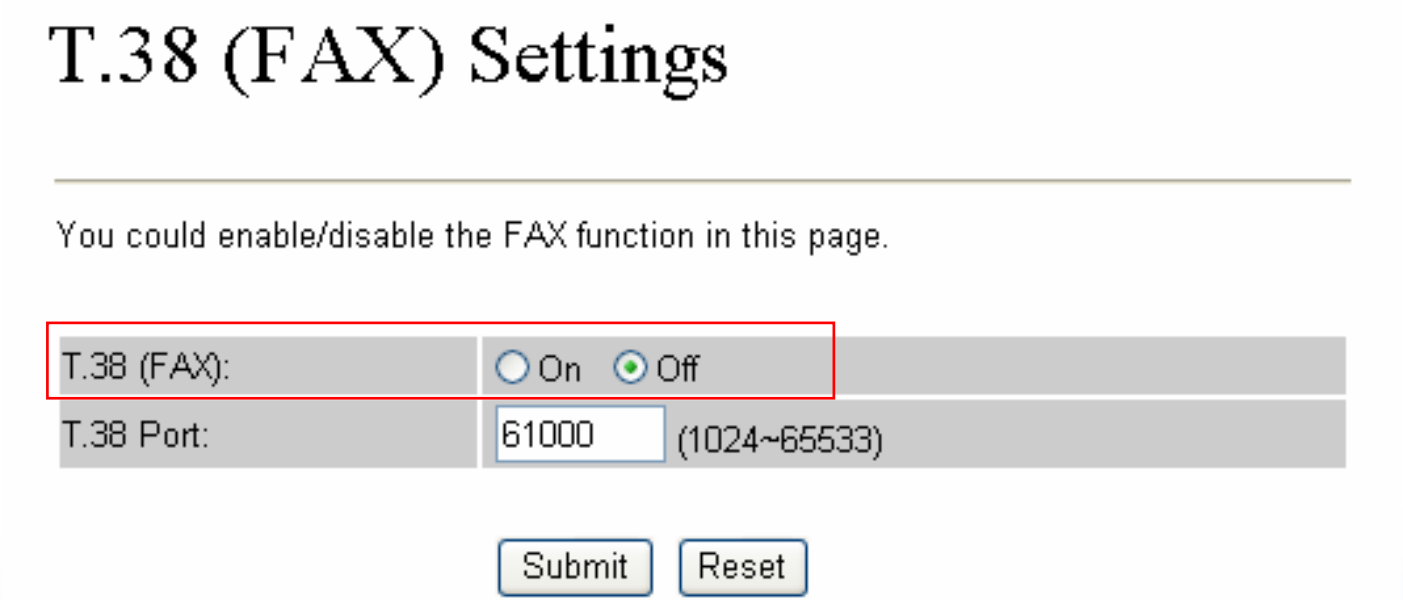
- **Solution: Please follow below 3 processes**
  - The VIP-480 need to adjusted the "**FAX Mode**" option to "**G.711Pass Through** "



- And change the "**Voice Codec**" form "**G.723**" to "**G.711**" also saved modification and reboot the machine.



- In parts of the ATA must to disable the "**T.38 (FAX)**" item, please remember to "**Save & Reboot**" page to saved modification for parameters take effective.



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